



***50.7F.00 control panel error
HP Color LaserJet M750/M775MFP***

Issue Description:

50.7F00 is displayed on the control panel and printer may also experience frequent or constant paper jams in the fuser.

Remove the fuser.

On the right side of the fuser near where the fuser engages the fuser drive assembly, check if the alienation flag is broken (see the two examples below).

If the alienation flag is broken, replace the fusing assembly.



Figure: The alienation flag is good in this picture



Figure: The alienation flag is broken in this picture



Look inside their printer and check that sheet metal bracket that supports the fuser pressure release sensor is not bent.

Figure : The bracket that holds the fuser pressure release sensor is bent in this picture



Bend the bracket back in to place, and replace fusing assembly.