

Tray 2 Lifting Message

HP 4240, 4250, 4350

Problem:

Printer will not lift trays and will continuously display “waiting for tray 2 to lift, without going to appropriate error code:”60.x”

Or

When sent a print job printer will continuously display “processing job”

Fix:

These situations have occurred due to PS 109's (paper width sensor, located under the registration lid toward the right side) sensor flag being obstructed or sensor being defective.

The “*normal*” situation for this is the printer to display 13.20 paper jam check under toner cartridge.

