Feed and separation rollers (Trays 2-5)

△ **CAUTION:** Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

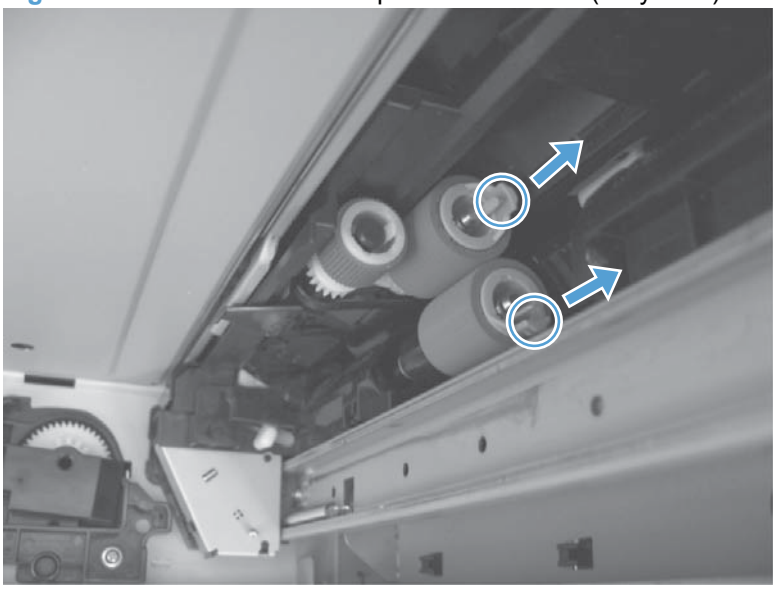
1. Locate the feed and separation rollers for the tray.

TIP: You do not have to separate the product from the feeder to remove these rollers. Remove the cassette, and then reach up into the cavity to remove the rollers.

2. Release two tabs, and then remove the rollers.

Reinstallation tip When you reinstall the rollers, make sure that the rollers snap into place.

Figure 2-20 Remove the Pickup and feed rollers (Trays 2-5)



Fuser

△ **CAUTION:** The fuser might be hot. Allow enough time after turning off the product power for the fuser to cool.

NOTE: The product detects a new fuser using a fusible link that blows after 100 pages have been printed. If a new fuser is installed for troubleshooting purposes, be sure to remove it before printing 100 pages.

1. Open the right-door assembly.

Figure 2-18 Remove the fuser (1 of 2)

2. Grasp the handles and squeeze the blue release levers.

   Pull the fuser straight out of the product to remove it.

Figure 2-19 Remove the fuser (2 of 2)

Intermediate transfer belt (ITB)

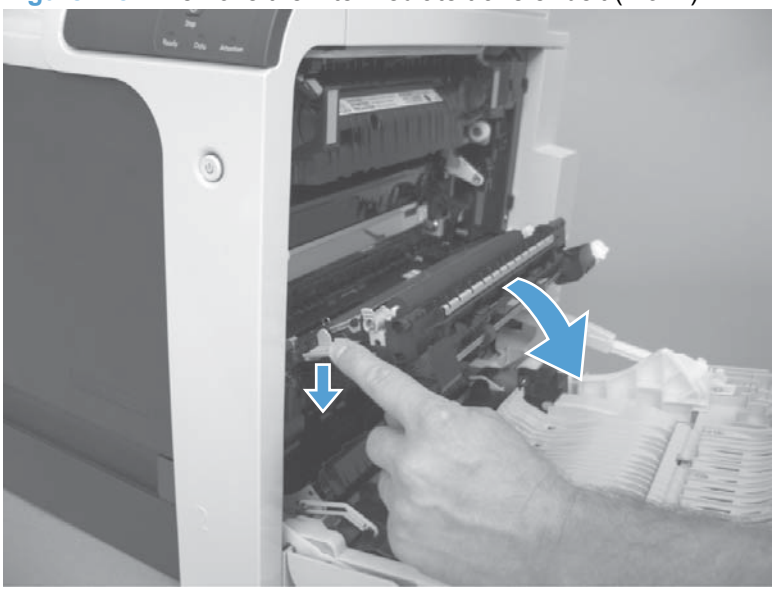
△ **CAUTION:** Do not touch the black-plastic belt. Skin oils and fingerprints on the belt can cause print-quality problems. Always place the ITB on a flat surface in a safe and protected location.

1. Open the right-door assembly.

Figure 2-30 Remove the intermediate transfer belt (1 of 4)

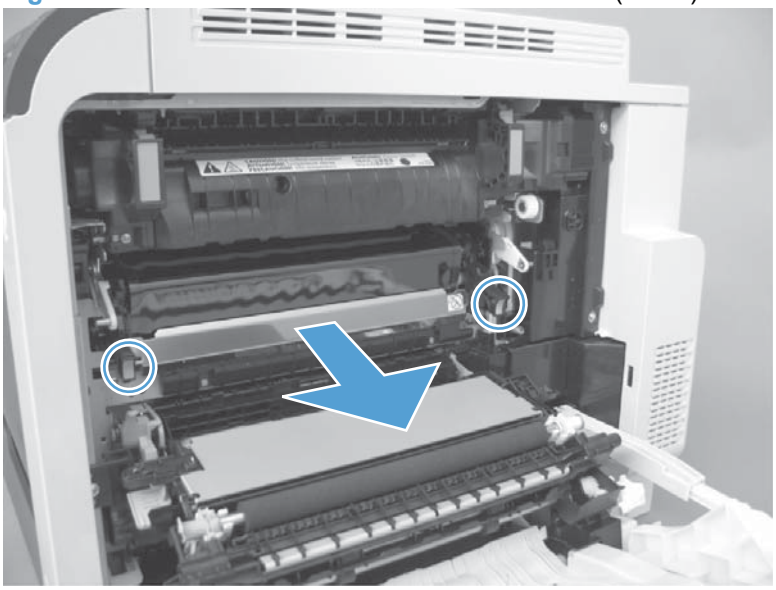
2. Use the blue lever to lower the secondary transfer assembly.

Figure 2-31 Remove the intermediate transfer belt (2 of 4)



3. Grasp the small handles on the ITB and then pull the ITB out of the product until two large handles expand along the right- and left-side of the ITB.

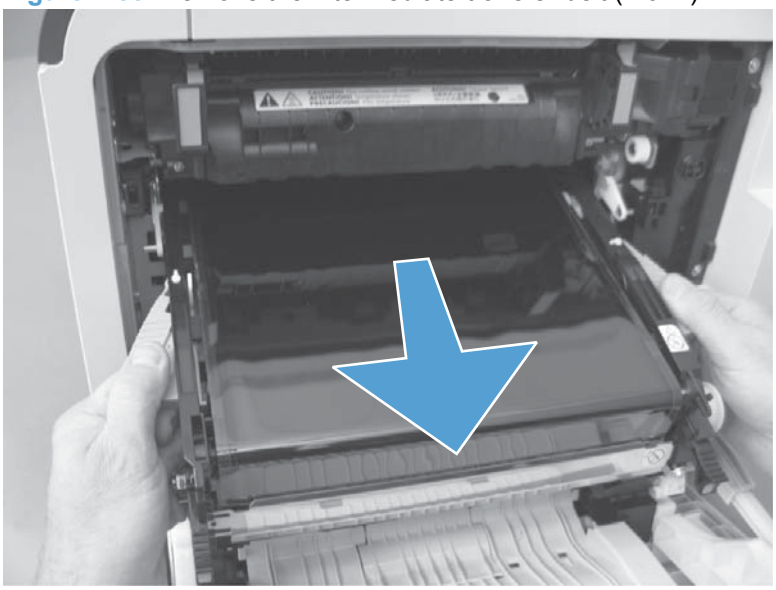
Figure 2-32 Remove the intermediate transfer belt (3 of 4)



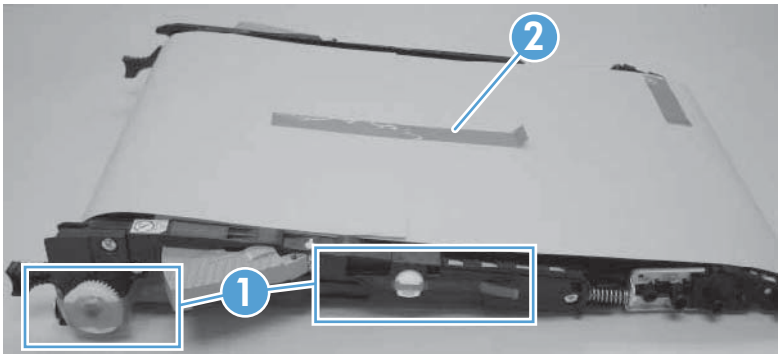
4. Grasp the large handles on the ITB and then pull the ITB straight out of the product to remove it.

△ **CAUTION:** The ITB is a sensitive component. Be careful when handling the ITB so that it is not damaged. Always place the ITB in a safe and protected location.

Figure 2-33 Remove the intermediate transfer belt (4 of 4)



Reinstallation tip If you are installing a replacement ITB, make sure that you remove the packing tape (callout 1) and the protective cover sheet (callout 2).



Pickup roller (Tray 1)

△ **CAUTION:** Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

1. Open Tray 1.

Figure 2-21 Remove the pickup roller (Tray 1) (1 of 5)

2. Push the top edge of the cover to release the tabs.

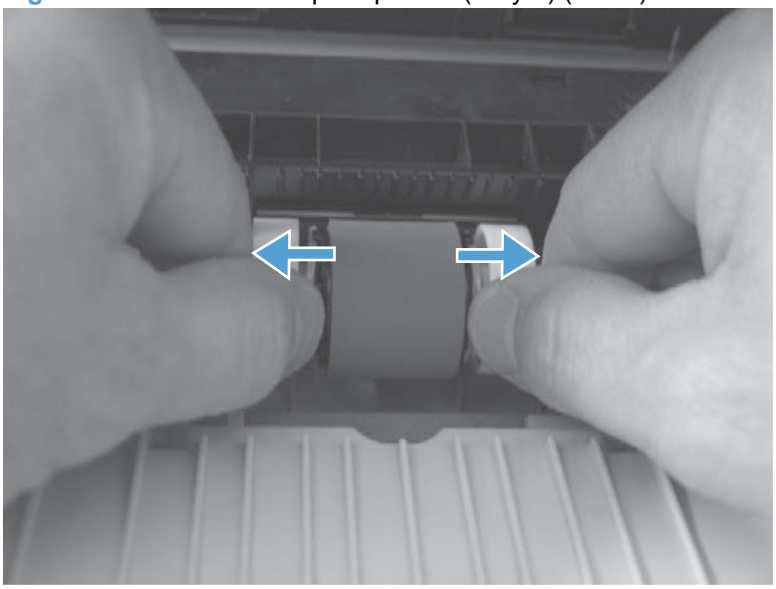
Figure 2-22 Remove the pickup roller (Tray 1) (2 of 5)

3. Open the right-door assembly, and then remove the cover.

Figure 2-23 Remove the pickup roller (Tray 1) (3 of 5)

4. Release the two blue tabs.

Figure 2-24 Remove the pickup roller (Tray 1) (4 of 5)



5. Rotate the roller body away from the product to remove it.

Figure 2-25 Remove the pickup roller (Tray 1) (5 of 5)

Secondary transfer roller

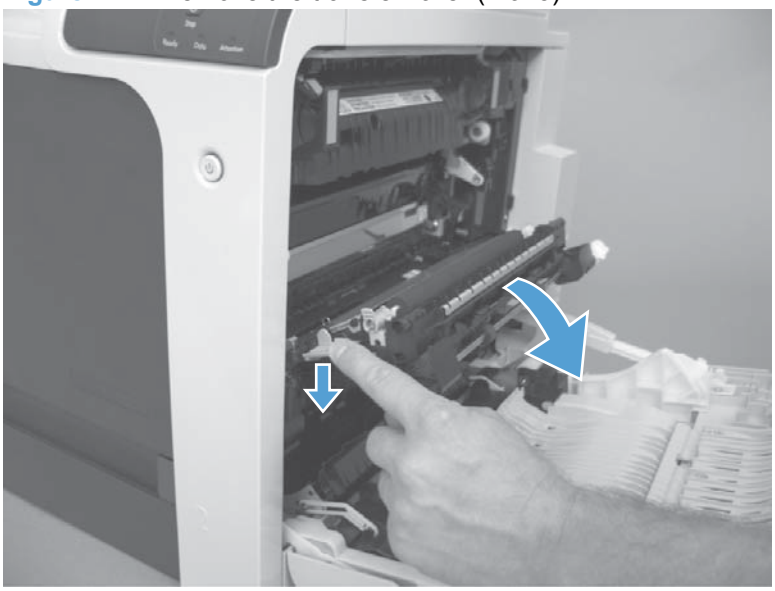
△ **CAUTION:** Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause image quality problems.

1. Open the right-door assembly.

Figure 2-26 Remove the transfer roller (1 of 3)

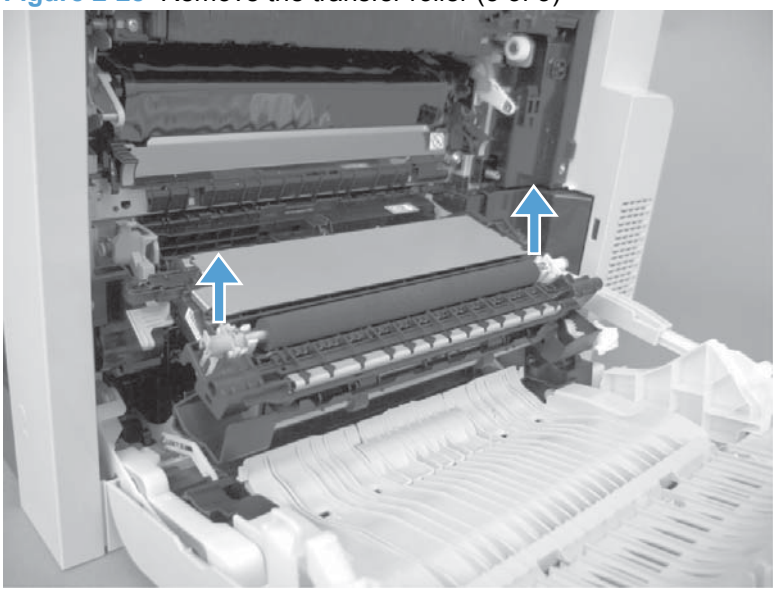
2. Use the blue lever to lower the secondary transfer assembly.

Figure 2-27 Remove the transfer roller (2 of 3)



3. Grasp the roller shaft collars, and lift the transfer roller off of the product.

Figure 2-28 Remove the transfer roller (3 of 3)



Reinstall the transfer roller

When you reinstall the transfer roller, make sure that the pins on the shaft collars align with the holes in the mounting assembly. After installing the new transfer roller, remove the protective cover.

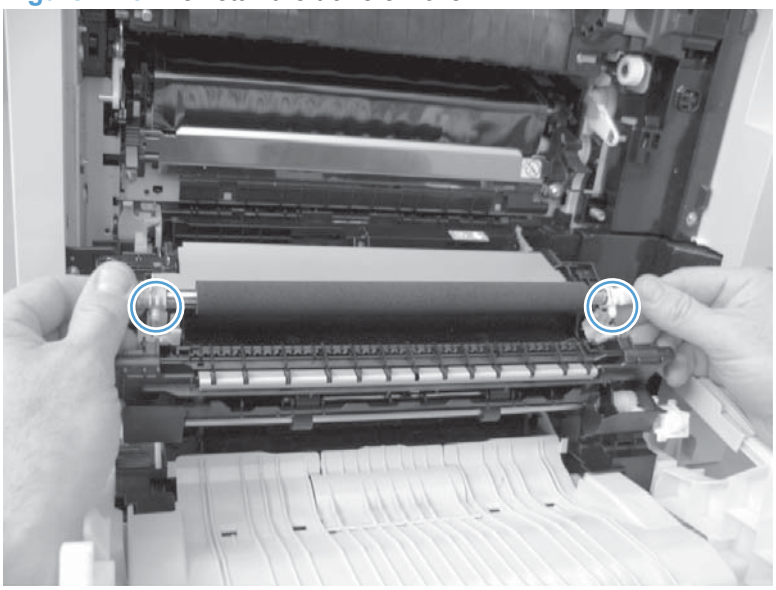



Figure 2-29 Reinstall the transfer roller