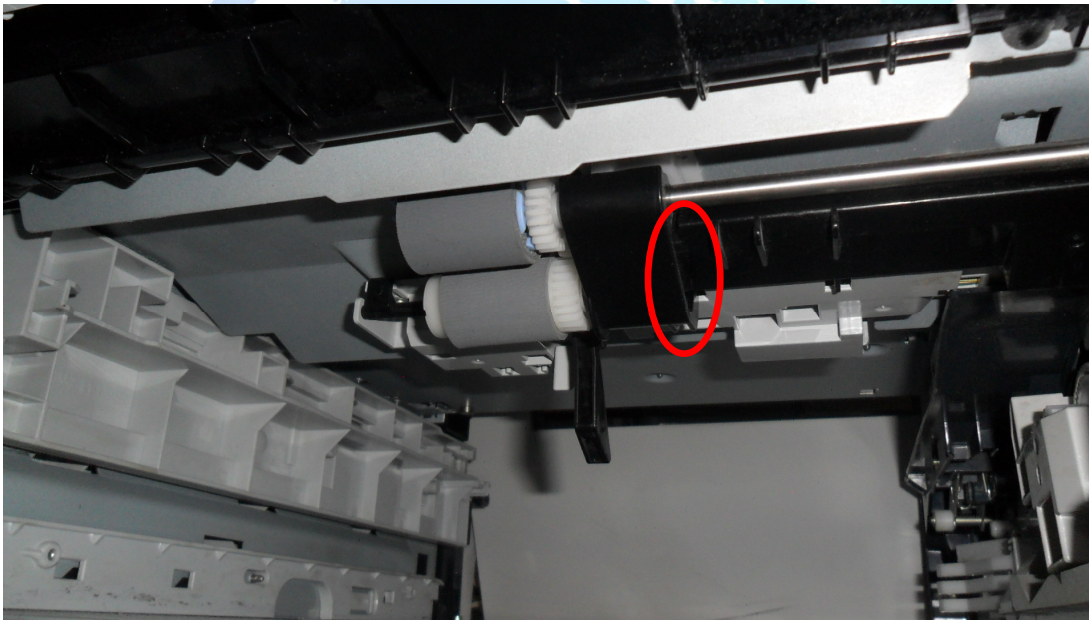


Noise caused by printer constantly trying to lift paper when tray is lifted

60.2 Error

HP P4014/P4015/P4515/M601/M602/M603/M604/M605/M606

There is a black plastic housing to the right of the pick-up and feed roller that has a flag on its right side (Figure 1) which trips photo sensor (PS 907) on a sensor board. This housing has been known to pop out of position to where the flag does not reach PS 907 to tell the printer the tray is successfully lifted. You can see the retaining tab below the guide not allowing the housing to move freely.



With the printer on its back pull the retaining tab on the black housing forward until it pops back into position allowing the flag on its right side to now trip PS 907. See Figure 2.

Caution: damaging this housing may result in a non-repairable printer due to lack of availability - so proceed with caution.

Figure 2 shows the correct positioning of the housing which moves freely.

