



COMMON ERRORS AFTER PART REPLACEMENT - Troubleshooting Guide

Printer	Part	Problem	Check if done	IMPORTANT - Make sure to . . .
LJ2300	Formatter Q1395-60002	Blank display with no lights	Confirm the firmware chip is installed in the formatter	Remove the firmware (ROM) DIMM from the old formatter and place it in slot #1, (J 17) where it reads "Boot Dimm Only"
LJ2400	Formatter Q6508-61006	Blank display with 3 lights on	There must be 1 stick of 100 pin DDR memory in formatter.	Remove the DDR memory (usually 32mb or 64mb) from the old formatter to the new one
LJ2400	Formatter Q6507-61006	No network	Make sure the embedded LAN is enabled	<p>Make sure the embedded network is enabled</p> <p>a. Turn printer on, wait for memory count to start, press and hold the ✓ key until three lights remain solid – release. Display should read "SELECT LANGUAGE", scroll down with ↓ button until reads "EMBEDDED LAN DISABLE" or "EMBEDDED LAN ENABLE"</p> <p>b. If printer displays "EMBEDDED LAN ENABLE", the embedded network is off and would need to be turned on</p>
P3005	Formatter Q7848-61006	No network	There must be 1 stick of 144 pin DDR2 memory in formatter	Remove the DDR memory (usually 16 or 32mb) from the old formatter to the new formatter
P3005	Formatter Q7848-61006	No network	Make sure the embedded LAN is enabled	<p>Make sure the embedded network is enabled</p> <p>a. Turn printer on, wait for memory count to start, press and hold the ✓ key until three lights remain solid – release. Display should read "SELECT LANGUAGE", scroll down with ↓ button until reads "EMBEDDED LAN DISABLE" or "EMBEDDED LAN ENABLE"</p> <p>b. If printer displays "EMBEDDED LAN ENABLE", the embedded network is off and would need to be turned on</p>
LJ4200	Formatter C9652-69001	Blank display with no lights	Confirm the firmware chip is installed in the formatter	Remove the firmware DIMM out of the old formatter and place it into the new one. (Upper slot # J1)
LJ4300	Formatter C6951-69001	Blank display with no lights	Confirm the firmware chip is installed in the formatter	Remove the firmware DIMM out of the old formatter and place it into the new one. (Upper slot # J1)
LJ4250/4350	Formatter Q6506-69010	Blank display with 3 lights on	There must be 1 stick of 100 pin DDR memory in formatter, make sure it's in there	Remove the DDR memory (usually 64mb) from the old formatter to the new one
LJ4250/4350	Formatter Q6505-69010	Blank display with 3 lights on	There must be 1 stick of 100 pin DDR memory in formatter, make sure it's in there	Remove the DDR memory (usually 64mb or 80mb) from the old formatter to the new one
LJ4250/4350	Formatter Q6505-69010	No network	Make sure the embedded LAN is turned on	<p>Make sure the embedded network is enabled, and a minimum 80mb memory</p> <p>a. Turn printer on, wait for memory count to start, press and hold the ✓ key until three lights remain solid – release. Display should read "SELECT LANGUAGE", scroll down with ↓ button until reads "EMBEDDED LAN DISABLE" or "EMBEDDED LAN ENABLE"</p> <p>b. If printer displays "EMBEDDED LAN ENABLE", the embedded network is off and would need to be turned on</p>

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Printer	Part	Error	Probable Cause
Any Model	Any Fuser	Print Defects/Poor Print	Complete half test to determine if fuser problem exists
LJ5Si/8000	Fuser RG5-4447	Print Defects	Ensure envelope pressure levers are in the down position
LJ8100/8150	Fuser RG5-6532	1.) Print Defects 2.) 50.1 Error Code	1.) Ensure envelope pressure levers are in the down position 2.) If this is the second 50.1 service error, replace the LVPS
LJ9000	Fuser RG5-5750	1.) Print Defects 2.) 50.3 Error Code	1.) Ensure envelope pressure levers are in the down position 2.) If this is the second 50.3 service error, replace the LVPS
CLJ4600	Fuser RG5-6493	50.4 Error Code	Incorrect fuser installed (white drive gear) trying to install in CLJ4650
CLJ4650	Fuser RG5-7450	50.4 Error Code	Incorrect fuser installed (black drive gear) trying to install in CLJ4600
CLJ5500	Fuser RG5-6848	50.4 Error Code	Incorrect fuser installed (white drive gear) trying to install in CLJ5550
CLJ5550	Fuser RG5-7691	50.4 Error Code	Incorrect fuser installed (black drive gear) trying to install in CLJ5500
M630MFP	Fuser B3M77-67903	50.7	Complete a power cycle. Usually this will clear the error & reset fuser. If not, the error will persist indicating the cam is broken
M806/M830MFP	Fuser CF367-67928	50.7	Complete a power cycle. Usually this will clear the error & reset fuser. If not, the error will persist indicating the cam is broken
M604/M605/M606	Fuser E6B67-67901	50.7	Complete a power cycle. Usually this will clear the error & reset fuser. If not, the error will persist indicating the cam is broken
LJ4200	Fuser RM1-0013	1.) 50.5 Fuser Error/Out of Box 2.) Growling/grinding/noise issues upon install	1.) Incorrect fuser installed 2.) Replace swing plate (RM1-0043) or reseal fuser
LJ4300	Fuser RM1-0101	1.) 50.5 Fuser Error/Out of Box 2.) Growling/grinding/noise issues upon install 3.) 13.2 paper jam out of box	1.) Incorrect fuser installed 2.) Replace swing plate (RM1-0043) or reseal fuser 3.) Incorrect fuser installed
LJ4250	Fuser RM1-1082	1.) 50.5 Fuser Error/Out of Box 2.) Growling/grinding/noise issues upon install	1.) Incorrect fuser installed 2.) Replace swing plate (RM1-0043) or reseal fuser
LJ2400	Fuser RM1-1535	Noisy upon install	Replace fuser drive assembly (RM1-1500) Gears may be worn
LJP3005	Fuser RM1-3717	Noisy upon install	Replace fuser gear kit (P3005-GK-3) Gears may be worn
LJP4014/4015/4515	Fuser RM1-4554	50.7	Complete a power cycle. If this does not clear error, reseal fuser. If error persists, contact LPI
M4555MFP	Fuser RM1-7395	50.7	Complete a power cycle. If this does not clear error, reseal fuser. If error persists, contact LPI
LJM601/602/603	Fuser RM1-8395	1.) Noisy upon install 2.) 50.7	1.) Replace fuser drive gear assembly (RM2-6321) Gears may be worn 2.) Complete a power cycle. If this does not clear error, reseal fuser. If error persists, contact LPI

LJ8100/8150	Paper Input Unit (PIU) RG5-4334	Tray 2 or 3 not lifting	Check that the tape over the black flags has been removed
LJ5SI/8000	Paper Input Unit (PIU) RG5-1852	Tray 2 or 3 not lifting	Check that the tape over the black flags has been removed
CLJ4700/CM4730/ CLJ4730	ETB RM1-3161	Duplex (only) paper jams	Swap duplex feed assembly from old belt to new belt

