



## HP LaserJet Enterprise M601/M602/M603M604/M605/M606

### 55. WX.YZ error

#### Issue Description:

**55. WX.YZ:** DC controller error to continue turn off then on.

The 55 error are related to the DC Controller communication and memory.

- **55.00.00** - DC controller internal communication error.
- **55.00.01** - DC controller memory error.
- **55.00.03** - DC controller no engine response.
- **55.00.04** - DC controller communications time out.
- **55.00.05** - Hardware memory error.
- **55.01.06** - NVRAM memory data error warning.
- **55.02.06** - NVRAM memory access error warning.

#### Recommended action:

1. Before replacing any parts verify all connectors on the DC Controller are properly seated and not damaged.
2. Turn the printer off and reseal Formatter and turn printer back on to see if error message clears.
3. If the printer was trying to perform a FW upgrade when error occurred, resend FW upgrade.
4. With 55 error displayed, press Engine Test switch
  1. If Engine Test page prints correctly, replace Formatter
  2. If Engine Test page does not print, replace DC Controller