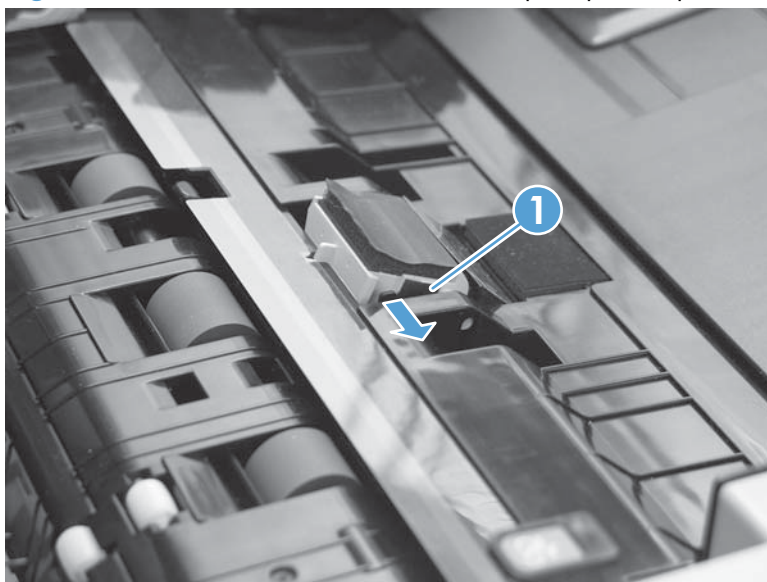


## Document feeder pickup roller pad and spring

1. Open the jam access cover.
2. Release one tab (callout 1).

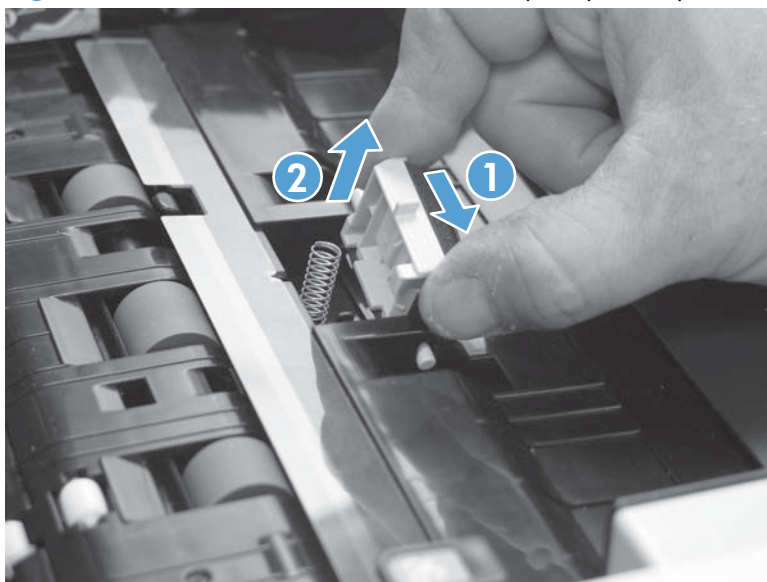
**Figure 2-45** Remove the document feeder pickup roller pad and spring (1 of 2)



3. Slide the pad (callout 1) and then lift the back edge to remove the pad (callout 2). Remove the spring if necessary.

**CAUTION:** The spring is not captive when the pad is removed and can be dislodged and lost.

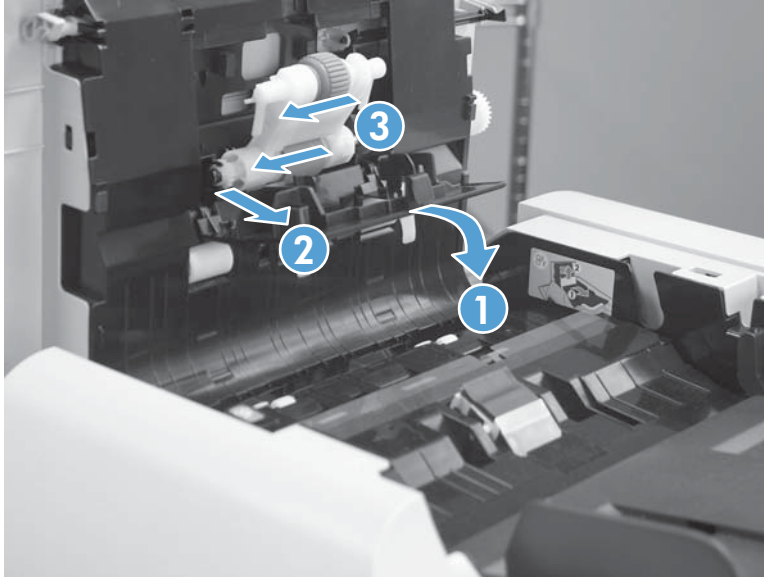
**Figure 2-46** Remove the document feeder pickup roller pad and spring (2 of 2)



## Document feeder pickup roller

Open the jam access cover (callout 1). Release the left side of the roller (callout 2) and remove the pickup roller assembly (callout 3).

**Figure 2-44** Remove the document feeder pickup roller



# Fuser

**Before proceeding, remove the following components:**

- Output bin and bin base assembly. See [Output bin and bin base assembly on page 112](#).



**NOTE:** If the optional HP Stapling Mailbox is installed, remove it.

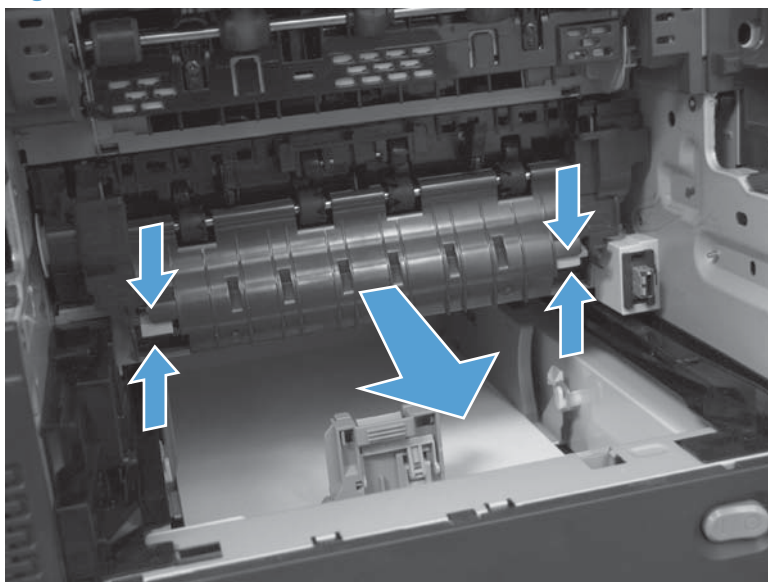
- Duplex accessory. See [Duplex accessory on page 113](#).
- Fuser-entrance guide. See [Fuser-entrance guide on page 114](#).

## Remove the fuser

**⚠ CAUTION:** The fuser is very hot. After turning the product power off, allow the fuser to cool for at least 30 minutes before removing it.

Squeeze the two blue tabs on the fuser to release it, and then slide it out of the product.

**Figure 2-25** Remove the fuser



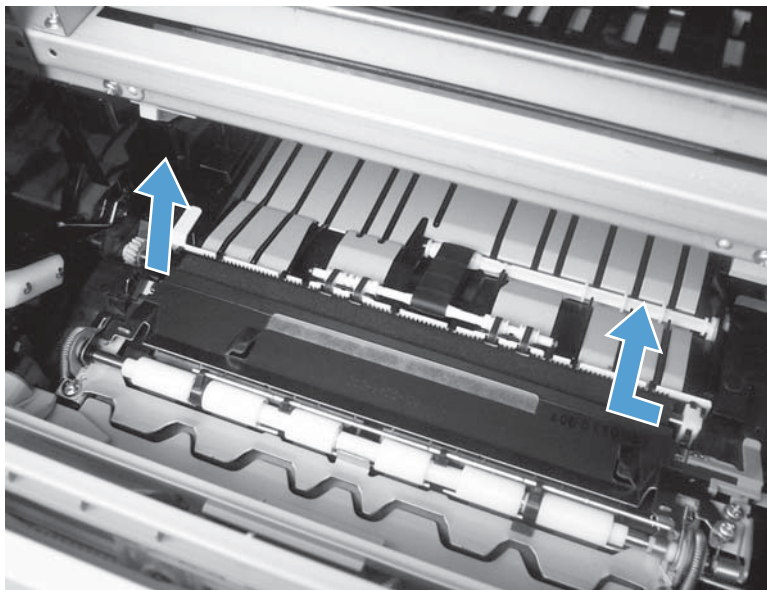
## Transfer roller

**⚠ CAUTION:** Do not touch the black rubber on the transfer roller. Skin oils on the roller can cause print-quality problems. Use disposable gloves when you remove the transfer roller.

1. Open the top cover and then open Tray 1.
2. Use a flat-blade screwdriver to lift the left end of the metal shaft out of place (near the blue gear). Slide the transfer roller to the left to remove it.

**📝 NOTE:** When you install the transfer roller, make sure that the black collar on the left side is oriented correctly, with the open end face-down (the solid end is face-up).

**Figure 2-20** Remove the transfer roller

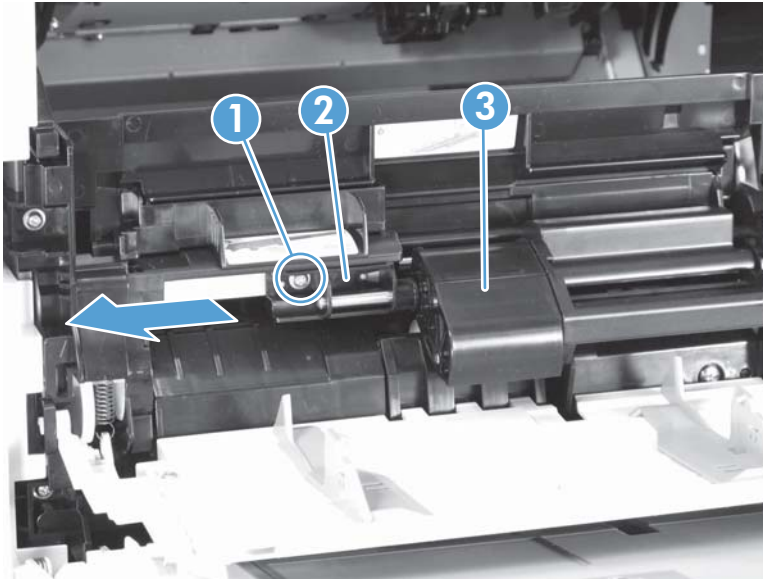


## Tray 1 pickup and feed rollers

**CAUTION:** If you are not installing replacement rollers, do not touch the black spongy surface of the rollers. Skin oils can cause print-quality problems.

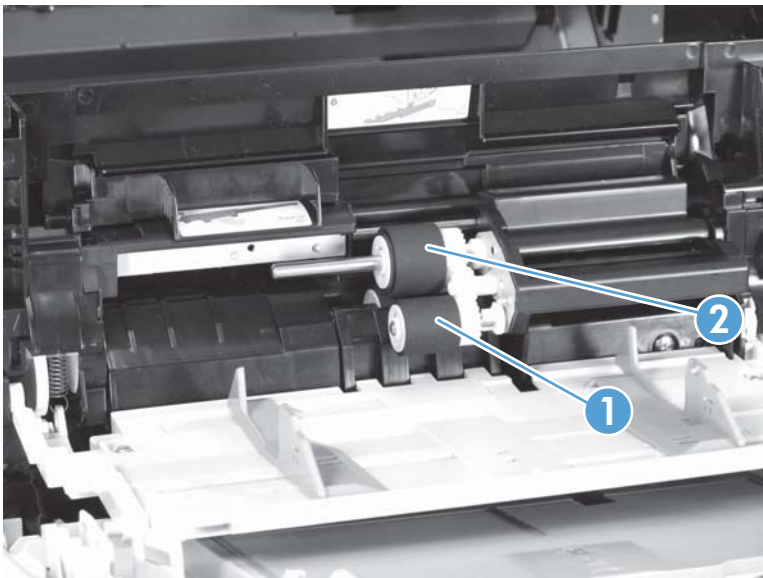
1. Open Tray 1.
2. Remove one screw (callout 1), slightly separate the bushing from the product, and then slide the bushing (callout 2) off of the shaft. Remove the cover (callout 3).

**Figure 2-28** Remove the Tray 1 pickup and feed rollers (1 of 2)



3. Remove the pickup roller (callout 1), and then remove the feed roller (callout 2).

**Figure 2-29** Remove the Tray 1 pickup and feed rollers (2 of 2)

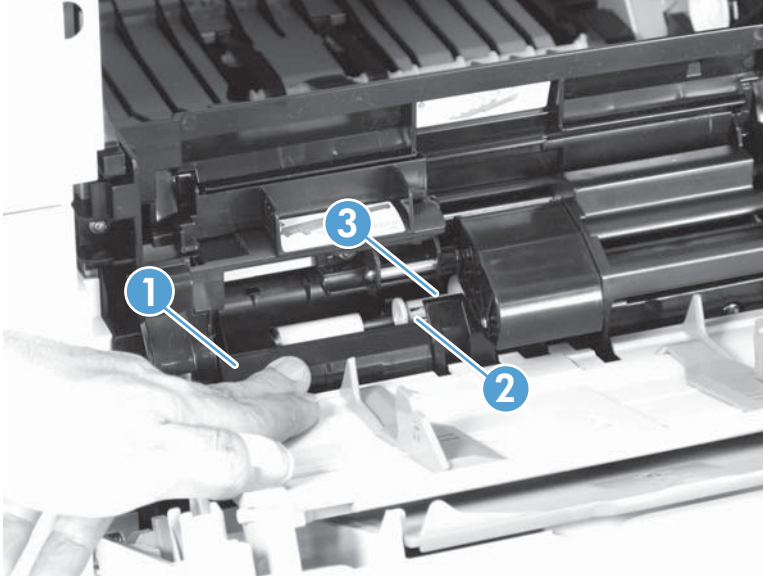


## Tray 1 separation roller

**⚠ CAUTION:** If you are not installing replacement rollers, do not touch the black spongy surface of the rollers. Skin oils can cause print-quality problems.

1. Open Tray 1.
2. Open the cover (callout 1), lift the tab (callout 2) on the separation roller, and then slide the roller (callout 3) off of the shaft.

**Figure 2-26** Remove the Tray 1 separation roller





## Tray 2, 3, 4, or 5 pickup, feed, and separation rollers

**⚠ CAUTION:** If you are not installing replacement rollers, do not touch the black spongy surface of the rollers. Skin oils can cause print-quality problems.

1. Remove the cassette from the tray.
2. Pinch the tab on the pickup roller (callout 1), feed roller (callout 2), or separation roller (callout 3) to release it, and then slide the roller off of the shaft.

**Figure 2-30** Remove the Tray 2, 3, 4, or 5 pickup, feed, and separation rollers

