

## Control Panel Message: Jam in Output Bin HP M452, M377MFP, and M477MFP



The Jam in output bin message has been a common occurrence for the above listed models. To troubleshoot, closely examine the paper exit area for any obstruction and open the rear door to inspect for obstruction.

If no paper or obstructions found, the fusing assembly RM2-6418 (duplex models) or RM2-6431 (simplex models) will need replacing.