Fading Black Color in Lower Right Corner (Just in the First Page)
HP CP4025, CP4525 and M651

Print jobs are faded in the lower right corner just in black color. See the figure below for an example of this issue.

Troubleshooting to be performed with customer

1. Check if the issue occurs right out of the box. Print a **Demo Page** to check this.
2. Make sure toner cartridges are HP genuine. Print a **Supply Status Page**. Also check for Print Quality Defect on Supplies Status Page.
3. Check if the issue occurs from **Multipurpose Tray** by printing a Demo page from tray 1. If the issue is also happening from tray 1, this could be a toner cartridge failure. Continue to next step.
4. Calibrate the printer, perform 3 Full Calibrations, and check if the issue persists.

Troubleshooting

1. Isolate the failure to a defective cartridge, perform **Disable Cartridge Check**, and block the black cartridge H.V. Contact (refer to the following document), swap the Black Cartridge with the magenta Cartridge and print a Demo Page. Is the lower right corner still fading?
    YES: Replace the Black cartridge CE260-67901 Black print cartridge.
    NO: Continue to next step.

2. Remove the block from the black cartridge; now block the H.V. contact for the magenta Cartridge while this is still in the black slot. Print the configuration pages. Is the issue now shown in magenta color?
    YES: Replace DC Controller PCA Assembly
    CP4025, CP4525 - (HP Part #: RM1-5758)
    M651 - (HP Part #: RM2-0496)
    NO: Call Laser Pros Technical Support