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3. Touch the [View](#) button to view the information on the control panel, or touch the [Print](#) button to print the pages.

 **NOTE:** The [View](#) button is available only on the M680 product.

Print quality troubleshooting tools

Print quality troubleshooting tools: repetitive defects ruler

If defects repeat at regular intervals on the page, use this ruler to identify the cause of the defect. Place the top of the ruler at the first defect. The marking that is beside the next occurrence of the defect indicates which component needs to be replaced.


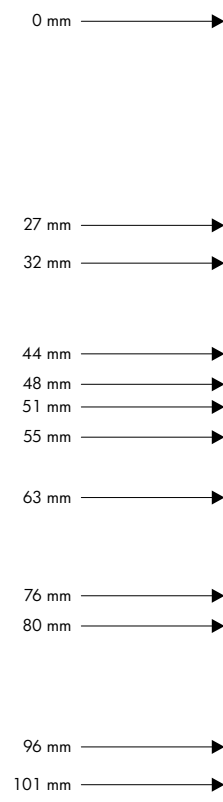
 **NOTE:** When printing this defect ruler, verify that any scaling options in the print driver are disabled.

Figure 2-62 Repetitive defects ruler



| Distance between defects | Product components that cause the defect |
|--------------------------|--|
| 27 mm | Toner cartridge |
| 32 mm | Toner cartridge |
| 44 mm | Transfer unit |

| Distance between defects | Product components that cause the defect |
|--------------------------|--|
| 48 mm | Toner cartridge |
| 51 mm | Transfer roller |
| 55 mm | Print engine |
| 63 mm | Transfer unit |
| 76 mm | Toner cartridge |
| 76 mm | Fuser |
| 80 mm | Fuser |
| 96 mm | Print engine |
| 101 mm | Print engine |

Calibrate the product to align the colors

Calibration is a product function that optimizes print quality. If you experience any image-quality problems, calibrate the product.

1. From the Home screen on the product control panel, scroll to and touch the [Device Maintenance](#) button.
2. Open the following menus:
 - [Calibration/Cleaning](#)
 - [Full Calibration](#)
3. Touch the [Start](#) button to start the calibration process.
4. Wait while the product calibrates, and then try printing again.