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## HP LaserJet M3027 and M3035 MFP Product Series - Scanner/ADF now supports Legal sized paper (Americas Only)



**Security Level:** HP and Customer Verbal Use

**Date Written/Updated:** 31 October 2007

**Document #:** c01280462

### Document Summary

- ✓ Changes to the M3035/M3027 MFP in the Americas

## Changes to the M3035/M3027 MFP in the Americas Product update

### **Americas only**

The HP LaserJet M3035 MFP/M3027 MFP scanner/ADF now supports up to 216 by 356 mm (8.5 by 14 inches)/Legal sized paper.

#### 1) Will there be a difference between the Model numbers?

No, the model number will be unchanged for M3035 MFP and M3027 MFP.

The change from Letter support to Legal support has facilitated the need for new product numbers only, as indicated in the table below.

#### 2) What has changed in the product?

The only changes made to the unit are the ADF and the Scanner. All other parts remain unchanged.

#### 3) Does this change require a special Engine FW code

Yes, the engine will need to have FW revision 48.032.2 or later to be able to support Legal.  
See compatibility matrix below.

#### 4) Is it possible to install a Legal size scanner/ADF assembly on a current M3035 or M3027 MFP device?

No, this is not supported. If already dispatched, please have the customer return the Legal size ADF and send a Letter/A4 ADF assembly.

## 5) Is it possible to upgrade a current M3035 or M3027 MFP to support installation of a Legal size scanner/ADF assembly?

No, this is not supported. Current HP support processes would not ensure a world class support experience. Customers should be referred to the Cash-in Trade Up program.

## Product update

### What is the difference between the **product numbers**?

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**Note**

The model numbers have not changed.

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Model Number	Product Number	Supported media (scanning glass and ADF)	Service part number
HP LaserJet M3035 MFP	CB414A		
HP LaserJet M3035xs MFP	CB415A	Up to 216 by 280 mm (8.5 by 11 inches)/ Letter (A4)	<b>ADF:</b> CB414-67916
HP LaserJet M3027 MFP	CB416A		<b>Scanner:</b> CB414-67905
HP LaserJet M3027x MFP	CB417A		
HP LaserJet M3035 MFP	CC476A		
HP LaserJet M3035xs MFP	CC477A	Up to 216 by 356 mm (8.5 by 14 inches)/Legal	<b>ADF:</b> CC476-67909
HP LaserJet M3027 MFP	CC478A		<b>Scanner:</b> CC476-67910
HP LaserJet M3027x MFP	CC479A		

A new version of firmware is required for the products supporting Legal size media, as indicated in the table below

DC Controller firmware	Engine firmware	Copy Processor Board firmware	Scanner Control Board firmware	Scanner supports Letter	Scanner supports Legal
E(1.18)	48.010.9	2.076			
		2.083			
		2.087			
E(1.18)	48.015.9	2.076	Earlier than 5.0	Yes	No
		2.083			
		2.087			
E(1.18)	48.021.7	2.076			
		2.083			
		2.087			
All later versions of firmware supported					Yes