



**Transfer Access Sensor Error  
HP CP6015 and CM6030MFP/CM6040MFP**

Issue:

Printer/MFP boots up with a Transfer access sensor error.

Solution:

1. Check the 2nd-transfer-roller assembly and ensure it is properly seated. Clear area of any debris.
2. If the issue persists then replace the registration 2nd-transfer assembly. (Q3931-67909)
3. If issue persists after replacing the registration 2nd-transfer assembly check the Interlock-switch assembly. If faulty replace it (RM1-3589-000CN)
4. If the issue is still not resolved then replace the DC Controller.