Control panel touchscreen does not respond
HP CM6030MFP/CM6040MFP/M5025MFP/M5035MFP/4730MFP
CM4730MFP/4345MFP/M4345MFP/M3027MFP/M3035MFP/9000MFP
9050MFP/M9040MFP/M9050MFP

If the touch screen on the control panel is unresponsive, follow these steps to calibrate it:

1. Turn the product off.
2. Press and hold the number key (#) and the Clear key (©) while turning the product on. A dot will display in the upper left corner of the screen.
3. Release the (#) and (©) keys.
4. Touch the dot with a blunt object, such as a pencil eraser, and another dot will display in the lower right corner.
5. Touch that dot and wait for the product to continue the startup sequence.
6. If after performing a control panel calibration the issue persists, replace the control panel.