

Lexmark Service Mode Lexmark X560nMFP

Entering Diagnostics Menus

- **1.** Turn off the printer
- 2. Press and hold the DOWN and UP arrows simultaneously
- **3.** Turn on the printer
- 4. Release the buttons when menu displays Fax/Scanner Printer DIAG
- 5. Select mode using UP or DOWN arrows, then press OK

Menu map of Service Mode

Service Mode			
Fax/Scanner Diag		Printer Diag	
Board Test	ESS Diag	Engine Diag	Print Info
All Test 1st. Fire Test 2nd. Fire Test FPGA Test	All Test CodeROMTest FontROM EEPROM Test	Sensor Test Duplex Jam Sensor Exit Sensor Test Regi Sensor Test	Info Page Print Settings
Relay/Signal Test Relay Tests	DRAM lest Mac+PHY Test	Interlock Switch CRU SensorY CRU SensorM	Installation
Hook Tests Single Tone Test DTMF Send Dial Pulse Send Ring Back Tone Data Send Line Voltage Line Current	Engine Test	CRU SensorM CRU SensorC Tray 3 Low Paper Tray 3 No Paper Duplex Fan Alarm Tray 3 feedFdMotorAlm MPT No Paper Tray 2 No Paper	PagePack Tone Correction Display Counter Hex Dump Pixel Counter Configuration Counter Type Print Counter
Information		Main Motor Alarm Sub Motor Alarm	Copy Counter M to B Copy Counter B to M
Scan Counter Version		Fan Alarm Tray 2 Motor Alarm Deve Motor Alarm Tray 2 Baars Size	Clear All NVM Clear Job History Clear All Auditron PV
Scanner Maintenance		Tray 3 Paper Size	Test Print
White Balance Auto Adjust (FB) Auto Adjust (ADF) Parameter Scan Counter Scan Counter Clear		Motor Test Main Motor Test Sub Motor Test PH Motor Tray 2 Motor Test Deve Motor Test Duplex Motor Test	No Image IOT Pattern IOT Grid 2 ESS Cyan 20% ESS Magenta 20% ESS Yellow 20% ESS Black 20% ESS
Parameter		Fan Test Fan Test Yellow Toner Motor Magenta Toner Motor	Gradation ESS
Backup Data		Cyan Toner Motor Black Toner Motor	Parameter
All Clear User Clear System Clear User&System Clear System Data Init Document Clear		Regi Clutch Tray 1 (MPT) Turn Clutch Tray 1 (MPT) Feed Solenoid Tray 2 Feed Clutch Tray 2 Turn Clutch Tray 3 Feed Clutch Tray3 Turn Clutch Duelay Clutch	Slow Scan K to F Slow Scan 600 Y Slow Scan 600 C Slow Scan 1200 M Slow Scan 1200 Y Slow Scan 1200 C Fast Scan K to M
Complete		ACD (CTD) Sensor Solenoid ACD (CTD) Sensor LED OHP Sensor LED Drum Erase Lamp K Drum Erase Lamp YMC Exit Clutch Duplex Fan	Fast Scan K to Y Fast Scan K to C Fast Scan MPT Fast Scan Tray 2 Fast Scan Tray 3 Fast Scan Duplex Fast Scan 2 K to C Fast Scan 2 K to M
		NVM Settings Edit NVM Save NVM to ESS Load NVM from ESS Initialize Slave	Fast Scan 2 K to Y Life Counters Print
		Print NVM Info	Exit Mode