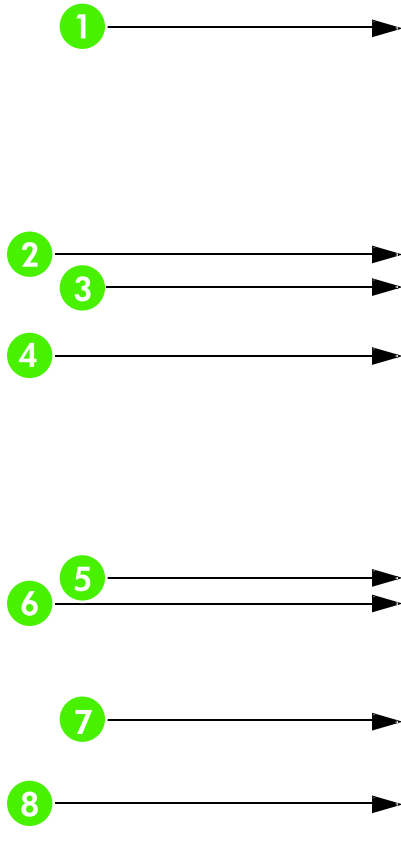


Repetitive defect ruler

If defects repeat at regular intervals on the page, use this ruler to identify the cause of the defect. Place the top of the ruler at the first defect. The marking that is beside the next occurrence of the defect indicates which component needs to be replaced.



1	First occurrence of the defect (the distance from the top of the page to the defect might vary).
2	Print cartridge (34.3 mm (1.35 inches))
3	Print cartridge or transfer roller (if the defect occurs in only one color, the defective part is the print cartridge; if the defect occurs in all colors, the defective part is the ETB) (37.7 mm (1.48 inches))
4	Print cartridge (42.7 mm (1.68 inches))
5	ETB (75 mm (2.95 inches))
6	Fuser (76.0 mm (2.99 inches))
7	Fuser (81.0 mm (3.19 inches))
8	Print cartridge (94.2 mm (3.71 inches))

To confirm that a print cartridge is the problem, insert a print cartridge from another HP Color LaserJet 4730mfp MFP, if one is available, before ordering a new print cartridge.

If the defect repeats at 94.0 mm (3.75 inches) intervals, try replacing the print cartridge before replacing the fuser.