## Xerox ${ }^{\circledR}$ WorkCentre 5022/5024

## Service Manual

Service Documentation
WC 5022/5024 Service Documentation

## 702P02828

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## WARNING

This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions documentation, may cause interference to radio communications. It has been tested and found to comply with the limits for a Class A computing device pursuant to subpart J of part 15 of FCC rules, which are designed to provide reasonable protection against such interference when operated in a commercial environment. Operation of this equipment in a residential area is likely to cause interference in which case the user, at his own expense, will be required to correct the interference.

Chapter 0 Introduction

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### 0.1 Getting to know this Service Manual

This manual is used as the standard service manual for WorkCentre 5022/5024.

- Publication Comment Sheet

Enter any comments and/or corrections regarding this service manual into the Publication
Comment Sheet, and send it to the following department.
Solution Service \& Operational Management CS Dept.

### 0.2 How to use the Service Manual

This manual describes the standard procedures for the servicing this product. Refer to Chapter 1 Service Call Procedure for efficient and effective servicing during maintenance calls.

For more information on the options, refer to the options manual.

### 0.2.1 Contents of Manual

This manual is divided into 10 chapters as described below.

- Chapter 1 Service Call Procedure

This chapter describes the general work and servicing procedures for the maintenance of this product.

- Chapter 2 Troubleshooting

This chapter describes the troubleshooting procedures other than image quality troubleshooting for this product.

- Chapter 3 Image Quality Troubleshooting

This chapter describes the image quality troubleshooting procedures for this product.

- Chapter 4 Disassembly/Assembly and Adjustment

This chapter describes the disassembly, assembly, adjustment and replacement procedures for components of this product.

- Chapter 5 Parts List

This chapter contains the spare parts information for this product.

- Chapter 6 General

This chapter contains the following information.
6.1 Specifications
6.2 Tools/Service Consumables/Consumables
6.3 Service Data
6.5 Service Mode
6.8 Fax-related Information

- Chapter 7 Wiring Data

This chapter contains the information about the Wiring Connector List/Locations, the Wiring Data, and the BSD for this machine.

- $\quad$ Chapter 8 Accessories (not yet issued)
- Chapter 9 Installation/Removal

This chapter contains the installation and removal procedures for this product and the options that are specific to it.

- Chapter 10 Mechanism \& Functions Overview (not yet issued)


### 0.2.2 Information on Updating

This manual will be sent to each Service Center as specified below. Revisions must be incorporated correctly to keep the manual up-to-date.

Updating Procedure:

- When the manual is updated, the issue number 'Ver. 1 ' will be changed to Ver. 1.1, Ver. 1.2 , and so on.


### 0.3 Description for Terminology And Symbols

The terms and symbols used throughout this manual are explained

## here.

- The terms and symbols used at the beginning of a text are defined as follows:


## WARNING

Indicates an imminently hazardous situation, such as death or serious injury if operators do not handle the machine correctly by disregarding the statement.

## WARNING

Indicates a potentially hazardous situation, such as death or serious injury if operators do not handle the machine correctly by disregarding the statement.

## CAUTION

Indicates a potentially hazardous situation, such as injury or property damage if operators do not handle the machine correctly by disregarding the statement.
Instruction: Used to alert you to a procedure which, if not strictly observed, could result in damage to the machine or equipment.

NOTE: Used when work procedures and rules are emphasized.
Used when other explanations are given.
Used to describe the purposes of Adjustment and Troubleshooting.
REP: Indicates the disassembly/assembly procedure for reference.
ADJ: Indicates the adjustment procedure for reference.
PL: Indicates the parts list for reference.
Terminology

| Table 1 Terminology |  |
| :--- | :--- |
| Terminology | Description |
| Assy | Means Assembly. |
| TEC Value | Abbreviation of Typical Electricity Consumption, which means the stan- <br> dard power consumption. Read as 'tec'. |

Installation of any part other than the ones designated by Xerox shall be strictly prohibited because it cannot be guaranteed in quality and safety.

Important Information Stored Component (ISC)
This component stores all the important customer information that is input after the installation. When performing replacement, follow the procedures in 'Chapter 4 Disassembly/Assembly and Adjustment' to replace/discard. Make absolutely sure that no customer information gets leaked outside.

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### 1.1 Before Starting the Servicing

### 1.1.1 Safety

To prevent any accident that may occur during a maintenance service, any warning or any caution regarding the servicing must be strictly observed. Do not perform any hazardous operation.

1. Power Supply

To prevent electrical shocks, burns, or injury, etc., be sure to switch OFF the machine and disconnect the plug before starting the maintenance service. If the machine has to be switched ON, such as when measuring the voltage, take extra care not to get an electrical shock.
2. Drive Area

Never inspect, clear or lubricate the drive area such as chain belts, chain wheel or gears during the machine operation.
3. Heavy Parts

Position your hip lower when removing or installing heavy parts.
4. Safety Device

See that safety devices for preventing mechanical accidents, such as fuses, circuit breakers, interlock switches, etc., and those for protecting customers from injury, such as panels and covers, function properly. Modifications that hinder the function of any safety devices are strictly prohibited.
5. Installing and Removing Parts

The edge of parts and covers may be sharp, take care not to touch them. Be careful not to touch those parts, and wipe off any oil that may have adhered to your fingers or hands before servicing. When removing parts, cables, and etc. do not pull them out by force but remove them slowly.
6. CAUTION:

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.
7. Specified Tools

Follow the instruction when a tool is specified.
8. Cleaning the Toner and Developer

As the toner can be explosive, sweep or brush the spilled toner into a container for collecting the sweepings.
Clean away the remaining toner with a damp cloth or use a standard vacuum cleaner that is toner-tolerant. Never use the customer's vacuum cleaner.
Do the same when cleaning the Developer because it also contains some toner.
9. Organic Solvents

When using an organic solvent such as the Drum Cleaner or Machine Cleaner, pay attention to the following:

- Ensure good ventilation in the room to prevent too much inhalation of solvent fumes.
- Do not use heated solvent.
- Keep it away from fire.
- Wash your hands thoroughly after use.

10. Modifications to the Machine

Before altering the machine, submit the irregular use license application.
11. Harmful Laser

The customer or service personnel would not be exposed to any harmful laser during the usual copying or scanning of documents. However, if a customer finds that the lamp that is used for exposing documents is too bright when performing platen copy or scan, it is possible to block the light from the platen glass by covering the portion of the platen document area that is usually not used for copying or scanning documents.

### 1.1.2 Things to Take Note When Handling Customer Information

1. Handling of customer's electronic information - samples of copy/print/received fax (paper data), log files (Activity Report), and etc.
Before you bring back any samples for the purpose of investigation/analysis, always obtain permission from the customer. Make sure to assure them that the data will not be used for any other purpose. When requesting for a retrieval application from the cus tomer, either use the [Data Security Regulations: Annex 15-Confidential Information/Personal Information Request Form (IS-019)] or use a letterhead that has been specified by the customer after obtaining their agreement.
2. Handling of a PWB, etc. that contains customer information.

Data such as Fax Address Numbers and URLs that are registered in the customer's machine are all important customer information. These types of information are stored in the PWB, etc. within the machine. Take extra care when handling them.
a. In case of replacements, transfer the data to the new PWB and make sure that al data in the old parts is thoroughly erased before disposing it. Make sure that no important customer information gets leaked. (For details, refer to the preface in Chapters 4 and 5)
b. If a component was replaced and it was not found to be the cause of the malfunction return it to the machine it came from. (For components that were temporarily installed/removed for troubleshooting, etc. clear the data using the CE Mode, etc.)
3. Security related NVM values that were changed during maintenance.

If any security related NVM values, such as polling, were set for test purposes, make sure you return them to their original values after the test. (E.g.: for the details on polling that is common to all machine types, refer to FTO 2-202)
4. When connecting our company machine to the customer's network during maintenance, make sure that you have gone through the person-in-charge to obtain permission from the customer's systems administrator (or person-in-charge) before proceeding.
5. Follow the safety guidelines established within the OpCo and ensure that customer data do not get leaked out when servicing.

### 1.1.3 Other Precautions

Pay attention to the following when performing maintenance service to avoid wrong or redundant servicing:

1. Reference Materials

Before performing maintenance servicing, read all relevant technical materials such as SB, FTI, or FTO to make a systematic approach.
2. Disassembling

Make sure to check the assembled condition before removing parts or disassembling the machine.
3. Installation/Adjustment

After the installation or adjustment is complete, check that no parts or tools are left inside or on the assemblies before using the machine.
4. Handling of replaced parts/consumables

Make sure that the replaced parts or consumables as well as their packaging materials are collected back to the Service Center.
For the separation and processing methods for the collected items, refer to the Common Technical Information No. 2-027 for all machines.

- Drum Cleaner


## WARNING

Never discard the Drum Cleaner into a fire. Always keep it away from open flames to prevent it from catching and causing a fire. Always dispose of the Drum Cleaner after it is completely used up. For recyclable parts, fill the necessary items in the [U-TAG] and perform collection.
5. General Precautions

- Take care not to disturb the customer's daily work.
- Place a drop cloth or paper on the floor of the service area to keep the site clean.
- Throw any trash generated during the maintenance service into a trash bag and bring them back to the Service Center.
- Record clearly the service details and the consumables and parts replaced at visit in the Machine Service Log.


### 1.2.2 Service Call Procedure

### 1.2.2.1 Initial Actions

1. Ask the operator(s) about the machine condition.
2. Record the billing meter readings.
3. Inspect any error copies, then check the machine.
4. Check the Service Log.

### 1.2.2.2 When UM is requested, perform the following:

1. Check the problem status by performing the Level 1 Troubleshooting in [Chapter 2 Trou bleshooting].
2. Perform the applicable Level 2 Troubleshooting FIP in [Chapter 2 Troubleshooting].
3. If there are no applicable items, troubleshoot by referring to [Chapter 7 BSD].
4. Check the copy quality.

Make several sheets of copies using the Test Chart (499T 00247), then check the quality of the copies for problems.
5. Output the following [Error History Report] and check the [System Fail History] and [Paper Jam History] in order to understand the machine status.
a. Press the <Machine Status> button.
b. Select [Print Report], then press the <OK> button.
c. Select the [Error History Report], then press the<OK> button.

NOTE: When replacing parts that will incur cost to the customer, obtain the customer's agreement before performing the replacement.
6. Repair all the secondary problems.
7. Perform TRIM Service.

### 1.2.2.3 When SM is requested, perform the following:

1. Check the copy quality.

Make several sheets of copies using the Test Chart (499T 00247), then check the quality of the copies for problems.
2. Output the [Error History Report] and check the [System Fail History] and [Paper Jam History] in order to understand the machine status.

- For how to output the [Error History Report], refer to [1.2.2.2 When UM is requested, perform the following:].
NOTE: When replacing parts that will incur cost to the customer, obtain the customer's agreement before performing the replacement.

3. Perform TRIM Service.

### 1.2.2.4 Final Actions

1. Check overall operation/features.
2. Check the machine exterior and consumables.
3. Train the operator as required.
4. Complete the Service Log and Service Report.
5. Keep the copy samples with the Service Log.

### 1.3 Detailed Contents of the Service Call

### 1.3.1 Initial Actions

1. Ask the operator(s) about the machine condition.

- How often and where do paper jams have been occurring recently
- How is the copy quality

2. Record the copy meter readings.
3. Inspect any error copies, then check the machine
4. Check the print samples from previous service calls and the Service Log

### 1.3.2 Checking Reproducibility of Problem

1. Check the problem status by performing the Level 1 Troubleshooting in [Chapter 2 Troubleshooting]
2. Perform the applicable Level 2 Troubleshooting FIP in [Chapter 2 Troubleshooting]
3. If there are no applicable items, troubleshoot by referring to [Chapter 7 BSD].

### 1.3.3 Checking Copy Quality

1. Make several sheets of copies using the Test Chart (499T 00247), then check the quality of the copies.

### 1.3.4 TRIM Servicing

Perform TRIM servicing during a service call to maintain the machine performance.

1. Follow the TRIM Check List to perform the required TRIM items.
2. Check for parts that require periodical cleaning/replacement (consumables, parts) by referring to the TRIM Chec List, the Periodic Replacement Parts/Consumables List, and the Maintenance Report, and clean them if necessary. After a replacement, make sure that you enter the CE Mode and use [HFSI Read / Clear] to clear the applicable counter(s).

### 1.4 TRIM Check List

C: Perform checking. Clean, replace, or feed if necessary.
O: Always perform cleaning and checking.
*: Always perform replacement service at the specified interval.

| No. | Servicing Items | Every time | Service Details |
| :---: | :---: | :---: | :---: |
| 1.1 | Pre-servicing Check (Check the machine operation sound) | C | - Activate the machine and check that abnormal noise is not heard. |
| 1.2 | Pre-servicing Check (Copy and print the Test Chart) | C | - Make several sheets of copies using the Test Chart (499T 00247), then check the quality of the copies. |
| 2 | Clean the interior of the machine (Clean the paper transport system) | C | - Clean any paper dust and toner residue in the paper path and on the jam sensor. <br> Especially, clean the operation section of the operator carefully. |
| 3 | Cleaning the IIT | C | - Clean the Platen Glass surface and the Platen Cushion with the optical cleaning cloth. |
| 4 | Clean the DADF | C | - Clean the Feed Roll, Nudger Roll, and Retard Roll with a cloth that has been wrung dry. <br> Clean the DADF Platen Glass with the optical cleaning cloth. |
| 5 | Safety Check | 0 | - Make sure that the power plug is plugged in properly. <br> - Make sure that the power cords are not cracked and no wires are exposed. <br> - Make sure that no extension cord with insufficient length or power cord outside the specification, such as an off-the-shelf power strip, is being used. <br> - Make sure that a single socket does not have multiple power plugs plugged into it. |
| 6.1 | Post-servicing check (Copy Quality Check) | C | - Make several sheets of copies using the Test Chart (499T 00247), then check if the quality satisfies the specification. |
| 6.2 | Post-servicing check (Check the machine operation) | C | - Check the paper feed and abnormal noise. |
| 6.3 | Post-servicing check (Check the meter) | C | - Create the Service Log and Service Report. |

### 1.5 Periodic Replacement Parts/Consumables List

When servicing, check the number of copies and number of fed sheets for the consumables and parts that require periodical cleaning/replacement. Clean or replace them if necessary. The history can be checked by printing the Maintenance Report or by checking the approriate counter in [HFSI Read / Clear] in CE Mode (6.4.2.9 HFSI Read / Clear).

For the items that cannot be checked in CE Mode, clean or replace them according to the replacement intervals (standard PV).

## CAUTION

Do not place the imaging materials, such as the Toner and the Drum, in the car for a long time. NOTE: Clean the Platen Glass with a Platen Wax Cleaner 499D 00194 (194D) every 10K Feeds.

| No | Parts/Consumables Name/ PL No. | HFSI <br> [ChainLink] | Replacement Interval | Check the counter |
| :---: | :---: | :---: | :---: | :---: |
| 1 | Tray 1 Feed No. <br> Tray 1 Feed Roll / Retard Pad (PL 9.2) | 950-803 | 50,000PV | 1 Feed = 1 Count Up. Replace both at the same time. |
| 2 | Tray 2 Feed No. <br> Tray 2 Feed Roll/Nudger Roll/Retard Roll (PL 10.3) | 950-804 | 300,000PV | 1 Feed = 1 Count Up. Replace all 3 at the same time. |
| 3 | Tray 3 Feed No. <br> Tray 3 Feed Roll/Nudger Roll/Retard Roll (PL 11.3) | 950-808 | 300,000PV | 1 Feed = 1 Count Up. Replace all 3 at the same time. |
| 4 | Tray 4 Feed No. <br> Tray 4 Feed Roll/Nudger Roll/Retard Roll (PL 11.3) | 950-809 | 300,000PV | 1 Feed = 1 Count Up. Replace all 3 at the same time. |
| 5 | MSI Feed Count MSI Feed Roll/MSI Nudger Roll/MSI Retard Pad (PL 13.3) | 950-802 | 50,000PV | 1 Feed = 1 Count Up. Replace all 3 at the same time. |
| 6 | Fusing Unit (PL 7.1) | 950-801 | 175,000PV | 1 pass through the Fusing Unit Exit Sensor = 1 Count Up. |
| 7 | BTR Unit (PL 6.1) | 950-800 | 100,000PV | 1 pass through the Fusing Unit Exit Sensor = 1 Count Up. |

Table 1

| No | Parts/Consumables Name/ PL No. | HFSI <br> [Chain- <br> Link] | Replacement Interval | Check the counter |
| :---: | :---: | :---: | :---: | :---: |
| 8 | Document Feed No. <br> DADF Feed Roll/Nudger Roll (PL 56.5) <br> DADF Retard Pad <br> (PL 56.13) | 955-806 | 200,000PV | Replace the Feed Roll, Nudger Roll, and Retard Pad at the same time. <br> NOTE: Clean the Platen Glass with a Platen Wax Cleaner 499D 00914 (194D) every 10K Feeds. |
| 9 | Toner Cartridge (PL 8.1) | - | 9,000PV |  |
| 10 | Low Capacity Toner Cartridge <br> (PL 8.1) | - | 5,000PV |  |
| 13 | Drum Cartridge *1 (PL 8.1) | 950-807 | $\begin{aligned} & \hline 343 \mathrm{k} \text { cycle } \\ & \text { 66,000PV } \\ & \text { (22PPM) } \\ & 78,000 \mathrm{PV} \\ & \text { (24PPM) } \end{aligned}$ |  |
| 15 | Cartridge Guide (PL 8.2) | - | 300,000PV |  |

*1 As the PV may differ greatly from the target value depending on the usage conditions, it should only be regarded as a reference value.

Chapter 2 Troubleshooting

## 2 Troubleshooting

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2.2.1.1 Level 1 FIP

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003-956 Not-Supported Doc Size
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003-972 1 Job Max Page Over.


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005-123 DADF Simplex/Side 1 Regi Sensor On Jam.
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### 2.1.1 How to Troubleshoot

Level 1 Troubleshooting:

- Level 1 Troubleshooting (Level 1 FIP) is the first step to diagnose a problem. Level 1 FIP asks you whether any Fault Code and other problematic symptoms exist, guiding you to Level 2 Troubleshooting or BSD to resolve the problem.

Level 2 Troubleshooting:

- Level 2 Troubleshooting is a diagnostic procedure of separating a problem by Fault Code, document/paper jam and other problematic symptoms. Performing a FIP or an appropriate procedure in the Check Procedure enables you to discover causes of a problem in a short period of time.

How to proceed with troubleshooting and Cautions:

- First, perform Level 1 FIP to categorize a problem. Second, proceed to an appropriate Level 2 FIP or BSD to resolve the problem. To find the causes of the problem using FIP or Check Procedure etc., thoroughly read the instructions and follow the procedure properly. Sometimes, when two or more causes exist, they cannot be identified at once, so the same FIP should be repeated. In this case, pay attention to a different judgment made in the process of the same FIP.
- For source voltage related problems, such as being unable to power up the machine, refer to 'Other Failure FIP' to proceed with the troubleshooting.
- The Check Procedure for general electrical parts (Motor, Solenoid/Clutch, Switch, Sensor etc.) may not be shown in each troubleshooting for some cases. In such cases, proceed to troubleshoot by referring to 'Generic FIP'.


### 2.1.3 Glossary

The following terminology are used throughout the troubleshooting section. The meaning of these terminology must be fully understood when performing problem analysis.

Common terms:

- Fault Code

This 6-digit code appears when the machine has found problems.

- Actuate (Deactuate)

To mechanically push (release) the Actuator of the switch or the connected mechanical linkage.

- Block

To place a sheet of document or paper on the photo sensor surface for detection.

- Check

To visually check for operation failure of parts such as relay or mechanical linkage, and the failure status of the parts.

- Enter the CE Mode

To enter the CE Mode by following the procedure described in 'How to Enter/Exit the CE Mode' of Chapter 6.

- Check the connection for short circuit

Turn the power OFF. Measure the resistance between the wire and the frame using the ohm range of a tester.

- Check the connection for open circuit

Turn the power OFF. Measure the resistance between both ends of the wire using the ohm range of a tester.

- Input Check [xxx-xxx]/Output Check [xxx-xxx]

To enter the Component Check by following the procedure described in 'How to Use the CE Mode' of Chapter 6.

- Analog Monitor [xxx-xxx]

To enter the Analog Monitor by following the procedure described in 'How to Use the CE Mode' of Chapter 6.

- Check the voltage level

| Table 1 |  |  |
| :--- | :--- | :--- |
| Voltage | Level | Range |
| +3.3 VDC | (H) | +3.2 to +3.6 VDC |
|  | (L) | 0.0 to +1.0 VDC |
| +5 VDC | (H) | +4.8 to +5.4 VDC |
|  | (L) | 0.0 to +1.0 VDC |
| +24 VDC | (H) | +23.3 to +25.7 VDC |
|  | (L) | 0.0 to +3.0 VDC |

- PL 4.2

Refer to PL 4.2 in Chapter 5 Parts List.

- CH 6.2 Zone J4

Refer to Chain 6.2 Zone J4 in Chapter 7 BSD.

- REP 4.1.3

Refer to REP 4.1.3 in Chapter 4

- ADJ 4.1.3

Refer to ADJ 4.1.3 in Chapter 4

- Replace the parts in sequence

When it is impossible to analyze causes of a problem further, replace the parts in sequence. The part with a higher replacement frequency or higher possibility of causing a problem is listed first for replacement.

### 2.2.1.1 Level 1 FIP

## Procedure

Ask the operator about the problem. Did the operator operate the machine correctly?
Y N
Explain the correct way to operate the machine to the operator.
Output all jobs that are stored in the memory. Turn the power OFF and ON. Is the UI display normal?
Y $N$
Refer to [BSD (CH2.1)] and [2.2.3 Other Failure FIP] to repair the malfunction in UI display.

Check the Shutdown History. Refer to [6.5.2.1 Shutdown History] to display the Fault Code on the UI. Is the Fault Code displayed on the UI?
$\mathbf{Y} \quad \mathbf{N}$
Refer to [Troubleshooting] in the User Guide and repair the following errors.

- Problems With Hardware
- Problems With Image Quality
- Problems With Copy
- Problems With Printer
- Problems With Scanner
- Problems With Network
- In Case of Paper Jam
- In Case of Document Jam

Proceed to Level 2 Troubleshooting and perform the applicable FIP.

003-500 N-Up NG Out Of Range
BSD-ON:-
During 2-Up or 4-Up, the reduce/enlarge ration was not within the range of 25 to $400 \%$.

## Cause/Action

Press [Stop] on the UI Panel and change the settings.

## 003-754 IPS Overrun

BSD-ON:-
The IPS processing has overtook the Scan processing.

## Cause/Action

This might be avoided by setting the R/E ratio to $99 \%$ or $101 \%$. If this occurs frequently, obtain the document from the User and contact the Support Department for assistance.

## 003-795 AMS NG Out Of Range

BSD-ON:-
When [Reduce/Enlarge] is set to [Auto], the reduce/enlarge ratio was not within the range of 50 to 200\%.

## Cause/Action

Press [Stop] on the UI Panel and change the settings.
NOTE: When performing the operation again, the same Fault will occur if the user had proceeded without changing the settings.

## 003-942 Not-Supported Doc Size

BSD-ON:-
During DADF Scan of a Copy, Scan and Fax sending Job, an unsupported document size was detected.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Check the setting of the document size group.
3. Check whether the document size is a supported size.
4. If the document size is a supported size, the DADF might have malfunctioned. Refer to following FIP to check the DADF.

- 005-196 (Size Mismatch Jam on No Mix-size)
- 005-948 (SS-Size Mismatch Jam on No Mix-size)


## 003-956 Not-Supported Doc Size

BSD-ON:-
During Platen Scan, an unsupported document size was detected.

## Cause/Action

Press [Stop] on the UI Panel and change the document.
NOTE: When performing the operation again, the same Fault will occur if the user had proceeded without changing the document.

## 003-963 APS NG Out Of Range

## BSD-ON:-

During Copy Job, when APS is selected, the image size obtained from document size x reduce/enlarge ratio was detected to be larger than the largest Standard Paper Size.

## Cause/Action

Press [Stop] on the UI Panel and change the settings.

003-972 1Job Max Page Over
BSD-ON:-
During Copy Job or Scan Job, the number of pages that can be scanned has been exceeded.

## Cause/Action

Press [Stop] on the UI Panel and reduce the number of document pages.

## 003-973 Auto Rotation NG Out Of Range

 BSD-ON:-During Copy Job, the following conditions were met.

- Rotation is required.
- The length of the image obtained by document x reduce/enlarge ratio is longer than 297 mm .


## Cause/Action

Press [Stop] on the UI Panel and change the reduce/enlarge ratio.

## 004-345 HVPS Communication Error

## BSD-ON: CH9.

Communication failure between the ESS/MCU PWB and the HVPS was detected.

## Cause/Action

1. Turn the power OFF and ON.
2. Turn OFF the power and check the connection between the HVPS J500 and the ESS/ MCU PWB J402 for open circuit, short circuit, and poor contact.
3. If no problem is found, replace the following parts in sequence:

- HVPS (PL 18.3)
- ESS/MCU PWB (PL 18.3)


## 005-122 DADF Simplex/Side 1 Pre Regi Sensor On Jam

 BSD-ON: CH5.4- After Pre-Feed started for the first sheet (DADF Feed Motor On (CW)) in Simplex and Duplex, the DADF Pre Regi Sensor did not turn ON within the specified time.
- After Pre-Feed started for the second sheet onwards (DADF Feed Motor On (CW)) in Duplex, the DADF Pre Regi Sensor did not turn ON within the specified time.


## Cause/Action

Check the following:

- Transportation failure due to foreign substance on the document path.
- The surface of the Feed Roll and Nudger Roll for foreign substances.
- The surface of the Feed Roll and Nudger Roll for wear.
- The DADF Pre Regi Sensor (Input Check [005-206]) for operation failure. (PL 56.14)
- The DADF Feed Clutch (Output Check [005-062]) for operation failure. (PL 56.7)
- The DADF Feed Motor (Output Check [005-008]) for operation failure. (PL 56.6)
- The Drive Gear for wear and damage.

If no problem is found, replace the DADF PWB. (PL 56.2)

## 005-123 DADF Simplex/Side 1 Regi Sensor On Jam

 BSD-ON: CH5.5, CH5. 4The DADF Regi Sensor does not turn ON within the specified time after the DADF Pre Regi Sensor On.

## Cause/Action

Check the following:

- Transportation failure due to foreign substance on the document path.
- The surface of the Takeaway Roll and Regi Roll for foreign substances.
- The surface of the Takeaway Roll and Regi Roll for wear.
- The DADF Regi Sensor (Input Check [005-110]) for operation failure. (PL 56.14)
- The DADF Pre Regi Sensor (Input Check [005-206]) for operation failure. (PL 56.14)
- The DADF T/A Clutch (Output Check [005-098]) for operation failure. (PL 56.7)
- The DADF Feed Motor (Output Check [005-008]) for operation failure. (PL 56.6)
- The Drive Gear for wear and damage.

If no problem is found, replace the DADF PWB. (PL 56.2)

## 005-125/145 DADF Regi Sensor Off Jam/ DADF Regi Sensor Off Jam on Inverting <br> BSD-ON: CH5.5, CH5.4

[DADF Regi Sensor Off Jam]
After the DADF Pre Regi Sensor turned OFF at Scan operation, the DADF Regi Sensor did not turn OFF within the specified time.
[DADF Regi Sensor Off Jam on Inverting]
After the DADF Pre Regi Sensor turned OFF at Invert operation, the DADF Regi Sensor did not turn OFF within the specified time.

## Cause/Action

Check the following:

- Transportation failure due to foreign substance on the document path.
- The surface of the Regi Roll, Out Roll, and Exit Roll for foreign substances.
- The surface of the Regi Roll, Out Roll, and Exit Roll for wear.
- The DADF Regi Sensor (Input Check [005-110]) for operation failure. (PL 56.14)
- The DADF Pre Regi Sensor (Input Check [005-206]) for operation failure. (PL 56.14)
- The DADF Feed Motor (Output Check [005-008]) for operation failure. (PL 56.6)
- The Drive Gear for wear and damage.

If no problem is found, replace the DADF PWB. (PL 56.2)

## 005-131/132 DADF Invert Sensor On Jam on Inverting/ DADF Invert Sensor On Jam <br> BSD-ON: CH5.5, CH5.4 <br> [DADF Invert Sensor On Jam on Inverting]

After the DADF Regi Sensor turned ON at Invert operation, the DADF Invert Sensor did not turn ON within the specified time.
[DADF Invert Sensor On Jam]
After the DADF Regi Sensor turned ON in the Scan operation, the DADF Invert Sensor did not turn ON within the specified time.

## Cause/Action

Check the following:

- Transportation failure due to foreign substance on the document path.
- The surface of the Out Roll for foreign substances.
- The surface of the Out Roll for wear
- The DADF Invert Sensor (Input Check [005-211]) for operation failure. (PL 56.10)
- The DADF Regi Sensor (Input Check [005-110]) for operation failure. (PL 56.14)
- The DADF Feed Motor (Output Check [005-008]) for operation failure. (PL 56.6)
- The Drive Gear for wear and damage.

If no problem is found, replace the DADF PWB. (PL 56.2)

## 005-134/139 DADF Invert Sensor Off Jam on Inverting/ DADF Invert Sensor Off Jam <br> BSD-ON: CH5.5, CH5.4

[DADF Invert Sensor Off Jam on Inverting]
During the Invert operation where there is a next document, after the DADF Regi Sensor turned OFF, the DADF Invert Sensor did not turn OFF within the specified time.

## [DADF Invert Sensor Off Jam]

During the Simplex and Duplex Scan operation, after the DADF Regi Sensor turned OFF, the DADF Invert Sensor did not turn OFF within the specified time.

## Cause/Action

## Check the following:

- Transportation failure due to foreign substance on the document path.
- The surface of the Out Roll and Exit Roll for foreign substances.
- The surface of the Out Roll and Exit Roll for wear.
- The DADF Invert Sensor (Input Check [005-211]) for operation failure. (PL 56.10)
- The DADF Regi Sensor (Input Check [005-110]) for operation failure. (PL 56.14)
- The DADF Feed Motor (Output Check [005-008]) for operation failure. (PL 56.6)
- The Exit Pinch Roll for operation failure (including for the operation failure of the Exit Nip Release Solenoid (Output Check [005-072])). (PL 56.7)
- The Drive Gear for wear and damage.

If no problem is found, replace the DADF PWB. (PL 56.2)

## 005-135 DADF Side 2 Pre Regi Sensor On Jam

 BSD-ON: CH5.5, CH5. 4After the DADF Feed Motor started the reverse rotation at Invert operation, the DADF Pre Regi Sensor did not turn ON within the specified time.

## Cause/Action

Check the following:

- Transportation failure due to foreign substance on the document path.
- The surface of the Exit Roll for foreign substances.
- The surface of the Exit Roll for wear
- The DADF Pre Regi Sensor (Input Check [005-206]) for operation failure. (PL 56.14)
- The DADF Feed Motor (Output Check [005-048]) for operation failure. (PL 56.6)
- The Exit Pinch Roll for operation failure (including for the operation failure of the Exit Nip Release Solenoid (Output Check [005-072])). (PL 56.7)
- The Drive Gear for wear and damage.

If no problem is found, replace the DADF PWB. (PL 56.2)

## 005-136 DADF Side 2 Regi Sensor On Jam

 BSD-ON: CH5.5, CH5.4After the DADF Pre Regi Sensor turned ON at Invert operation, the DADF Regi Sensor did not turn ON within the specified time.

## Cause/Action

Check the following:

- Transportation failure due to foreign substance on the document path.
- The surface of the Exit Roll, Takeaway Roll, and Regi Roll for foreign substances.
- The surface of the Exit Roll, Takeaway Roll, and Regi Roll for wear.
- The DADF Regi Sensor (Input Check [005-110]) for operation failure. (PL 56.14)
- The DADF Pre Regi Sensor (Input Check [005-206]) for operation failure. (PL 56.14)
- The DADF Feed Motor (Output Check [005-008]) for operation failure. (PL 56.6)
- The DADF T/A Clutch (Output Check [005-098]) for operation failure. (PL 56.7)
- The Exit Pinch Roll for operation failure (including for the operation failure of the Exit Nip Release Solenoid (Output Check [005-072])). (PL 56.7)
- The Drive Gear for wear and damage.

If no problem is found, replace the DADF PWB. (PL 56.2)

## 005-147 DADF Pre Regi Sensor Off Jam on Inverting BSD-ON: CH5.5, CH5.4

After the DADF Feed Motor started the reverse rotation at Invert operation, the DADF Pre Regi Sensor did not turn OFF within the specified time.

## Cause/Action

Check the following:

- Transportation failure due to foreign substance on the document path.
- The surface of the Exit Roll, Takeaway Roll, Regi Roll, and Out Roll for foreign substances.
- The surface of the Exit Roll, Takeaway Roll, Regi Roll, and Out Roll for wear.
- The DADF Pre Regi Sensor (Input Check [005-206]) for operation failure. (PL 56.14)
- The DADF Feed Motor (Output Check [005-048/008] (CCW/CW)) for operation failure. (PL 56.6)
- The Exit Pinch Roll for operation failure (including for the operation failure of the Exit Nip Release Solenoid (Output Check [005-072])). (PL 56.7)
- The Drive Gear for wear and damage.

If no problem is found, replace the DADF PWB. (PL 56.2)

## 005-196 Size Mismatch Jam on No Mix-Size

 BSD-ON: CH5.4, CH5.2The 2nd sheet or later of the document was detected to be of a different size conpared to the 1st sheet (the length of the document's 2nd sheet or later in SS direction is longer).

## Cause/Action

1. Check the size of the document that was fed by the User.
2. If the error is not cleared, check the following:

- The DADF Pre Regi Sensor (Input Check [005-206]) for operation failure. (PL 56.14)
- The Document Tray Size Sensor 1/2 (Input Check [005-221/222]) for operation failure. (PL 56.11)

3. If no problem is found, replace the DADF PWB. (PL 56.2)

## 005-197 Prohibit Combine Size Jam

 BSD-ON: CH5. 4A Mixed Size document was detected

## Cause/Action

Explain to the User that Mixed Size is not supported.

## 005-198/199 Too Short Size Jam/ Too Long Size Jam

 BSD-ON: CH5.4, CH5. 2[Too Short Size Jam]
It was detected that the document length in Slow Scan direction is shorter than the specifications (Simpex: 85 mm , Duplex: 110 mm ).
[Too Long Size Jam]
It was detected that the document length in Slow Scan direction is at the specifications (Simpex: 1275 mm , Duplex: 480.1 mm ) or longer.

## Cause/Action

Check the size of the document that was fed by the user. If it is within the permitted length for DADF transport, check the following:

- The DADF Pre Regi Sensor (Input Check [005-206]) for operation failure. (PL 56.14)
- The Document Tray Size Sensor 1/2 (Input Check [005-221/222]) for operation failure. (PL 56.11)

If no problem is found, replace the DADF PWB. (PL 56.2)

## 005-210 DADF Download Fail

BSD-ON: CH1.3
When the IISS starts up (including at Power ON/Sleep recovery), it was detected that the DADF is in Download Mode.

## Cause/Action

Perform the DADF software download.

005-275/280 DADF RAM Test Fail/ DADF EEPROM Fail BSD-ON: CH1.3
[DADF RAM Test Fail]
The DADF PWB RAM failed during the Read/Write operation. (At Power ON)
[DADF EEPROM Fail]
Write failure to DADF EEPROM or communication failure with EEPROM was detected.

## Cause/Action

1. Turn the power OFF and ON.
2. If the problem persists, replace the DADF PWB. (PL 56.2)

## 005-305 DADF Feeder Cover Interlock Open

 BSD-ON: CH5.1The DADF Feeder Cover Interlock Switch was opened during DADF operation.

## Cause/Action

1. Check the DADF Feeder Cover for mismatch.
2. Check the DADF Feeder Cover Interlock Switch (Input Check [005-212]) for operation failure. (PL 56.6)
3. If no problem is found, replace the DADF PWB. (PL 56.2)

## 005-500 DADF Download Flash Write Error

 BSD-ON: CH1.3Failed to write into the Flash ROM during DAFD Download.

## Cause/Action

1. Turn the power OFF and ON.

- If the device starts up normally

Check the FW Version of the DADF. If the FW Version is not the expected version, turn OFF the power, start up the device in Download Mode, and then try to download again. If the problem persists, replace the DADF PWB. (PL 56.2)

- If the device does not start up normally

Turn OFF the power and start up the device in Download Mode. If the device can start up in Download Mode, try to download the FW again. If the problem persists, replace the DADF PWB. (PL 56.2)
If it cannot start up in Download Mode, replace the DADF PWB. (PL 56.2)

## 005-907/908/913 DADF Pre Regi Sensor/DADF Regi Sensor/DADF Invert Sensor Static Jam BSD-ON: CH5.5, CH5.4

Paper was detected by the applicable sensor at Power ON, Feeder Cover Interlock Close, or DADF Open Sensor Close.

## Cause/Action

1. Check the applicable sensor for remaining paper, the Actuator for return failure, contamination on sensor, and etc.
2. Check the applicable sensor for operation failure.

- DADF Pre Regi Sensor (Input Check[005-206]) (PL 56.14)
- DADF Regi Sensor (Input Check[005-110]) (PL 56.14)
- DADF Invert Sensor (Input Check[005-211]) (PL 56.10)

3. If no problem is found, replace the DADF PWB. (PL 56.2)

## 005-940 DADF No Original Fail

 BSD-ON: CH5.1It was detected that the document was pulled out during document feed.

## Cause/Action

Reload the document.

## 005-948 SS-Size Mismatch Jam on No Mix-size

BSD-ON: CH5.4, CH5. 2
In No Mix mode, it was detected that a document with a shorter size in Slow Scan (SS) direction was transported from the DADF.

## Cause/Action

1. Check the size of the document that was fed by the User.
2. If the error is not cleared, check the following:

- The DADF Pre Regi Sensor (Input Check [005-206]) for operation failure. (PL 56.14)
- The Document Tray Size Sensor 1/2 (Input Check [005-221/222]) for operation failure. (PL 56.11)

3. If no problem is found, replace the DADF PWB. (PL 56.2)

## 007-270 Tray 1 Paper Size Switch Broken

 BSD-ON: CH7. 1The Tray 1 Size Sensor open circuit was detected. (The AD value is at its largest.)
NOTE: If this is already detected, it will be displayed on the UI Panel when a Job is being performed.

## Initial Actions

Refer to the BSD and check the related connectors of the target electrical parts for partial connections.

## Cause/Action

Check the following:

- The connection between the Tray 1 Paper Size Switch J109 and the ESS/MCU PWB J414 for open circuit, short circuit, and poor contact.
- Tray 1 Paper Size Switch: Analog Monitor [072-050]/Input Check [072-114] (PL 9.1)
- The Tray 1 paper guide mechanism for damage and foreign substances.
- The Tray 1 Paper Size Switch for damage, improper installation, and Actuator operation failure.
If no problems are found, replace the ESS/MCU PWB (PL 18.3).


## 007-272 Tray 3 Paper Size Switch Broken

 BSD-ON: CH7. 3The Tray 3 Size Sensor open circuit was detected. (The AD value is at its largest.)
NOTE: If this is already detected, it will be displayed on the UI Panel when a Job is being performed.

## Initial Actions

Refer to the BSD and check the related connectors of the target electrical parts for partial connections.

## Cause/Action

Check the following:

- The connection between the Tray 3 Paper Size Switch J820 and the 2TM PWB J548 for open circuit, short circuit, and poor contact.
- Tray 3 Paper Size Switch: Analog Monitor [072-052]/Input Check [072-110] (PL 11.1)
- The Tray 3 paper guide mechanism for damage and foreign substances.
- The Tray 3 Paper Size Switch for damage, improper installation, and Actuator operation failure.
If no problems are found, replace the 2TM PWB (PL 11.6).


## 007-273 Tray 4 Paper Size Switch Broken

BSD-ON: CH7. 4
The Tray 4 Size Sensor open circuit was detected. (The AD value is at its largest.)
NOTE: If this is already detected, it will be displayed on the UI Panel when a Job is being performed.

## Initial Actions

Refer to the BSD and check the related connectors of the target electrical parts for partial connections.

## Cause/Action

Check the following:

- The connection between the Tray 4 Paper Size Switch J824 and the 2TM PWB J548 for open circuit, short circuit, and poor contact.
- Tray 4 Paper Size Switch: Analog Monitor [072-053]/Input Check [072-113] (PL 11.1)
- The Tray 4 paper guide mechanism for damage and foreign substances.
- The Tray 4 Paper Size Switch for damage, improper installation, and Actuator operation failure.
If no problems are found, replace the 2TM PWB (PL 11.6).


## 010-311 Fusing Unit Center Thermistor Defect BSD-ON: CH10.2

An open circuit abnormality (the AD value of the STS is equivalent to the open circuit value) of the Heat Roll Center Thermistor was detected.

## Procedure

Turn OFF the power and disconnect the Heat Roll Center Thermistor connector P/J600. Measure the resistance between the Heat Roll Center Thermistor J600 pin-1 and J600 pin-2. Is the resistance infinite?
Y N
Reconnect the connector P/J600 and measure the resistance between the ESS/MCU PWB J403 pin-1 and J403 pin-2. Is the resistance infinite?

## Y $\mathbf{N}$

Replace the ESS/MCU PWB (PL 18.3).
Check the following connections for open circuits and poor contacts.

- Between ESS/MCU PWB J403-1 and Heat Roll Center Thermistor P600-4
- Between ESS/MCU PWB J403-2 and Heat Roll Center Thermistor P600-3

Replace the Fusing Unit. (PL 7.1)

## 010-312 Fusing Unit Rear Thermistor Defect

BSD-ON: CH10.2
An open circuit abnormality (the AD value of the STS is equivalent to the open circuit value) of the Heat Roll Rear Thermistor was detected.

## Procedure

Turn OFF the power and disconnect the Heat Roll Rear Thermistor connector P/J600. Measure the resistance between the Heat Roll Rear Thermistor J 600 pin-3 and J600 pin-4. Is the resistance infinite?
Y N
Reconnect the connector P/J600 and measure the resistance between the ESS/MCU PWB J403 pin-3 and J403 pin-4. Is the resistance infinite?
Y $N$
Replace the ESS/MCU PWB (PL 18.3).
Check the following connections for open circuits and poor contacts.

- Between ESS/MCU PWB J403-3 and Heat Roll Rear Thermistor P600-2
- Between ESS/MCU PWB J403-4 and Heat Roll Rear Thermistor P600-1

Replace the Fusing Unit. (PL 7.1)

## 010-320 Over Heat Temperature Fail bsD-ON: CH10.2, CH10.1

A high temperature error was detected at the Center Thermistor (245 degrees C or higher) or the Rear Thermistor ( 270 degrees C or higher).

NOTE: To clear this Fail, first remove the cause, next clear the value of NVM [744-040] (Over Heat Temp Fail) to '0', and then turn the power OFF then ON. The relationship between the displayed value and the Thermistor that detected the high temperature error is as follows:

- 0: Normal
- 1: High Temperature Error of Heat Roll Center Thermistor
- 2: High Temperature Error of Heat Roll Rear Thermistor


## Cause/Action

Check the following:

- The Center Thermistor or the Rear Thermistor for dropped parts, sensor contamination, and foreign substances blocking the sensor.
- The Heat Roll for wound up, stuck paper.
- The Heat Roll Center Thermistor (Analog Monitor [010-050]) for operation failure.
- The Heat Roll Rear Thermistor (Analog Monitor [010-051]) for operation failure.
- The Heater Rod for operation failure.

If no problem is found, replace the following parts in sequence:

- Fusing Unit (PL 7.1)
- LVPS (PL 18.3)
- ESS/MCU PWB (PL 18.3)


## 010-327 Fusing Unit On Time Fail

## BSD-ON: CH10.2, CH10.1

Any of the following was detected:

- The Heater Rod did not turn OFF within the specified time after the Heater Rod On.
- After power ON, the temperature of the Fusing Unit does not reach the specified value within the specified time.


## Cause/Action

Check the following:

- The Heater Rod for operation failure.
- The connection between the LVPS J511 and the Fusing Unit P10 for open circuit and poor contact
- The Center Thermistor for dropped parts, sensor contamination, and foreign substances blocking the sensor.
- The Heat Roll for wound up, stuck paper.

If no problem is found, replace the following parts in sequence:

- Fusing Unit (PL 7.1)
- LVPS (PL 18.3)
- ESS/MCU PWB (PL 18.3)


## 010-379 Fusing Unit Hot Not Ready Return Time Fail

 bsD-on: CH10.2The High Temperature Not Ready state is not cleared even after the Recovery Time (NVM) has passed.

## Cause/Action

- Turn the power OFF and ON. If the problem persists, the Fusing Unit could be malfunctioning.
Replace the Fusing Unit. (PL 7.1)


## 010-392 NOHAD Fan Defect

BSD-ON: CH10.3
NOHAD Fan failure was detected. When the NOHAD Fan Fail signal indicating an abnormality of the Fan was monitored at the specified time interval, it was found to have failed the specified number of times or higher in a row.

## Cause/Action

1. Check the NOHAD Fan (Output Check [042-002]) for operation failure. (PL 4.1)
2. Check the NOHAD Fan for foreign substances.
3. If no problem is found, replace the ESS/MCU PWB (PL 18.3).

## 010-602 Over Temp Cooling Mode

BSD-ON: CH10.2

Unable to print because the temperature in the machine has risen above the specification
value.

## Cause/Action

Wait until the temperature in the machine has dropped.

## 016-346 Fax Parameter Incorrect

 BSD-ON:-Parameter Error received from the Fax Board. Self Diagnostic: Parameter Error received.

## Cause/Action

1. Turn the power OFF and ON.
2. Print out the Error Report and then replace the Fax PWB (PL 18.5).
3. Re-send the Fax or request for the customer to receive one.

## 016-372 File Access Error

 BSD-ON:-Unable to access the files that had been stored in the device for some reasons (access refused, etc.).

## Cause/Action

1. Turn the power OFF and ON.
2. Install a firmware with the correct version.
3. If the problem persists, replace the ESS/MCU PWB. (PL 18.3)

016-500 Controller Download Flash Write Error BSD-ON:-

Unable to write the Download File of Controller Main into the Flash ROM.

## Cause/Action

1. Turn the power OFF and ON.
(If the contents of the Flash ROM is corrupted, the machine will boot up in Emergency Boot Download mode after Power ON.)
2. If the problem persists, replace the ESS/MCU PWB (PL 18.3).

## 016-501 Controller Boot Flash Write Error

 BSD-ON:-Unable to write the Download File of Controller Boot into the Flash ROM

## Cause/Action

1. Turn the power OFF and ON.
2. If the problem persists, replace the ESS/MCU PWB (PL 18.3).

016-502 UI Panel Download Flash Write Error BSD-ON:-

Unable to write the Download File of UI Panel into the Flash ROM.

## Cause/Action

1. Turn the power OFF and ON.
2. If the problem persists, replace the following parts in sequence:

- ESS/MCU PWB (PL 18.3)
- UI PWB (PL 1.10)

016-504 UI panel Font Download Flash Write Error BSD-ON:-

Unable to write the Download File of UI Panel Font into the Flash ROM.

## Cause/Action

1. Turn the power OFF and ON.
2. If the problem persists, replace the following parts in sequence:

- Control Panel (PL 1.10)
- ESS/MCU PWB (PL 18.3)


## 016-570 No Response from USB-Host for Scan Job

 BSD-ON: CH3.3When any of the following has occurred as Scan to PC (USB) is in progress.

- The command from the PC was disrupted for 5 seconds.
- The machine has detected a communication error with the USB Device
- The sending of commands to the PC remained unsuccessful even when 500 ms has passed. (The time-out time is the time calculated from the size of the data being sent only when sending image data.)


## Cause/Action

1. Press [Stop] on the UII Panel.
2. Check the connection of the USB Cable between this machine and the PC.
3. Check the status (is it powered OFF, frozen, etc.) of the PC.

## 016-571 No Response from USB-Host for Print Job

 BSD-ON: CH3. 3When any of the following has occurred as USB Print or Download data interpretation is in progress.

- The command from the PC was disrupted for 2 minutes.
- The machine has detected a communication error with the USB Device.
- The sending of commands to the PC remained unsuccessful even when 500 ms has passed.

NOTE: This Fault will clear automatically. (It will not be displayed on the UI Panel)

## Cause/Action

1. Check the connection of the USB Cable between this machine and the PC.
2. Check the status (is it powered OFF, frozen, etc.) of the PC.

## 016-598 E-mail Message Size Over

 BSD-ON:-During Scan to E-mail, the maximum attachment size was exceeded at the 1st page.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Delete the contents of the attached data.
3. Enter the Diag and input NVM [840-167].

Adjust the limit value of attachment size for Scan to E-mail.
4. Lower the resolution setting.
5. Change the document type.
6. Change the output color.

## 016-742/744 Download File Error/ Download File Check Sum Error <br> BSD-ON:- <br> [Download File Error]

It was detected that there is an error with either the file format of the Download File, the Device Identifier, the Device Serial Number, or the Target Device Character String.
[Download File Check Sum Error]
The Download File checksum error was detected.

## Cause/Action

1. Turn the power OFF and ON.
2. Install a firmware with the correct version.

016-749/799 HBPL or XPJL Syntax Error/ Print Instruction Fail
bSD-ON:-
[HBPL or XPJL Syntax Error]
When the Print Job data interpretation is in progress, an illegal command that cannot be ignored was received from the Client driver.

## [Print Instruction Fail]

During the Print Job, the Job cannot be executed with the specified combination of print parameters (Stored File Size, Paper Size, Paper Tray, Duplex Settings, Output Tray, and etc.).

NOTE: During Continuous Print, this error will not occur until the paper that immediately precedes the paper where the applicable image is supposed to be printed on has been output successfully.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Check whether the Printer Driver that is being used is the correct one.
3. Check whether the specified print parameters are correct.

## 016-759 Copy Counter Full

BSD-ON:-
During Multi Account Mode, any of the following has occurred:

- The general user that is logged in has reached the allotted maximum print count.
- A general user that has reached the allotted maximum print count has logged in.


## Cause/Action

1. Press [Stop] on the UI Panel.
2. Clear the count for the user.

016-764 SMTP Server Connection Fail BSD-ON:-

Unable to continue the E-mail sending process due to some problems.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Check the SMTP Server.

## 016-765 SMTP Server Disk Full

 BSD-ON:-The e-mail send/receive area of the SMTP Server (PC) is full.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Delete the contents of the e-mail data.

## 016-766 SMTP Server Limit Over

BSD-ON:-
The e-mail limit value of the SMTP Server (PC) has been exceeded.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Delete the contents of the e-mail data.

## 016-768 SMTP Sender Address Error

 BSD-ON:-When the device is performing a send for the very first time to the connected SMTP Server, an address-related error was notified.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Set the address at the device.

NOTE: When performing the operation again, the same Fault will occur if the user had proceeded without changing the settings.

## 016-776 Marker Code Detection Fail

 BSD-ON:-During Copy Job or Print Job, when expanding only up to the size that was specified at the expansion, the End Code cannot be found in the compressed data.

NOTE: Before the occurrence of this fail, there are cases where [045-310 Image Ready Error] would occur first.

NOTE: During Continuous Print, this error will not occur until the paper that immediately precedes the paper where the applicable image is supposed to be printed on has been output successfully.

## Cause/Action

1. Turn the power OFF and ON.
2. If the problem reoccurs, determine whether it is caused by the Copy document or the Print data and contact the Support Department for assistance.

## 016-781 SMTP Server Refusal

BSD-ON:-
The SMTP Server is refusing to send e-mails for some reasons.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Set the permission at the SMTP side.

NOTE: When performing the operation again, the same Fault will occur if the user had proceeded without changing the settings.

## 016-981 EPC Memory Full

BSD-ON:-
During Copy Job, the EPC memory is filled up.

## Cause/Action

Perform any of the following and then turn the power OFF and ON.

- Press [OK] on the UI Panel. (Print out images that are currently in the EPC area.)
- Press [Stop] on the UI Panel. (Do not print out images that are currently in the EPC area.)


## 016-982 SCAN Memory Full

## BSD-ON:-

During Scan Job (except for Scan to PC (USB)), memory full was detected at the 1st page.

## Cause/Action

- Lower the resolution setting.
- Change the document type.
- Change the output color.


## 016-985 Max Attachment Size Over

BSD-ON:-
During Scan to E-mail, the maximum attachment size was exceeded at the 2nd page or later.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Enter the Diag and input NVM [840-167].

Adjust the limit value of attachment size for Scan to E-mail.
3. Lower the resolution setting.
4. Change the document type.
5. Change the output color.

## 017-745 SMB Size Over

BSD-ON:-
In Scan to PC (SMB) the upper limit of storage size was exceeded.

## Cause/Action

1. Lower the resolution setting.
2. Change the document type.
3. Change the output color.

## 024-365 Image Output FIFO Error

 bsd-on:-An image transfer underrun has occurred.

## Cause/Action

As CE action, check the output copy and dispose of the paper with image error.

## 024-910/911/915 Tray 1/Tray 2/MSI Paper Length Mismatch

 BSD-ON: CH8.4The Paper Size for the applicable Tray is longer by 10.1 mm or more, or shorter by 13.1 mm or more than the setting.

## Cause/Action

Check the following:

- Check whether the size of the paper loaded in the Tray is the same as the size of the Paper Guide.
- Transportation failure due to foreign substance on the document path.
- The surface of the Feed Roll, T/A Roll 2 (Tray 2), Regi Roll, and Idler Roll of the applicable Tray for foreign substances.
- The surface of the Feed Roll, T/A Roll 2 (Tray 2), Regi Roll, and Idler Roll of the applicable Tray for wear.
- The Regi Sensor (Input Check [071-105]) for operation failure. (PL 15.1)
- The Regi Clutch (Output Check [071-001]) for operation failure. (PL 15.1)
- The MSI Feed Clutch (Output Check [072-014]) for operation failure. (MSI) (PL 13.3)
- The BTR for contamination, wear, and transportation failure due to deterioration.
- The Drive Gear for wear and damage.
- Usage of out of spec paper.

If no problems are found, replace the ESS/MCU PWB (PL 18.3).

## 024-912 Tray 3 Paper Length Mismatch

 BSD-ON: CH8. 4The Paper Size for the applicable Tray is longer by 10.1 mm or more, or shorter by 13.1 mm or more than the setting

## Cause/Action

Check the following:

- Check whether the size of the paper loaded in Tray 3 is the same as the size of the Paper Guide.
- Transportation failure due to foreign substance on the document path.
- The surface of the Feed Roll, T/A Roll (Tray 3), Regi Roll, and Idler Roll of the applicable Tray for foreign substances.
- The surface of the Feed Roll, T/A Roll (Tray 3), Regi Roll, and Idler Roll of the applicable Tray for wear.
- The Regi Sensor (Input Check [071-105]) for operation failure. (PL 15.1)
- The Regi Clutch (Output Check [071-001]) for operation failure. (PL 15.1)
- The MSI Feed Clutch (Output Check [072-014]) for operation failure. (MSI) (PL 13.3)
- The BTR for contamination, wear, and transportation failure due to deterioration.
- The Drive Gear for wear and damage.
- Usage of out of spec paper.

If no problems are found, replace the ESS/MCU PWB. (PL 18.3)

## 024-913 Tray 4 Paper Length Mismatch

 BSD-ON: CH8. 4The Paper Size for the applicable Tray is longer by 10.1 mm or more, or shorter by 13.1 mm or more than the setting.

## Cause/Action

Check the following:

- Check whether the size of the paper loaded in Tray 4 is the same as the size of the Paper Guide.
- Transportation failure due to foreign substance on the document path.
- The surface of the Feed Roll, T/A Roll (Tray 4), Regi Roll, and Idler Roll of the applicable Tray for foreign substances.
- The surface of the Feed Roll, T/A Roll (Tray 4), Regi Roll, and Idler Roll of the applicable Tray for wear.
- The Regi Sensor (Input Check [071-105]) for operation failure. (PL 15.1)
- The Regi Clutch (Output Check [071-001]) for operation failure. (PL 15.1)
- The MSI Feed Clutch (Output Check [072-014]) for operation failure. (MSI) (PL 13.3)
- The BTR for contamination, wear, and transportation failure due to deterioration.
- The Drive Gear for wear and damage.
- Usage of out of spec paper.

If no problems are found, replace the ESS/MCU PWB. (PL 18.3)

## 024-946 Tray 1 Unknown Paper Size

## BSD-ON: CH7. 1

One of the following errors was detected.

- During Copy Job and Diag Job, Tray 1 was selected but the paper guides in Tray 1 are in a configuration that is not supported by the System.
- During Copy Job and Diag Job, Tray 1 was selected but it has been pulled out.


## Cause/Action

Press [Stop] on the UI Panel and either install Tray 1 or check the position of the paper guides and load the correct paper.

NOTE: When performing the operation again, the same Fault will occur if the user had proceeded without changing the settings.

If the problem persists, check the following:

- The Tray 1 paper guide mechanism for damage and foreign substances.
- The Tray 1 Paper Size Switch for damage, improper installation, and Actuator operation failure.
- Tray 1 Paper Size Switch: Analog Monitor [072-050]/Input Check [072-114] (PL 9.1)
- The connection between the Tray 1 Paper Size Switch J109 and the ESS/MCU PWB J412 for open circuit, short circuit, and poor contact.

If no problems are found, replace the ESS/MCU PWB (PL 18.3),

## 024-947 Tray 2 Unknown Paper Size

## BSD-ON: CH7. 2

One of the following errors was detected.

- During Copy Job and Diag Job, Tray 2 was selected but the paper guides in Tray 2 are in a configuration that is not supported by the System.
- During Copy Job and Diag Job, Tray 2 was selected but it has been pulled out.


## Cause/Action

Press [Stop] on the UI Panel and either install Tray 2 or check the position of the paper guides and load the correct paper.

NOTE: When performing the operation again, the same Fault will occur if the user had proceeded without changing the settings.

If the problem persists, check the following:

- The Tray 2 paper guide mechanism for damage and foreign substances.
- The Tray 2 Paper Size Switch for damage, improper installation, and Actuator operation failure.
- Tray 2 Paper Size Switch: Analog Monitor [072-051]/Input Check [072-107] (PL 10.1)
- The connection between the Tray 2 Paper Size Switch J820C and the STM PWB J548C for open circuit, short circuit, and poor contact.

If no problems are found, replace the following parts in sequence:

- $\quad$ STM PWB (PL 10.6)
- ESS/MCU PWB (PL 18.3)


## 024-948 Tray 3 Unknown Paper Size

 BSD-ON: CH7.3One of the following errors was detected.

- During Copy Job and Diag Job, Tray 3 was selected but the paper guides in Tray 3 are in a configuration that is not supported by the System.
- During Copy Job and Diag Job, Tray 3 was selected but it has been pulled out.


## Cause/Action

Press [Stop] on the UI Panel and either install Tray 3 or check the position of the paper guides and load the correct paper.

NOTE: When performing the operation again, the same Fault will occur if the user had proceeded without changing the settings.

If the problem persists, check the following:

- The Tray 3 paper guide mechanism for damage and foreign substances.
- The Tray 3 Paper Size Switch for damage, improper installation, and Actuator operation failure.
- Tray 3 Paper Size Switch: Analog Monitor [072-052]/Input Check [072-110] (PL 11.1)
- The connection between the Tray 3 Paper Size Switch J820 and the 2TM PWB J548 for open circuit, short circuit, and poor contact.

If no problems are found, replace the following parts in sequence:

- 2TM PWB (PL 11.6)
- ESS/MCU PWB (PL 18.3)


## 024-949 Tray 4 Unknown Paper Size

## BSD-ON: CH7.4

One of the following errors was detected.

- During Copy Job and Diag Job, Tray 4 was selected but the paper guides in Tray 4 are in a configuration that is not supported by the System.
- During Copy Job and Diag Job, Tray 4 was selected but it has been pulled out.


## Cause/Action

Press [Stop] on the UI Panel and either install Tray 4 or check the position of the paper guides and load the correct paper.

NOTE: When performing the operation again, the same Fault will occur if the user had proceeded without changing the settings.
If the problem persists, check the following:

- The Tray 4 paper guide mechanism for damage and foreign substances.
- The Tray 4 Paper Size Switch for damage, improper installation, and Actuator operation failure.
- Tray 4 Paper Size Switch: Analog Monitor [072-053]/Input Check [072-113] (PL 11.1)
- The connection between the Tray 4 Paper Size Switch J824 and the 2TM PWB J548 for open circuit, short circuit, and poor contact.

If no problems are found, replace the following parts in sequence:

- 2TM PWB (PL 11.6)
- ESS/MCU PWB (PL 18.3)


## 024-950 Tray 1 No Paper

## BSD-ON: CH7.5

Any of the following was detected:

- The paper in the Tray 1 has ran out. (When the ATS function of Tray 1 is disabled)
- Although the paper in the Tray 1 was detected to have ran out, paper is not supplied from another Tray. (When the ATS function of Tray 1 is enabled)


## Cause/Action

1. Load paper into the Tray 1. (If this had occurred during ATS of Tray 1 or Tray 2, load paper with the same settings as for the applicable Tray into other than MSI.)
2. If the problem persists, check the following:

- The paper supply mechanism of the applicable Tray for damage and foreign sub stances.
- The No Paper Sensor of the Tray 1 (Input Check [072-100]) for operation failure. (PL 9.1)
- The No Paper Sensor of the Tray 1 for contamination, improper installation, and Actuator operation failure.

3. If no problem is found, replace the following parts:

- ESS/MCU PWB (PL 18.3)


## 024-951 Tray 2 No Paper

## BSD-ON: CH7. 6

Any of the following was detected:

- The paper in the Tray 2 has ran out. (When the ATS function of Tray 2 is disabled)
- Although the paper in the Tray 2 was detected to have ran out, paper is not supplied from another Tray. (When the ATS function of Tray 2 is enabled)


## Cause/Action

1. Load paper into the Tray 2. (If this had occurred during ATS of Tray 1 or Tray 2, load paper with the same settings as for the applicable Tray into other than MSI.)
2. If the problem persists, check the following:

- The paper supply mechanism of the applicable Tray for damage and foreign substances.
- The No Paper Sensor of the Tray 2 (Input Check [072-101]) for operation failure. (PL 10.3)
- The No Paper Sensor of the Tray 2 for contamination, improper installation, and Actuator operation failure.

3. If no problem is found, replace the following parts:

- ESS/MCU PWB (PL 18.3)
- STM PWB (Tray 2) (PL 10.6)


## 024-952 Tray 3 No Paper

## BSD-ON: CH7.7

One of the following errors was detected. However, this is not detected until the paper is about to be fed.

- During Copy Job or Print Job, Tray 3 was selected but Tray 3 has run out of paper and the ATS function for Tray 3 is disabled. This also includes the cases where Tray 3 was selected by the System Controller due to APS result.
- During Copy Job or Print Job, Tray 3 was selected by the System due to APS result but it was detected that Tray 3 has run out of paper and the machine is unable to ATS to other Trays.


## Cause/Action

Perform any of the following:

- Press [Stop] on the UII Panel.
- Load paper into Tray 3.
- If this had occurred during ATS, load paper with the same settings as for Tray 3 into other than MSI.


## If the problem persists, check the following:

- The Tray 3 paper supply mechanism for damage and foreign substances.
- The Tray 3 No Paper Sensor for contamination, improper installation, and Actuator operation failure.
- Tray 3 No Paper Sensor: Input Check [072-102] (PL 11.3)
- The connection between the Tray 3 No Paper Sensor J102B and the 2TM PWB J549 for open circuit, short circuit, and poor contact.

If no problems are found, replace the following parts in sequence:

- 2TM PWB (PL 11.6)
- ESS/MCU PWB (PL 18.3)


## 024-953 Tray 4 No Paper

## BSD-ON: CH7.8

One of the following errors was detected. However, this is not detected until the paper is about to be fed.

- During Copy Job or Print Job, Tray 4 was selected but Tray 4 has run out of paper and the ATS function for Tray 4 is disabled. This also includes the cases where Tray 4 was selected by the System Controller due to APS result.
- During Copy Job or Print Job, Tray 4 was selected by the System due to APS result but it was detected that Tray 4 has run out of paper and the machine is unable to ATS to other Trays.


## Cause/Action

Perform any of the following:

- Press [Stop] on the UI Panel.
- Load paper into Tray 4.
- If this had occurred during ATS, load paper with the same settings as for Tray 4 into other than MSI.


## If the problem persists, check the following:

- The Tray 4 paper supply mechanism for damage and foreign substances.
- The Tray 4 No Paper Sensor for contamination, improper installation, and Actuator operation failure
- Tray 4 No Paper Sensor: Input Check [072-103] (PL 11.3)
- The connection between the Tray 4 No Paper Sensor J102A and the 2TM PWB J549 for open circuit, short circuit, and poor contact.

If no problems are found, replace the following parts in sequence:

- 2TM PWB (PL 11.6)
- ESS/MCU PWB (PL 18.3)


## 024-954 MSI No Paper

## BSD-ON: CH7.9

Any of the following was detected:

- The paper in the MSI has ran out. (When the ATS function of MSI is disabled)
- Although the paper in the MSI was detected to have ran out, paper is not supplied from another Tray. (When the ATS function of MSI is enabled)


## Cause/Action

1. Load paper into the MSI. (If this had occurred during ATS of Tray 1 or Tray 2, load paper with the same settings as for the applicable Tray into other than MSI.)
2. If the problem persists, check the following:

- The paper supply mechanism of the MSI for damage and foreign substances.
- The MSI No Paper Sensor (Input Check [072-104] for operation failure. (PL 13.3)
- The MSI No Paper Sensor for contamination, improper installation, and Actuator operation failure.

3. If no problem is found, replace the following parts:

- ESS/MCU PWB (PL 18.3)


## 024-958/959/960 MSI/Tray 1/Tray 2 Paper Size Mismatch

 BSD-ON:-During Print Job, the paper size settings of the selected Tray is different from the paper size specified for the Job

## Cause/Action

Change the paper settings of the selected Tray to the appropriate one.

## 024-961 Tray 3 Paper Size Mismatch

 BSD-ON: CH7. 3During Print Job, the paper size settings of the selected Tray is different from the paper size specified for the Job.

## Cause/Action

Change the paper settings of the selected Tray to the appropriate one.

## 024-962 Tray 4 Paper Size Mismatch

 BSD-ON: CH7.4During Print Job, the paper size settings of the selected Tray is different from the paper size specified for the Job.

## Cause/Action

Change the paper settings of the selected Tray to the appropriate one.

## 024-965 APS NG Unselected

 BSD-ON:-During Copy Job, Print Job, and Report Job with APS settings, the Paper Size and paper ori entation (SEF/LEF) settings specified by the Job are different from the settings at Tray 1, Tray 2, Tray 3, Tray 4 and MSI.

## Cause/Action

Change the paper settings of the Tray to the appropriate one.

## 024-966 APS NG Permission Denied

 BSD-ON:-Although APS was selected during Copy Job or Print Job, all the Trays are either prohibited for APS or malfunctioning

## Cause/Action

- Repair any Tray that is malfunctioning.
- Release the APS prohibition setting.

NVM 780-61: STM
NVM 780-62: Tray 3
NVM 780-63: Tray 4
NVM 780-64: MS

## 026-718 D-Fax Instruction Fail

BSD-ON:-
During D-Fax Job, the job cannot be performed using the specified combination of print parameters (stored image size, etc.).

## Cause/Action

- Upgrade the Controller software
- Upgrade the Printer Driver
- If the problem persists, contact the Support Department


## 026-737 Network Error

## BSD-ON:-

Unable to connect to the Server due to reasons such as there is a network failure, the Server is turned OFF, the specified protocol is not running in the Server etc.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Check and change the settings of the various items that are required for the operation.

NOTE: When performing the operation again, the same Fault will occur if the user had proceeded without changing the settings.

## 027-518 Forwarding Login Error

 BSD-ON:-Unable to log in normally to the transfer destination.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Set the login permission at the transfer destination.

NOTE: When performing the operation again, the same Fault will occur if the user had proceeded without changing the settings.

## 027-520 SMB Forwarding Bad Volume

## BSD-ON:-

One of the following errors was detected.

- A character string that cannot be set has been specified in volume (shared name, path, etc.).
- The specified path does not exist.


## Cause/Action

1. Press [Stop] on the UI Panel.
2. Review and set the volume or the specified path.

NOTE: When performing the operation again, the same Fault will occur if the user had proceeded without changing the settings.

## 027-522 Forwarding Access Error

BSD-ON:-
Write was refused even though the connection to the transfer destination is normal.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Set the write permission at the transfer destination.

NOTE: When performing the operation again, the same Fault will occur if the user had proceeded without changing the settings.

## 027-528 SMB Disk full

## BSD-ON:-

Unable to write into the shared folder because the HDD of the PC is full.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Free up some space in the HDD of the PC.

## 027-543 SMB Forwarding Bad Address

 BSD-ON:-The Net BIOS name or the address specified at the FQDN is incorrect.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Review and set the specified address.

NOTE: When performing the operation again, the same Fault will occur if the user had proceeded without changing the settings.

## 027-779 SMTP Server Login Error

 BSD-ON:-A login error was returned at SMTP-AUTH.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Set the permission at the SMTP side.

NOTE: When performing the operation again, the same Fault will occur if the user had proceeded without changing the settings.

## 033-313 Fax Board Communication Fail

 BSD-ON: CH34.1Communication failure with Fax Board was detected.

## Cause/Action

1. Turn the power OFF and ON.
2. Check the connection of the Fax Board Cable.
3. If the problem persists, replace the following parts in sequence:

- Fax Board Cable (PL 18.5)
- Fax PWB (PL 18.5)


## 033-316 Fax Box NVM Data Defect

 BSD-ON:-The NVM data of the Fax Board is corrupted.

## Cause/Action

1. Turn the power OFF and ON.
2. Perform NVM Initialize in the CE Mode. For details on the NVM Initialize, refer to '6.5.2.4 NVM Initialize'.

## 033-325 Modem No Response

 BSD-ON:-0x80 4: Warning T30_MODEM_HANG_UP_ERR.

## Cause/Action

Clears automatically (concluded within the Fax Board).

033-326 Fax Controller File Broken BSD-ON:-

When printing received Fax, the Controller File is damaged.

## Cause/Action

Turn the power OFF and ON.

## 033-503 Receive T1 Time Out

BSD-ON:-
0x49 4: Warning T30_EOM_T1_TIMEOUT_ERR.

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 033-504 T2 Time Out

BSD-ON:-
0x43 4: Warning T30_T2_TIMEOUT_ERR

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 033-505 T5 Time Out

BSD-ON:-
0x65 4: Warning T30_T5_TIMEOUT_ERR.

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 033-506 DCN Receive

BSD-ON:-
0x6A 4: Warning T30_RXD_NULEOR_AFTER_DCN.

## Cause/Action

Clears automatically (concluded within the Fax Board).

033-507 Unable to receive by remote BSD-ON:-

0x46 4: Warning T30_RXB_RESP_RCV_ERR.

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 033-509 DIS DCS IIlegal Command Receive

 BSD-ON:-0x40 4: Warning T30_DCS_RETRY_ERR.

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 033-510 Fallback Error

BSD-ON:-
$0 \times 41$ 4: Warning T30_TCF_FAIL_ERR.

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 033-517 Timeout ECM Between Frame

 BSD-ON:-$0 \times 69$ 4: Warning T30_TXD_RESP_RCV_ERR.

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 033-526 ECM Send EOR-Q Send

BSD-ON:-
0x51 4: Warning ECM Data Error COMM_RESULTCODE_ECM_DATA_ERROR.

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 033-529 RTN Receive

## BSD-ON:-

0x66 4: Warning T30_RTN_FAIL_ERR.

## Cause/Action

Clears automatically (concluded within the Fax Board).

033-531 DM Prevention Function Receive Refuse BSD-ON:-

0x4A 4: Warning DM Receive Refuse COMM_RESULTCODE_RX_DM_ERROR.

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 033-532 Illegal Command Received

 BSD-ON:-$0 \times 67$ 4: Warning T30_RXD_INVALID_CMD_RCV_ERR
0x47 4: Warning T30_TXB_INVALID_CMD_RCV_ERR

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 033-541 No Destination Specified

 BSD-ON:-'Off-hook' was selected from the service menu when there is no external line connected and then manual sending was executed.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Change the 'Off-hook' setting.

## 033-547 Cancel

## BSD-ON:-

0x01 4: Warning User Cancellation COMM_RESULTCODE_ABORT.

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 033-548 No Manual Send Line Job Cancel

 BSD-ON:-[Off-hook] was selected from the service menu to perform manual receive when no external phone is installed.

## Cause/Action

Install the external phone line.

## 033-549 Fax Service Disabled

BSD-ON:-
There is a Polling Job from the Fax Board.

## Cause/Action

1. Press any button on the UI Panel.
2. Wait for a while, then perform the operation again.

## 033-550 Phone Book Disabled

 BSD-ON:-Any of the following was received:

- Unable to register Telephone Book: Memory transfer setting in progress
- Unable to register Telephone Book: DM refusal setting in progress


## Cause/Action

1. Press any button on the UI Panel.
2. Wait for a while, then perform the operation again.

## 033-567 Fax AddressInfo Sum Check Fail

 BSD-ON:-Mismatched Telephone Book Data received from the Fax Board.

## Cause/Action

1. Press any button on the UI Panel.
2. Re-register the Telephone Book.

033-572 Fax Communication Management Report Full BSD-ON:-

Communication Management Report Full received from the Fax Board.

## Cause/Action

1. Press any button on the UI Panel.
2. Print out the current report.

033-577 Control Channel Synchronization Error BSD-ON:-

0x82 4: Warning T30_MODEM_CONTCH_ERR.

## Cause/Action

Clears automatically (concluded within the Fax Board).

033-578 Primary Channel Off Time Out BSD-ON:-

0x83 4: Warning T30_MODEM_PRIMCH_ERR.

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 033-711 Fax File System Error

## BSD-ON:-

File System Error received from the Fax Board.

## Cause/Action

1. Turn the power OFF and ON.
2. Print out the Error Report and then replace the Fax PWB (PL 18.5).
3. Re-send the Fax or request for the customer to receive one.

## 033-712 Fax Flash Full

BSD-ON:-
One of the following errors was detected.

- During sequential broadcast send, memory full has occurred when the image is being stored.
- During delayed send, memory full has occurred when the image is being stored.


## Cause/Action

1. Press [Stop] on the UI Panel.
2. Delete the contents of the Fax sending data.

033-725 In receive, memory full (under THRESH_MEMRX) BSD-ON:-

0x14 4: Warning Receiving Memory Full COMM_RESULTCODE_MEMORY_FULL.

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 033-753 Fax Scan Page Full

BSD-ON:-
During Fax Job, the Controller detected Page Full at the DADF/Platen.

## Cause/Action

Press any button on the UI Panel. (The Fault will be cleared when Auto Reset is in operation and when the Job is started.)

## 034-522 No manual send Line

 BSD-ON:-One of the following errors was detected.

- Although an external line is connected, receiving was performed manually with no address (the telephone is not dialed).
- 'Off-hook' was selected from the service menu when there is no external line connected and then manual sending was executed.


## Cause/Action

Press any button on the UI Panel.

## 034-550 Fax Board Loader Download Fail

 BSD-ON:-When the Controller starts up (including at Power ON/Sleep recovery), it was detected that the Fax Board Loader is in Download Mode. There was an error in Fax Board Loader download; the ROM is corrupted. (This includes cases where the power was turned ON while being replaced with a half-burned ROM in the market.)

## Cause/Action

1. Turn the power OFF and ON.
2. Install a Fax Firmware with the correct version.

## 034-711 Fax Send Count Limit

 BSD-ON:-0x23 4: Warning Redial Error COMM_RESULTCODE_ALL_REDIAL_FAIL.

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 034-726 Fax Calling Table Full

## BSD-ON:-

Communication Job Full received from the Fax Board.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Re-send the Fax and wait for it to complete or wait for the received output.

## 034-746 Line Connection Fail

 BSD-ON:-$0 \times 21$ 4: Warning Unable to Connect to Line T30_NO_LINE_CONNECT_ERR.

## Cause/Action

Press [Stop] on the UI Panel. Clears automatically during memory send (concluded within the Fax Board).

034-752 Dial Busy
BSD-ON:-
0x22 4: Warning Busy T30_DIAL_BUSY (Including the case where although an external line is connected, sensing was performed manually with no address (the telephone is not dialed)),

## Cause/Action

Press [Stop] on the UI Panel. Clears automatically during memory send (concluded within the Fax Board).

034-757 Fax Document Does Not Delete BSD-ON:-

Unable to delete the specified file received from the Fax Board.

## Cause/Action

Clears automatically.

034-761 Fax Invalid Address book Data are Registered BSD-ON:-

Incorrect Address Book content registration (Telephone Book Data Error) received from the Fax Board.

## Cause/Action

1. Initialize the Address Book and then turn the power OFF and ON.
2. Re-register the Telephone Book.

## 034-765 Fax Report Disabled

BSD-ON:-
Report Notification setting of OFF is received from the Fax Board.

## Cause/Action

1. This Fault will clear automatically.
2. Change the Report Notification setting to ON.

## 035-550 FAX Board Download Flash Write Error

 BSD-ON: CH34.1Unable to write the Download File of Fax Board into the Flash ROM (SD Card). Or, the Fax Board Communication Fail (033-313) has occurred

## Cause/Action

1. Turn the power OFF and ON.

- If the device starts up normally

Check the FW Version of the Fax Box. If the FW Version is not the expected version, turn OFF the power, start up the device in Download Mode, and then try to download again. If the problem persists, replace the Fax PWB. (PL 18.5)

- If the device does not start up normally

Turn OFF the power and start up the device in Download Mode. If the device can start up in Download Mode, try to download the FW again. If the problem persists, replace the Fax PWB. (PL 18.5)

If it cannot start up in Download Mode, replace the Fax PWB. (PL 18.5)

035-703 DCN Received at Phase B BSD-ON:-

0x45 4: Warning T30_RXB_CMD_RCV_ERR.

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 035-704 Not Send Ability

BSD-ON:-
$0 \times 48$ 4: Warning Other Party is Unable to Send T30_TRANSMIT_DENY_ERR.

## Cause/Action

Press [Stop] on the UI Panel. Clears automatically during memory send (concluded within the Fax Board).

## 035-708 Post Message Resend Over

 BSD-ON:-0x60 4: Warning T30_EOP_RETRY_ERR.

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 035-728 G3 EOL Not Receive

BSD-ON:-
0x52 4: Warning T30_RXC_NOEOL_DETECT_ERR

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 035-741 ECM Phase Timeout

## BSD-ON:-

0x84 4: Warning MODEM_TXTIMEOUT_ERR.

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 035-748 Fax Card Stopped

BSD-ON:-
0xFE 4: Warning Forced Stop received from the Fax Board FAX ERROR_ABOR.

## Cause/Action

Clears automatically.

035-758 Fax Document does not exist BSD-ON:-

No specified file received from the Fax Board.

## Cause/Action

Clears automatically

035-759 Fax Unable to Cancel Operation BSD-ON:-

No Polling Job and Unable to Cancel Job received from the Fax Board.

## Cause/Action

Clears automatically.

## 035-761 Fax File Open Error

 BSD-ON:-Fail Error received from the Fax Board.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Print out the Error Report and then replace the Fax PWB (PL 18.5).
3. Re-send the Fax or request for the customer to receive one.
035-761 Fax File Open Error wc 5022/5024

## 036-506 V8 Error

bSD-ON:-
0x32 4: Warning V8 Negotiation T30_NO_V34_JM_ERR.

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 036-550 FAX Board Loader Download Flash Write Error

 BSD-ON:-Unable to write the Download File of Fax Board Loader into the Flash ROM (SD Card). Or, the Fax Board Communication Fail (033-313) has occurred.

## Cause/Action

1. Turn the power OFF and ON.

- If the device starts up normally

Check the FW Version of the Fax Box. If the FW Version is not the expected version, turn OFF the power, start up the device in Download Mode, and then try to download again. If the problem persists, replace the Fax PWB. (PL 18.5)

- If the device does not start up normally

Turn OFF the power and start up the device in Download Mode. If the device can start up in Download Mode, try to download the FW again. If the problem persists, replace the Fax PWB. (PL 18.5)
If it cannot start up in Download Mode, replace the Fax PWB. (PL 18.5)

036-700 Fax Board Unable Communication BSD-ON:-

Unable to do fax operations (machine setting in progress, Diag Mode in progress) received from the Fax Board.

## Cause/Action

Clears automatically.

036-740 Fax Board Busy
BSD-ON:-
The Fax Board is communicating (receiving, etc.)

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Wait for a while, then perform the operation again

036-777 Control Channel Off Time Out BSD-ON:-

0x81 4: Warning T30_MODEM_ABORT_ERR.

## Cause/Action

Clears automatically (concluded within the Fax Board).

## 036-796 Fax Document Mix Fail

 BSD-ON:-When memory transfer is in progress, this occurs when the Fax Box is performing mixed (mixed document) receive.

## Cause/Action

Clears automatically (concluded within the Fax Board).

041-210/211 STM NVM Out-Of-Order/ STM NVM R/W Error BSD-ON: СН3. 2
[STM NVM Out-Of-Order]
The NVM of the STM is malfunctioning
[STM NVM R/W Error]
Unable to perform NVM Read / Write for the STM.

## Cause/Action

1. Turn the power OFF and ON.
2. If the problem persists, replace the STM PWB. (PL 10.6)

## 042-325/614 Main Motor Rotation Error/ Main Motor Rotation Warning <br> BSD-ON: CH4.

## [Main Motor Rotation Error]

The Main Drive Motor revolution failure was detected. When the Lock Up (Main Drive Motor Fail) signal of the Motor Drive output was monitored at the specified time interval after a certain time has passed since the Main Drive Motor operation had started, it was found to have failed 5 times in a row.

## [Main Motor Rotation Warning]

The Main Drive Motor revolution failure was detected. When the Lock Up (Main Drive Motor Fail) signal of the Motor Drive output was monitored at the specified time interval after a certain time has passed since the Main Drive Motor operation had started, it was found to have failed 2 times in a row

## Procedure

Enter the CE Mode and turn ON the Output Check [042-001] (Main Drive Motor). Does the Main Drive Motor rotate?
Y N
Check the power supply line (+24VDC, +5 VDC ) of the Main Drive Motor. Is the power supply of the Main Drive Motor normal?

Check the power supply circuit to the Main Drive Motor
Turn OFF the power and check the following:

- The connection between the Main Drive Motor J202 and the ESS/MCU PWB J403 for open circuit, short circuit, and poor contact.
- The Drive Gear for wear, damage, and bearing blockage.
- The Main Drive Motor for loading.

If no problem is found, replace the following parts in sequence:

- Main Drive Motor (PL 3.1)
- ESS/MCU PWB (PL 18.3)

Press [Stop] and turn OFF the power. Check the connection between the Main Drive Motor J202-8 and the ESS/MCU PWB J403-5 for open circuit, short circuit, and poor contact.
If no problem is found, replace the following parts in sequence:

- ESS/MCU PWB (PL 18.3)
- Main Drive Motor (PL 3.1)


## 042-400 Smell Life Over

BSD-ON:

The Odor Filter is due for replacement

## Cause/Action

- Replace the Odor Filter and clear the VOC Filter HFSI Counter (950-805: FCOUNT_SMELL_HFSI_COUNTER)


## 042-608 Voc Life Over

BSD-ON:
The Voc Filter is due for replacement.

## Cause/Action

- Replace the Voc Filter and clear the VOC Filter HFSI Counter (950-806: COUNT_VOC_HFSI_COUNTER).


## 045-310 Image Ready Error

## BSD-ON: CH3.3

Unable to send the Image-valid signal cannot within the specified time.
NOTE: When the attempt to expand the image has failed, [016-776 Marker Code Detection Faill occurs after the recover operation.

## Cause/Action

1. Check the following:

- The Net Cable for poor connection.
- The USB Cable (Local) for poor connection.
- The connector ( P/J425) between the ESS/MCU PWB and the NET I/F PWB for poor contact.

2. Upgrade the Controller Firmware.

ADJ 18.2.3
3. If no problem is found, replace the ESS/MCU PWB. (PL 18.3)

## 045-313 IOT Logic Fail

## BSD-ON:-

The IOT Software error was detected.

## Cause/Action

1. Turn the power OFF and ON
2. Install the correct version of the IOT firmware.
3. If the problem persists, replace the ESS/MCU PWB. (PL 18.3)

## 047-218 MCU-2TM Communication Error

## BSD-ON: CH3.2

Communication failure between ESS/MCU PWB and 2TM PWB was detected.

## Cause/Action

1. Check the connections of the following connectors:

- ESS/MCU PWB J413
- STM PWB J541C/J413C
- $\quad 2 T M$ PWB J541

2. Check the following harnesses for open circuits and poor contacts:

- Between ESS/MCU PWB and STM PWB
- Between STM PWB and 2TM PWB

3. If no problem is found at 1 and 2 , replace the following parts in sequence:

- 2TM PWB (PL 11.6)
- STM PWB (PL 10.6)
- ESS/MCU PWB (PL 18.3)


## 061-321 ROS Motor Fail

 BSD-ON: CH6.5The number of rotation of the ROS Motor did not come within the standard range within the specified time ( 5 s ) after the ROS Motor On.

## Cause/Action

1. Turn the power OFF and ON.
2. Check whether the Drum Cartridge is installed.
3. Check the ROS Motor (Output Check [061-001]) for operation failure.
4. Check the LD +5 VDC power supply of the LD PWB J140 pin-8.
5. If no problem is found, replace the following parts in sequence:

- ROS Assembly (PL 2.1)
- ESS/MCU PWB (PL 18.3)


## 061-325 No SOS Fail

## BSD-ON: CH6.5

After the detection of ROS Motor Ready (steady rotation), the SOS interval was detected to be longer than the reference value 5 times in a row.

## Cause/Action

1. Turn the power OFF and ON.
2. Check whether the Drum Cartridge is installed.
3. Turn OFF the power and check the connections between the ESS/MCU PWB J410, J411 and the LD PWB J140, J160 for open circuits, short circuits, and poor contacts.
4. If no problem is found, replace the following parts in sequence:

- ROS Assembly (PL 2.1)
- ESS/MCU PWB (PL 18.3)


## 062-277 DADF Communication Fail

## BSD-ON: CH3.1

Transmission cannot be established between the ESS/MCU PWB and the DADF PWB.

## Cause/Action

1. Turn the power OFF and ON.
2. Turn OFF the power and check the connections between the ESS/MCU PWB J421 and the DADF PWB J751, J752 for open circuits, short circuits, and poor contacts.
3. If no problem is found, replace the following parts in sequence:

- DADF PWB (PL 56.2)
- ESS/MCU PWB (PL 18.3)


## 062-300 Platen I/L Open

## BSD-ON: CH6.1

- The DADF was opened when there is a document inserted in the DADF.
- A document is inserted into the DADF when the DADF is open.


## Cause/Action

1. Check whether the DADF is mechanically closed properly.
2. Check the actuator of the Platen Angle Sensor for operation failure and damage. (PL 1.9)
3. Check the following sensors:

- Platen Open Sensor (Input Check [062-300])
- Platen Angle Sensor (Input Check [062-301])
- DADF Document Set Sensor (Input Check [005-102])

4. If no problem is found, replace the following parts in sequence:

- Platen Open Sensor (PL 1.9)
- Platen Angle Sensor (PL 1.9)
- DADF Document Set Sensor (PL 56.6)
- ESS/MCU PWB (PL 18.3)


## 062-311 IIT Software Logic Fail

 BSD-ON:-A software error was detected at the ESS/MCU PWB

## Cause/Action

1. Turn the power OFF and ON.
2. Update the software version to the latest one.
3. If no problem is found, replace the ESS/MCU PWB. (PL 18.3)

## 062-360 Carriage Position Fail

## BSD-ON: CH6.3

Any of the following was detected:

- An error with the count value of the Carriage Position Control.
- There is no IIT Regi Sensor input during Carriage initialization.
- An error with the IIT Regi Sensor detection position.


## Cause/Action

Check the following:

- The IIT Regi Sensor (Input Check [062-212]) for operation failure. (PL 1.9)
- The Carriage Motor (Output Check [062-005/006] (Scan/Return)) for operation failure. (PL 1.9)
- The Drive Belt and Drive Wire for slack and wear
- The Carriage operation for mechanical loading.

If no problems are found, replace the ESS/MCU PWB. (PL 18.3)

## 062-371/380 Lamp Illumination Fail/ AGC Fail

 BSD-ON: CH6. 4[Lamp Illumination Fail]
Insufficient light from Lamp detected in CCD. (During white gradation correction/AGC before Scan starts)

## [AGC Fail]

Insufficient lamp brightness was detected when performing AGC.

## Initial Actions

Check whether there is something blocking the light and check the Lamp, Lens, Mirror, and White Color Correction Plate for deterioration or contamination.

## Procedure

1. Turn ON the power and enter the Diag mode. Change the value for NVM [715-030] to ' 1 ' and then perform [NVM Write].
2. A 3 or 4 -digit number is displayed in the current value column.
3. Check the upper 1 or 2 digits, or the lower 2 digits using the following table and replace the appropriate parts.
Sample Display

- 110 (3-digit display):

LED Lamp failure and LED Lamp Wire Harness is damaged or has poor contact.
(The first digit "1" in "110" is the upper digit, which indicates the LED Lamp ("0" in "01" is not displayed). The lower 2 digits "10" indicates the LED Lamp Wire Harness.)

- 1000 (4-digit display):

The LED Lamp Wire Harness is damaged or has poor contact.
(The first 2 digits " 10 " in " 1000 " are the upper digits, which indicates the LED Lamp Wire Harness. The lower 2 digits " 00 " indicates that nothing is applicable (no failures).)
NOTE: Perform IIT diagnostic and then call NVM [715-030] again (press the Change Settings button) to check the value (diagnostic result).

Table 1

| Current value | Component Name | PL No. |
| :--- | :--- | :--- |
| 06 | This value is not displayed | - |
| 07 | This value is not displayed | - |
| 08 | This value is not displayed | - |
| 09 | This value is not displayed | - |
| 10 | LED Lamp Wire Harness | PL 1.5 |

4. After replacing the appropriate parts, again change the value for NVM [715-030] to ' 1 ' and then perform "NVM Write".
5. Check that the current value column becomes ' 0 '.
6. If the problem persists after performing the above procedure, check the following:

- Check for burnt out LED Lamp (DC330 [062-002]). (PL 1.5)
- Check the Flat Cable between the LED Lamp PWB J7002 and the CCD PWB J7001 for open circuits, short circuits, and poor contacts (especially, check whether the Flat Cable was inserted in a skewed manner).
- Check the Flat Cable between the CCD PWB J700 and the ESS/MCU PWB J420 for open circuits, short circuits, and poor contacts (especially, check whether the Flat Cable was inserted in a skewed manner).

7. If no problem is found, replace the ESS/MCU PWB (PL 18.3)

| Table 1 |  |  |
| :--- | :--- | :--- |
| Current value | Component Name | PL No. |
| 00 | Not applicable (No errors) | - |
| 01 | LED Lamp (LED Lamp PWB) | PL 1.5 |
| 02 | IIT Carriage | PL 1.3 |
| 03 | CCD Flexible Flat Cable | PL 1.3 (PL 1.9) |
| 04 | This value is not displayed | - |
| 05 | This value is not displayed | - |

## 062-386 AOC Fail

## BSD-ON: CH6.4

A CCD output error was detected when performing AOC.

## Cause/Action

1. Turn ON the power and enter the Diag mode. Change the value for NVM [715-030] to ' 1 ' and then perform [NVM Write].
2. A 3 or 4-digit number is displayed in the current value column.
3. Check the upper 1 or 2 digits, or the lower 2 digits and replace the appropriate parts. (For more information on display example and part selection, refer to Procedure 3 in 062-371 FIP.)
NOTE: Perform IIT diagnostic and then call NVM [715-030] again (press the Change Settings button) to check the value (diagnostic result).
4. After replacing the appropriate parts, again change the value for NVM [715-030] to '1' and then perform "NVM Write".
5. Check that the current value column becomes ' 0 '.
6. If the problem persists after performing the above procedure, check the Flat Cable between the CCD PWB J700 and the ESS/MCU PWB J420 for open circuits, short circuits, and poor contacts (especially, check whether the Flat Cable was inserted in a skewed manner).
7. If no problem is found, replace the ESS/MCU PWB (PL 18.3)

## 062-389 Carriage Over Run Fail (Scan End Side)

## BSD-ON: CH6.3

The Carriage has overrun at the Scan End.

## Cause/Action

Check the following:

- The Drive Belt and Drive Wire for slack and wear.
- The Carriage operation for mechanical loading.
- The Carriage Motor (Output Check [062-005/006] (Scan/Return)) for operation failure. (PL 1.4)
- The IIT Regi. Sensor (Input Check [062-212]) for operation failure. (PL 1.9)

If no problems are found, replace the ESS/MCU PWB (PL 18.3)

## 062-396 CCD Cable Connection Fail

## BSD-ON: CH3.1

A CCD Flat Cable connection error was detected.

## Cause/Action

1. Turn the power OFF and ON.
2. Turn OFF the power and check the Flat Cable between the CCD PWB J700 and the ESS/MCU PWB J420 for open circuits, short circuits, and poor contacts (especially, check whether the Flat Cable was inserted in a skewed manner).
3. If no problem is found, replace the following parts in sequence:

- CCD Flexible Flat Cable (PL 1.9)
- ESS/MCU PWB (PL 18.3)


## 071-105 Regi Sensor On Jam (Tray 1)

## BSD-ON: CH8.4, CH4.1, CH8.1

During paper feed from Tray 1, the Regi Sensor did not turn ON within the specified time after the Tray 1 Feed Clutch On.

## Cause/Action

Check the following:

- The Regi Sensor (Input Check [071-105]) for operation failure. (PL 15.1)
- The Main Drive Motor (Output Check [042-001]) for operation failure. (PL 3.1)
- The Tray 1 Feed Clutch (Output Check [072-001]) for operation failure. (PL 9.1)
- The Feed Roll for contamination, wear, and transportation failure due to deterioration
- The Drive Gear for wear and damage.
- A paper transportation failure due to foreign substances on the paper path.
- Usage of out of spec paper.

If no problems are found, replace the ESS/MCU PWB (PL 18.3)

## 072-102 Feed Out Sensor 2 On Jam

## BSD-ON: CH8.2, CH7.6

During paper feed from Tray 2, the Feed Out Sensor 2 did not turn ON within the specified time after the Tray 2 Feed Motor On.

## Cause/Action

Check the following:

- The Feed Out Sensor 2 (Input Check [072-106] for operation failure. (PL 10.5)
- The STM Take Away Motor (Output Check [072-007] for operation failure. (PL 10.6)
- The STM Take Away Roll Clutch (Output Check [072-005] for operation failure. (PL 10.6)
- The Tray 2 Feed/Lift Up Motor (Output Check [072-002] (Feed)) for operation failure. (PL 10.3)
- The T/A Roll 2, Feed Roll, Nudger Roll, and Pinch Roll for transportation failure due to contamination, wear, and deterioration.
- The LH Cover for improper latching.
- The Drive Gear for wear and damage.
- A paper transportation failure due to foreign substances on the paper path.
- Usage of out of spec paper.

If no problem is found, replace the STM PWB. (PL 10.6)

## 072-105 Regi Sensor On Jam (Tray 2)

## BSD-ON: CH8.4, CH8. 2

During paper feed from Tray 2, the Regi Sensor did not turn ON within the specified time after the Feed Out Sensor 2 On.

## Cause/Action

Check the following:

- The Regi Sensor (Input Check [071-105]) for operation failure. (PL 15.1)
- The STM Take Away Motor (Output Check [072-007] for operation failure. (PL 10.6)
- The STM Take Away Roll Clutch (Output Check [072-005] for operation failure. (PL 10.6)
- The T/A Roll 2, Feed Roll, and Pinch Roll for transportation failure due to contamination, wear, and deterioration.
- The Drive Gear for wear and damage.
- A paper transportation failure due to foreign substances on the paper path.
- Usage of out of spec paper.

If no problem is found, replace the following parts in sequence:

- ESS/MCU PWB (PL 18.3)
- STM PWB (PL 10.6)


## 072-210 Tray 2 Lift Up Fail

## BSD-ON: CH7.6

Any of the following was detected:

- A Tray 2 Lifter error.
- A Tray 2 Paper Size detector component malfunction.


## Cause/Action

Check the following:

- The Tray 2 Nudger Level Sensor (Input Check [072-105] for operation failure. (PL 10.3)
- The Tray 2 Feed/Lift Motor (Output Check [072-009] (Lift Up) for operation failure. (PL 10.3)
- The drive system between the Bottom Plate and the Tray 2 Feed/Lift Motor for operation failure.
- The Tray for Paper misload
- The Tray for existence of objects other than Paper

If no problem is found, replace the STM PWB. (PL 10.6)

## 072-212 Tray 2 Size Sensor Broken

 BSD-ON: CH7. 2Abnormal output AD value from Tray 2 Paper Size Switch was detected.

## Cause/Action

Check the following:

- Broken link and damage at the bottom of the Tray
- The Actuator at the rear of the Tray for operation failure
- The Tray 2 Paper Size Switch (Analog Monitor [072-051], Output Check [072-107] for operation failure. (PL 10.1)
- The Tray for Paper misload
- The Tray for existence of objects other than Paper.

If no problem is found, replace the STM PWB. (PL 10.6)

## 072-215 MCU-STM Communication Fail

 BSD-ON: CH3. 2Communication failure between the ESS/MCU PWB and the STM PWB was detected.

## Cause/Action

1. Turn the power OFF and ON.
2. Turn OFF the power and check the connection between the ESS/MCU PWB J413 and the STM PWB J541C for open circuit, short circuit, and poor contact.
3. If no problem is found, replace the following parts in sequence:

- STM PWB (PL 10.6)
- ESS/MCU PWB (PL 18.3)


## 072-461 STM NVM Out-Of-Order

## BSD-ON: CH3. 2

The NVM of the STM is malfunctioning.
NOTE: If this is already detected, it will be displayed on the UI Panel when a Job is being performed.

## Initial Actions

Refer to the BSD and check the related connectors of the target electrical parts for partial connections.

## Cause/Action

1. Turn the power OFF and ON.
2. If the problem persists, replace the STM PWB (PL 10.6).

## 072-470 STM NVM R/W Error

## BSD-ON: CH3. 2

The NVM of the STM cannot be read or written.
NOTE: If this is already detected, it will be displayed on the UI Panel when a Job is being performed.

## Initial Actions

Refer to the BSD and check the related connectors of the target electrical parts for partial connections.

## Cause/Action

1. Turn the power OFF and ON.
2. If the problem persists, replace the STM PWB (PL 10.6).

## 073-102 Feed Out Sensor 3 On Jam (Tray 3) bsD-0n: сн8. 3

The Feed Out Sensor 3 did not turn ON within the specified time after the Paper had been fed from Tray 3.

## Initial Actions

Refer to the BSD and check the related connectors of the target electrical parts for partial connections.

## Cause/Action

Check the following:

- A paper transportation failure due to a foreign substance/burr on the paper path.
- Usage of out of spec paper.
- The Drive Gear for wear and damage.
- The Tray 3 Feed Roll, Retard Roll, and Nudger Roll for contamination, wear, and transpor tation failure due to deterioration.
- The Tray 3 Takeaway Roll and Pinch Roll for contamination, wear, and transportation failure due to deterioration.
- Feed Out Sensor 3: Input Check [072-109] (PL 11.5)
- Tray 3 Feed/Lift Up Motor: Output Check [072-003] (Feed) (PL 11.3)
- 2TM Takeaway Motor: Output Check [072-008] (PL 11.6)
- 2TM Takeaway Roll Clutch: Output Check [072-006] (PL 11.6)

If no problems are found, replace the following parts in sequence:

- 2TM PWB (PL 11.6)
- ESS/MCU PWB (PL 18.3)


## 073-104 Feed Out Sensor 2 On Jam (Tray 3)

## BSD-ON: CH8. 2

The Feed Out Sensor 2 did not turn ON within the specified time after the Feed Out Sensor 3 is On during paper feed from Tray 3.

## Initial Actions

Refer to the BSD and check the related connectors of the target electrical parts for partial connections.

## Cause/Action

Check the following:

- A paper transportation failure due to a foreign substance/burr on the paper path.
- Usage of out of spec paper.
- The Drive Gear for wear and damage.
- The Tray 2 Takeaway Roll and Pinch Roll for contamination, wear, and transportation failure due to deterioration.
- The Tray 3 Takeaway Roll and Pinch Roll for contamination, wear, and transportation failure due to deterioration.
- Feed Out Sensor 2: Input Check [072-106] (PL 10.5)
- Feed Out Sensor 3: Input Check [072-109] (PL 11.5)
- STM Takeaway Motor: Output Check [072-007] (PL 10.6)
- STM Takeaway Roll Clutch: Output Check [072-005] (PL 10.6)
- 2TM Takeaway Motor: Output Check [072-008] (PL 11.6)
- 2TM Takeaway Roll Clutch: Output Check [072-006] (PL 11.6)

If no problems are found, replace the following parts in sequence:

- STM PWB (PL 10.6)
- 2TM PWB (PL 11.6)
- ESS/MCU PWB (PL 18.3)


## 073-105 Regi Sensor On Jam (Tray 3)

## BSD-ON: CH8. 4

The Regi Sensor did not turn ON within the specified time after the Feed Out Sensor 2 is On during paper feed from Tray 3.

## Initial Actions

Refer to the BSD and check the related connectors of the target electrical parts for partial connections.

## Cause/Action

Check the following:

- A paper transportation failure due to a foreign substance/burr on the paper path.
- Usage of out of spec paper.
- The Drive Gear for wear and damage.
- The Tray 2 Takeaway Roll and Pinch Roll for contamination, wear, and transportation failure due to deterioration.
- Regi Sensor: Input Check [071-105] (PL 15.1)
- Feed Out Sensor 2: Input Check [072-106] (PL 10.5)
- STM Takeaway Motor: Output Check [072-007] (PL 10.6)
- STM Takeaway Roll Clutch: Output Check [072-005] (PL 10.6)

If no problems are found, replace the following parts in sequence:

- STM PWB (PL 10.6)
- ESS/MCU PWB (PL 18.3)


## 073-210 Tray 3 Lift Up Fail

## BSD-ON: CH7. 7

One of the following errors was detected.

- The Tray 3 Lifter error was detected.
- The Tray 3 Paper Size detector component malfunction was detected.

NOTE: If this is already detected, it will be displayed on the UI Panel when a Job is being performed.

## Initial Actions

Refer to the BSD and check the related connectors of the target electrical parts for partial connections.

## Cause/Action

Check the following:

- The Tray 3 paper supply mechanism for damage and foreign substances.
- Usage of out of spec paper.
- Tray 3 Nudger Level Sensor: Input Check [072-108] (PL 11.3)
- Tray 3 Feed/Lift Up Motor: Output Check [072-010] (Lift Up) (PL 11.3)
- Tray 3 Paper Size Switch: Analog Monitor [072-052]/Input Check [072-110] (PL 11.1) If no problems are found, replace the following parts in sequence:
- 2TM PWB (PL 11.6)
- ESS/MCU PWB (PL 18.3)


## 074-101 Feed Out Sensor 4 On Jam (Tray 4)

## BSD-ON: CH8. 3

The Feed Out Sensor 4 did not turn ON within the specified time after the Paper had been fed from Tray 4.

## Initial Actions

Refer to the BSD and check the related connectors of the target electrical parts for partial connections.

## Cause/Action

Check the following:

- A paper transportation failure due to a foreign substance/burr on the paper path.
- Usage of out of spec paper.
- The Drive Gear for wear and damage.
- The Tray 4 Feed Roll, Retard Roll, and Nudger Roll for contamination, wear, and transportation failure due to deterioration.
- The Tray 4 Takeaway Roll and Pinch Roll for contamination, wear, and transportation failure due to deterioration.
- Feed Out Sensor 4: Input Check [072-112] (PL 11.5)
- Tray 4 Feed/Lift Up Motor: Output Check [072-011] (Feed) (PL 11.3)
- 2TM Takeaway Motor: Output Check [072-008] (PL 11.6)
- 2TM Takeaway Roll Clutch: Output Check [072-006] (PL 11.6)

If no problems are found, replace the following parts in sequence:

- 2TM PWB (PL 11.6)
- ESS/MCU PWB (PL 18.3)


## 074-102 Feed Out Sensor 3 On Jam (Tray 4) BSD-ON: CH8. 3

The Feed Out Sensor 3 did not turn ON within the specified time after the Feed Out Sensor 4 is On during paper feed from Tray 4.

## Initial Actions

Refer to the BSD and check the related connectors of the target electrical parts for partial connections.

## Cause/Action

Check the following:

- A paper transportation failure due to a foreign substance/burr on the paper path.
- Usage of out of spec paper.
- The Drive Gear for wear and damage.
- The Tray 4 Takeaway Roll and Pinch Roll for contamination, wear, and transportation failure due to deterioration.
- The Tray 3 Takeaway Roll and Pinch Roll for contamination, wear, and transportation failure due to deterioration.
- Feed Out Sensor 4: Input Check [072-112] (PL 11.5)
- Feed Out Sensor 3: Input Check [072-109] (PL 11.5)
- 2TM Takeaway Motor: Output Check [072-008] (PL 11.6)
- 2TM Takeaway Roll Clutch: Output Check [072-006] (PL 11.6)

If no problems are found, replace the following parts in sequence:

- 2TM PWB (PL 11.6)
- ESS/MCU PWB (PL 18.3)


## 074-104 Feed Out Sensor 2 On Jam (Tray 4)

## BSD-ON: CH8. 2

The Feed Out Sensor 2 did not turn ON within the specified time after the Feed Out Sensor 3 is On during paper feed from Tray 4.

## Initial Actions

Refer to the BSD and check the related connectors of the target electrical parts for partial connections.

## Cause/Action

Check the following:

- A paper transportation failure due to a foreign substance/burr on the paper path.
- Usage of out of spec paper.
- The Drive Gear for wear and damage.
- The Tray 2 Takeaway Roll and Pinch Roll for contamination, wear, and transportation failure due to deterioration.
- The Tray 3 Takeaway Roll and Pinch Roll for contamination, wear, and transportation failure due to deterioration.
- Feed Out Sensor 2: Input Check [072-106] (PL 10.5)
- Feed Out Sensor 3: Input Check [072-109] (PL 11.5)
- STM Takeaway Motor: Output Check [072-007] (PL 10.6)
- STM Takeaway Roll Clutch: Output Check [072-005] (PL 10.6)
- 2TM Takeaway Motor: Output Check [072-008] (PL 11.6)
- 2TM Takeaway Roll Clutch: Output Check [072-006] (PL 11.6)

If no problems are found, replace the following parts in sequence:

- STM PWB (PL 10.6)
- 2TM PWB (PL 11.6)
- ESS/MCU PWB (PL 18.3)


## 074-105 Regi. Sensor On Jam (Tray 4)

## BSD-ON: CH8. 4

The Regi Sensor did not turn ON within the specified time after the Feed Out Sensor 2 is On during paper feed from Tray 4.

## Initial Actions

Refer to the BSD and check the related connectors of the target electrical parts for partial connections.

## Cause/Action

Check the following:

- A paper transportation failure due to a foreign substance/burr on the paper path.
- Usage of out of spec paper.
- The Drive Gear for wear and damage.
- The Tray 2 Takeaway Roll and Pinch Roll for contamination, wear, and transportation failure due to deterioration.
- Regi Sensor: Input Check [071-105] (PL 15.1)
- Feed Out Sensor 2: Input Check [072-106] (PL 10.5)
- STM Takeaway Motor: Output Check [072-007] (PL 10.6)
- STM Takeaway Roll Clutch: Output Check [072-005] (PL 10.6)

If no problems are found, replace the following parts in sequence:

- STM PWB (PL 10.6)
- ESS/MCU PWB (PL 18.3)


## 074-210 Tray 4 Lift Up Fail

## BSD-ON: CH7. 8

One of the following errors was detected.

- The Tray 4 Lifter error was detected.
- The Tray 4 Paper Size detector component malfunction was detected.

NOTE: If this is already detected, it will be displayed on the UI Panel when a Job is being performed.

Initial Actions
Refer to the BSD and check the related connectors of the target electrical parts for partial con-
nections.

## Cause/Action

Check the following:

- The Tray 4 paper supply mechanism for damage and foreign substances.
- Usage of out of spec paper.
- Tray 4 Nudger Level Sensor: Input Check [072-111] (PL 11.3)
- Tray 4 Feed/Lift Up Motor: Output Check [072-011] (Lift Up) (PL 11.3)
- Tray 4 Paper Size Switch: Analog Monitor [072-053]/Input Check [072-113] (PL 11.1)

If no problems are found, replace the following parts in sequence:

- 2TM PWB (PL 11.6)
- ESS/MCU PWB (PL 18.3)


## 075-135 Regi Sensor On Jam (MSI)

## BSD-ON: CH8.4, CH4.1, CH8.1

During paper feed from the MSI, the Regi Sensor did not turn ON within the specified time after the MSI Feed Clutch On.

## Cause/Action

Check the following:

- The Regi Sensor (Input Check [071-105]) for operation failure. (PL 15.1)
- The Main Drive Motor (Output Check [042-001]) for operation failure. (PL 3.1)
- The MSI Feed Clutch (Output Check [072-014] for operation failure. (PL 13.3)
- The MSI Feed Roll and the MSI Nudger Roll for contamination, wear, and transportation failure due to deterioration.
- The Drive Gear for wear and damage.
- A paper transportation failure due to foreign substances on the paper path.
- Usage of out of spec paper.

If no problems are found, replace the ESS/MCU PWB (PL 18.3).

## 077-101 Regi Sensor Off Jam

## BSD-ON: CH8.4, CH4.1

The Regi Sensor did not turn OFF within the specified time after the Regi Clutch On.

## Cause/Action

Check the following:

- The Regi Sensor (Input Check [071-105]) for operation failure. (PL 15.1)
- The Main Drive Motor (Output Check [042-001]) for operation failure. (PL 3.1)
- The Regi Clutch (Output Check [071-001]) for operation failure. (PL 15.1)
- The Regi Roll and Pinch Roll for transportation failure due to contamination, wear, and deterioration.
- The Transfer Unit for a decrease in the transportation force.
- The Drive Gear for wear and damage.
- A paper transportation failure due to foreign substances on the paper path.
- Usage of out of spec paper.

If no problems are found, replace the ESS/MCU PWB (PL 18.3).

## 077-103 Fusing Unit Exit Sensor Off Jam (Long)

## BSD-ON: CH10.3, CH4.1, CH10.4

After the Regi Sensor Off, the Fusing Unit Exit Sensor did not turn OFF within the specified time.

## Cause/Action

Check the following:

- The Fusing Unit Exit Sensor (Input Check [071-106]) for operation failure. (PL 7.1)
- The Main Drive Motor (Output Check [042-001]) for operation failure. (PL 3.1)
- The Invert Motor (Output Check [071-003] (Exit)) for operation failure. (When Duplex is installed) (PL 17.1)
- The Exit Roll and Pinch Roll for transportation failure due to contamination, wear, and deterioration.
- The Transfer Unit for a decrease in the transportation force.
- The Heat Roll for wound up, stuck paper.
- The Drive Gear for wear and damage.
- Usage of out of spec paper.

If no problems are found, replace the ESS/MCU PWB (PL 18.3).

## 077-104 Fusing Unit Exit Sensor Off Jam (Short)

 BSD-ON: CH10.3, CH4.1, CH10.4The time taken for the Fusing Unit Exit Sensor to turn from ON to OFF is shorter than the specified time.

## Cause/Action

Check the following:

- The Fusing Unit Exit Sensor (Input Check [071-106]) for operation failure. (PL 7.1)
- The Regi Sensor (Input Check [071-105]) for operation failure. (PL 15.1)
- The Main Drive Motor (Output Check [042-001]) for operation failure. (PL 3.1)
- The Invert Motor (Output Check [071-003] (Exit)) for operation failure. (When Duplex is installed) (PL 17.1)
- The Heat Roll for wound up, stuck paper
- Usage of out of spec paper.

If no problems are found, replace the ESS/MCU PWB (PL 18.3).

## 077-106 Fusing Unit Exit Sensor On Jam

## BSD.ON: CH10.3, CH4. 1

The Fusing Unit Exit Sensor did not turn ON within the specified time after the Regi Clutch On.

## Cause/Action

## Check the following:

- The Fusing Unit Exit Sensor (Input Check [071-106]) for operation failure. (PL 7.1)
- The Main Drive Motor (Output Check [042-001]) for operation failure. (PL 3.1)
- The Regi Clutch (Output Check [071-001]) for operation failure. (PL 15.1)
- The Fusing Unit Exit Chute for improper installation and deformation.
- The Transfer Unit for a decrease in the transportation force.
- The Drive Gear for wear and damage.
- The Heat Roll for wound up, stuck paper.
- A paper transportation failure due to foreign substances on the paper path.
- Usage of out of spec paper.
- Check that the width of the lead edge of the fed paper is more than 190 mm (the distance between 2 fingers of the ERU).
- If the width of the fed paper is equal to or less than 190 mm and the jam occurs continuously, add the Finger Assy (019K 12750) to the center of the ERU. (See the photo.)

j0mg22001
Figure 1 jomg22001
If no problems are found, replace the ESS/MCU PWB (PL 18.3).


## 077-129 Regi Sensor On Jam (Duplex Wait)

## BSD-ON: CH8.4, CH4.1, CH10.4

During the paper stop at the invert wait position at Duplex print, the Regi Sensor did not turn ON within the specified time after the Duplex Clutch On.

## Cause/Action

Check the following:

- The Regi Sensor (Input Check [071-105]) for operation failure. (PL 15.1)
- The Main Drive Motor (Output Check [042-001]) for operation failure. (PL 3.1)
- The Invert Motor (Output Check [071-005] (Dup)) for operation failure. (PL 17.1)
- The Duplex Clutch (Output Check [071-002]) for operation failure. (PL 14.4)
- The Exit Roll, Duplex Roll 1, 2, and Pinch Roll for transportation failure due to contamination, wear, and deterioration.
- The Drive Gear and Belt for wear and damage.
- A paper transportation failure due to foreign substances on the paper path.
- Usage of out of spec paper.

If no problems are found, replace the ESS/MCU PWB (PL 18.3).

## 077-211 2TM Type Error

## BSD-ON: CH3. 2

An unsupported 2TM was detected to be connected.
NOTE: If this is already detected, it will be displayed on the UI Panel when a Job is being performed.

## Initial Actions

Refer to the BSD and check the related connectors of the target electrical parts for partial connections.

## Cause/Action

1. Turn the power OFF and ON.
2. Turn OFF the power and check the following:

- The DIP Switch setting on the 2TM PWB
- The connection between the 2TM PWB J541 and the STM PWB J413C for open circuit, short circuit, and poor contact
- The connection between the STM PWB J541C and the ESS/MCU PWB J413 for open circuit, short circuit, and poor contact
If no problems are found, replace the following parts in sequence:
- 2TM PWB (PL 11.6)
- STM PWB (PL 10.6)
- ESS/MCU PWB (PL 18.3)


## 077-212 Tray Module Reset Fail

## BSD-ON: CH3. 2

The Tray Module was detected to be reset.

## Cause/Action

1. Turn the power OFF and ON
2. Check voltages of the following pins:

- STM PWB J541C-5 (+5VDC)
- STM PWB J541C-8 (+24VDC)

3. Turn OFF the power and check the connection between the ESS/MCU PWB J413 and the STM PWB J541C for open circuit, short circuit, and poor contact.
4. If no problem is found, replace the following parts in sequence:

- STM PWB (PL 10.6)
- ESS/MCU PWB (PL 18.3)


## 077-300 Front Cover Open

## BSD-ON: CH1.4

The Front Cover Switch was detected to be open.

## Cause/Action

1. Check the Front Cover Switch for operation failure.

- Front Cover Switch (Input Check [071-301]) (PL 19.1)

2. Check the Front Cover Switch for damage and mismatch.
3. If no problem is found, replace the following parts:

- ESS/MCU PWB (PL 18.3)


## 077-301 Left Hand Cover Open

BSD-ON: CH1.4

The Left Hand Cover Switch was detected to be open.

## Cause/Action

1. Check the Left Hand Cover Switch for operation failure.

- Left Hand Cover Interlock Switch (Input Check [071-300]) (PL 14.1)

2. Check the Left Hand Cover Switch for damage and mismatch.
3. If no problem is found, replace the following parts:

- ESS/MCU PWB (PL 18.3)


## 077-305 2TM Cover Open

## BSD-ON: CH1.4

The 2TM Left Cover Switch was detected to be open.

## Cause/Action

1. Check the 2TM Left Cover Switch for operation failure.

- 2TM Left Cover Switch (Input Check [072-301]) (PL 11.4)

2. Check the 2TM Left Cover Switch for damage and mismatch.
3. If no problem is found, replace the following parts:

- 2TM PWB (PL 11.6)


## 077-309 STM Cover Open

## BSD-ON: CH1.4

The STM Left Cover Switch was detected to be open.

## Cause/Action

1. Check the STM Left Cover Switch for operation failure.

- STM Left Cover Switch (Input Check[072-300]) (PL 10.4)

2. Check the STM Left Cover Switch for damage and mismatch.
3. If no problem is found, replace the following parts:

- STM PWB (PL 10.6)


## 077-900/901/904 Regi Sensor/Fusing Unit Exit Sensor/

## Feed Out Sensor 2 Static Jam

BSD-ON: CH8.4, CH10.3, CH8.2

## BSD-ON:

Paper was detected by the applicable sensor at Power ON, M/C Stop, or Interlock Close.

## Cause/Action

1. Check the applicable sensor for remaining paper, the Actuator for return failure, contamination on sensor, and etc.
2. Check the applicable sensor for operation failure

- Regi Sensor (Input Check [071-105]) (PL 15.1)
- Fusing Unit Exit Sensor (Input Check [071-106]) (PL 7.1)
- Feed Out Sensor 2 (Input Check [072-106]) (PL 10.5)

3. If no problem is found, replace the following parts:

- ESS/MCU PWB (Regi Sensor, Fusing Unit Exit Sensor) (PL 18.3)
- STM PWB (Feed Out Sensor 2) (PL 10.6)


## 077-905 Feed Out Sensor 3 Static Jam BSD-ON: CH8. 3

Feed Out Sensor 3 On was detected during Standby.

## Initial Actions

Refer to the BSD and check the related connectors of the target electrical parts for partial connections.

## Cause/Action

Check the following:

- The Feed Out Sensor 3 for remaining paper, Actuator return failure, foreign substances, contamination on sensor, and etc.
- Feed Out Sensor 3: Input Check [072-109] (PL 11.5)

If no problems are found, replace the 2TM PWB (PL 11.6)

## 077-906 Feed Out Sensor 4 Static Jam

 BSD-ON: CH8. 3Feed Out Sensor 4 On was detected during Standby.

## Initial Actions

Refer to the BSD and check the related connectors of the target electrical parts for partial connections.

## Cause/Action

Check the following:

- The Feed Out Sensor 4 for remaining paper, Actuator return failure, foreign substances, contamination on sensor, and etc.
- Feed Out Sensor 4: Input Check [072-112] (PL 11.5)

If no problems are found, replace the 2TM PWB (PL 11.6).

## 091-401/402 Drum Cartridge Quality Life Over/ Drum Cartridge Life Over <br> BSD-ON: CH4.1

[Drum Cartridge Quality Life Over]
The image quality guarantee period for the Drum Cartridge has ended. (When Drum Hard Stop-less is enabled)
[Drum Cartridge Life Over]
When in Life Extension Mode, the Drum Cartridge was detected to be near the end of its life span

## Cause/Action

Replace the Drum Cartridge. (PL 8.1)
NOTE: After replacing the Drum Cartridge, clear the HFSI [950-807] (Drum Cycle Counter) to ' 0 '.

## 091-406/424 Drum Cartridge Normal Life Over/ Drum Cartridge Abnormal Life Over <br> BSD-ON: CH4.1 <br> [Drum Cartridge Normal Life Over]

The operation guarantee period for the Drum Cartridge has ended. (When Drum Hard Stopless is enabled)
[Drum Cartridge Abnormal Life Over]
The Drum Cartridge is out of warranty and this could result in a malfunction of the machine. (When Drum Hard Stop-less is enabled)

## Cause/Action

Replace the Drum Cartridge. (PL 8.1)
NOTE: After replacing the Drum Cartridge, clear the HFSI [950-807] (Drum Cycle Counter) to '0'.

## 091-430 Drum Cartridge Life End

 BSD-ON: CH4.1The Drum Cartridge must be replaced.

## Cause/Action

Replace the Drum Cartridge. (PL 8.1)
NOTE: After replacing the Drum Cartridge, clear the HFSI [950-807] (Drum Cycle Counter) to 0 .

## 091-440 Drum Cartridge Pre Near End

 BSD-ON: CH4. 1Preparation for replacing the Drum Cartridge is required.

## Cause/Action

The Drum Cartridge needs to be replaced soon. Prepare a new Drum Cartridge. Replace the Drum Cartridge as required. (PL 8.1)

NOTE: After replacing the Drum Cartridge, clear the HFSI [950-807] (Drum Cycle Counter) to '0'.

## 091-441 Drum Cartridge Near End

BSD-ON: CH4.1
The Drum Cartridge needs to be replaced soon.

## Cause/Action

The Drum Cartridge needs to be replaced soon. Replace the Drum Cartridge as required. (PL 8.1)

NOTE: After replacing the Drum Cartridge, clear the HFSI [950-807] (Drum Cycle Counter) to ' 0 '

## 092-660/668 ATC Amplitude Fail/ ATC Average Fail BSD-ON: CH9.2

[ATC Amplitude Fail]
The output amplitude of the ATC Sensor in the ATC (Automatic Toner Control) measurement is small.
[ATC Average Fail]
The average output value is not within the specified range in the ATC (Automatic Toner Control) measurement.

## Cause/Action

1. Install a Toner Cartridge that contains Toner. Copy a Test Chart (499T247), etc. and check whether the density has recovered.
2. Check the Toner Dispense Motor (Output Check [092-001]) for operation failure. (PL 8.2)
3. Check the Toner transport path for Toner blockage.
4. Check the connection between the ATC Sensor P615 and the ESS/MCU PWB J409 for open circuit, short circuit, and poor contact
5. If no problem is found, replace the following parts in sequence:

- ATC Sensor (PL 8.6)
- Developer Unit (PL 8.4)
- Drum Cartridge (PL 8.1)

NOTE: After replacing the Drum Cartridge, clear the HFSI [950-807] (Drum Cycle Counter) to '0'.

- ESS/MCU PWB (PL 18.3)


## 092-661 Temperature Sensor Fail

## BSD-ON: CH9.3

The output value of the Temperature Sensor is not within the specification range.

## Cause/Action

1. Turn the power OFF and ON
2. Check the connection between the HVPS J500-1 and the ESS/MCU PWB J402-14 for open circuit, short circuit, and poor contact
3. If no problem is found, replace the following parts in sequence:

- HVPS (PL 18.3)
- ESS/MCU PWB (PL 18.3)


## 092-910 ATC Sensor Fail

## BSD-ON: CH9.2

The frequency at which the ATC Average Fail or the ATC Amplitude Fail has been occurring is at the threshold value or higher.

NOTE: To clear this Fail, clear the value of NVM [752-036] (ATC Fail) or NVM [752-038] (ATC Fail Continuous Count) to '0'. If the machine is not repaired back to normal status, this Fail will occur again during the operation.

NOTE: Setting the NVM [752-322] (Dispense Mode) to '0' (Timer Disp) or '2' (ICDC Disp) will prevent ATC related fail from occurring and enable you to use the M/C. However, this means that the Toner density will not be controlled.

## Cause/Action

1. Install a Toner Cartridge that contains Toner. Copy a Test Chart (499T247), etc. and check whether the density has recovered.
2. Check the Toner Dispense Motor (Output Check [092-001]) for operation failure. (PL 8.2)
3. Check the Toner transport path for Toner blockage.
4. Check the connection between the ATC Sensor P615 and the ESS/MCU PWB J409 for open circuit, short circuit, and poor contact.
5. Check for toner blockage within the Developer Unit.
6. If no problem is found, replace the following parts in sequence:

- ATC Sensor (PL 8.6)
- Developer Unit (PL 8.4)
- Drum Cartridge (PL 8.1)

NOTE: After replacing the Drum Cartridge, clear the HFSI [950-807] (Drum Cycle Counter) to '0'.

- ESS/MCU PWB (PL 18.3)


## 093-312 Toner Dispense Motor Rotation Fail

 BSD-on: CH9. 2Regardless of low usage of toner from Toner Cartridge, it was detected to be empty.

## Cause/Action

Check the following:

- The Toner Cartridge for improper installation
- The Toner Dispense Motor (Output Check [092-001]) for operation failure. (PL 8.2)
- The Toner transport path for Toner blockage.
- The Drive Gear for wear and damage.

If no problem is found, replace the following parts in sequence:

- Toner Cartridge (PL 8.1)
- ESS/MCU PWB (PL 18.3)


## 093-400 Toner Near Empty

## BSD-ON: CH9.2

The Toner Cartridge needs to be replaced soon.

## Cause/Action

The Toner Cartridge needs to be replaced soon. Replace the Toner Cartridge as required. (PL 8.1)

## 093-406 Toner Pre Near Empty

BSD-ON: CH9. 2
Preparation for replacing the Toner Cartridge is required.

## Cause/Action

The Toner Cartridge needs to be replaced soon. Prepare a new Toner Cartridge. Replace the Toner Cartridge as required. (PL 8.1)

## 093-912 Toner Empty

## BSD-ON: CH9.2

The toner must to be replaced as it has ran out.

## Cause/Action

Replace the Toner Cartridge. (PL 8.1)

## 093-956 Drum New CRU Installation Fail

 BSD-ON: CH9. 2During the developing powder installation mode after installing the Drum Cartridge, the ATC Measured Value is found to be abnormal. (Seal not removed)

## Cause/Action

1. Remove the developing powder seal from the Drum Cartridge.
2. If the problem persists after removing the seal, replace the ATC Sensor. (PL 8.6)
3. If the problem persists, replace the Drum Cartridge. (PL 8.1)

NOTE: After replacing the Drum Cartridge, clear the HFSI [950-807] (Drum Cycle Counter) to ' 0 '.

093-959 Drum New CRU Installation Fail Exceeds Thresholding Times
BSD-ON:-
The number of developing powder installation mode executions has exceeded the upper limit.

## Cause/Action

Replace it with the correct Drum Cartridge. (PL 8.1)
NOTE: After replacing the Drum Cartridge, clear the HFSI [950-807] (Drum Cycle Counter) to '0'.

## 116-317 Configuration NG

BSD-ON:
The device was started up with a run prohibited Controller Firmware.

## Cause/Action

Upgrade the Controller software or contact the Support Department.

## 116-321 Controller Logic Fail

## BSD-ON:-

- A software defect that cannot be ignored was found in the Controller software.
- The CPU has rebooted due to the occurrence of an exception.


## Cause/Action

1. Turn the power OFF and ON.
2. Install a Controller Firmware with the correct version.

## 116-323 Controller NVM Data Defect

 BSD-ON:-Any of the following was detected:

- The On Board NVM data of the Controller is corrupted.
- The On Board NVM of the Controller is not installed.
- Any one of the Print Counter has reached its maximum value.
- The number of times the NVM can be changed has reached its limit.

NOTE: If this Fault reoccurs after performing Data Backup/Restore, perform Data Restore again. (Perform NVM Matching (NVM [621-400]) in the CE Mode.)

## Cause/Action

1. Turn the power OFF and ON.
2. Perform NVM Initialize in the CE Mode. (Refer to 6.5.2.4 NVM Initialize)

## 116-324 Exception Fail

## BSD-ON:-

The CPU has rebooted due to the occurrence of an exception.

## Cause/Action

Upgrade the Controller software or contact the Support Department.

## 116-334 NVM Data Mismatch

## BSD-ON:-

The verification result between the On Board NVM and the Backup NVM of the Controller is mismatched. (This includes cases where one of the NVM is Blank)

## Cause/Action

1. Turn the power OFF and ON.
2. Perform NVM Matching (NVM [621-400]) in the CE Mode.

## 116-377 IIT Interrupt Timeout

## BSD-ON: CH6.4

The DMA start trigger when scanning documents cannot be detected for a specified time.

## Cause/Action

1. Turn the power OFF and ON.
2. Turn OFF the power and check the Flat Cable between the IIT Carriage J700 and the ESS/MCU PWB J420 for open circuits, short circuits, and poor contacts (especially, check whether the Flat Cable was inserted in a skewed manner).
3. Check the ESS/MCU PWB for improper installation (loose screw).
4. Upgrade the Controller Firmware.

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5. If no problem is found, replace the ESS/MCU PWB (PL 18.3).

116-386 USB Host Terminal Unknown Device Connection

## Fail

BSD-ON: CH34.1
It was detected that something other than a Fax Board is inserted into the USB Host Terminal.

## Cause/Action

1. Turn the power OFF and ON.
2. Connect the correct Fax PWB (PL 18.5).

## 116-747 Invalid Page Margin

 BSD-ON:-During Copy Job, subtracting the amount of edge erase from the section that should have been scanned resulted in a negative value.

## Cause/Action

Change the value for NVM [790-301] (Document Edge Erase Amount) or NVM [790-302] (Document Edge Erase Amount (for ID Card Copy)).

## 117-327 Controller Extension Card NVM Data Defect

 BSD-ON: CH3. 3Any of the following was detected:

- The NVM data of the NET I/F Card is corrupted.
- The NVM of the NET I/F Card is not installed.


## Cause/Action

1. Turn the power OFF and ON.
2. Check whether the EEPROM is installed.
3. Check the EEPROM for poor contact with the socket.
4. Check the connector (P/J425) between the ESS/MCU PWB and the NET I/F PWB for poor contact.
5. If no problem is found, replace the following parts in sequence:

- NET I/F PWB (PL 18.3)
- ESS/MCU PWB (PL 18.3)


## 123-314 UI Panel Communication Fail

## BSD-ON: CH2. 1

Communication failure between the ESS/MCU PWB and the UI Panel was detected.

## Cause/Action

1. Turn the power OFF and ON.
2. Turn OFF the power and check the Flat Cable between the UI PWB J740 and the ESS/ MCU PWB J422 for open circuits, short circuits, and poor contacts.
3. If no problem is found, replace the following parts in sequence:

- UI PWB (PL 1.10)
- ESS/MCU PWB (PL 18.3)


## 124-311 Serial Number Fail

## BSD-ON: CH3. 4

The device was turned ON after it was installed with a new ESS/MCU PWB.

## Cause/Action

1. Remove the EEP ROM from the old ESS/MCU PWB, install the removed EEPROM to the new ESS/MCU PWB, and then turn ON the power.
2. Enter the Diag, input [621-400] in the Chain-Link, and set the value to '1'.
3. Press <Start>.

## 127-396 E-mail Generate Fail

## BSD-ON:-

Unable to generate the e-mail data for some reasons. Example: Failed to secure resources, error during input of header field, error during Base 64 conversion, etc.

## Cause/Action

1. Press [Stop] on the UI Panel.
2. Check and change the settings of the various items that are required for the operation.

NOTE: When performing the operation again, the same Fault will occur if the user had proceeded without changing the settings.
3. Upgrade the Controller Firmware.

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## 133-226 Fax Country or Clock Not Set

BSD-ON:-
When activating Fax at power ON, the country code setting is 'Unknown' or the clock is not set

## Cause/Action

Set the country code to any option other than 'Unknown' and set the clock.
Enter the Key Ope Tools Mode.

- Country Code: Fax Setting > Region > Select Country > Apply Settings (Yes) > Auto Reboot
- Time: System Settings > Clock \ggDate \& Time > Select Time Zone > Date Settings > Time Settings > Save


## 134-210 Fax Data Parameter Error

 BSD-ON:-Any one of Parameter Type Error, Parameter Data Error, or Parameter Length Error received from the Fax Board.

## Cause/Action

1. Turn the power OFF and ON.
2. Perform NVM Initialize in the CE Mode. For details on the NVM Initialize, refer to '6.5.2.4 NVM Initialize'.
3. If the problem persists, replace the Fax PWB (PL 18.5).

## 134-211 Fax Board Failure

## BSD-ON:-

Fax Board malfunction (Memory Error, Hardware Error) received from the Fax Board.

## Cause/Action

1. Turn the power OFF and ON.
2. Print out the Error Report and then replace the Fax PWB (PL 18.5).
3. Re-send the Fax or request for the customer to receive one.

### 2.2.3.1 AC Power FIP

## BSD-ON: CH1.1

## Procedure

Turn OFF the Main Power Switch. Is the voltage between the Main Power Switch J3 and J4 220 to 240VAC?
Y $N$
Is the voltage between the AC Inlet J1 and J2 220 to 240VAC?
$Y$ N
Unplug the Power Cord from the outlet. Is $220-240 \mathrm{VAC}$ measured at the outlet? Y N

Check the customer's Breaker, etc.
Check the Power Cord for open circuit and poor contact. If no problems are found, replace the AC Inlet. (PL 18.3)

Check the connections between the AC Inlet J1, J2 and the Main Power Switch J3, J4 for open circuits and poor contacts.

Turn ON the Main Power Switch. Is the voltage between the LVPS J510-1 and J510-3 220 to 240 VAC ?
Y N
Turn OFF the power and unplug the Power Cord from the outlet. Check the connections between the Main Power Switch J5, J6 and the LVPS J510 pin-1 and pin-3 for open circuits and poor contacts.
If no problems are found, replace the Main Power Switch. (PL 18.3)
Check the AC circuit to each component by referring to Chapter 7 Wiring Data.

### 2.2.3.2 +5VDC Power FIP

## BSD-ON: CH1.2, CH1.1

## Procedure

Turn ON the power. Is the voltage between the LVPS J512-1 (+) and the GND (-) +5VDC? Y N

Is the voltage between the LVPS J510-1 and J510-3 220 to 240VAC?
Y $N$
Go to "4 AC Power FIP".
Turn OFF the power and disconnect the LVPS J512. After 15 s or longer has passed, turn ON the machine. Is the voltage between the LVPS P512-1 (+) and the GND (-) +5VDC?
Y $\mathbf{N}$
Replace the LVPS. (PL 18.3)
Check the +5 VDC circuit for a short circuit in the frame by referring to Chapter 7 Wiring Data.

Check the wire to the applicable component for an open circuit or poor contact by referring to Chapter 7 Wiring Data.

### 2.2.3.3 +24VDC Power FIP

## BSD-ON: CH1.1, CH1.2

## Procedure

Turn ON the power. Is the voltage between the LVPS J512-1 (+) and the GND (-) +5VDC?
Y N
Go to 2.2.3.2 +5VDC Power FIP.
Are the voltages between the LVPS J512-3/6 (+) and the GND (-) +24VDC?
Y $N$
Is the voltage between the LVPS J513-4 (+) and the GND (-) +3.3VDC?
N
Check the circuit to the LVPS J513 pin-4.
Turn OFF the power and disconnect the LVPS J512.After 15 s or longer has passed, turn ON the machine. Are the voltages between the LVPS P512-3/6 (+) and the GND (-) +24VDC?
Y $N$
Replace the LVPS. (PL 18.3)
Check the +24VDC circuit for a short circuit in the frame by referring to Chapter 7 Wiring Data.

Check the wire to the applicable component for an open circuit or poor contact by referring to Chapter 7 Wiring Data.

### 2.2.4.1 Reflective Sensor Failure FIP

## Procedure



Figure 12001
Enter DC330[XXXX-XXX]. Block the sensor with a sheet of blank paper. Is [LOW] displayed?
$\mathrm{Y} \quad \mathrm{N}$
Is + 5VDC measured between the sensor pin-2 (+) and the GND ( - )?
Y $\mathbf{N}$
Check the connection between the sensor pin-2 and the PWB pin-8 for an open circuit and poor contact.
If no problem is found, replace the PWB.
Is +5VDC measured between the sensor pin-1 (+) and pin-3 (-)?
Y N
Is +5VDC measured between the PWB pin-4 (+) and pin-5 (-)?
Y N
Replace the PWB.
Check the connection between the PWB pin-4 and the sensor pin-1, as well as between the PWB pin- 5 and the sensor pin- 3 for open circuits and poor contacts.

Check the sensor for contamination and improper installation.
If no problems are found, replace the sensor.
Remove the sheet of paper blocking the sensor. Is [HIGH] displayed?
Y $\quad \mathbf{N}$
Disconnect the sensor connector. Does the display change to [HIGH]?
Y N
Check the connection between the sensor pin-2 and the PWB pin-8 for a short circuit.
If no problem is found, replace the PWB.
Check the sensor for improper installation and incident light diffraction. If no problems are found, replace the sensor.

Check the installation of the sensor. If no problems are found, replace the sensor.

### 2.2.4.2 Permeable Sensor Failure FIP

## Procedure



Figure 12002
Enter DC330[XXX-XXX]. Block the sensor. Is [HIGH] displayed?
Y $N$
Disconnect the sensor connector. Does the display change to [HIGH]?
Y N
Check the connection between the sensor pin-2 and the PWB pin-8 for a short circuit. If no problem is found, replace the PWB.

Replace the sensor.
Remove any obstruction on the sensor light path. Does the display change to [LOW]?
Y N
Is +5 VDC measured between the sensor pin-2 (+) and the GND (-)?
Y N
Check the connection between the sensor pin-2 and the PWB pin-8 for an open circuit and poor contact.
If no problem is found, replace the PWB.

## Is +5VDC measured between the sensor pin-1 (+) and pin-3 (-)?

Y N
Check the connection between the PWB pin-4 and the sensor pin-1, as well as between the PWB pin-5 and the sensor pin-3 for open circuits and poor contacts. If no problem is found, replace the PWB.

Check the sensor for contamination.
If no problems are found, replace the sensor.
Check the sensor for improper installation and the Actuator for bending or failure.
If no problems are found, replace the sensor.

### 2.2.4.3 Switch (Normal/Open) Failure FIP

## Procedure



Figure 12003
Enter DC330[XXX-XXX]. Turn the switch ON. Is [LOW] displayed?
Y $N$
Is +5 VDC measured between the switch pin-2 (+) and the GND (-) ?
Y N
Check the connection between the switch pin-2 and the PWB pin-3 for an open circuit and poor contact.
If no problem is found, replace the PWB.
Is +5 VDC measured between the switch pin-1 (+) and the GND (-) ?
Y N
Replace the switch.
Check the connection between the switch pin- 1 and the PWB pin-4 for an open circuit and poor contact.
If no problem is found, replace the PWB.
Turn the switch OFF. Is [HIGH] displayed?
Y $N$
Disconnect the switch connector. Is [HIGH] displayed?
Y $\mathbf{N}$
Check the connection between the switch pin-2 and the PWB pin-3 for a short circuit. If no problem is found, replace the PWB.

Replace the switch.
Check the installation of the switch.
If no problems are found, replace the switch.

### 2.2.4.4 Solenoid/Clutch Not Energized Failure FIP

## Procedure



Figure 12004
NOTE: Before performing this FIP, ensure that there is no (mechanical) operation failure with the solenoid and the clutch.
Enter DC330[XXX-XXX] and turn it ON. Is +24VDC measured between the PWB pin-3 (+) and the GND (-)?
$Y$ N
Is +24VDC measured between the solenoid/clutch pin-2 (+) and the GND (-) ?
Y N
Is +24VDC measured between the solenoid/clutch pin-1 (+) and the GND (-) ?
Y N
Check the connection between the PWB pin-4 and the solenoid/clutch pin- 1 for an open circuit and poor contact.
If no problem is found, replace the PWB.
Replace the solenoid/clutch.
Check the connection between the PWB pin-3 and the solenoid/clutch pin-2 for an open circuit and poor contact.

Replace the PWB.

### 2.2.4.5 Solenoid/Clutch Left Energized Failure FIP

## Procedure



Turn OFF the power.
Disconnect the PWB connector. Is the resistance between the connector pin-3 and the frame 100hm or less?
Y N
Replace the PWB.
Check the connection between the connector pin-3 and the solenoid/clutch pin-2 for a short circuit.
If no problems are found, replace the solenoid/clutch.

### 2.2.4.6 Motor Does Not Rotate Failure FIP

## Procedure



2005
Figure 12005
NOTE: Before performing this FIP, ensure that the motor is not locked or loaded.
Enter DC330[XXX-XXX] and turn it ON.
Is +24VDC measured between the PWB pin-3 (+) and the GND (-) ?
Y N
Is +24 VDC measured between the motor pin-2 (+) and the GND (-) ?
Y N
Is +24 VDC measured between the motor pin-1 (+) and the GND (-) ?
Y N
Is +24 VDC measured between the PWB pin-4 (+) and the GND (-) ?
N
Replace the PWB
Check the connection between the PWB pin-4 and the motor pin- 1 for an open circuit and poor contact.

Replace the motor
Check the connection between the PWB pin-3 and the motor pin-2 for an open circuit and poor contact.

Replace the PWB

### 2.2.4.7 Motor Left Running Failure FIP

## Procedure



Figure 12005
Turn OFF the power. Disconnect the PWB connector. Is the resistance between the connector pin-3 and the frame 100hm or less?
Y N
Replace the PWB.
Check the connection between the connector pin-3 and the motor pin-2 for a short circuit. If no problems are found, replace the motor.

### 2.2.4.8 NIP/RELEASE SOLENOID Not Energized Failure

## FIP

## Procedure



Figure 12017
NOTE: Before performing this FIP, ensure that there is no (mechanical) operation failure with the solenoid.
Is +24VDC measured between the NIP/RELEASE SOLENOID pin-1 (+) and the GND (-)? Y N

Is +24VDC measured between the PWB pin-5 (+) and the GND (-)?
Y N
Check the +24 VDC inputs of the PWB. If no problem is found, replace the PWB.
Check the connection between the PWB pin-5 and the NIP/RELEASE SOLENOID pin-1 for an open circuit and poor contact.

Use the following FIP when there is a problem with the NIP.
Enter DC330[XXX-XXX] and turn the SOL NIP ON. Is +24VDC measured between the PWB pin-4 (+) and the GND (-)?
Y N
Enter DC330[XXX-XXX] and turn the SOL NIP ON. Is +24VDC measured between the NIP/RELEASE SOLENOID pin-3 (+) and the GND (-)?
Y N
Replace the NIP/RELEASE SOLENOID.
Check the connection between the PWB pin-4 and the NIP/RELEASE SOLENOID pin-3 for an open circuit and poor contact.

Use the following FIP when there is a problem with the RELEASE.
Enter DC330[XXX-XXX] and turn the SOL RELEASE ON. Is +24VDC measured between the PWB pin-6 (+) and the GND (-)?
Y N
Enter DC330[XXX-XxX] and turn the SOL RELEASE ON. Is +24VDC measured between the NIP/RELEASE SOLENOID pin-2 (+) and the GND (-)?

Check the connection between the PWB pin-6 and the NIP/RELEASE SOLENOID pin-2 for an open circuit and poor contact.

Replace the PWB.

### 2.3.1 Interface (Physical/Logical)

1. Physical Interface Description

The following physical interfaces are supported.
a. USB 2.0
b. Ethernet (10BaseT, 100BaseTX) *1
*1: Has the features to automatically detect and switch the transmission speed (10Mbps,
$100 \mathrm{Mbps})$. Also, the transmission speed can be fixed by settings.
2. Logical Interface Description

It is possible to set whether to activate the system for each of the following logical interfaces.
Supported for receiving print jobs
a. USB
b. LPD
c. Port9100

## Supported for management interface

a. SNMP
b. CWIS

### 2.3.2 'Cannot connect to the network' or 'Print is not found from the PC'

Get 'NET Connection Diagram' and take actions by following the instructions in '2.3.5 NetworkRelated Details Check Flow' in this document, and then collect the following information:

- System Settings List
- Check the client settings (Output Port)
- Physical interface check
- Logical interface check
- Other connection environment check

Printer switching machine
Availability of printer buffer, etc.
HUB (Switch, Hub) used, etc.

- Network Capture Log


### 2.3.3 No output is available, no data is printed

Check whether or not the Controller Firmware and Printer Driver are the latest version. If it is not the latest, always upgrade the software. (See 2.4.1 Software Download.)

After checking the above items, check whether the Indicator is blinking and take the corrective actions accordingly.

1. When the Indicator (Panel Send/Receive Lamp) is blinking

It is highly possible that print data cannot be decomposed in the Printer main processor. Perform the corrective actions according to '2.3.5 Network-Related Details Check Flow' in this document, and then collect the following information:

- System Settings Report
- Check the panel message (error message, etc).
- Error History Report
- Service Settings Report
- Job History Report
- Maintenance Report (CE)
- Check the Printer Driver name and version.
- Check the Printer Driver settings in details.
- Network Capture Log
- Create Print files on the PC and collect them on CD-R.
[How to Create Print file]
Method 1)
a. Select [Print] from File menu in the target document.
b. In [Print] screen, select the [Output to File] check box and click [OK]. If there is no [Output to File] check box displayed in the [Print] screen, create the file in Method 2.
c. Enter a descriptive file name in 'File Name' using a customer name and date, and click [OK] to create a Print file in the specified destination.


## Method 2)

a. Open the Printer Driver Properties and select the [Ports] tab.
b. In [Ports], select [FILE:] in the list and click [OK] to close the Properties screen.

Take note of the port setting before it was changed in [FILE:] in order to restore the port to original setting after creating a Print file.
c. Select [Print] from File menu in the target document.
d. The [Output to File] screen appears. Specify a storage destination and file name, and click [ OK ] to create a Print file in the specified destination.
e. Restore the port to the original setting in the procedures a and b shown above.
2. When the Indicator (Panel Send/Receive Lamp) is not blinking It is highly possible that connection is not established and hence print data has not reached the Printer main processor.

Obtain the information relevant to the items described in '2.3.2 Cannot connect to the network'.

### 2.3.4 Printing can be performed but abnormally

1. Check whether the Controller Firmware and Printer Driver are the latest version. If it is not the latest, always upgrade the software. (See 2.4.1 Software Download.)
2. Ask a customer about the status of unavailable printing and collect information based on it.

- System Settings List
- Service Settings Report
- Job History Report
- Maintenance Report (CE)
- Check the Printer Driver name and version.
- Check the Printer Driver settings in details.
- Print sample that has been printed improperly.
- Print sample that has been printed properly (including the samples from other machines).
- Create Print files on the PC and collect them on CD-R


### 2.3.5 Network-Related Details Check Flow

### 2.3.5.1 Check Flow at TCP/P (LPD) Failure

The following describes the possible causes and actions to take when a failure, such as being unable to obtain the desired printout or not being able to print at all, occurs when using TCP/IP (LPD).

For WindowsXP, Windows Server 2003, WindowsVista, Windows Server 2008, Windows7, and Windows Server 2008R2

| Table 1 |  |  |
| :--- | :--- | :--- |
| Cause | Check Method | Corrective Action |
| Incorrect IP address is <br> set. | Ask the Network Administrator <br> to check if the IP address set in <br> this machine is correct. | Set a correct IP address in the <br> machine. |
| A failure that cannot be <br> repaired has occurred <br> during printing. | Check if an error is displayed <br> on the Operation Panel display. | Turn the power OFF then ON. <br> Wait for the display to light off and <br> turn ON the power again. |
| The printer driver <br> attached to the machine <br> is not used (a printer <br> driver from other manu- <br> facturers is used). | Check if the printer driver that <br> was provided with this machine <br> has been selected. | Select the printer driver that was <br> provided with this machine. <br> If it is not found in the selection <br> items, install and select the printer <br> driver that was provided with this <br> machine. |

## Precautions and Limitations

The following describes the precautions and limitations for TCP/IP (LPD).

1. Machine Settings

- IP addresses are managed in a whole system. Consult with the Network Administrator thoroughly before perform setting.
- Depending on the network environment, perform the subnet mask and gateway settings if necessary. Consult with the Network Administrator to set necessary settings.

2. Computer Settings

- IP addresses are managed in a whole system. Consult with the Network Administrator thoroughly before perform setting
- To perform network settings (such as IP address), etc. on the host used under NIS (Network Information Service) management, consult with the NIS Administrator.


### 2.4.1 Software Download

Follow 'ADJ 18.2.3 Firmware Version Upgrade' in Service Manual to upgrade the Controller software to the latest version.

Chapter 3 Image Quality Troubleshooting
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### 3.1.1 Composition of Chapter 3 Image Quality <br> Troubleshooting

1. Chapter 3 Image Quality Troubleshooting is mainly composed of two sections: Test Pat tern and Image Quality Troubleshooting.
2. The Test Pattern section contains the method to output the Built-in Test Patterns for the copy quality check.
3. The Image Quality Specifications section also contains [6.1.22 Alignment Specifications].
4. The Image Quality Troubleshooting section describes the causes of image quality failures and the troubleshooting procedure for them.

### 3.1.2 Test Pattern

The following are the test patterns that are used.

1. The copy quality check mainly uses the Test Pattern (Mono A3) (499T 00247).
2. For copy quality check, Standard paper is used.
3. The Built-in Test Patterns are stored in the following locations.
a. IOT ESS/MCU PWB
4. For the Test Patterns, refer to the following.

- 6.5.2.9 Test Pattern Print


### 3.1.3 Things to Note when Replacing the Drum Cartridge

- This chapter contains the actions to take for resolving inage quality problems as well as [Replacement of Drum Cartridge (PL 8.1) (REP 8.1.1)].

However, for this product, the child parts of the [Drum Cartridge] comprises the following spare parts.

1. Developer Unit (PL 8.4)
2. Drum (PL 8.5)

- If it had been determined from the problem symptom that it cvan be solved by changing a child parts, replace the child parts.


### 3.1.4 Image Quality Troubleshooting

Check the Defect Sample that is obtained during visit or the one that is provided by the customer and proceed with the appropriate IQ-FIP.

## IQ1 IOT Image Quality Entry RAP

## Initial Actions

Determine whether the image quality problem occurs in Copy Mode or Printer Mode. If the problem occurs in Copy Mode, go to [IQ2 IIT Image Quality Entry RAP].

## Procedure

Determine the image quality problem and go to the relevant RAP.

| Table 1 |  |  |
| :--- | :--- | ---: |
| Image Quality Problem | Symptoms | RAP |
| Low Image Density | Overall low density of images. | IQ3 RAP |
| Wrinkled Image | The printed paper is creased, folded or torn. | IQ4 RAP |
| Residual Image (Ghost- <br> ing) | lhost images appear on the paper. Parts of the <br> previous page or current page appear as ghost <br> images on the paper. | IQ5 RAP |
| Background | The whole page or part of the page is contami- <br> nated by toner. The contamination appears as very <br> light grayish color. | IQ6 RAP |
| Deletion | Part of the image is missing. | IQ7 RAP |
| Skew/Misregistration | Printed images are not parallel to the edges of the <br> paper. | IQ8 RAP |
| Process Direction Bands, <br> Streaks, and Smears | Black lines or blank areas running along the paper <br> in vertical direction. | IQ9 RAP |
| Unfused Copy/Toner Off- <br> set | Printed images are not properly fused onto the <br> paper. When rubbed, the image comes off easily. | IQ10 RAP |
| Repeating Bands, <br> Streaks, Spots, and Smear | Black lines or blank areas running along the paper <br> in h.orizontal direction. | IQ11RAP |
| Mottle | Uneven printed image density. | IQ12 RAP |
| Spots | Toner spots and blank areas are spread irregularly <br> over the whole page. | IQ13 RAP |
| Black Prints | Paper is printed completely black. | IQ14 RAP |
| Blank Image | Paper is printed completely white. | IQ15 RAP |

## IQ2 IIT Image Quality Entry RAP

## Initial Actions

Clean the Platen Glass.

## Procedure

Determine the image quality problem and go to the relevant RAP.

| Table 1 |  |  |
| :--- | :--- | ---: |
| Image Quality Problem | Symptoms | RAP |
| Low Image Density | Overall low density of images. | IQ3 RAP |
| Background | The whole page or part of the page is contami- <br> nated by toner. The contamination appears as very <br> light grayish color. | IQ6 RAP |
| Process Direction Bands, <br> Streaks, and Smears | Black lines or blank areas running along the paper <br> in vertical direction. | IQ9 RAP |
| Repeating Bands, <br> Streaks, Spots, and Smear | Black lines or blank areas running along the paper <br> in h.orizontal direction. | IQ11RAP |
| Spots | Toner spots and blank areas are spread irregularly <br> over the whole page. | IQ13 RAP |
| Black Prints | Paper is printed completely black. | IQ14 RAP |

## IQ3 Low Image Density RAP

Overall low density of images.

## Procedure

Check for contamination on the Platen Glass. The Platen Glass is clean
Y N
Clean any contamination on the Platen. If it is very dirty, replace the Top Cover (PL 1.2) (REP 1.2.1).

Check the drum ground contact point for contamination and distortion. The drum ground contact point is clean and there is no distortion.
Y $N$
Clean the drum ground contact point. Correct the distortion.
Remove the Drum Cartridge (PL 8.1) (REP 8.1.1) and reinstall it. Turn the power OFF then ON and print. The problem reoccurs.
Y $\mathbf{N}$
End
Enter the Diag Mode and set '30' into Chain-Link 752-350. Then, set '10' into Chain-Link 752230. Exit from the Diag Mode and make a printout.

If the problem reoccurs, enter the Diag Mode again, set ' 20 ' into Chain-Link 752-230, and make another printout. (The maximum value that can be set for 752-230 is '30').
Install the new Drum Cartridge (PL 8.1) (REP 8.1.1) securely. Turn the power OFF then ON and print. The problem reoccurs.
Y N
End
Print a page that is entirely black. During the print cycle, turn OFF the power after the feeding sound is heard. (i.e. forcing to stop the transfer in mid-progress). Check the surface of the Drum. There is a considerable amount of toner left on the surface of the drum.
Y N
Replace the ESS/MCU PWB (PL 18.3) (REP 18.3.2).
Replace the BTR Roll (PL 6.1) (REP 4.1.1), followed by the HVPS (PL 18.3) (REP 18.1.2) and the ESS/MCU PWB (PL 18.3) (REP 18.3.2).

## IQ4 Wrinkled Image RAP

The printed paper is creased, folded or torn.

## Procedure

Check the paper type. Paper used is within specifications.
Y $\quad \mathrm{N}$
Use paper within specifications.
Use paper from a freshly opened packet. The problem reoccurs.
$\mathbf{Y} \quad \mathbf{N}$

## End

Remove the Fusing Unit (PL 7.1) (REP 7.1.1) and reinstall it. Turn the power OFF then ON and print. The problem reoccurs.
$\mathbf{Y} \quad \mathbf{N}$
End
Check for foreign substances and distortion in the paper transport path. No distortion or foreign substances are found in the paper transport path.
Y N
Remove the foreign substances. Correct the distortion.
Replace the Fusing Unit (PL 7.1) (REP 7.1.1).

## IQ5 Residual Image(Ghosting)RAP

Ghost images appear on the paper. Parts of the previous page or current page appear as ghost images on the paper.

## Procedure

Remove the Drum Cartridge (PL 8.1) (REP 8.1.1) and reinstall it. Turn the power OFF then ON and print. The problem reoccurs.
Y $\mathbf{N}$
End
Install the new Drum Cartridge (PL 8.1) (REP 8.1.1) securely. Turn the power OFF then ON and print. The problem reoccurs.

## Y $\quad \mathbf{N}$

End
Remove the Fusing Unit (PL 7.1) (REP 7.1.1) and check the surface of the Heat Roll for contamination. The surface of the Heat Roll is clean.
Y $N$
Clean away the contamination. If there is difficulty in removing the contamination, replace the Fusing Unit (PL 7.1) (REP 7.1.1).

Replace the ESS/MCU PWB (PL 18.3) (REP 18.3.2).

## IQ6 Background RAP

The whole page or part of the page is contaminated by toner. The contamination appears as very light grayish color.

## Procedure

Check for contamination on the Platen Glass. The Platen Glass is clean.
Y N
Clean any contamination on the Platen. If it is very dirty, replace the Top Cover (PL 1.2) (REP 1.2.1).

Remove the Drum Cartridge (PL 8.1) (REP 8.1.1) and reinstall it. Turn the power OFF then ON and print. The problem reoccurs.
Y $\mathbf{N}$
End
Install the new Drum Cartridge (PL 8.1) (REP 8.1.1) securely. Turn the power OFF then ON and print. The problem reoccurs.
$\mathbf{Y} \quad \mathbf{N}$

## End

Check the surface of the BTR for contamination and distortion. The surface of the BTR is clean and there is no distortion.
Y N
Clean the BTR. If there is distortion, replace the BTR Roll (PL 6.1) (REP 4.1.1).
Remove the HVPS and reinstall it. Turn the power OFF then ON and print. The problem reoccurs.
Y $\mathbf{N}$
End
Replace the ESS/MCU PWB (PL 18.3) (REP 18.3.2).

## IQ7 Deletion RAP

Part of the image is missing.

## Procedure

Check the paper type. Paper used is within specifications.
Y $\mathbf{N}$
Use paper within specifications.
Use paper from a freshly opened packet. The problem reoccurs.
Y N
End
Remove the Drum Cartridge (PL 8.1) (REP 8.1.1) and reinstall it. Turn the power OFF then ON and print. The problem reoccurs.
Y $\mathbf{N}$
End
Install the new Drum Cartridge (PL 8.1) (REP 8.1.1) securely. Turn the power OFF then ON and print. The problem reoccurs.
Y $N$
End
Check the surface of the BTR for distortion. There is no distortion on the surface of the BTR.
Y N
Replace the BTR Roll (PL 6.1) (REP 4.1.1).
Replace the ESS/MCU PWB (PL 18.3) (REP 18.3.2).

## IQ8 Skew/Misregistration RAP

Printed images are not parallel to the edges of the paper.

## Procedure

Check the location where the machine is installed. The machine is installed on a stable level surface.
Y $N$
Install the machine on a stable level surface.
Remove the Drum Cartridge (PL 8.1) (REP 8.1.1) and reinstall it. Turn the power OFF then ON and print. The problem reoccurs.
$Y \quad \mathrm{~N}$

## End

Check the installation of the Paper Cassette. The Paper Cassette is installed correctly. Y N

Install the Paper Cassette properly.
Check for distortion in the paper transport path. There is no distortion in the paper transport path.
Y N
Correct the distortion or replace the distorted part.
Replace the ESS/MCU PWB (PL 18.3) (REP 18.3.2).

## IQ9 Process Direction Bands,Streaks,and Smears RAP

Black lines or blank areas running along the paper in vertical direction.

## Procedure

Remove the Drum Cartridge (PL 8.1) (REP 8.1.1) and reinstall it. Turn the power OFF then ON and print. The problem reoccurs.
Y $\mathbf{N}$
End
Install the new Drum Cartridge (PL 8.1) (REP 8.1.1) securely. Turn the power OFF then ON and print. The problem reoccurs.
Y N
End
Check the surface of the BTR for contamination and distortion. The surface of the BTR is clean and there is no distortion.
$Y \quad \mathbf{N}$
Clean the BTR. If there is distortion, replace the BTR Roll (PL 6.1) (REP 4.1.1).
Check for contamination in the paper transport path. The paper transport path is clean.
Y $\mathbf{N}$
Clean away the contamination.
Remove the Fusing Unit (PL 7.1) (REP 7.1.1) and check the surface of the Heat Roll for contamination. The surface of the Heat Roll is clean.
Y $N$
Clean away the contamination. If there is difficulty in removing the contamination, replace the Fusing Unit (PL 7.1) (REP 7.1.1).

Check the surface of the BTR for contamination and distortion. The surface of the BTR is clean and there is no distortion.
Y $\mathbf{N}$
Clean the BTR. If there is distortion, replace the BTR Roll (PL 6.1) (REP 4.1.1).
Check the IIT Carriage. There are no damages on the IIT Carriage.
Y N
Replace the IIT Carriage (PL 1.3) (REP 1.3.2).
Check the ROS Window for scratches and contamination. The ROS Window is clean and there are no scratches.
Y $\mathbf{N}$
Clean the ROS Window. If there are scratches, replace the ROS Window.
Replace the ROS Assembly (PL 2.1) (REP 2.1.1) and the ESS/MCU PWB (PL 18.3) (REP 18.3.2).

## IQ10 Unfused Copy/Toner Offset RAP

Printed images are not properly fused onto the paper. When rubbed, the image comes off easily.

## Procedure

Check the paper type. Paper used is within specifications.
Y N
Use paper within specifications.
Use paper stored under room conditions. The problem reoccurs.
Y N
End
Check the power supply voltage. The voltage is within the specified range.
Y $\mathbf{N}$
Connect a power supply with voltage within the specified range.
Remove the Fusing Unit (PL 7.1) (REP 7.1.1) and reinstall it. Turn the power OFF then ON and print. The problem reoccurs.
Y $N$
End
Check the fusing temperature using the Diagnostics. A normal fusing temperature is set.
Y N
Set a normal fusing temperature.
Replace the Fusing Unit (PL 7.1) (REP 7.1.1).

## IQ11 Repeating Bands,Streaks,Spots,and Smears RAP

Black lines or blank areas running along the paper in h.orizontal direction.

## Procedure

Check the operating parts of the IIT Carriage for foreign substances and distortion. No distortion or foreign substances are found in the operating parts of the carriage.
Y $\mathbf{N}$
Remove the foreign substances. If the Pulley, Shaft, IIT Carriage Belt (PL 1.3) (REP 1.3.2), etc. is deformed, replace it.

Remove the Drum Cartridge (PL 8.1) (REP 8.1.1) and reinstall it. Turn the power OFF then ON and print. The problem reoccurs.

## Y $\mathbf{N}$ <br> End

Install the new Drum Cartridge (PL 8.1) (REP 8.1.1) securely. Turn the power OFF then ON and print. The problem reoccurs.
Y $\mathbf{N}$
End
Check the surface of the BTR for contamination and distortion. The surface of the BTR is clean and there is no distortion.
Y N
Clean the BTR. If there is distortion, replace the BTR Roll (PL 6.1) (REP 4.1.1).
Check the pitch of the black lines or blank areas. The pitch of the black lines is approx. 78 mm (Heat Roll circumference).
Y $\mathbf{N}$
Clean the Heat Roll. If there is difficulty in removing the contamination, replace the Fusing Unit (PL 7.1) (REP 7.1.1).

Replace the ROS Assembly (PL 2.1) (REP 2.1.1), followed by the ESS/MCU PWB (PL 18.3) (REP 18.3.2).

## IQ12 Mottle RAP

A phenomenon where an uneven density is occurring in the high density patch image.

## Procedure

Check the paper type. Paper used is within specifications.
Y N
Use paper within specifications.
Use paper from a freshly opened packet. The problem reoccurs.
Y N
End

Remove the Drum Cartridge (PL 8.1) (REP 8.1.1) and reinstall it. Turn the power OFF then ON and print. The problem reoccurs.
Y N
End
Install the new Drum Cartridge (PL 8.1) (REP 8.1.1) securely. Turn the power OFF then ON and print. The problem reoccurs.
Y $N$

## End

Check the surface of the BTR for contamination and distortion. The surface of the BTR is clean and there is no distortion.
clean and
$\mathbf{Y} \quad \mathbf{N}$
Clean the BTR. If there is distortion, replace the BTR Roll (PL 6.1) (REP 4.1.1).
Remove the HVPS and reinstall it. Turn the power OFF then ON and print. The problem reoccurs.
Y $N$
End
Replace the ESS/MCU PWB (PL 18.3) (REP 18.3.2).

## IQ13 Spots RAP

Toner spots and blank areas are spread irregularly over the whole page.

## Procedure

Check for contamination on the Platen Glass. The Platen Glass is clean
Y N
Clean any contamination on the Platen. If it is very dirty, replace the Top Cover (PL 1.2) (REP 1.2.1).

Remove the Drum Cartridge (PL 8.1) (REP 8.1.1) and reinstall it. Turn the power OFF then ON and print. The problem reoccurs.

## Y N

## End

Install the new Drum Cartridge (PL 8.1) (REP 8.1.1) securely. Turn the power OFF then ON and print. The problem reoccurs.
Y $\mathbf{N}$
End
Check the surface of the BTR for contamination and distortion. The surface of the BTR is clean and there is no distortion.
Y $N$
Clean the BTR. If there is distortion, replace the BTR Roll (PL 6.1) (REP 4.1.1).
Check for contamination in the paper transport path. The paper transport path is clean.
Y N
Clean away the contamination.
Remove the Fusing Unit (PL 7.1) (REP 7.1.1) and check the surface of the Heat Roll for contamination. The surface of the Heat Roll is clean.
Y N
Clean away the contamination. If there is difficulty in removing the contamination, replace the Fusing Unit (PL 7.1) (REP 7.1.1).

Check the paper type. Paper used is within specifications.
Y N
Use paper within specifications.
Use paper from a freshly opened packet. The problem reoccurs.
Y N
End
Replace the ESS/MCU PWB (PL 18.3) (REP 18.3.2)

## IQ14 Black Prints RAP

Paper is printed completely black.

## Procedure

Check the operating parts of the IIT Carriage for foreign substances and distortion. No distortion or foreign substances are found in the operating parts of the carriage.
Y N
Remove the foreign substances. If the IIIT Carriage (PL 1.3) (REP 1.3.2), IIT Carriage Belt (PL 1.3) (REP 1.3.2), etc. is deformed, replace it.

Remove the Drum Cartridge (PL 8.1) (REP 8.1.1) and reinstall it. Turn the power OFF then ON and print. The problem reoccurs.

## Y $\mathbf{N}$

End
Install the new Drum Cartridge (PL 8.1) (REP 8.1.1) securely. Turn the power OFF then ON and print. The problem reoccurs.
Y $\quad \mathbf{N}$

## End

Remove the HVPS (PL 18.3) (REP 18.1.2) and reinstall it. Turn the power OFF then ON and print. The problem reoccurs.
Y N

## End

Check the connection of the HVPS P/J500 and ESS/MCU PWB P/J402 connectors. The connectors are connected correctly.
Y N
Connect the connector cable securely.
Check the connection between J500-7 and J402-8 for open circuit and short circuit. The connection between $\mathrm{J} 500-7$ and $\mathrm{J} 402-8$ is conducting normally with no open circuit and no short circuit.
Y $N$
Repair the open circuit or short circuit.
Check the connection between the ROS Assembly (PL 2.1) (REP 2.1.1) and the ESS/MCU PWB (PL 18.3) (REP 18.3.2) for open circuit and short circuit. The connections between the ROS J140 and the ESS/MCU PWB J410, as well as between the ROS J130 and the ESS/ MCU J410 are conducting normally with no open circuits and no short circuits.
Y $N$
Repair the open circuit or short circuit.
Replace the ROS Assembly (PL 2.1) (REP 2.1.1), followed by the HVPS (PL 18.3) (REP 18.1.2) and the ESS/MCU PWB (PL 18.3) (REP 18.3.2).

## IQ15 Blank Image RAP

Paper is printed completely white.

## Procedure

Check the installation of the ROS Assembly. The ROS Unit is installed correctly.
Y $N$
Install the ROS Assembly (PL 2.1) (REP 2.1.1) correctly.
Check the drum ground contact point for contamination and distortion. The drum ground contact point is clean and there is no distortion.
Y $N$
Clean the drum ground contact point. Correct the distortion.
Remove the Drum Cartridge (PL 8.1) (REP 8.1.1) and reinstall it. Turn the power OFF then ON and print. The problem reoccurs.
Y $\mathbf{N}$
End
Install the new Drum Cartridge (PL 8.1) (REP 8.1.1) securely. Turn the power OFF then ON and print. The problem reoccurs.
Y N
End
Print a page that is entirely black. During the print cycle, turn OFF the power after the feeding sound is heard. (i.e. forcing to stop the transfer in mid-progress). Check the surface of the Drum. There is a considerable amount of toner left on the surface of the drum.
Y $N$
Check the connection of the P/J140, P/J410, P/J160, and P/J411 connectors. The connectors are connected correctly.

## Y $N$

Connect the connector cable securely.
Check the installation of the ROS Assembly (PL 2.1) (REP 2.1.1). The ROS Assembly is installed securely.
$\mathbf{Y} \quad \mathbf{N}$
Install the ROS Assembly (PL 2.1) (REP 2.1.1) securely.
Measure the voltage between the ESS/MCU PWB (PL 18.3) (REP 18.3.2) P410 pin-1 and pin-2. The voltage is +5VDC.
Y $N$
Replace the ESS/MCU PWB (PL 18.3) (REP 18.3.2).
Check the connection between J140 and J410 for open circuit and short circuit. The connection between J 140 and J 410 is conducting normally with no open circuit and no short circuit.
Y $\mathbf{N}$
Repair the open circuit or short circuit.
Replace the ROS Assembly (PL 2.1) (REP 2.1.1), followed by the ESS/MCU PWB (PL 18.3) (REP 18.3.2).

### 3.3.1 IOT Image Defect Sample

This section describes some Defect Samples and the actions to be taken in case of the following IOT problems:

- IDS1 Auger Mark
- IDS2 Strobing ( 27 mm or 13.5 mm Pitch Density)
- IDS3 White Streaks (Process Direction)
- IDS4 Black Bands
- IDS5 Toner Contamination
- IDS6 Toner Splattering
- IDS7 White Spots (Irregular)
- IDS8 Regular Blank Areas in Process Direction (Spots, Streaks, Bands etc.)
- IDS9 Regular Toner Contamination in Process Direction (Spots, Streaks, Bands etc.)
- IDS10 Regular Toner Contamination in Process Direction (Side 2)


### 3.3.2 IIT Image Defect Sample

This section describes some Defect Samples and the actions to be taken in case of the following IIT problems:

- IDS11 Moire Due to Interference With Copy Documents
- IDS12 Light Background Due to Background Suppression in Copies of Documents With Frames
- IDS13 Background Smear When Using Platen Copy With Non-Standard Documents
- IDS14 Fluctuation In Background Suppression Values for Copies of Documents With Medium Density
- IDS15 Defects Related To Scan Print
- IDS16 Cold Start Dew
- IDS17 Static Electricity Offset [occurs after approx. 80 mm (the Heat Roll cycle)]


Figure 1 Auger Mark Defect Sample (j0ch3217)

## Cause

1. The Developer Magnetic Roll magnetic field failed.
2. There was a drop in the level of developing powder.

## Action

1. Replenish the Developer (PL 8.6)

NOTE: Approx. 10 g (the maximum is 30 g )
2. Replace the Developer (PL 8.6)
3. Replace the Drum Cartridge (PL 8.1) (REP 8.1.1)

## IDS2 Strobing ( $\mathbf{2 7 m m}$ or 13.5 mm Pitch Density)



Figure 1 Strobing ( 27 mm or 13.5 mm Pitch Density) Defect Sample (j0ch3218)

## Cause

1. Developer Magnetic Roll bias.

Action

1. Replace the Drum Cartridge (PL 8.1) (REP 8.1.1)

IDS3 White Streaks (Process Direction)


Figure 1 White Streaks (Process Direction) Defect Sample (j0ch3219)

## Cause

1. Foreign substances are blocking the ROS Laser.
2. Developing powder clogging on the Developer Magnetic Roll due to foreign substances.

## Action

1. Clean the light path and the seal glass between the ROS Assembly (PL 2.1) (REP 2.1.1) and the Drum Cartridge (PL 8.1) (REP 8.1.1)
2. Replace the Drum Cartridge (PL 8.1) (REP 8.1.1)

## IDS4 Black Bands



Figure 1 Black Bands Defect Sample (j0ch3220)

## Cause

1. The developing powder is not well mixed.

## Action

1. Mix the developing powder by processing blank paper.

## IDS5 Toner Contamination



Figure 1 Toner Contamination Defect Sample (j0ch3221)

## Cause

1. Cloud toner dropped from the XERO/DEVE Cartridge.

## Action

1. Mix the developing powder by feeding blank paper.
2. Replace the Drum Cartridge (PL 8.1) (REP 8.1.1)

## IDS6 Toner Splattering



Figure 1 Toner Splattering Defect Sample (j0ch3222)

## Cause

1. Paper size mismatch occurred (tray settings and paper size are different).
2. The resistance of the paper increased under dry conditions.

## Action

1. Check the tray settings
2. Use paper from a freshly opened packet.

IDS7 White Spots (Irregular)


Figure 1 White Spots (Irregular) Defect Sample (j0ch3223)

## Cause

1. The resistance of the paper increased under dry conditions.

## Action

1. Use paper from a freshly opened packet

IDS8 Regular Blank Areas In Process Direction (Spots, Streaks, Bands etc.)

Figure 1 Regular Blank Areas In Process Direction (Spots, Streaks, Bands etc.) Defect Sample (jOch3225)

## Cause

1. 94 mm pitch -> Drum: Scratches or foreign substances
2. 27 mm pitch $->$ Magnetic Roll: Developing powder stuck on the Magnetic Roll
3. 44 mm pitch $->$ BCR: Scratches or foreign substances
4. 80 mm pitch $->$ Heat Roll: Scratches or foreign substances

Action

1. 1,4: Clean or replace the Drum Cartridge (PL 8.1) (REP 8.1.1)/Fusing Unit (PL 7.1) (REP 7.1.1)

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IDS9 Regular Toner Contamination In Process Direction (Spots, Streaks, Bands etc.)


## Action

1. 1,4,5,6: Clean or replace the Drum Cartridge (PL 8.1) (REP 8.1.1)/Fusing Unit (PL 7.1) (REP 7.1.1)
2. 2,3: Replace the Drum Cartridge (PL 8.1) (REP 8.1.1)
3. 7: Clean or replace the Duplex Roll1, Duplex Roll 2 (PL 14.4)

Figure 1 Regular Toner Contamination In Process Direction (Spots, Streaks, Bands etc.) Defect Sample (jOch3226)

## Cause

1. 94 mm pitch $->$ Drum: Scratches or foreign substances

27 mm pitch -> Magnetic Roll: Developing powder stuck on the Magnetic Roll
3. 38 mm pitch $->$ BCR: Scratches or foreign substances
4. $\quad 79 \mathrm{~mm}$ pitch $->$ Heat Roll: Scratches or foreign substances
5. 47 mm pitch $->$ Heat Roll (Fusing Unit): Contamination
6. 63 mm pitch -> Registration Roll: Contamination
7. 47 mm pitch -> If this occurs during Duplex feed - Duplex Roll 1, Duplex Roll 2: Contamination

IDS10 Regular Toner Contamination In Process Direction (Side 2)
$\qquad$
$\qquad$
$\qquad$
$\qquad$
j0ch3227
Figure 1 Regular Toner Contamination In Process Direction (Side 2) Defect Sample (joch3227)

## Cause

1. 94 mm pitch -> Pressure Roll (Fusing Unit): Scratches or foreign substances
2. 50 mm pitch $->$ BTR: Contamination, scratches or paper size mismatch
3. 38 mm pitch $->$ BCR: Contamination

## Action

1. 1,2,3: Clean or replace the relevant parts.
2. 2: Paper Tray Settings

## IDS11 Moire Due to Interference With Copy Documents <br> Cause

When copying, interference with the document may cause moire. Combinations of certain angles of screen ruling near 150 dpi and Reduce/Enlarge ratio may cause moire. Moire is more likely to occur during reduction rather than enlargement.

## Action

1. Reduce sharpness.
a. Use KO to change the Sharpness of Copy Settings from '2' (default) to '1' or '0'.

NOTE: Secondary defect: Text is blurred.
2. Make copies at a different Reduce/Enlarge ratio.
3. Change the orientation of the document.
4. The moire occurence frequency for each of the Document Mode are ranked as follows.

- Text > Photo \& Text > Photo Mode

NOTE: However, changing the screen of Photo Mode to dither will increase its moire occurence frequency.

To change the screen of Photo Mode:
Chain-Link: 680-425
0 : Error Diffusion (Default)
1 : Dither

IDS12 Light Background Due to Background Suppression in Copies of Documents With Frames
For documents with dark frames along the Lead Registration Edge, the suppression value is set so large such that areas of medium density appear extremely light.


Figure 1 Light Background Due to Background Suppression in Copies of Documents With Frames Defect Sample (j0lj3229)

## Cause

Background Suppression performs background detection of images at a distance of up to 10 mm from the Lead Registration Edge. As there were dark frames along the Lead Registration Edge, it could not detect the original background density, which resulted in the Background Suppression being performed based on the density of the frames.

## Action

1. Use KO to change the Background Suppression of Copy Settings to OFF.

## IDS13 Background Smear When Using Platen Copy With Non-Standard Documents

When the document size is non-standard and the specified scan size is larger than the document size, smear might be generated depending on the background density of the document.

## Cause

For cases where the document size is smaller than the scan size, the density of the back of the platen is detected as the background density of the document as the actual scan area includes the back of the platen.

## Action

- This can be improved by performing density adjustment.


## IDS14 Fluctuation In Background Suppression Values for Copies of Documents With Medium Density

When Automatic Exposure is enabled for documents with medium density background ( 0.5 G ), the effectiveness fluctuates for each job.

## Cause

As medium density $(0.5 \mathrm{G})$ is near the upper limit value for background detection, the Background Suppression value fluctuates according to the result of background detection that var ies according to the variations in the density of the document and how the document is placed

## Action

1. Use KO to change the Background Suppression of Copy Settings to OFF.

## IDS15 Defects Related To Scan Print

Moire may occur when printing out the scanned images.

## Cause

This occurs due to interference between the document, as well as the printer screen and the printer driver resolution conversion process.

## Action

1. Reduce sharpness.
a. Use KO to change the Sharpness of Copy Settings from '2' (default) to ' 1 ' or ' 0 '. NOTE: Secondary defect: Text is blurred.
2. If the Scan resolution is 600 dpi , change it to a lower resolution ( 200 dpi or 300 dpi ).
3. This is the same for FC Scan.

However, as the Output Color selection consists of 200 dpi and 300 dpi only, change it to 200 dpi if the moire occurs at 300 dpi.

## IDS16 Cold Start Dew


jomg33001
Figure 1 Cold Start Dew (jomg33001)

## Cause

1. Cold Start Dew

Action

1. Change the NVM: 744-029 from " 0 " to " 99 " only.

## IDS17 Static Electricity Offset


j0mg33002

## NOTE:

NVM 744-079 is [Paper Type Duplex All Temperature Reduction Control Application Switch].

- ' 0 ' is OFF, ' 1 ' is ON
- bit 0: Plain 1, bit 1: Plain 2, bit 2: Heavyweight, bit 3: Extra Heavyweight, bit 4: Lightweight
- The default is '0' (All OFF)

Example:

- When the NVM [Apply Offset Countermeasure to Paper Type] is '00011' (binary).
(Plain 1: ON, Plain 2: ON, Heavyweight: OFF, Extra Heavyweight: OFF, Lightweight: OFF)
It converts to ' 3 ' in decimal notation.
Hence, setting the NVM [Apply Offset Countermeasure to Paper Type] to '3' results in:
a. The [Duplex All Temperature Reduction Control] will only be applied during a Duplex print that uses Plain 1 or Plain 2.
b. This [Duplex All Temperature Reduction Control] will not be applied for Heavyweight, Extra Heavyweight, or Lightweight.


### 3.4 Fusing Unit Paper Wrinkle Alignment Adjustment

 [Procedure]1. Installation/removal of Adjustment Bracket
a. Remove the Fusing Unit.
b. Remove the front screw of the Adjustment Bracket at the front.

2. Assembly of Adjustment Bracket
a. Parts Configuration

- At shipment (+/- 0 mm ): Triangle mark


Figure 2 jolij31010
b. Depending on the case, assemble the Fusing Unit Stud Plate and the Adjust Plate such that the surface with the triangle marks $(+,-)$ is at the top.

- Plus ( +0.5 mm ) state: ' + ' mark


Figure 3 jOlj31011
3. Adjustment Method
a. If the wrinkle is at the front, use '-'.

b. If the wrinkle is at the rear, use ' + '.

j0rk31013

## Figure 5 jOrk31013

4. Usage flow of the Alignment Adjustment Bracket

NOTE: Use this when pepr wrinkles (*1) has been generated due to interaction.
a. Paper wrinkle due to interaction

- Paper wrinkle due to interaction between the Fusing Unit, Transfer, and Regi
- Cause: The positional relation between the various Sub Rolls is wrong, which degenerates the transport form of the paper and results in wrinkles being generated in the Fusing Unit.
b. *2: Sampling
- Paper: A3 SEF
- Pattern: Half Tone K50\%
- No. of sheets: Simp 5 sheets



### 3.5 Cycle Table

| Item | Module | Name | Diameter (mm) | Pitch (mm) |
| :---: | :---: | :---: | :---: | :---: |
| 1 | PH | Regi Roll | 20 | 63 |
| 2 | DEVE | Mag Roll | 16 | $27^{*} 1$ 13.5 (half-pitch) |
| 3 | XERO | BCR | 12 | 38 |
| 4 |  | DRUM(OPC) | 30 | 94 |
| 5 |  | BTR | 16 | 50 |
| 6 | Fusing Unit | Heat Roll | 25 | 79 |
| 7 |  | Pressure Roll | 30 | 94 |
| 8 |  | Exit Roll | 15 | 47 |

*1: This is $50.24 / 1.86=27 \mathrm{~mm}$ because the rotation is at 1.86 times the peripheral speed.

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### 4.1 Introduction

This section contains procedures required for parts disassembly, assembly, replacement and adjustment in the field service.

### 4.1.1 How to Use the Disassembly/Assembly and Adjustment

1. For installation procedures, only NOTEs are described here since installation procedures are the reverse of removal ones.
2. (Figure X ) at the beginning of a procedure indicates that its detailed steps are shown in illustration. Numbers in the illustration indicate the sequence of the steps.
3. (REP X.X.X) at the end of a procedure indicates the replacement procedure to be referred to.
4. Item numbers of disassembly/assembly and adjustment procedures (i.e. REP/ADJ No.) correlate to PL No. in Chapter 5 Parts List. Therefore, an appropriate replacement or adjustment procedure can easily be referred to a PL No. or vice versa. E.g. The replacement or adjustment procedure of Component PL 1.1 is REP 1.1.X or ADJ 1.1.X.
5. When replacement/adjustment procedures or title items vary by modification or model, the modification number or the model are indicated at the beginning or the end of the respective titles or procedures.

$$
\begin{aligned}
& \text { E.g. 1) REP X.X.X Main PWB [Models with 1V] } \\
& \text { *Indicates that the entire procedure under this title applies to machines with Tag } 1 \mathrm{~V} \text {. } \\
& \text { E.g. 2) }
\end{aligned}
$$

Table 1

| Table 1 |  |
| :--- | :--- |
| Symbol | Description |
| Figure 1400 | Illustration 1: Indicates that a specific part has been <br> modified by the tag number within the circle. |

6. Positions or directions of the machine and directions inside the machine used in the procedure are defined as listed below.
a. Front: Front of the machine
b. Right: Right-hand side when facing the front of the machine.
c. Left: Left-hand side when facing the front of the machine.
d. Rear: Rear when facing the front of the machine.

### 4.1.2 Terms and Symbols

The terms and symbols used throughout this manual are explained here.

## WARNING

Indicates an imminently hazardous situation, such as death or serious injury if operators do not handle the machine correctly by disregarding the statement.

## WARNING

Indicates a potentially hazardous situation, such as death or serious injury if operators do not handle the machine correctly by disregarding the statement.

## CAUTION

Indicates a potentially hazardous situation, such as injury if operators do not handle the machine correctly by disregarding the statement.

- Note: Used when work procedures and rules are emphasized.

Used to alert you to a procedure, if not strictly observed, could result in damage to the machine or equipment.

- Refer: Used when other explanations are given.
- Purpose: Used to explain the purpose of adjustment.
- Important Information Stored Component (ISC)

This component stores all the important customer information that is input after the installation. When performing replacement, follow the procedures in 'Chapter 4 Adjustment' to replace/discard. Make absolutely sure that no customer information gets leaked outside.

## REP 1.2.1 IIT Top Cover

Parts List on PL 1.8

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Platen Cover or the DADF. (REP 56.1.1)
2. Remove the IIT Top Cover. (Figure 1)
a. Remove the screw ( $x 7$ ).
b. Remove the IIT Top Cover.


Figure 1 jolj40106

## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 1.3.1 IIT Carriage

## Parts List on PL 1.5

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Platen Cover or the DADF. (REP 56.1.1)
2. Remove the IIT Top Cover. (REP 1.2.1)
3. Move the IIT Carriage to the opening of the Frame. (Figure 1)
a. Rotate the gear in the direction of the arrow.
b. Move the IIT Carriage to the opening (Arrow A) of the Frame.


Figure 1 j0lj40107
4. Remove the IIT Carriage Belt from the IIT Carriage. (Figure 2)
a. Remove the IIT Carriage Belt in the direction of the arrow.


Figure 2 jolj40115
5. Disconnect the connector at the bottom of the IIT Carriage. (Figure 3)
a. Release the hook ( x 2 ) and disconnect the connector.

- Use one hand to hold the CCD PWB firmly in place so that it does not move (does not warp) and disconnect the connector.
b. Remove the CCD Cable from the clamp.


6. Remove the IIT Carriage and Shaft. (Figure 4
a. Remove the IIT Carriage and Shaft.


Figure 4 j0lj40117
7. Place the removed IIT Carriage and Shaft upside down and separate the IIT Carriage from the Shaft. (Figure 5)


Figure 5 jOlj40118

## Replacement

1. To install, carry out the removal steps in reverse order.
2. When connecting the connector to the CCD PWB, use one hand to hold the CCD PWB firmly in place so that it does not move (does not warp).
3. After a replacement, enter the Diag Mode and use [Initialize HFSI Counter] to clear the HFSI counter.
"Chain Link : 956-804"
Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## REP 1.3.2 IIT Carriage Belt

## Parts List on PL 1.9

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Platen Cover or the DADF. (REP 56.1.1)
2. Remove the IIT Top Cover. (REP 1.2.1)
3. Move the IIT Carriage to the opening of the Frame. (Figure 1)
a. Rotate the gear in the direction of the arrow.
b. Move the IIT Carriage to the opening (Arrow A) of the Frame.


Figure 1 j0lj40107
4. Relax the tension of the IIT Carriage Belt. (Figure 2)
a. Remove the spring.
b. Loosen the screw.


Figure 2 jomg 40114
5. Remove the IIT Carriage Belt from the IIT Carriage. (Figure 3)
a. Remove the IIT Carriage Belt in the direction of the arrow.


Figure 3 jolj40115
6. Remove the IIT Carriage Belt. (Figure 4)
a. Remove the IIT Carriage Belt from the pulley ( x 2 ).


Figure 4 jolj40120

## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 1.4.1 Carriage Motor

## Parts List on PL 1.4

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Platen Cover or the DADF. (REP 56.1.1)
2. Remove the IIT Top Cover. (REP 1.2.1)
3. Move the IIT Carriage to the opening of the Frame. (Figure 1)
a. Rotate the gear in the direction of the arrow.
b. Move the IIT Carriage to the opening (Arrow A) of the Frame.


Figure 1 jOlj40107
4. Relax the tension of the IIT Carriage Belt. (Figure 2)
a. Remove the spring.
b. Loosen the screw.


Figure $\mathbf{2}$ jomg40114
5. Remove the IIT Carriage Belt from the pulley. (Figure 3)
a. Remove the IIT Carriage Belt from the pulley.


Figure 3 j0lj40121
6. Remove the Carriage Drive and Motor. (Figure 4)
a. Remove the Tapping Screw (x2). (Separate Display - 1)
b. The Shaft is shifted and loosen the screw. (Separate Display - 2)
c. Remove the screw. (Separate Display - 2)
d. Remove the Carriage Drive and Motor.
e. Disconnect the connector.
f. Remove the cable band.


Figure 4 j0lj40122
7. Remove the Carriage Motor. (Figure 5)
a. Remove the screw (x2).
b. Remove the Carriage Motor.


Figure 5 j01j40123

## Replacement

1. To install, carry out the removal steps in reverse order.
2. After a replacement, enter the Diag Mode and use [Initialize HFSI Counter] to clear the HFSI counter.
"Chain Link : 956-802"
Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## REP 1.5.1 LED Lamp PWB

## Parts List on PL 1.5

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Platen Cover or the DADF. (REP 56.1.1)
2. Remove the IIT Top Cover. (REP 1.2.1)
3. Move the IIT Carriage to the opening of the Frame. (Figure 1)
a. Rotate the gear in the direction of the arrow.
b. Move the IIT Carriage to the opening (Arrow A) of the Frame.


Figure 1 j0lj40107
4. Disconnect the connector of the LED Housing. (Figure 2)
a. Lower the block of the Connector Housing in the direction of the arrow.
b. Pull out and remove the LED Cable in the direction of the arrow.


Figure 2 jolij0108
5. Remove the LED Bracket. (Figure 3)
a. Remove the screw (short: x3).
b. Remove the LED Bracket.


Figure 3 j01j40125
6. Remove the LED Lamp PWB. (Figure 4)
a. Remove the screw (short: x2).
b. Remove the LED Lamp PWB.


## Replacement

1. To install, carry out the removal steps in reverse order.
2. When installing the LEB Lamp PWB, tighten the screw of the LED Lamp PWB in the order of 1 then 2. (Figure 5)


Figure 5 j0lj40127
3. When installing the LEB Bracket, tighten the screw of the LED Bracket in the order of 1 to 3. (Figure 6)


Figure 6 j0lj40128
4. When connecting the connector of the LED Housing, insert it into the Connector Housing until the Line Mark of the LED Cable is at the position indicated in the figure. (Figure 7)

5. After a replacement, enter the Diag Mode and use [Initialize HFSI Counter] to clear the HFSI counter.
"Chain Link : 956-804"
Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## REP 1.10.1 LCD Display

## Parts List on PL 1.6

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Open the Front Toner Cover.
2. Remove the Fusing Unit Cover. (Figure 1)
a. Remove the screw.
b. Remove the Fusing Unit Cover


## Figure 1 jomg40101

3. Remove the Clip Cover or One Touch Panel. (Figure 2)
a. Press the tab in the direction of the arrow to release the hook behind the tab and remove the Clip Cover or One Touch Panel.

jomg40102
Figure 2 jomg40102
4. [One Touch Panel]: Disconnect the connector of the One Touch Panel. (Figure 3)
a. Disconnect the connector.


Figure 3 jOmg40103
5. Remove the Control Panel. (Figure 4)
a. Open the Control Panel in the direction of the arrow.


Figure 4 jOmg40104
6. Pull out and remove the UI Cable from the Connector Housing and disconnect the connector. (Figure 5)
a. Pull out and remove the UI Cable from the Connector Housing.


Figure 5 jomg40105
j0mg40105
7. Remove the UI Bracket. (Figure 6 )
a. Remove the Tapping Screw ( $\times 6$ ).
b. Remove the UI Bracket.

Figure 6 jomg40108

8. Remove the UI PWB. (Figure 7)
a. Remove the Tapping Screw ( x 5 )
b. Remove the UI PWB.

9. Move the LCD Display. (Figure 8)
a. Release the hook (x4).
b. Release the tab of the Ground Plate.
c. Move the LCD Display in the direction of the arrow.


Figure 8 jOmg40109
10. Disconnect the connector of the LCD Display. (Figure 9)
a. Open the block of the Connector Housing in the direction of the arrow and disconnect the Flat Cable.


Figure 9 jomg40110

## Replacement

1. To install, carry out the removal steps in reverse order.
2. When connecting the UI Cable, insert it into the Connector Housing until the Line Mark of the UI Cable is at the position indicated in the figure. (Figure 10)


Figure 10 jomg40106
3. [One Touch Panel]: When installing the Control Panel, pull out the wire harness of the One Touch Panel through the cutout of IIT Front Cover. (Figure 11)


Figure 11 jOmg40111
4. Install the Control Panel by the following procedure. (Figure 12) (Figure 13) a. At the front, align the Control Panel to the surface IIT Front Cover.


## Figure 12 jomg40112

b. At the rear, press the tab ( x 4 ) of the Control Panel at the indicated positions to secure the Control Panel.


Figure 13 jOmg40113

## REP 2.1.1 ROS Assembly

## Parts List on PL 2.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Drum Cartridge. (REP 8.1.1)
2. Remove the Toner Cartridge. (PL 8.1)
3. Remove the Front Cover. (REP 19.1.1)
4. Remove the Top Cover. (REP 19.1.2)
5. Disconnect the connector of the ROS Assembly. (Figure 1)
a. Release the wire harness from the clamp.
b. Disconnect the connector.
c. Disconnect the connector (x2).


Figure 1 j0lj40201
6. Remove the ROS Assembly. (Figure 2)
a. Remove the screw ( $\times 5$ ).
b. Remove the ROS Assembly.


Figure 2 j01j40202

## Replacement

When servicing an installed ROS Assembly with the power turned ON, read the Warning Label pasted on the top of the ROS Assembly carefully before proceeding.

1. To install, carry out the removal steps in reverse order.

## REP 3.1.1 Main Drive Motor

Parts List on PL 3.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF. Check that the power switch is OFF and unplug the power plug.

1. Remove the Rear Cover. (REP 19.4.1)
2. Remove the Main Drive Motor. (Figure 1)
a. Disconnect the connector (x2).
b. Remove the screw (x2).
c. Remove the Main Drive Motor.


## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 3.1.2 Main Drive Housing

## Parts List on PL 3.2

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Drum Cartridge. (REP 8.1.1)
2. Remove the Toner Cartridge. (PL 8.1)
3. Remove the Front Cover. (REP 19.1.1)
4. Remove the Top Cover. (REP 19.1.2)
5. Remove the Cartridge Guide. (REP 8.2.1)
6. Remove the Fusing Unit. (REP 7.1.1)
7. Remove the MSI. (REP 13.1.1)
8. Remove the L/H Cover. (REP 14.1.1)
9. Remove the Registration Chute. (REP 15.1.1)
10. Remove the Rear Cover. (REP 19.4.1)
11. Remove the Registration Roll. (REP 15.1.2)
12. Remove the HVPS. (REP 18.1.2)
13. Remove the Fusing Unit Plate. (Figure 1)
a. Remove the Bind Screw.
b. Remove the Fusing Unit Plate from the stud.

14. Remove the Fusing Unit Rear Bracket. (Figure 2)
a. Remove the screw (x2).
b. Remove the Fusing Unit Rear Bracket from the stud.


Figure 2 jolj40303


Figure 4 j01j40305
17. Remove the Main Drive Housing. (Figure 5)
a. Remove the screw (x4).
b. Remove the Main Drive Housing


## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 4.1.1 NOHAD Fan

Parts List on PL 4.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Rear Cover. (REP 19.4.1)
2. Remove the NOHAD Fan. (Figure 1)
a. Release the wire harness from the clamp (x2).
b. Disconnect the connector.
c. Remove the wire harness from the guide (x2).
d. Release the hook (x2) and remove the NOHAD Fan.


Figure 1 j01j40401

## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 6.1.1 BTR Roll

Parts List on PL 6.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Open the L/H Cover.
2. Remove the BTR Roll. (Figure 1)
a. Release the hook ( $\times 4$ ) of the bearing.
b. Remove the BTR Roll.


Figure 1 j0lj40601
Reference: This shows the removed BTR Roll. (Figure 2)

NOTE: As the bearing is not secured to the BTR Roll, be careful so as not to allow it to drop.


## Replacement

1. To install, carry out the removal steps in reverse order
2. After a replacement, enter the Diag Mode and use [Initialize HFSI Counter] to clear the HFSI counter.
"Chain Link : 950-800"
Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## REP 7.1.1 Fusing Unit

## Parts List on PL 7.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

## WARNING

Do not work on a hot Fusing Unit until it is cool enough.

1. Open the L/H Cover
2. Remove the Connector Cover. (Figure 1)
a. Remove the screw.
b. Remove the Connector Cover.


Figure 1 jolj40701
3. Disconnect the connector. (Figure 2 )
a. Disconnect the connector ( x 3 ).


Figure 2 j01j40702
4. Remove the Fusing Unit. (Figure 3)
a. Remove the screw (x2).
b. Remove the Fusing Unit.


Figure 3 j01j40703

## Replacement

1. To install, carry out the removal steps in reverse order.
2. After a replacement, enter the Diag Mode and use [Initialize HFSI Counter] to clear the HFSI counter.
"Chain Link : 950-801"
Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## REP 8.1.1 Drum Cartridge

## Parts List on PL 8.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

## CAUTION

To prevent light fatigue, either wrap the removed Drum Cartridge by using a sheet of black paper or store it in a black bag.

1. Prepare a sheet of black paper or a black bag.
2. Open the L/H Cover.
3. Open the Front Toner Cover.
4. Remove the Connector Cover. (Figure 1)
a. Remove the screw (long).
b. Remove the Connector Cover.


Figure 1 jolj40801
5. Remove the Drum Cartridge. (Figure 2)
a. Disconnect the connector.
b. Remove the screw (long).
c. Hold onto the handle and pull out the Drum Cartridge.

6. Wrap the removed Drum Cartridge by using a sheet of black paper or store it in a black bag. (Figure 3)


Figure 3 j0lj40803

## Replacement

1. To install, carry out the removal steps in reverse order.
2. When installing the Drum Cartridge, align the Lower Plate of the Drum Cartridge to the Guide of the Frame.
(Figure 4)


Figure 4 jolj40804
3. After a replacement, enter the Diag Mode and use [Initialize HFSI Counter] to clear the HFSI counter.
"Chain Link : 950-807"
Refer to [6.5.2.7 HFSI Counter Clear / Initialize]
NOTE: Make sure you initialize the HFSI Counter. If the HFSI Counter is not initialized, it may result in poor image quality and even a malfunction of the machine.

## REP 8.2.1 Cartridge Guide

## Parts List on PL 8.2

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Drum Cartridge. (REP 8.1.1)
2. Remove the Toner Cartridge. (PL 8.1)
3. Remove the Front Cover. (REP 19.1.1)
4. Remove the Top Cover. (REP 19.1.2)
5. Remove the Cartridge Guide. (Figure 1)
a. Remove the screw.
b. Remove the Cartridge Guide from the shaft.
c. Remove the Cartridge Guide in the direction of the arrow.


## Replacement

1. To install, carry out the removal steps in reverse order.
2. When installing the Cartridge Guide, insert the boss of the Cartridge Guide into the hole for the boss. (Figure 2)


Figure 2 j0lj40806

## REP 8.2.2 Dispense Drive

## Parts List on PL 8.2

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Drum Cartridge. (REP 8.1.1)
2. Remove the Toner Cartridge. (PL 8.1)
3. Remove the Front Cover. (REP 19.1.1)
4. Remove the Top Cover. (REP 19.1.2)
5. Remove the Cartridge Guide. (REP 8.2.1)
6. Remove the Dispense Drive. (Figure 1)
a. Remove the gear.
b. Remove the screw (x3).
c. Remove the Dispense Drive


## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 9.1.1 Tray 1 Feed Clutch

Parts List on PL 9.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Rear Cover. (REP 19.4.1)
2. Disconnect the connector of the Tray 1 Feed Clutch. (Figure 1)
a. Disconnect the connector.
b. Remove the wire harness from the Harness Guide.


Figure 1 jolj40901
3. Remove the Drive Bracket. (Figure 2)
a. Remove the screw (x2).
b. Remove the Drive Bracket.
c. Remove the wire harness of the Tray 1 Feed Clutch.

4. Remove the Tray 1 Feed Clutch. (Figure 3)
a. Remove the Tray 1 Feed Clutch.


## Replacement

1. To install, carry out the removal steps in reverse order
2. When installing the Drive Bracket, align the Tab of the Drive Bracket to the Cutout of the Tray 1 Feed Clutch.
(Figure 4)


Figure 4 jolj40904

## REP 9.1.2 Tray 1

## Parts List on PL 9.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF. Check that the power switch is OFF and unplug the power plug.

1. Remove the paper from Tray 1
2. Pull out Tray 1 until the position where it is stopped by the stopper.
3. Remove Tray 1. (Figure 1)
a. Lift up the front of Tray 1 and free the rear right side of Tray 1.
b. Free the rear left side of Tray 1 in the direction of the arrow.


Figure 1 j01j40905

## Replacement

1. To install, carry out the removal steps in reverse order

## REP 9.1.3 Tray 1 Size Sensor

Parts List on PL 9.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove Tray 1. (REP 9.1.2)
2. Remove the Tray 1 Size Sensor. (Figure 1)
a. Disconnect the connector.
b. Remove the screw.
c. Remove the Tray 1 Size Sensor.

j0mg40901
Figure 1 j0mg40901

## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 9.2.1 Tray 1 Feed Roll and Tray 1 Retard Pad

## Parts List on PL 9.3

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

NOTE: The Tray 1 Feed Roll and the Tray 1 Retard Pad must be replaced at the same time.

1. Remove Tray 1. (REP 9.1.2)
2. Remove the Bearing Cover. (Figure 1)
a. Remove the Tapping Screw.
b. Remove the Bearing Cover.

j01.j40909
Figure 1 jOlj40909
3. Remove the Tray 1 Feed Roll and Shaft. (Figure 2)
a. Release the hook to remove the bearing.
b. Remove the Tray 1 Feed Roll and Shaft.


Figure 2 jOlj40906
4. Remove the Tray 1 Feed Roll. (Figure 3)
a. Release the hook and remove the Tray 1 Feed Roll in the direction of the arrow

5. Remove the Tray 1 Retard Pad. (Figure 4)
a. Release the hook and open the Tray 1 Retard Pad.
b. Remove the Tray 1 Retard Pad.
c. Pull out and remove the shaft


Figure 4 j0xh40902

## Replacement

1. To install, carry out the removal steps in reverse order
2. When installing the Tray 1 Retard Pad, attach the spring ( $x 2$ ) to the hole ( $x 2$ ) of the Tray 1 Retard Pad. (Figure 5)


Figure 5 j01j40908
3. After a replacement, enter the Diag Mode and use [Initialize HFSI Counter] to clear the HFSI counter.
"Chain Link : 950-803
Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## REP 10.1.1 Tray 2 Feeder

## Parts List on PL 10.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove Tray 2.
2. Open the Left Cover Assembly of the One Tray Module.
3. Remove the Feed Out Chute and the Connector Cover. (Figure 1)
a. Remove the Feed Out Chute.
b. Remove the screw.


## Figure 2 j0xh41002

5. Disconnect the connector. (Figure 3)
a. Release the wire harness from the clamp.
b. Disconnect the connector.


Figure 3 j0xh41003
6. Remove the Tray 2 Feeder. (Figure 4)
a. Remove the screw (x2).
b. Remove the Tray 2 Feeder.


Figure 4 j0lj41002

## Replacement

1. To install, carry out the removal steps in reverse order.
2. After a replacement, enter the CE Mode and use [Initialize HFSI Counter] to clear the HFSI counter.
"Chain Link : 950-804"
Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## REP 10.3.1 Tray 2 Feed/Retard/Nudger Roll

## Parts List on PL 10.3

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

NOTE: The Feed/Retard/Nudger Rolls must be replaced at the same time.

1. Remove Tray $1 / 2$
2. Remove the Tray 2 Feed/Retard/Nudger Roll. (Figure 1)
a. Slide the Front Chute towards you.
b. Remove the Tray 2 Feed/Retard/Nudger Roll.


## Replacement

1. To install, carry out the removal steps in reverse order.
2. After a replacement, enter the CE Mode and use [Initialize HFSI Counter] to clear the HFSI counter.

- "Chain Link : 950-804"

Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## REP 10.6.1 STM PWB

## Parts List on PL 10.6

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

## CAUTION

Static electricity may damage electrical parts.
Always wear a wrist band during servicing. If a wrist band is not available, touch some metallic parts before servicing to discharge the static electricity.

1. [Two Tray Module]

j0mg41002
Figure 2 j0mg41002
2. Remove the Docking Bracket (x2). (Figure 3)
a. Remove the Docking Screw (x2).
b. Remove the Docking Bracket (x2).

3. Remove the Rear Cover of the One Tray Module. (Figure 4)
a. Remove the screw (x2).
b. Remove the Rear Cover.

4. Remove the STM PWB. (Figure 5)
a. Disconnect the connector (x4).
b. Remove the screw (x4).
c. Remove the STM PWB.


Figure 5 j0lj41005

## Replacement

1. To install, carry out the removal steps in reverse order.
2. When replacing the STM PWB, check the setting of the DIP Switch. (Figure 6) SW 1: OFF
SW 2: ON

## REP 10.6.2 STM Takeaway Motor

## Parts List on PL 10.6

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

## CAUTION

Static electricity may damage electrical parts.
Always wear a wrist band during servicing. If a wrist band is not available, touch some metallic parts before servicing to discharge the static electricity.

1. [Two Tray Module]


Figure 2 jOmg41002
3. Remove the Docking Bracket (x2). (Figure 3)
a. Remove the Docking Screw (x2).
b. Remove the Docking Bracket (x2).

4. Remove the Rear Cover of the One Tray Module. (Figure 4)
a. Remove the screw (x2).
b. Remove the Rear Cover.

5. Remove the STM Takeaway Motor. (Figure 5)
a. Disconnect the connector.
b. Remove the screw (x2).
c. Remove the STM Takeaway Motor.


Figure 5 j0xh41010

## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 11.1.1 Tray 3 Feeder

Parts List on PL 11.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp turns OFF. Press the <Job Status> button to check that there are no jobs in progress/waiting in the queue. Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove Tray 3.
2. Remove the Left Upper Cover. (Figure 1)
a. Remove the screw (x2).
b. Remove the Left Upper Cover.


Figure 1 j0xh41101
3. Remove the Stud Assembly. (Figure 2)
a. Remove the screw.
b. Remove the Stud Assembly.


Figure 2 j0xh41102
4. Remove the Feed Out Chute and the Harness Cover. (Figure 3)
a. Remove the Feed Out Chute.
b. Remove the screw.
c. Remove the Harness Cover


Figure 3 j0xh41103
5. Disconnect the connector. (Figure 4)
a. Release the wire harness from the clamp.
b. Disconnect the connector.


Figure 4 j0xh41104
6. Remove the Tray 3 Feeder. (Figure 5)
a. Remove the screw (x2).
b. Remove the Tray 3 Feeder.


## Replacement

1. To install, carry out the removal steps in reverse order.
2. After a replacement, enter the CE Mode and use [Initialize HFSI Counter] to clear the HFSI counter.

- 'Chain Link: 950-808'

Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## REP 11.1.2 Tray 4 Feeder

## Parts List on PL 11.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp turns OFF. Press the <Job Status> button to check that there are no jobs in progress/waiting in the queue. Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove Tray 4.
2. Open the Left Cover Assembly of the 2TM.
3. Remove the support. (Figure 1)
a. Remove the Tapping Screw.
b. Remove the support.


Figure 1 j0xh41106
4. Remove the Feed Out Chute and the Harness Cover. (Figure 2)
a. Remove the Feed Out Chute.
b. Remove the screw.
c. Remove the Harness Cover.


Figure 2 j0xh41107
5. Disconnect the connector. (Figure 3)
a. Release the wire harness from the clamp.
b. Disconnect the connector.

6. Remove the Tray 4 Feeder. (Figure 4)
a. Remove the screw (x2).
b. Remove the Tray 4 Feeder.


## Replacement

1. To install, carry out the removal steps in reverse order.
2. After a replacement, enter the CE Mode and use [Initialize HFSI Counter] to clear the HFSI counter.

- 'Chain Link: 950-809'

Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## REP 11.3.1 Tray 3 Feed/Retard/Nudger Roll

Parts List on PL 11.3

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp turns OFF. Press the <Job Status> button to check that there are no jobs in progress/waiting in the queue. Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.
NOTE: The Feed/Retard/Nudger Rolls must be replaced at the same time.

1. Remove Tray 3 and Tray 4.
2. Remove the Tray 3 Feed/Retard/Nudger Roll. (Figure 1)
a. Slide the Front Chute towards you.
b. Remove the Tray 3 Feed/Retard/Nudger Roll.


Figure 1 j0xh41110

## Replacement

1. To install, carry out the removal steps in reverse order.
2. After a replacement, enter the CE Mode and use [Initialize HFSI Counter] to clear the HFSI counter.

- 'Chain Link: 950-808'

Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## REP 11.3.2 Tray 4 Feed/Retard/Nudger Roll

## Parts List on PL 11.3

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp turns OFF. Press the <Job Status> button to check that there are no jobs in progress/waiting in the queue. Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.
NOTE: The Feed/Retard/Nudger Rolls must be replaced at the same time.

1. Remove Tray 3 and Tray 4.
2. Remove the Tray 4 Feed/Retard/Nudger Roll. (Figure 1)
a. Slide the Front Chute towards you.
b. Remove the Tray 4 Feed/Retard/Nudger Roll.

j0xh41111
Figure 1 j0xh41111

## Replacement

1. To install, carry out the removal steps in reverse order.
2. After a replacement, enter the CE Mode and use [Initialize HFSI Counter] to clear the HFSI counter.

- 'Chain Link: 950-809'

Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## REP 11.6.1 2TM PWB

## Parts List on PL 11.6

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp turns OFF. Press the <Job Status> button to check that there are no jobs in progress/waiting in the queue. Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

## CAUTION

Always wear a wrist band to protect electrical parts from static damage. If a wrist band is not available, touch some metallic parts before servicing to discharge the static electricity.

## CAUTION

Do not get yourself hurt by a soldered part on the back of the PWB.

1. Remove the Rear Upper Cover of the 2 Tray Module. (Figure 1)
a. Remove the screw (x4).
b. Remove the Rear Upper Cover.


Figure 1 j0xh41112
2. Remove the 2TM PWB. (Figure 2)
a. Disconnect the connector ( x 5 ).
b. Remove the screw ( x 4 ).
c. Remove the 2TM PWB.


Figure 2 j0xh41113

## Replacement

1. To install, carry out the removal steps in reverse order. During a replacement, take note of the following:

NOTE: Check the position of the DIP Switch on the 2TM PWB. (Figure 3) SW 1: OFF / SW 2: OFF / SW 3: ON / SW 4: OFF


Figure 3 j0xh41114

## REP 11.6.2 2TM Takeaway Motor

## Parts List on PL 11.6

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp turns OFF. Press the <Job Status> button to check that there are no jobs in progress/waiting in the queue Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

## CAUTION

Always wear a wrist band to protect electrical parts from static damage. If a wrist band is not available, touch some metallic parts before servicing to discharge the static electricity.

## CAUTION

Do not get yourself hurt by a soldered part on the back of the PWB.

1. Remove the Rear Upper Cover of the 2 Tray Module. (Figure 1)
a. Remove the screw (x4).
b. Remove the Rear Upper Cover.


Figure 1 j0xh41112
2. Remove the 2TM Takeaway Motor. (Figure 2)
a. Disconnect the connector.
b. Remove the screw (x2).
c. Remove the 2TM Takeaway Motor.

j0xh41115
Figure 2 j0xh41115

## Replacement

1. To install, carry out the removal steps in reverse order

## REP 13.1.1 MSI

## Parts List on PL 13.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Hinge Rear Cover. (Figure 1)
a. Remove the screw.
b. Remove the Hinge Rear Cover.

2. Disconnect the connector. (Figure 2)
a. Release the wire harness from the clamp.
b. Disconnect the connector.
c. Remove the cable band.


Figure 2 j0lj41302
3. Remove the MSI. (Figure 3)
a. Remove the screw (x2).
b. Remove the MSI.


Figure $\mathbf{3} \mathbf{j O l j 4 1 3 0 3}$

## Replacement

1. To install, carry out the removal steps in reverse order.
2. When installing the MSI, insert the boss ( $\times 2$ ) of the MSI into the holes for the boss. (Figure 4)


Figure 4 jolj41304
3. After a replacement, enter the Diag Mode and use [lnitialize HFSI Counter] to clear the HFSI counter.
"Chain Link : 950-802"
Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## REP 13.3.1 MSI Nudger/Feed Roll

## Parts List on PL 13.3

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF
Check that the power switch is OFF and unplug the power plug.

NOTE: The MSI Nudger Roll, the MSI Feed Roll, and the MSI Retard Pad must be replaced at the same time.

1. Remove the MSI. (REP 13.1.1)
2. Remove the MSI Top Cover. (Figure 1)
a. Remove the spring
b. Remove the Tapping Screw (x2).
c. Remove the MSI Top Cover.


## rigure 1 jOlj41305

3. Remove the MSI Tray. (Figure 2)
a. Remove the MSI Tray in the direction of the arrow.

j0144 306
Figure $\mathbf{2}$ j0lj41306
4. Remove the shaft of the MSI Nudger Roll. (Figure 3)
a. Release the hook of the shaft and remove the shaft in the direction of the arrow.


Figure 3 j01j41307
5. Remove the MSI Nudger Roll. (Figure 4)

Figure 4 j01j41308
6. Shift the MSI Feed Clutch from the shaft. (Figure 5)
a. Release the hook to remove the gear
b. Remove the E-Clip.
c. Shift the MSI Feed Clutch from the shaft.

jOlj4130

## Figure 5 j0lj41309

7. Remove the MSI Feed Roll Assembly. (Figure 6)
a. Remove the KL-Clip (x2).
b. Remove the MSI Feed Roll Assembly


Figure 6 jolj41310
8. Move the housing to the tip of the shaft. (Figure 7)
a. Remove the Bearing.
b. Remove the KL-Clip.
c. Move the housing in the direction of the arrow until it is at the tip of the shaft.


Figure 7 j0lj41311
9. Remove the MSI Feed Roll. (Figure 8)
a. Remove the gear
b. Remove the MSI Feed Roll.


Figure 8 j01j41312

## Replacement

1. To install, carry out the removal steps in reverse order.
2. When installing the MSI Feed Clutch, align the Cutout of the MSI Feed Clutch to the Tab. (Figure 9)


Figure 9 j0lj41313
3. When installing the MSI Top Cover, store the Link of the Paper Stopper Lock underneath the Boss of the MSI Feed Roll Housing. (Figure 10)

- After installing the MSI Top Cover, check from the hole of the MSI Top Cover to make sure that the Link is underneath the Boss.


Figure 10 jOmg41301
4. After a replacement, enter the Diag Mode and use [Initialize HFSI Counter] to clear the HFSI counter.
"Chain Link : 950-802"
Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## REP 13.3.2 MSI Retard Pad

## Parts List on PL 13.3

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

NOTE: The MSI Nudger Roll, the MSI Feed Roll, and the MSI Retard Pad must be replaced at the same time.

1. Remove the MSI. (REP 13.1.1)
2. Remove the screws that secure the MSI Lower Cover at the bottom of the MSI. (Figure 1) a. Remove the Tapping Screw (x2).


Figure 1 jolj41315
3. Release the hook (x3) and release the boss (x3) from the installation holes to remove the MSI Lower Cover.
(Figure 2)


Figure 2 j0lj41316
4. Remove the MSI Retard Pad. (Figure 3)
a. Remove the spring.
b. Release the boss (x2) from the installation holes and remove the MSI Retard Pad.


Figure 3 j0lj41317

## Replacement

1. To install, carry out the removal steps in reverse order.
2. After a replacement, enter the Diag Mode and use [Initialize HFSI Counter] to clear the HFSI counter.
"Chain Link : 950-802"
Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## REP 14.1.1 L/H Cover

## Parts List on PL 14.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the MSI. (REP 13.1.1)
2. Pull out Tray 1 slightly and remove the screw that secures the Hinge Front Cover. (Figure 1)
a. Remove the screw.


Figure 1 j0lj41401
3. Release the hook ( x 2 ) and release the boss ( x 2 ) from the installation holes to remove the Hinge Front Cover. (Figure 2)


Figure $\mathbf{2} \mathbf{j 0 l j} 41402$
4. [Duplex Type]: Disconnect the connector. (Figure 3)
a. Disconnect the connector.


Figure 3 j0lj41403
5. Remove the L/H Cover. (Figure 4)
a. Rotate by 90 degrees and remove the L/H Cover Support.
b. With the L/H Cover in 90 degrees opened state, align the Tab of the L/H Cover to the Cutout of the Right Hinge and release the boss (x2) of the L/H Cover in the direction of the arrow.


Figure 4 j0lj41404

## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 15.1.1 Registration Chute

Parts List on PL 15.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Drum Cartridge. (REP 8.1.1)
2. Remove the Front Cover. (REP 19.1.1)
3. Remove the MSI. (REP 13.1.1)
4. Remove the L/H Cover. (REP 14.1.1)
5. Remove the Drum Cartridge Guide. (Figure 1)
a. Remove the screw.
b. Remove the Drum Cartridge Guide.

6. Release the wire harness from the clamp. (Figure 2)
a. Release the wire harness from the clamp.


Figure 2 jOlj41502
7. Remove the L/H Chute. (Figure 3)
a. Remove the screw (x2).
b. Remove the L/H Chute.


Figure 3 jolj41511
8. Rotate the Registration Chute. (Figure 4)
a. Remove the Tapping Screw.
b. Move the Registration Chute slightly to the rear and rotate it in the direction of the arrow.


Figure 4 j0lj41503


Figure 6 j01j41505

## Replacement

1. To install, carry out the removal steps in reverse order.
2. When installing the Registration Chute, insert the boss (x2) of the Registration Chute into the holes for the boss. (Figure 7)
3. When installing the Registration Chute, install the Registration Chute to the inner side of the Paper Guide. (Figure 7)


Figure 7 jOlj41506
4. When installing the Drum Cartridge Guide, insert the boss (x2) of the Drum Cartridge Guide into the holes for the boss. (Figure 8)

j01j41507
Figure 8 j0lj41507

## REP 15.1.2 Registration Roll

## Parts List on PL 15.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Drum Cartridge. (REP 8.1.1)
2. Remove the Front Cover. (REP 19.1.1)
3. Remove the MSI. (REP 13.1.1)
4. Remove the L/H Cover. (REP 14.1.1)
5. Remove the Registration Chute. (REP 15.1.1)
6. Remove the Rear Cover. (REP 19.4.1)
7. Remove the Registration Clutch. (Figure 1)
a. Release the wire harness from the clamp
b. Disconnect the connector
c. Remove the wire harness from the Harness Guide.
d. Remove the E-Clip.
e. Remove the Registration Clutch and the gear.


Figure 1 jOlj41508
8. Remove the Registration Roll. (Figure 2)
a. Remove the E-Clip.
b. Move the bearing in the direction of the arrow.
c. Remove the Registration Roll.


Figure 2 j0lj41509

## Replacement

1. To install, carry out the removal steps in reverse order.
2. When installing the Registration Clutch, align the Tab ( x 2 , top and bottom) of the Registration Clutch to the Cutout ( $\times 2$, top and bottom) of the gear. (Figure 3)

j01j41512

## Figure 3 j0lj41512

3. When installing the Registration Clutch, align the Cutout of the Registration Clutch to the Tab. (Figure 4)

## REP 17.1.1 Exit Cover

## Parts List on PL 17.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Drum Cartridge. (REP 8.1.1)
2. Remove the Toner Cartridge. (PL 8.1)
3. Remove the Front Cover. (REP 19.1.1)
4. Remove the Fusing Unit. (REP 7.1.1)
5. Remove the Top Cover. (REP 19.1.2)
6. Remove the Exit Cover. (Figure 1)
a. Remove the screw.
b. Release the hook ( x 6 ).
c. Remove the Exit Cover.


j0j41702
Figure 2 j0lj41702

## Replacement

1. To install, carry out the removal steps in reverse order.
2. When installing the Exit Cover, insert the boss of the Exit Cover into the hole of the Frame. (Figure 3)


Figure 3 j0lj41705

Reference: This shows the removed Exit Cover. (Figure 2)

## REP 17.1.2 Exit Roll

## Parts List on PL 17.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Fusing Unit. (REP 7.1.1)
2. Remove the MSI. (REP 13.1.1)
3. Remove the L/H Cover. (REP 14.1.1)
4. Remove the Fusing Unit Cover. (Figure 1)
a. Remove the screw.
b. Remove the Fusing Unit Cover.


Figure 1 jolj41901

## CAUTION

When removing the Exit Roll, be careful so as not to drop the bearing at the rear of the Exit Roll into the machine. (Figure 3)
5. Remove the Exit Roll. (Figure 2)
a. Remove the E-Clip or the KL-Clip.
b. Move the bearing in the direction of the arrow.
c. Remove the Exit Roll.


Figure $\mathbf{2} \mathbf{j 0 1 j 4 1 7 0 3}$
Reference: This shows the removed Exit Roll. (Figure 3)


Figure 3 j0lj41704

## Replacement

[^1]
## REP 18.1.2 HVPS

## Parts List on PL 18.3

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

## CAUTION

Static electricity may damage electrical parts.
Static electricity may damage electrical parts. Always wear a wrist band during servicing. If a wrist band is not available, touch some metallic parts before servicing to discharge the static electricity.

## CAUTION

Do not get yourself hurt by a soldered portion on the back of the PWB.

1. Remove the Rear Cover. (REP 19.4.1)
2. Remove the HVPS. (Figure 1)
a. Disconnect the connector.
b. Remove the screw (x4).
c. Remove the HVPS.


## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 18.1.3 LVPS

## Parts List on PL 18.3

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

## CAUTION

Static electricity may damage electrical parts.
Static electricity may damage electrical parts. Always wear a wrist band during servicing. If a wrist band is not available, touch some metallic parts before servicing to discharge the static electricity.

## CAUTION

Do not get yourself hurt by a soldered portion on the back of the PWB.

1. Remove the Rear Cover. (REP 19.4.1)
2. Remove the Docking Bracket. (Figure 1)
a. Remove the Docking Screw.
b. Remove the Docking Bracket.


Figure 1 j01j41806
3. Remove the Rear Lower Cover.
a. Remove the screw (x2).
b. Remove the Rear Lower Cover.


Figure 2 jomg41857
4. Disconnect the connector of the LVPS.
a. Disconnect the connector ( x 4 ).

5. Remove the LVPS.
a. Remove the screw ( x 5 ).
b. Remove LVPS.


## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 18.3.1 Net I/F PWB

## Parts List on PL 18.3

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

## CAUTION

Static electricity may damage electrical parts.
Static electricity may damage electrical parts. Always wear a wrist band during servicing. If a wrist band is not available, touch some metallic parts before servicing to discharge the static electricity.

## CAUTION

Do not get yourself hurt by a soldered portion on the back of the PWB.

1. Remove the Rear Cover. (REP 19.4.1)
2. Remove the Bracket. (Figure 1)
a. Remove the screw (x2).
b. Remove the Bracket.


Figure 1 j0mg41851
3. Remove the Net I/F PWB. (Figure 2)
a. Disconnect the connector and remove the Net I/F PWB.

## Replacement

1. To install, carry out the removal steps in reverse order
2. When replacing the Net I/F PWB, remove the ROM from the old Net I/F PWB, and install it to the new one. (Figure 3)

j0mg41852
Figure 2 jOmg41852


## REP 18.3.2 ESS/MCU PWB

## Parts List on PL 18.3

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

## CAUTION

Static electricity may damage electrical parts.
Static electricity may damage electrical parts. Always wear a wrist band during servicing. If a wrist band is not available, touch some metallic parts before servicing to discharge the static electricity.

## CAUTION

Do not get yourself hurt by a soldered portion on the back of the PWB.

1. [Net I/F PWB Type]

Remove the Net I/F PWB. (REP 18.3.1)
2. Remove the Rear Cover. (REP 19.4.1)
3. Disconnect the connector. (Figure 1)
a. Disconnect the connector ( x 19 ).


Figure 1 jomg41854
4. Remove the ESS/MCU PWB. (Figure 2)
a. Remove the screw ( $\times 6$ ).
b. Release the hook and remove the ESS/MCU PWB.


Figure 2 jomg41855

## Replacement

1. To install, carry out the removal steps in reverse order.
2. When replacing the ESS/MCU PWB, remove the EEP ROM from the old ESS/MCU PWB, and install it to the new one. (Figure 3)

jomg41856
Figure 3 jOmg41856
3. Turning ON the power switch will cause 016-334 (NVM Data Mismatch) to be displayed. (The Billing/Meter is stored in the EEP ROM at 2 locations. Since the ESS/MCU PWB is a new one, it contains a different value.)
To take corrective action, enter the Diag Mode and input Clain-Link number "621-400" to perform NVM matching.
For more details on the procedure, refer to [6.4.2.15 Checking and Repairing the Billing Counter (621-400)].

## REP 19.1.1 Front Cover

## Parts List on PL 19.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Drum Cartridge. (REP 8.1.1)
2. Remove the Toner Cartridge. (PL 8.1)
3. Remove the Fusing Unit Cover. (Figure 1)
a. Remove the screw.
b. Remove the Fusing Unit Cover.


Figure 2 j0lj41902
5. Remove the Front Cover. (Figure 3)
a. Remove the screw.
b. Remove the Front Cover.


Figure 3 j0lj41903

## Replacement

1. To install, carry out the removal steps in reverse order.
2. When installing the Front Cover, attach the hook ( x 3 ) of the Front Cover to the Frame. (Figure 4)

- There are also hooks at the left of the Front Cover.



## REP 19.1.2 Top Cover

## Parts List on PL 19.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Drum Cartridge. (REP 8.1.1)
2. Remove the Toner Cartridge. (PL 8.1)
3. Remove the Front Cover. (REP 19.1.1)
4. Pull out Tray 1 slightly.
5. Remove the Right Cover. (Figure 1)
a. Remove the screw (x3).
b. Remove the Right Cover.

6. Remove the Top Cover. (Figure 2)
a. Remove the Top Cover.


## Figure 2 jOlj41906

## Replacement

1. To install, carry out the removal steps in reverse order.
2. When installing the Top Cover, insert the Tab (x3) of the Top Cover to the Tab Slot ( x 3 ) of the Frame. (Figure 3)


Figure 3 j0lj41907


Figure 4 j0lj41914
4. Install the Top Cover with its front left side positioned as shown in the figure. (Figure 5)


Figure 5 j01j41908
5. When installing the Right Cover, insert the hook (x2) of the Right Cover to the hole (x2) of the Frame. (Figure 6)
3. When installing the Top Cover, insert the portion of the Top Cover that is shown in the figure into the Slot of the Exit Cover. (Figure 4)

j0j|41909
Figure 6 j0lj41909
6. Install the Right Cover as shown in the figure. (Figure 7)


## REP 19.4.1 Rear Cover

## Parts List on PL 19.2

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF
Check that the power switch is OFF and unplug the power plug.

1. [Machines with One Tray Module]: Remove the STM Connector Cover. (Figure 1)
a. Remove the screw (x2).
b. Remove the STM Connector Cover.

j0mg41902
Figure 1 jOmg41902
2. [Machines with One Tray Module]: Disconnect the connector. (Figure 2)
a. Release the Wire Harness from the clamp
b. Remove the cable band.
c. Disconnect the connector.


Figure 2 jOmg41903
3. Remove the Rear Cover. (Figure 3)
a. Remove the screw ( $\times 5$ ).
b. Remove the Rear Cover.


Figure 3 j0mg41904

## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 56.1.1 DADF

Parts List on PL 56.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the Rear Cover. (REP 19.4.1)
2. Disconnect the connector. (Figure 1)
a. Remove the cable band (x2).
b. Disconnect the connector.


Figure 1 j01j45601
3. Remove the DADF. (Figure 2)
a. Slant the Counter Balance in the direction of the arrow and remove it.


Figure 2 j01j45602

## Replacement

1. To install, carry out the removal steps in reverse order
2. Install the DADF. (Figure 3)
a. Insert the tabs of the Counter Balance into the grooves of the installation holes.


Figure 3 jOrk45103
3. After a replacement, enter the Diag Mode and use [Initialize HFSI Counter] to clear the HFSI counter.
"Chain Link : 955-806"
"Chain Link : 955-807"
"Chain Link : 955-808
"Chain Link : 955-810"
"Chain Link : 955-812
"Chain Link : 955-826"

Refer to [6.5.2.7 HFSI Counter Clear / Initialize]

## REP 56.1.2 DADF Platen Cushion

## Parts List on PL 56.1

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF
Check that the power switch is OFF and unplug the power plug.

NOTE: The DADF Platen Cushion is pasted on with double sided adhesive tapes.

1. Peel off the DADF Platen Cushion. (Figure 1)
a. Peel off the DADF Platen Cushion.


Figure 1 j01j45603

## Replacement

1. Paste on the DADF Platen Cushion. (Figure 2)
a. Place the DADF Platen Cushion on the Platen Glass.
b. Set up the gap between the Regi Guide and Platen Guide.
c. Slowly lower the DADF to paste the DADF Platen Cushion to it.


Figure $\mathbf{2} \mathbf{j 0 l j 4 5 6 0 4}$

## REP 56.2.1 DADF Front Cover

## Parts List on PL 56.2

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Open the Upper Feeder.
2. Open the DADF.
3. Remove the DADF Front Cover. (Figure 1)
a. Remove the Tapping Screw (x4).
b. Remove the DADF Front Cover in the direction of the arrow.


## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 56.2.2 DADF Rear Cover

## Parts List on PL 56.2

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the screws that secure the DADF Rear Cover. (Figure 1)
a. Open the Upper Feeder.
b. Remove the Tapping Screw.


Figure 1 j0lj45606
2. Remove the screws that secure the DADF Rear Cover. (Figure 2)
a. Open the Document Tray.
b. Remove the Tapping Screw.

3. Release the hook ( $\times 3$ ) of the DADF Rear Cover. (Figure 3) a. Release the hook ( x 3 ).


Figure 3 j01j45608
4. Remove the DADF Rear Cover. (Figure 4)
a. Remove the DADF Rear Cover in the direction of the arrow.


Figure 4 j0lj45609

## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 56.2.3 DADF PWB

## Parts List on PL 56.2

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

## CAUTION

Static electricity may damage electrical parts.
Static electricity may damage electrical parts. Always wear a wrist band during servicing. If a wrist band is not available, touch some metallic parts before servicing to discharge the static electricity.

## CAUTION

Do not get yourself hurt by a soldered portion on the back of the PWB.

1. Remove the DADF Rear Cover. (REP 56.2.2)
2. Disconnect the connector. (Figure 1)
a. Disconnect the connector (x9).

3. Remove the DADF PWB. (Figure 2)
a. Remove the Tapping Screw (x2) and the Ground Wire (x2).
b. Remove the Tapping Screw (x2).
c. Remove the DADF PWB.


Figure $\mathbf{2} \mathbf{j O l j 4 5 6 1 1}$

## Replacement

1. To install, carry out the removal steps in reverse order.
2. When replacing the DADF PWB, remove the ROM from the old DADF PWB, and install it to the new one. (Figure 3)


Figure 3 jolj45612

## REP 56.2.4 Upper Feeder

## Parts List on PL 56.2

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the DADF Front Cover. (REP 56.2.1)
2. Remove the DADF Rear Cover. (REP 56.2.2)
3. Remove the Hinge Bracket at the front. (Figure 1)
a. Remove the Tapping Screw.
b. Remove the Hinge Bracket.

4. Remove the Hinge Bracket at the rear and remove the Upper Feeder. (Figure 2)
a. Remove the Tapping Screw.
b. Remove the Hinge Bracket.
c. Remove the Upper Feeder.


## Replacement

1. To install, carry out the removal steps in reverse order.
2. After a replacement, enter the Diag Mode and use [Initialize HFSI Counter] to clear the HFSI counter.
"Chain Link : 955-806"
Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## REP 56.2.5 DADF Feeder Assembly

## Parts List on PL 56.2

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the DADF Front Cover. (REP 56.2.1)
2. Remove the DADF Rear Cover. (REP 56.2.2)
3. Remove the Document Tray. (REP 56.9.1)
4. Remove the Harness Guide and the wire harness. (REP 56.6.1)
5. Remove the Upper Feeder. (REP 56.2.4)
6. Disconnect the connector of the Exit Nip Release Solenoid. (Figure 1)
a. Disconnect the connector.


Figure 1 jolj45643
7. Remove the screws that secure the DADF Feeder Assembly at the rear. (Figure 2) a. Remove the Tapping Screw (x3).


Figure 2 jolj45644
8. Remove the DADF Feeder Assembly. (Figure 3)
a. Remove the Tapping Screw ( x 3 ).
b. Remove the DADF Feeder Assembly.


Reference: This shows the removed DADF Feeder Assembly. (Figure 4)


## Replacement

1. To install, carry out the removal steps in reverse order.
2. After a replacement, enter the Diag Mode and use [Initialize HFSI Counter] to clear the HFSI counter.
"Chain Link : 955-806
Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## REP 56.3.1 Left Counter Balance

Parts List on PL 56.3

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the DADF. (REP 56.1.1)
2. Turn the DADF upside down.
3. Remove the Left Counter Balance. (Figure 1)
a. Remove the Tapping Screw (x4).
b. Remove the Left Counter Balance.


## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 56.3.2 Right Counter Balance

## Parts List on PL 56.3

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the DADF Rear Cover. (REP 56.2.2)
2. Remove the DADF. (REP 56.1.1)
3. Record the position of the scale for the Right Counter Balance. (Figure 1)

j01545657
Figure 1 jOlj45657
4. Remove the Right Counter Balance. (Figure 2)
a. Remove the Tapping Screws that secure the Ground Wire.
b. Remove the Tapping Screw (x4).
c. Remove the Right Counter Balance.


Figure 2 j 0 lj 45658

## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 56.5.1 DADF Feed/Nudger Roll

## Parts List on PL 56.5

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

NOTE: The DADF Feed Roll, the DADF Nudger Roll, and the DADF Retard Pad must be replaced at the same time.

1. Open the Upper Feeder.
2. Remove the Upper Feeder Chute. (Figure 1)
a. Remove the screw (x2).
b. Remove the Upper Feeder Chute.


Figure 1 jolij45652
3. Remove the Feed Roll Nudger Roll Assembly. (Figure 2)
a. Remove the KL-Clip.
b. Move the bearing in the direction of the arrow.
c. Remove the Feed Roll Nudger Roll Assembly.
3. When installing the Feed Roll Nudger Roll Assembly, install it such that the Tab (x2) of the Feed Roll Nudger Roll Assembly are at the inner side of the Set Link. (Figure 4)

4. After a replacement, enter the Diag Mode and use [Initialize HFSI Counter] to clear the HFSI counter.
"Chain Link : 955-806"
Refer to [6.5.2.7 HFSI Counter Clear / Initialize].


Figure 3 j0lj45654

## Replacement

1. To install, carry out the removal steps in reverse order.
2. When installing the Feed Roll and the Nudger Roll, install them such that they are rotating in the clockwise direction.


Figure 2 jolj45653
4. Remove the Feed Roll and the Nudger Roll. (Figure 3)
a. Remove the Bearing.
b. Remove the KL-Clip.
c. Release the hook to remove the housing
d. Remove the Feed Roll.
e. Remove the Nudger Roll.

## REP 56.6.1 Harness Guide and Wire Harness

## Parts List on PL 56.6

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the DADF Front Cover. (REP 56.2.1)
2. Remove the DADF Rear Cover. (REP 56.2.2)
3. Remove the Document Tray. (REP 56.9.1)
4. Disconnect P760 and remove the wire harness from the Harness Guide. (Figure 1)
a. Disconnect the connector.
b. Remove the wire harness from the Harness Guide.

5. Disconnect P753 and remove the wire harness from the Harness Guide. (Figure 2)
a. Disconnect the connector.
b. Remove the wire harness from the Harness Guide.


Figure 2 j01j45619
6. Disconnect the connector of the DADF Takeaway Clutch and remove the wire harness from the Harness Guide. (Figure 3)
a. Disconnect the connector.
b. Remove the wire harness from the Harness Guide.


Figure 3 j01j45620
7. Disconnect the DADF PWB connectors. (Figure 4)
a. Disconnect the connector ( x 2 ).


Figure 4 j0lj45621


Figure 6 jOlj45623
8. Disconnect the connector of the DADF Feed Clutch and remove the wire harness from the Harness Guide.
(Figure 5)
a. Disconnect the connector.
b. Remove the wire harness from the Harness Guide.

9. Disconnect the connector of the DADF Feed Motor. (Figure 6)
a. Disconnect the connector.
10. Remove the Harness Guide and the wire harness. (Figure 7)
a. Remove the screw and the Ground Wire.
b. Remove the screw.
c. Remove the Harness Guide and the wire harness.


Figure 7 j01j45624
Reference: This shows the removed Harness Guide and wire harness. (Figure 8)


## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 56.6.2 DADF Feed Motor

## Parts List on PL 56.6

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the DADF Front Cover. (REP 56.2.1)
2. Remove the DADF Rear Cover. (REP 56.2.2)
3. Remove the Document Tray. (REP 56.9.1)
4. Remove the Harness Guide and the wire harness. (REP 56.6.1)
5. Remove the DADF Feed Motor. (Figure 1)
a. Remove the screw (x3).
b. Remove the DADF Feed Motor.


## Replacement

1. To install, carry out the removal steps in reverse order.
2. When installing the DADF Feed Motor, align the Tab (x2) of the DADF Feed Motor Bracket to the Cutout (x2) of the DADF Feed Clutch and DADF Takeaway Clutch. (Figure 2)

j0|j45630
Figure 2 j0lj45630

## REP 56.7.1 DADF Drive Belt

## Parts List on PL 56.7

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the DADF Front Cover. (REP 56.2.1)
2. Remove the DADF Rear Cover. (REP 56.2.2)
3. Remove the Document Tray. (REP 56.9.1)
4. Remove the Harness Guide and the wire harness. (REP 56.6.1)
5. Remove the DADF Feed Motor. (REP 56.6.2)
6. Remove the link. (Figure 1)
a. Remove the link.


Figure 1 jOlj45631
7. Remove the gear and bracket. (Figure 2)
a. Remove the washer (large: thin).
b. Remove the washer (small: thick).
c. Remove the gear and bracket.


Figure 2 j0lj45632
8. Remove the DADF Takeaway Clutch. (Figure 3)
a. Remove the E-Clip.
b. Remove the DADF Takeaway Clutch.

9. Remove the gear. (Figure 4)
a. Loosen the screw.
b. Remove the spring.
c. Remove the gear.


Figure 4 j01j45634
10. Remove the DADF Drive Belt. (Figure 5)
a. Remove the DADF Drive Belt.


Figure 5 j0lj45635

## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 56.9.1 Document Tray

## Parts List on PL 56.9

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the DADF Front Cover. (REP 56.2.1)
2. Remove the DADF Rear Cover. (REP 56.2.2)
3. Remove the wire harness of the Document Tray from the Harness Guide. (Figure 1)
a. Disconnect the connector ( x 4 ).

- For the type that comes with DADF Open Sensor, disconnect the connector of the DADF Open Sensor.
b. Remove the wire harness from the Harness Guide.


Figure 1 jolj45614
Reference: This shows the removed wire harness of the Document Tray. (Figure 2)


Figure $\mathbf{2}$ j0lj45615
4. Remove the boss of the Document Tray at the front. (Figure 3)
a. Squeeze the boss of the Document Tray in the direction of the arrow and remove it from the hole.


Figure 3 j0lj45616
5. Remove the wire harness through the hole at the rear. (Figure 4)
a. Remove the wire harness through the hole.

j0j45617
Figure 4 j0lj45617

## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 56.9.2 Retard Chute

## Parts List on PL 56.9

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF
Check that the power switch is OFF and unplug the power plug.

1. Remove the DADF Front Cover. (REP 56.2.1)
2. Remove the DADF Rear Cover. (REP 56.2.2)
3. Remove the Document Tray. (REP 56.9.1)
4. Open the Retard Chute.
5. Remove the Retard Chute. (Figure 1)
a. Remove the Retard Chute in the direction of the arrow.


Figure 1 jolj45647

NOTE: For the type that comes with washer attached to the boss at the rear, be careful so as to not lose the washer. (Figure 2)


Figure 2 j0lj45648

## Replacement

1. To install, carry out the removal steps in reverse order.
2. After a replacement, enter the Diag Mode and use [Initialize HFSI Counter] to clear the HFSI counter.
"Chain Link : 955-806"
Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## REP 56.9.3 Invert Chute

## Parts List on PL 56.9

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Open the Upper Feeder.
2. Open the Retard Chute.
3. Remove the Invert Chute. (Figure 1)
a. Remove the Tapping Screw (x2).
b. Remove the Invert Chute.


## Replacement

1. To install, carry out the removal steps in reverse order.

## REP 56.10.1 DADF Takeaway Roll

## Parts List on PL 56.10

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the DADF Front Cover. (REP 56.2.1)
2. Remove the DADF Rear Cover. (REP 56.2.2)
3. Remove the Document Tray. (REP 56.9.1)
4. Remove the Harness Guide and the wire harness. (REP 56.6.1)
5. Remove the Upper Feeder. (REP 56.2.4)
6. Remove the Invert Chute. (REP 56.9.3)
7. Remove the DADF Feed Motor. (REP 56.6.2)
8. Remove the link. (Figure 1)
a. Remove the link.

j0lj45631
Figure 1 jolj45631
9. Remove the gear and bracket. (Figure 2)
a. Remove the washer (large: thin).
b. Remove the washer (small: thick).
c. Remove the gear and bracket.


Figure 2 j01j45632
10. Remove the DADF Takeaway Clutch. (Figure 3)
a. Remove the E-Clip.
b. Remove the DADF Takeaway Clutch.

11. Remove the gear. (Figure 4)
a. Loosen the screw.
b. Remove the spring.
c. Remove the gear.

NOTE: Be careful so as to not lose the gear under the Bracket and Ground Plate. (Figure 6)


Figure 6 jolj45641
13. Remove the Knob Handle. (Figure 7)
a. Remove the gear.
b. Remove the Knob Handle.


Figure 7 j0lj45637
14. Remove the bearing at the front. (Figure 8)
a. Remove the KL-Clip.
b. Remove the Bearing.


Figure 8 j0lj45638
15. Remove the bearing at the rear and remove the DADF Takeaway Roll. (Figure 9)
a. Remove the E-Clip.
b. Remove the Bearing.
c. Remove the DADF Takeaway Roll.


Figure 9 j0lj45639

## Replacement

1. To install, carry out the removal steps in reverse order.
2. When installing the Bracket and Ground Plate, install the Ground Plate as shown in the figure. (Figure 10)


Figure 10 jOlj45640

## REP 56.10.2 Sensor Bracket

## Parts List on PL 56.10

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

1. Remove the DADF Front Cover. (REP 56.2.1)
2. Remove the DADF Rear Cover. (REP 56.2.2)
3. Remove the Invert Chute. (REP 56.9.3)
4. Remove the Bracket and Ground Plate at the front. (Figure 1)
a. Remove the Tapping Screw (x3).
b. Loosen the screw.
c. Remove the Bracket and Ground Plate.


Figure 1 jolj45636

NOTE: Be careful so as to not lose the gear under the Bracket and Ground Plate. (Figure 2)

## Figure $\mathbf{2} \mathbf{j 0 1 j 4 5 6 4 1}$

5. Remove the Knob Handle. (Figure 3)
a. Remove the gear.
b. Remove the Knob Handle.


Figure 3 j01j45659
6. Remove the Bearing of the DADF Takeaway Roll. (Figure 4)
a. Remove the KL-Clip.
b. Remove the Bearing.


Figure 4 jolj45660
7. Remove the screws that secure the Sensor Bracket. (Figure 5)
a. Disconnect the connector.
b. Remove the Tapping Screw (x2).


Figure 5 j0lj45661
8. Remove the Sensor Bracket from underneath the DADF Takeaway Roll. (Figure 6)
a. Lift up the Front side of the DADF Takeaway Roll.
b. Remove the Sensor Bracket.


Figure 6 j0lj45662
9. Remove the DADF Pre Regi Sensor. (Figure 7)
a. Release the hook to remove the DADF Pre Regi Sensor.
b. Disconnect the connector.


Figure 7 j01j45663
10. Remove the DADF Regi Sensor at the back of the Sensor Bracket. (Figure 8)
a. Release the hook to remove the DADF Regi Sensor.
b. Disconnect the connector.


Figure 8 jOlj45664


Figure 10 j0lj45640

## Replacement

1. To install, carry out the removal steps in reverse order.
2. When installing the Bearing of the DADF Takeaway Roll, align the Cutout of the DADF Takeaway Clutch at the Rear side to the Tab of the Bracket of the DADF Feed Motor. (Figure 9)

3. When installing the Bracket and Ground Plate, install the Ground Plate as shown in the figure. (Figure 10)

## REP 56.13.1 DADF Retard Pad

Parts List on PL 56.13

## Removal

## WARNING

When turning OFF the power switch, check that the 'Data' lamp is OFF and that there is no Job in progress.
Turn OFF the power switch and make sure that the screen display turns OFF.
Check that the power switch is OFF and unplug the power plug.

NOTE: The DADF Retard Pad, the DADF Feed Roll, and the DADF Nudger Roll must be replaced at the same time.

1. Open the Upper Feeder.
2. Remove the DADF Retard Pad. (Figure 1)
a. Release the hook, open the DADF Retard Pad, and then remove the DADF Retard Pad.


Figure 1 j0lj45650

## Replacement

1. To install, carry out the removal steps in reverse order.
2. When installing the DADF Retard Pad, attach the spring to the boss of the DADF Retard Pad. (Figure 2)

jOlj45651
Figure 2 j0lj45651
3. After a replacement, enter the Diag Mode and use [Initialize HFSI Counter] to clear the HFSI counter.
"Chain Link : 955-806"
Refer to [6.5.2.7 HFSI Counter Clear / Initialize].

## ADJ 1.3.1 IIT Lead Edge Registration

## Purpose

To adjust the IIT scan timing in the Slow Scan direction and to correct the copy position.

## CAUTION

Avoid using this procedure when performing the adjustment of the Lead Edge Registration. This procedure should be performed only when the actual IIT Regi is not appropriate. This is because the IIT Lead Edge Registration affects the precision of the document size detection, etc.

NOTE: Before performing this procedure, make sure that the IOT Lead Edge Registration is appropriate. (Refer to ADJ 18.1.2 IOT Side/Lead Edge Registration.)

## Check

1. Place the Test Chart (499T283) on the Platen Glass correctly and make a copy in the following copy mode:

- Copy Mode: "Black"
- Paper Size: "A3"
- Reduce / Enlarge: " $100 \%$ "
- No. of Copies: "2"

2. Check that the distance between the lead edge of the 2nd copy and the reference line is $10.0+/-1.6 \mathrm{~mm}$ or the same as the dimension on the Test Chart. (Figure 1)


Figure 1 jOmf40954
3. If the value is not within the specified range, adjust it as follows:

## Adjustment

1. Enter NVM [715-050] Platen SS Registration Adjustment.
2. Change the value.

- Change amount for 1 step: 2 pulse
- Increment of the value: The image moves towards the Tail Edge.
- Decrement of the value: The image moves towards the Lead Edge.


## ADJ 1.3.2 IIT Side Registration

## Purpose

To adjust the IIT scan timing in the Fast Scan direction and to correct the copy position.

## CAUTION

Avoid using this procedure when performing the adjustment of the Side Registration. This procedure should be performed only when the actual IIT Regi is not appropriate. This is because the IIT Side Registration affects the precision of the document size detection, etc.
NOTE: Before performing this procedure, make sure that the IOT Lead Edge Registration is appropriate. (Refer to ADJ 18.1.2 IOT Side/Lead Edge Registration.)

## Check

1. Load A3 paper into Tray 1.
2. Place the Test Chart (499T283) on the Platen Glass correctly and make a copy in the following copy mode:

- Copy Mode: "Black"
- Paper Tray: Tray 1
- Reduce / Enlarge: "100\%"
- No. of Copies: "2"

3. Check that the distance between the side edge of the 2nd copy and the specified value is $10.0+/-2.1 \mathrm{~mm}$ or the same as the dimension on the Test Chart. (Figure 1)


Figure 1 jomf40955
4. If the value is not within the specified range, adjust it as follows:

## Adjustment

1. Enter NVM [715-053] Platen FS Registration Adjustment.
2. Change the value.

- Change amount for 1 step: 1 dot
- Increment of the value: The image moves towards the IN side.
- Decrement of the value: The image moves towards the OUT side.


## ADJ 8.1.1 ATC Sensor Read \& Tone Up/Down

## Purpose

To judge the status of the current TC (toner density) in the Developer Housing Assy based on the output value of the ATC Sensor. Tone Up / Down will be performed depending on that status.

## Overview

1. ATC Sensor Read

- This function uses the ATC Sensor to detect the TC (toner density) in the Developer Housing Assy and, at the same time, calculate and display the ATC Target Value. To be more specific, when the specified time after the Developer Housing Assy drive had started and agitation had been performed, the ATC Sensor output is sampled (by the specified number of times) and the samples are run through filtering and sectional averaging to compute the ATC Output Value.

2. Tone Up/Down

- This function adjusts the toner density based on the that quantity was entered.

3. Adjustment Guideline

- The difference between [ATC Correction Target Value] and [ATC Average Value] must be within 60 and the toner density is of $2 \%$ part equivalent.
- The adjustment amount is such that the difference between [ATC Correction Target Value] and [ATC Average Value] must be within 30 for both Tone Up / Down and the output is equivalent to $A 4 L \_7$ sheets.

4. Image Quality Restrictions

- As the Tray to be used is Tray 1, only standard paper types that are supported for use with the Tray 1 can be selected.
- The maximum number of sheets for each Tone Up / Down is 20 sheets.


## Adjustment

- For the adjustment procedure, refer to the following:

1. 6.5.2.10 ATC Check
2. 6.5.2.11 Tone Up/Down

## ADJ 18.1.2 IOT Lead Edge/Side Edge Registration

## Purpose

To align the image on the drum with the proper position (Lead/Side Edge) of the paper.

## Check

1. Load A4 paper into the Tray in SEF orientation.
2. Enter the CE Mode and input 999-980 (Maintenance Report) in the Chain-Link.
3. Pressing <Start> prints the Maintenance Report.
4. Measure the Lead and Side Edges of the print pattern.

- Lead Edge: Part A of the pattern
- Side Edge: Part B of the pattern



## Figure 1 j0lj41895

5. Check that the measured values of the Lead Edge (A) and Side Edge (B) fall within the corresponding specifications.
NOTE: To perform measurement for the Lead Edge (A) and Side Edge (B) of Duplex printouts, load the Maintenance Report that was output on the Platen, and make a 1 -> 2 Sided copy to perform the measurement.
Table 1 IOT Lead Edge/Side Edge

| Item | Simplex | Duplex | MSI | STM (TTM) |
| :--- | :--- | :--- | :--- | :--- |
| Lead Edge | $30+/-2.4$ $30+/-3.4$ <br> mm $30+/-3.1$ <br> (A) mm | $30+/-3.1$ <br> mm |  |  |
| Side Edge (B) | $30+/-3.0$ <br> mm | $30+/-3.4$ <br> mm | $30+/-3.2$ <br> mm | $30+/-3.0$ <br> mm |

## Adjustment

1. Enter the CE Mode.
2. Adjust the NVM until each measured value of the Lead Edge (A) and Side Edge (B) fall within the specifications of the corresponding mode.

- If the measured value is short: Set a larger value.
- If the measured value is long: Set a smaller value.

| ChainLink | Name | Min | $\begin{aligned} & \text { Initi } \\ & \text { al } \end{aligned}$ | Max | Step |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 742-001 | PH_LEAD_REGI_ALL_TRAY | -50 | 0 | 50 | 2 ms |
| 742-002 | PH_LEAD_REGI_TRAY1 | -50 | 0 | 50 | 2 ms |
| 742-003 | PH_LEAD_REGI_TRAY2 | -50 | 0 | 50 | 2 ms |
| 742-004 | PH_LEAD_REGI_TRAY3 | -50 | 0 | 50 | 2 ms |
| 742-005 | PH_LEAD_REGI_TRAY4 | -50 | 0 | 50 | 2 ms |
| 742-006 | PH_LEAD_REGI_MSI | -50 | 0 | 50 | 2 ms |
| 742-007 | PH_LEAD_REGI_DUPLEX | -50 | 0 | 50 | 2 ms |
| 749-001 | ROS_LASER_SIDE_REGI_ADJUSTMENT_ALL_TRAY | -50 | 0 | 50 | $\begin{aligned} & \hline 0.254 \\ & \mathrm{~mm} \end{aligned}$ |
| 749-002 | ROS_LASER_SIDE_REGI_ADJUSTMENT_TRAY 1 | -50 | 0 | 50 | $\begin{aligned} & 0.254 \\ & \mathrm{~mm} \end{aligned}$ |
| 749-003 | ROS_LASER_SIDE_REGI_ADJUSTMENT_TRAY 2 | -49 | 0 | 49 | $\begin{aligned} & 0.254 \\ & \mathrm{~mm} \end{aligned}$ |
| 749-004 | ROS_LASER_SIDE_REGI_ADJUSTMENT_TRAY 3 | -49 | 0 | 49 | $\begin{aligned} & 0.254 \\ & \mathrm{~mm} \end{aligned}$ |
| 749-005 | ROS_LASER_SIDE_REGI_ADJUSTMENT_TRAY 4 | -49 | 0 | 49 | $\begin{aligned} & 0.254 \\ & \mathrm{~mm} \end{aligned}$ |
| 749-006 | ROS_LASER_SIDE_REGI_ADJUSTMENT_MSI | -50 | 0 | 50 | $\begin{aligned} & 0.254 \\ & \mathrm{~mm} \end{aligned}$ |
| 749-007 | ROS_LASER_SIDE_REGI_ADJUSTMENT_DUP_ALL_ TRAY | -50 | 0 | 50 | $\begin{aligned} & \hline 0.254 \\ & \mathrm{~mm} \end{aligned}$ |
| 749-008 | ```ROS_LASER_SIDE_REGI_ADJUSTMENT_DUP_TRA Y }``` | -50 | 0 | 50 | $\begin{aligned} & 0.254 \\ & \mathrm{~mm} \end{aligned}$ |
| 749-009 |  | -50 | 0 | 50 | $\begin{aligned} & \hline 0.254 \\ & \mathrm{~mm} \end{aligned}$ |
| 749-010 | YOS_LASER_SIDE_REGI_ADJUSTMENT_DUP_TRA Y 3 | -50 | 0 | 50 | $\begin{aligned} & 0.254 \\ & \mathrm{~mm} \end{aligned}$ |
| 749-011 | $\begin{aligned} & \text { ROS_LASER_SIDE_REGI_ADJUSTMENT_DUP_TRA } \\ & \text { Y } 4 \end{aligned}$ | -50 | 0 | 50 | $\begin{aligned} & 0.254 \\ & \mathrm{~mm} \end{aligned}$ |
| 749-012 | ROS_LASER_SIDE_REGI_ADJUSTMENT_DUP_MSI | -50 | 0 | 50 | $\begin{aligned} & 0.254 \\ & \mathrm{~mm} \end{aligned}$ |

3. After adjustment, print the Maintenance Report in the same mode again.
4. Repeat the procedure until the measured values of the Lead Edge (A) and Side Edge (B) fall within the specifications.

## ADJ 18.1.3 Edge Erase Value Adjustment Purpose

To correct both (Rear/Front) sides, Lead Edge and Tail Edge erase values of the image.
NOTE: The IOT Lead Edge/Side Edge Registration must be adjusted.

## Check

1. Specify a Tray loaded with paper. Make a black copy without using any originals and leaving the Platen Cover open.
2. Check that the white sections of the Lead Edge, Tail Edge, and both Side Edges are 4 mm .

## Adjustment

1. Enter the CE Mode.
2. Adjust the NVM until the white sections of the Lead Edge, Tail Edge, and both Side Edges are 4 mm .
Increasing the setting value increases the amount of edge erase for the Lead Edge, Tail Edge, and both Sides.
This setting affect all 4 sides equally and it is not possible to perform individual setting for the Lead Edge only, etc.

| Table 1 NVM List |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Chain- <br> Link Name Min Initial Max Step |  |  |  |  |  |
| $780-066$ | Edge Erase Copy Job | 0 | 40 | 500 | 0.1 <br> mm |

3. After adjustment, make another black copy without using any originals and leaving the Platen Cover open.
4. Adjust until the white sections of the Lead Edge, Tail Edge, and both Side Edges are 4 mm .

## ADJ 18.2.1 Things to take note when replacing Important Information Stored Components (ISC)

## Purpose

After installation, any data that the customer has registered are very important. To lose or leak the data would be an unforgivable offence. To gain the trust of customers, it is essential for CE to be knowledgeable about the name of components that store these data. The CE must also have full understanding on how to handle these components when replacing them.

## Adjustment

This product stores important data in the following components. Perform the operation according to the following procedures.

NOTE: IBG) Collect/discard components according to the separately pre-determined procedures.

|  | Component Name | Stored Information | Pre-replacement operation | Post-replacement operation |
| :---: | :---: | :---: | :---: | :---: |
| 1 | $\begin{aligned} & \text { EEP ROM } \\ & \text { (ESS/MCU } \\ & \text { PWB) } \end{aligned}$ | - Product Code <br> Serial Number <br> Copy Counter/ <br> Print Counter <br> - HFSI Counter <br> (IIT/IOT) <br> - Machine System Parameter | To restore the settings later, print the reports. When replacing the PWB, remove the EEP ROM from the old PWB, and install it to the new one. | Restore all settings by using the reports, etc. <br> When replacing the PWB, remove the EEP ROM from the old PWB, and install it to the new one. |
| 2 | EEP ROM <br> (NET I/F PWB) | - MAC Address <br> - IP Address <br> - Network System Parameter | To restore the settings later, print the reports. When replacing the PWB, remove the EEP ROM from the old PWB, and install it to the new one. | Restore all settings by using the reports, etc. When replacing the PWB, remove the EEP ROM from the old PWB, and install it to the new one. |

## ADJ 18.2.3 Firmware Version Upgrade

## Purpose

Perform this procedure to upgrade the machine firmware (Controller, DADF, Fax Board, UI), or when reinstallation of the machine firmware is required due to failure of some sort.

NOTE: The version upgrade method for 1TM and 2TM is only for the PWB replacement.
NOTE: Fax Firmware version upgrade
When upgrading the Fax Firmware version, the Activity Report information stored in the Fax PWB will be initialized. Therefore, print the Activity Report before upgrading the version. After performing the upgrade, pass the Activity Report to the customer.
<How to obtain the Firmware>
Download the Firmware Version Upgrade Tool (FWDLMgr.exe) and the machine Firmware from the country-specific download sites when upgrading the machine Firmware version.

NOTE: Downloading the machine Firmware from the web site may take some time (depending on the environment) because of the file size. Hence, download the machine Firmware into the $P C$ (PSW) in advance before visiting the customer.
NOTE: Required installation environment

- OS: Windows XP
- CPU: Pentium (100MHz) or higher
- Memory: 32MB or higher
- Hard disk capacity available: 200MB or higher

NOTE: Connection Cables

- 499T7776: USB Cable (2 m)

NOTE: Precautions during installation
The downloaded data is a compressed file. Extract the data and perform the Firmware upgrade.
<How to check the machine Firmware version>
The following are the 2 ways to check the machine Firmware version. Check the version before and after performing the Firmware upgrade.

- Check by printing the report

1. Load one of A4 SEF, A4 LEF, Letter SEF, and Letter LEF into the Tray.
2. Press <Machine Status>.
3. Select [Print Report] and select [OK].
4. Select [System Settings] and select [OK] to print a System Settings report.
5. Check the version on the printed System Settings report.
6. Select [Device Information...] and select [OK].
7. Select [Firmware Version] and select [OK] to display the various version on the UI screen.
8. Check the version on the UI screen display.

## Adjustment

For the method of machine Firmware upgrade, only DLD method (USB 2.0) is supported. PJL method (Port 9100: Network) is not supported.

1. Turn ON the PC (PSW).
2. After the PC has started up, use a USB Cable to connect the PC to the machine. (Figure 1)


Figure 1 jOlj41891
3. Set the machine to Download Mode.
a. Turn ON the machine while pressing down <Energy Saver>
b. Once the machine has transitioned to the Download Mode, [Ready] will appear on the UI screen.

- Check on the UI screen

1. Press and hold down <Log In / Out> for 4 seconds or longer.
2. When the Enter System Admin. Password screen appears, enter '11111' (press the numeric keypad <1> 5 times) and select [OK].

mg41821
Figure 2 jOmg41821
3. Perform the Firmware upgrade from the PC that is connected via USB Cable to the machine.
a. Double-click to run the Firmware Version Upgrade Tool (FWDLMgr.exe).


## Figure 3 jomg41822

b. Click [Agree] on the Firmware Version Upgrade Tool (License Agreement).

c. Select the Machine Model from the pull down menu of the Machine Model column on the selection screen for machine models and files.
d. Select the downloaded file from the Firmware column on the selection screen for machine models and files, and click [Next].
Select detailed version to display each ROM version in the downloaded file.

e. Check that [USB Port] is selected, and then click [Next].
$\qquad$ Coned 1 Hos
j0mg41825

| Download [Writing...] |
| :---: |
| Do not turn off the power. <br> (MODULE NAME) |

Do not turn off the power.
MODULE NAME)

Figure 6 jomg41825
f. The Firmware upgrade status appears on the [Updating] screen. After it has completed, the following result screen will be displayed and the transfer is ended. Click [Finish].
NOTE: However, you cannot turn OFF the machine immediately after this.

jomg4 1826
Figure 7 jOmg41826
5. After the download data is transferred, the Flash ROM in the machine will be overwritten. - At this time, the UI display will be as follows.

j0mg41828

## ADJ 56.1.1 DADF Lead-Skew Adjustment

## Parts List on PL 56.1

## Purpose

To correct the feeding of the original by adjusting the position of the DADF. (DADF Lead-Skew, Perpendicularity)

## Check

1. Place the Test Chart (499T283) on the DADF.
2. Make a copy using the following settings in Copy mode.

- Color Mode: "Black"
- Paper Tray: "A3"
- Reduce/Enlarge: "100\%"
- No. of Copies: "3"

3. Check that the difference in the distance ( A and B ) from the side edges of the 3 copies is within $0+/-0.5 \mathrm{~mm}$. (Figure 1)


## Adjustment

1. Remove the DADF Rear Cover. (REP 56.2.2)
2. Adjust the position of the DADF by moving the DADF in direction A or B. (Figure 2)
a. Loosen the screw ( $\times 3$ ).
b. Move the DADF in direction A or B.
c. Tighten the screw ( $\times 3$ ).


- The DADF moved in direction A. (Figure 3)

j0ku42044
Figure 3 j0ku42044
- The DADF moved in direction B. (Figure 4)



## Figure 4 j0ku42043

3. Reinstall the DADF Rear Cover.
4. After adjustment, perform DADF Side Regi (ADJ 56.1.2) and DADF Lead Edge Regi. (ADJ 56.1.3).

## ADJ 56.1.2 DADF Side Registration

## Purpose

To adjust the original to the proper position (drum shaft direction) on the Platen.
NOTE: The following adjustments must be made before carrying out checking and adjustment. - IOT Lead Edge/Side Edge Registration (ADJ 18.1.2)

- IIT Side Registration (ADJ 1.3.2)
- DADF Lead-Skew Adjustment (ADJ 56.1.1)

NOTE: DADF Side Registration is adjusted using the NVM for every paper width.

## Check

1. Place the Test Chart (499T283) such that there is no gap between the chart and the DADF Guide.
2. Make a copy using the following settings in Copy mode. Take this copy as the original.

- 1 to 1 Sided mode
- Paper Tray: "A3"
- Reduce/Enlarge: "100\%"
- No. of Copies: "2"

3. Mark the output copies as '1' and '2' in the order of their output.
4. Make a Single Fold on the second copy. Check the fold line with the reference line on the Test Chart. (Figure 1)

5. Check that the fold line is within 2.0 mm from the reference line

If the value is not specified, carry out the following adjustment procedure.
6. Place the Test Chart (499T283) on the DADF facing down with the Test Chart fed from the lead edge.
7. Make a copy using the following settings in Copy mode.

- 2 to 1 Sided mode
- Paper Tray: "A3"
- Reduce/Enlarge: "100\%"
- No. of Copies: "2"

8. Make a Single Fold on the two copies. Check the fold line with the reference line on the Test Chart. (Figure 2)


Figure 2 j0ku42048
9. Check that the fold line is within 2.0 mm from the reference line. If the value is not specified, carry out the following adjustment procedure.

## Adjustment

- Side 1 Adjustment

1. Enter the CE Mode to perform correction for all sizes.

Enter the value to perform correction for all sizes in the NVM [711-272].
Table 1 Side 1 of 1 Sided or 2 Sided mode

|  | NVM | Document <br> Width | Document Size |
| :--- | :--- | :--- | :--- |
| 1 | $711-272$ | For all sizes | For all sizes |
| 2 | $715-056$ | $139.7 \sim 148 \mathrm{~mm}$ | A5 SEF, 5.5x8.5" SEF |
| 3 | $715-058$ | $182 \sim 194 \mathrm{~mm}$ | B5 SEF |
| 4 | $715-060$ | 203.2 mm | $8 \times 10$ " SEF, $8 \times 10.5^{\prime \prime}$ SEF |
| 5 | $715-062$ | 210 mm | A4 SEF, A5 LEF |
| 6 | $715-064$ | $214.9 \sim 215.9 \mathrm{~mm}$ | Letter SEF, Legal SEF, 5.5x8.5" LEF, 8.46x12.4" SEF, <br> $8.5 \times 13 " ~ S E F ~$ |
| 7 | $715-066$ | $254 \sim 257 \mathrm{~mm}$ | B4 SEF, B5 LEF, 8x10" LEF |
| 8 | $715-068$ | $266.7 \sim 267 \mathrm{~mm}$ | $8 \times 10.5 "$ LEF |
| 9 | $715-070$ | 279.4 mm | Letter LEF, 11×15" SEF, 11×17" SEF |
| 1 | $715-072$ | 297 mm | A4 LEF, A3 SEF |
| 0 |  |  |  |

2. Enter the value to perform correction for each size in the NVM [715-056 to 072].
3. If it is not within the specified range in Check Step 5, change the NVM value.

- By increasing the NVM value, the image moves towards the right. (an increment of 1 in NVM $=0.1 \mathrm{~mm}$ )

4. Repeat Check Steps 1 to 5 and Adjustment Steps 1 to 3 until the measurement is within the specified range.
5. After adjusting for 1 Sided copies, place Side 1 of the Test Chart face down and make copies using the following settings to check the Side Registration for 2 Sided copies.

- Paper Tray: "A3"
- Reduce/Enlarge: "100\%"
- No. of Copies: "2"
- 2 Sided: 2 -> 1 Sided

2. Check the Side Regi of the 2 copies with the above-mentioned items in "Check".
3. If adjustment is required, enter the CE Mode to perform correction for all sizes, and then adjust each document size width using the following NVM
Enter the value to perform correction for all sizes in the NVM [711-274].
Table 2 Side 2 of 2 Sided mode

| Table 2 Side 2 of 2 Sided mode |  |  |  |
| :--- | :--- | :--- | :--- |
|  | NVM | Document <br> Width | Document Size |
| 1 | $711-274$ | For all sizes | For all sizes |
| 2 | $715-057$ | $139.7 \sim 148 \mathrm{~mm}$ | A5 SEF, 5.5x8.5" SEF |
| 3 | $715-059$ | $182 \sim 194 \mathrm{~mm}$ | B5 SEF |
| 4 | $715-061$ | 203.2 mm | $8 \times 10 "$ SEF, 8x10.5" SEF |
| 5 | $715-063$ | 210 mm | A4 SEF, A5 LEF |
| 6 | $715-065$ | $214.9 \sim 215.9 \mathrm{~mm}$ | Letter SEF, Legal SEF, 5.5x8.5" LEF, 8.46x12.4" SEF, 8.5x13" <br> SEF |
| 7 | $715-067$ | $254 \sim 257 \mathrm{~mm}$ | B4 SEF, B5 LEF, 8x10" LEF |
| 8 | $715-069$ | $266.7 \sim 267 \mathrm{~mm}$ | $8 \times 10.5 "$ LEF |
| 9 | $715-071$ | 279.4 mm | Letter LEF, 11x15" SEF, 11x17" SEF |
| 1 | $715-073$ | 297 mm | A4 LEF, A3 SEF |
| 0 |  |  |  |

4. Enter the value to perform correction for each size in the NVM [715-057 to 073].

- Side 2 Adjustment


## ADJ 56.1.3 DADF Lead Edge Registration

## Purpose

To adjust the original to the proper position (original feed direction) on the Platen.
NOTE: The following adjustments must be made before carrying out checking and adjustment.

- IOT Lead Edge/Side Edge Registration (ADJ 18.1.2)
- IIT Lead Registration (ADJ 1.3.1)
- DADF Lead-Skew Adjustment (ADJ 56.1.1)

NOTE: If there is a black line at the Tail Edge for non-standard sizes after Regi adjustment of the Lead Edge for Side 1 and Side 2, adjust the Tail Edge using the NVM [711-142] (Side 1) and NVM [711-143] (Side 2).

## [1 Sided mode]

## Check

1. Place the Test Chart (499T283) such that there is no gap between the chart and the DADF Guide.
2. Make a copy using the following settings in Copy mode.

- Color Mode: "Black"
- Paper Tray: "A3"
- Reduce/Enlarge: "100\%"
- No. of Copies: "2"
- 1 to 1 Sided mode

3. Check that the distance between the Lead Edge and the reference value in the second copy is $10+/-1.5 \mathrm{~mm}$.
If it is not within the specified range, adjust to the specified range using the following procedure. (Figure 1)


Figure 1 j0sr42053

## Adjustment

1. Input the NVM [711-140]

## Adjustment

## 1. Input the NVM [711-141]

2. Adjust to the specified range $(10+/-1.9 \mathrm{~mm})$.

If the distance between the Lead Edge and the reference value is

- $\quad 12.0 \mathrm{~mm}$ or higher, increase the NVM value.
- $\quad 8.0 \mathrm{~mm}$ or lower, decrease the NVM value.
(NVM1Step $=0.1 \mathrm{~mm}$ )

3. Repeat the procedure until the value is within the specified range ( $10+/-1.9 \mathrm{~mm}$ ).

As there will be differences in the Regi according to the ratio, adjust the following NVM.

| Table 2 |  |  |
| :--- | :--- | :--- |
| NVM Basic Scan Speed <br> $[\mathrm{mm} / \mathrm{s}]$ | Reduce / Enlarge |  |
| NVM [711-022] | 165.0 | $100.0 \%$ |
| NVM [711-024] | 82.5 | Other than 100.0\% |

Chapter 5 Parts List

## 5 Parts List

### 5.1 Introduction

### 5.1.1 How to Use the Parts List

5.1.2 Precautions ............
$\qquad$5.1.3 Plate Composition
$\qquad$
5.1.4 Terminology and Symbols
5.1.5 Using Parts Navigation
$\qquad$
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### 5.1.1 How to Use the Parts List

Chapter 5 Parts List contains information on spare parts.
The parts list is used to order replacement parts and enter area codes. To use the parts list correctly, read the description below carefully.
<How to find out parts No needed>
To shorten the time searching for a Parts No., a navigation screen (illustration) is provided to search for the relevant parts in the illustration. When you have already identified a parts to be checked, search for the relevant parts on this screen (illustration) to perform servicing efficiently. For how to use the navigation, refer to '5.1.5 Using Parts Navigation'.

### 5.1.2 Precautions

- To make the illustration easy to see, hardware such as screws are shown in alphabets. Their shapes are not shown.
- Read notes in the Description column carefully before ordering and replacing parts.
- Handling Safety Critical Components shall conform to Xerox-stipulated rules and regulations on Safety Critical Components.
As to replacement of any component designated SCC, the complete component unit must be replaced. It must never be disassembled or no individual internal parts of it must be replaced.
Installation of any part other than the ones designated by Xerox shall be strictly prohibited because it cannot be guaranteed in quality and safety.
- ISC followed by part name in the DESCRIPTION column represents Important Information Stored Component that stores important customer information. To replace and discard an ISC, follow the procedure for it described in chapter 4.
- The area codes are shown on plates each. The area codes (such as toner and Current Adjustment values) which cannot be shown as parts on plates are listed on the list of area codes at the end of this chapter.


### 5.1.3 Plate Composition



Figure 1 jOmf50001
Table 1

|  | Section Name | Chapter $\mathbf{5}$ Section Name |
| :--- | :--- | :--- |
| (1) | Sub System Name | the name of the subsystem |
| (2) | PLATE NO. | Parts List Reference No. shown in each chapter |
| (3) | PLATE NAME | Title name of the illustration, which shows the mechanism of the <br> sub system |
| (4) | ITEM | Matches the number in the illustration. |
| (5) | PART NO. | The number to be used for ordering parts and filling in the ser- <br> vice report. |
| (6) | DESCRIPTION | Provides the part name, V(MOD) Code and notes, etc. |
| (7) | AREA CODE | The code to be entered in the failure column of the service <br> report. |

### 5.1.4 Terminology and Symbols

Table 1

| Terminology and Symbols | Description |
| :---: | :---: |
| Figure 15002 | Informs you that the adjustment procedure for the part is described in Chapter 4 Repair and Adjustment. |
| 1 <br> Figure 25001 | Informs you that the removal, installation and replacement procedures for the part are described in Chapter 4 Repair and Adjustment. |
| Figure 35003 | Informs you that the removal, installation, replacement and adjustment procedures for the part are described in Chapter 4 Repair and Adjustment. |
| 3 \{4-10 | This is indicated on the upper left or upper right of the illustration to show the item represents the assembly including the part. The example shows Item 3 is the assembly of Item 4 through 10. |
| (1/4PCS) | Informs you that four identical parts are installed but that only one of them is shown in the illustration. |
| -- | This symbol in the PART NO. column shows the part is not managed as a spare part. |
| (P/O Item 5) | This symbol in the DESCRIPTION column shows the part is not managed as a single piece of spare part, but as a part of the assembly. The example shows the part is a part of Assembly Item 5. |
| (New) (Old) | This term in the DESCRIPTION column shows the new part is interchangeable with the old one. Unless otherwise specified or there are no particular reasons, order the old part. |
| (Alternate) | This term in the DESCRIPTION column shows either one of the parts can be used. |
| Figure 45005 | This symbol shows the whole area of the framed illustration is modified by the number in the circle. The area has the modified configuration. |

Table 1

| Terminology and |
| :--- | :--- |
| Symbols | | This symbol shows the whole area of the framed illustration has not |
| :--- |
| been modified by the number in the circle. The area still has the previ- |
| ous configuration. |

### 5.1.5 Using Parts Navigation

This section describes how to use the Navigation screen (illustrated)
The Navigation screen is divided into two layers, under which there is another layer of PLs.

- The first (top) layer
- Navi 1.1(Processor + Option)

The whole processor including DADF and Finisher is illustrated each for good understanding. Find the module which includes the desired part and click on Navi 2.X or PL shown at the end of the call out. Navi 2.X shows there is a more detailed illustration of the module. Otherwise, you will be directly linked to the applicable PL.

- The second layer
- Navi 2.1 to 2.5

The module found in Navi 1.1 is divided into more modules, which link to the related PLs. The screen here uses PLXX to show all the parts in the detailed module. Click on the applicable item, and you will see the illustration of the applicable PL. Find the desired part in the PL illustration to learn the part's item no. After that, obtain the appropriate part no. from the list.
On E-DOC, clicking on the item no. makes the List screen displayed. Then the appropriate part no. can be found.

- The third (bottom) layer has PLXXs.
<Returning from the lower layers to the higher layer>
Clicking on Navi 2.X or PLXX on the upper left of the illustration makes you return to Navi 1.1 for Processor parts.


## PL 1.4 Carriage Motor

Description
Drive Bracket
127K66721 Carriage Motor (REP 1.4.1) 807E40871 Helical Gear 807E40880 Helical Gear 807E40890 Gear Pulley 005E33441 Flange 952K08120 Motor Wire Harness

PL1.4


## PL 1.5 IIT Carriage

## Item

## Part

## Description

Lens Housing
LED Lamp PWB (REP 1.5.1)
960 K68380 LED Lamp P
117K47742 LED Cable

## PL1.5



## PL 1.6 Control Panel

## Part

848K91750
-
-
-
-
803E16660
-
-
-
-
-
-
803E17620
960K76800
$123 K 09500$ 868E94540
-

## Description

Control Panel
Service Key (P/O Item 20) PL1.6 Up/Down Key (P/O Item 20) Sixteen Key (P/O Item 20)
LED Key (P/O Item 20)
Start Key (P/O Item 20)
Stop Key (P/O Item 20)
Energy Saver Key (P/O Item 20)
Reset Key (P/O Item 20)
Login Key (P/O Item 20)
OK Key (P/O Item 20)
Right/Left Key (P/O Item 20)
LCD Cover (P/O Item 20)
Function Key (P/O Item 20)
Terminal Earth
UI PWB
LCD Display (REP 1.10.1)
UI Bracket
UI Label
Console Key Kit (Item 2-14)


## PL 1.8 Top Cover (with Platen Glass),

## Front Cover

| Item | Part | Description |
| :---: | :--- | :--- |
| 1 | - | IIT Base Frame (PL 1.9) |
| 2 | 848 K81890 | Top Cover (with Platen Glass) |
|  |  | (REP 1.2.1) |
| 3 | - | Data Plate |
| 4 | - | IIT Front Cover |
| 5 | - | CVT Plate |
| 6 | $868 E 80610$ | Conductor |
| 7 | $848 E 93840$ | Clip Cover |
| 8 | $848 K 76930$ | One Touch Panel (Option) |
| 9 | 848 K91750 | Control Panel (PL 1.6) |



## PL 1.9 IIT Base Frame Component

| Item | Part | Description |
| :---: | :--- | :--- |
| 1 | - | Carriage Drive and Motor (PL 1.4) |
| 2 | - | Pulley Assembly (Item 3-5) |
| 3 | 049 K17900 | Pulley Bracket |
| 4 | 020 E49550 | Pulley |
| 5 | $005 E 33441$ | Flange |
| 6 | $023 E 27860$ | IIT Carriage Belt (REP 1.3.2) |
| 7 | - | Shaft |
| 8 | $809 E 58300$ | Spring |
| 9 | - | IIT Base Frame |
| 10 | 848 K81862 | IIT Carriage (PL 1.5) (REP 1.3.1) |
| 11 | 117 K47330 | CCD Cable |
| 12 | 952 K11130 | Sensor Wire Harness |
| 13 | 930 W00123 | IIT Registration Sensor,Platen |
| 14 | $117 K 47880$ | Angle Sensor, Platen Open Sensor |
| 14 | - | UI Cable |
| 17 | Harness Guide |  |
| 18 | $130 K 79500$ | APS Sensor |
| 19 | $120 K 92900$ | Actuator Assembly (Item 20-22) |
| 20 | - | Actuator (P/O Item 19) |
| 21 | - | Actuator Support (P/O Item 19) |
| 22 | - | Spring (P/O Item 19) |



PL 2.1 ROS

Item
1
2

Part
062K25290 952K01240

## Description

ROS Assembly (REP 2.1.1)
ROS Wire Harness

PL2.1


# PL 3.1 Main Drive Motor 

Item

## Part

807E39260 Helical Gear


## PL 3.2 Main Drive Housing

PL3.2


## PL 4.1 NOHAD

Item
Description
NOHAD Duct NOHAD Fan (REP 4.1.1) Fusing Unit Plate Laser Housing


## PL 6.1 Transfer

$054 K 48391$
-

- 809 E99862 809E99871
- 
- 

059K79560
-
$-$
-
-

## Description

BTR Chute (Item 2-8)
BTR Chute (P/O Item 1)
DTS Eliminator (P/O Item 1)
BTR Spring (Rear)
BTR Spring (Front)
Float Spring (P/O Item 1) DTS Conductor (P/O Item 1) Film Chute ( $\mathrm{P} / \mathrm{O}$ Item 1) BTR Roll Assembly (REP 6.1.1) BTR Roll
BTR Bearing (Rear)
BTR Bearing (Front)
BTR Lever


## PL 7.1 Fusing Unit

## Description

Fusing Unit Stud Plate
Adjust Plate
Stud Screw
Fusing Unit Rear Bracket
220V-Fusing Unit (REP 7.1.1) 120V-Fusing Unit (REP 7.1.1) Connector Cover 220V-Fusing Unit Wire Harness 120V-Fusing Unit Wire Harness


## PL 8.1 Drum Cartridge,Toner

## Cartridge

Item Part

## Description

$013 R 00670$
006R01573
Drum Cartridge (REP 8.1.1)
Connector Cover
Toner Cartridge

j0150801

## PL 8.2 Toner System

Item
1

2
3

4
5
6
7
8
9
10

| Part | Description |
| :--- | :--- |
| 007K18750 | Dispense Drive (PL 8.3) (REP |
|  | 8.2.2) |
| 032K08100 | Drum Cartridge Guide |
| 094K93270 | Cartridge Guide (Item 4-7) (REP |
|  | 8.2.1) |
| 032K08082 | Cartridge Guide |
| 032E35503 | Shutter Guide |
| 055E58451 | Dispenser Shutter |
| - | Guide Seal (P/O Item 3) |
| 127 K66870 | Toner Dispense Motor |
| 807E39410 | Gear (21/21T) |
| - | Clamp |



## PL 8.3 Dispense Drive

## Item Part

005E25160 Dispenser Coupling
PL8. 3
-
807E31531
Gear (45T)

左
-
/19T
Gear (54T)
Gear (47/17T)
-
Gear (45T)
Gear (96/20T)
809E79130 Spring


## PL 9.1 Tray 1,Tray Drive

Item
Part
050K70180 Tray 1 (PL 9.3) (REP 9.1.2)
848 K85390 Tray 1 No Paper Sensor
Drive Bracket
013E41230 Bearing
054K48460 L/H Chute
005K83551 Tray 1 Coupling and Gea
006 K89940 Shaft and Gear
121K52340 Tray 1 Feed Clutch (REP 9.1.1)
807E40920 Helical Gear (28T)
032E40350 Harness Guide
014E45350
Spacer
Tray Support Bracket
Instruction Label
Label (No.1)
003E60952 Tray Front Stopper
110K11680 Tray 1 Size Sensor (REP 9.1.3) 604K90800 Tray Label Kit (Item 14-15)


PL 9.3 Tray 1 Component
Item Part Description

| Item | Part | Description |
| :---: | :--- | :--- |
| 1 | - | Tray Housing |
| 2 | 848 E84353 | Tray Cover |
| 3 | 815 K09820 | Bottom Plate |
| 4 | $029 E 32810$ | Pivot |
| 5 | $807 E 41440$ | Pinion Gear |
| 6 | 038 K21332 | Side Front Guide |
| 7 | $038 K 21980$ | Side Rear Guide |
| 8 | $038 K 21640$ | End Guide Assembly (Item 27,28) |
| 9 | $809 E 54160$ | Spring |
| 10 | $003 E 60941$ | Stopper |
| 11 | $809 E 54170$ | Spring |
| 12 | $059 K 33051$ | Tray 1Feed Roll and Shaft (Item |
|  |  | 13,14) |
| 13 | - | Shaft (P/O Item 12) |
| 14 | $059 K 32773$ | Tray 1Feed Roll (REP 9.2.1) |
| 15 | $013 E 25881$ | Bearing |
| 16 | $006 E 79021$ | Retard Shaft |
| 17 | $019 K 09420$ | Tray 1Retard Pad (REP 9.2.1) |
| 18 | $809 E 27650$ | Spring |
| 19 | - | Paper Guide |
| 20 | $803 E 15701$ | Stopper |
| 21 | $848 E 85990$ | Inner Cover |
| 22 | - | Bearing Cover |
| 23 | $120 E 23764$ | End Guide Actuator |
| 24 | $120 K 92011$ | Side Actuator |
| 25 | $802 E 62310$ | Actuator Cover |
| 26 | $012 E 11810$ | End Link |
| 27 | $038 E 27124$ | End Guide |
| 28 | $809 E 47091$ | Spring |
|  |  |  |



## PL 10.1 Tray 2 ,Feeder

Item
Part
$050 K 64424$
110K11680
Tray 2 (PL 10
Label (No.2) (P/O Item14)
er Size Switch
014E51110 Tray Spacer
003E61510
Tray Stopper
059K79621
Tray 2 Feeder (PL 10.3) (REP
10.1.1)

Feed Out Chute
Label (Instruction) (P/O Item14)
Slide Lock
Docking Screw
Cover
Holder
Feeder Connector Cover Tray 2,3,4 Label Kit


## PL 10.2 Tray 2 Component

## Description

Tray 2 (Item 3,5-26)
Tray Cover
802E85381
-
849E06322
019K07150
038 K 87114
Label (Max) (P/O PL 11.1.17)
Bottom Plate
Bottom Pad
Front Side Guide Assembly (Item 3,
26)

019E71680
038E26550
120E22040 Side Guide Actuator
120E22081 Guide Actuator
809E41880 Spring
807E13521 Pinion Gea
038E26533 End Guide
809E47091 Spring
120E22051 End Guide Actuator
012E11090 Link
Coupling Gear (13T) (P/O Item 27)
-

- Gear (13T/60T) (P/O Item 27
- 
- 
- 
- 
- 

604K20541

Sector Gear (P/O Item 27)
Bracket
Lift Up Shaft
Stopper
Seal
Tray
Slide Lock (P/O Item 7)
Tray Gear Kit


PL 10.3 Tray 2 Feeder
Item Part Description

| 1 | P |
| :---: | :---: |
| 1 | - |
| 2 |  |

127K3817

Upper Frame
Tray 2 Feed/Lift Up Motor
Bracket
Spacer
Gear (31T)
Spring
Oneway Clutch
Oneway Gear
Gear (13T)
Bearing
Shaft
ront Chute
Actuator
Tray 2 Nudger Level Sensor, Tray 2
No Paper Sensor
Wire Harness
Gear (28T/21T)
Gear (29T)
Spring
Tray 2 Feed Roll (P/O Item 44)
REP 10.3.1)
Oneway Clutch
Oneway Gear (22T)
Shaft
Chute
Spring
Friction Clutch
Friction Clutch (Alternate)
Support Assembly
tray 2 Retard Roll (P/O Item 44)
(REP 10.3.1)
014E45030 Spacer
007E79380 Gear (33T)
Support Assembly
Tray 2 Nudger Roll (P/O Item 44)
(REP 10.3.1)
Gear (25T)
Bearing
Gear (34T)
Lever
Bearing
Nasher
Lower Frame
Holder
Spring
Rail
Screw
Feed Roll Kit


## PL 10.4 Left Cover

Part
802K57026
003E59630
003E59640
011E14481

- 054 E 23421

120E22240 809E54501

809E54590 013E26100 059E99241
110E12220 030K75511

Description
Left Cover Assembly (Item 2-12)
atch
Hook
Handle
Left Cover (P/O Item 1)
Chute Actuator
Spring
Shaft (P/O Item 1)
Spring
Bearing
Pinch Roll
STM Left Cover Switch
Bracket Assembly


## PL 10.5 Takeaway Roll

| Item | Part | Description |
| :---: | :--- | :--- |
| 1 | - | Chute |
| 2 | $802 E 54672$ | Cover |
| 3 | 130K64121 | Feed Out Sensor 2 |
| 4 | $952 K 08150$ | Wire Harness |
| 5 | 059K26251 | Takeaway Roll |
| 6 | $413 W 11860$ | Bearing |



## PL 10.6 Electrical

Gear (60T) Gear (601) Wire Harness Gasket Bearing Nylon Washer

PL10.6


## PL 10.7 Cover

Part
802E54731 802E86971 802E56601
-

849E34880
826E07210 032E38920

## Description

Top Cover
Left Cover Rear Cover Foot Foot (Rear Left) Cover Docking Bracket Docking Screw Cap

PL10. 7


j0151007

## PL 11.1 Tray 3/4, Feeder

Tray 3/4 (PL 11.2)
abel (No.3), Label (No.4) (P/O Item 17)
110K11680
014E51110 003E61510 $059 K 79621$ Tray Spacer Tray Stopper
059K79621 Tray 3 Feeder (PL 11.3) (REP 11.1.1), Tray 4 Feeder (PL 11.3) (REP 11.1.2)
054E22622
802E54672 Feed Out Chute
Sensor
Cover
Slide Lock
Label (instruction) (P/O Item 17) Holder
Feeder Connector Cover Feeder Connector Cover Feed Out Chute
Tray Label Kit


## PL 11.2 Tray 3/4 Component

## Description

Tray 3/4 (Item 3,5-26)
Tray Cover
Front Side Guide (P/O Item 7)
Label (Max) (P/O PL 11.1.17)
Bottom Plate
Bottom Pad
Front Side Guide Assembly (Item 3,
26)

Tray Pad
Rear Side Guide
Side Guide Actuator
Guide Actuator
Spring
Pinion Gear
End Guide
Spring
End Guide Actuator
Link
Coupling Gear (13T) (P/O Item 27)
Gear (13T/60T) (P/O Item 27) )
Sector Gear (60T) (P/O Item 27)
Bracket
Lift Up Shaft
Stopper
Seal
Tray (P/O Item 1)
Slide Lock (P/O Item 7)
Gear Kit


## PL 11.3 Tray 3/4 Feeder

Item Part $\begin{array}{cl}\text { Item } & \text { Part } \\ 1 & - \\ 2 & 127 \mathrm{~K} 3817 \\ 3 & -\end{array}$ - 014 E 44770 807 E 00390 809E50531 005 K 83081 007 K 85730 807E00800 013E26530 054E23461 120E22481 930W00123 962K19692 007E78900 007E78900
$809 E 51070$
$005 K 05890$

- 054 E 23170 054 E23170
$809 E 42531$ 005K07010
- 

014E45030 007E79380
807E00070
413W11660 413W11660 807E00410 011 E14771 028E92890

019E56680 19E56680 --
604K75331

Description
Upper Frame
Tray 3/4 Feed/Lift Up Motor
Bracket
Spacer
Gear (31T)
Gear (31T)
Spring
Spring
One Way Clutch
One Way Clutch
One Way Gear
Gear (13T)
Bearing
Front Chut
Actuator
Tray 3/4 Nudger Level Sensor, Tray 3/4 No Paper Senso
Wire Harness
Gear (29T)
Gear (2OT)
pray
Roll (REP 11.3.1), Tray 4
Feed Roll (REP 11.3.2) (P/O Item 44)
One Way Clutch
ay Gear (22T)
Chute
pring
Friction Clutch
Friction Clutch
Tray 3 Retard Roll (REP 11.3.1), Tray 4
Retard Roll (REP 11.3.2) (P/O Item 44) Spacer
Gear (33T)
Support Assembly
Tray 3 Nudger Roll (REP 11.3.1), Tray 4 Nudger Roll (REP 11.3.2) (P/O Item 44) Gear (25T)
Bearing
Gear (34T)
Lever
Bearing
Washer
Washer
Lower Fr
Spring
Spring
Rail
Screw
Feed Roll Kit


## PL 11.4 Left Cover

## Description

Left Cover Assembly (Item 2-13)
Latch
Hook
Handle
Left Cover (P/O Item 1)
Chute
Actuator (P/O Item 1)
Spring
Bracket (P/O Item 1)
Spring (P/O Item 1)
Bearing (P/O Item 1)
Bearing (P/O Item 1)
Pinch Roll
Support
2 Tray Module Left Cover Switch Bracket Assembly
Bracket
Cover-FDR
Cover-FDR 2T

PL 11.4
$1\{2-13$

jOmg51104

## PL 11.5 Takeaway Roll

## Item Part Description

Chute
802E54672
130K64121 952K08150
$130 K 64471$ 962K18900 059K26251 $013 E 84520$

PL 11.5
五

jOmg51105

## PL 11.6 Electrical

## Item

$960 K 646732$ Tray Module PWB (REP 11.6.1)
121 K31530 2 Tray Module Takeaway Roll Clutch

006
Bracke
413W11860
007E78260
007 K 181702 Tray Module Takeaway Motor (REP 11.6.2)
007E78220 Gear (22T/40T)
007E78250 Gear (126T)
007E78240 Gear (60T)
007E78230 Gear (37T)
007E78420 Gear (32T)
962K19435 Wire Harness
Gasket
Bearing


## PL 11.7 Cover

        Rear Upper Cover Rear Upper Cover
    PL 11.7


## PL 13.1 MSI

## Description

Clamp

MSI (PL 13.2) (REP 13.1.1) Instruction Label (P/O Item 6) Size Label (P/O Item 6) Max Label (P/O Item 6) MSI Label Kit (Item3-5)

## PL13.1 <br> 6\{3-5



## PL 13.2 MSI Component

Item Part Description
$059 K 81950$ MSI Lower Feeder (PL 13.3)
050K71130 MSI Tray
801E28470 MSI Top Cover
803E17021 Paper Stopper
120E34130 No Paper Actuator
899E01350 Spring
848E87781 Gear Cover

- MSI Feeder Kit (Item 1,3-7)

803E17031 Paper Stopper Lock
Label (Barcode)

## PL13.2 <br> 8 \{1,3-7



## PL 13.3 MSI Lower Feeder

019E85410
022K77450 022K78481 007K18660 807E39610 807E39600 806E37300 803E17031 -
005K83510
$005 K 83520$
121K52220 807E39620 413W11660 -

019E84010 019K12820 899E01340 Spring 930W00123 MSI No Paper Sensor 962 K68852 MSI Wire Harness 848E85862 Connector Cover 848E85940 MSI Lower Cover 845E77090 $\quad$ Ground Plate

## Description

MSI Lower Frame
Nudger Holder
MSI Feed Roll (REP 13.3.1)
MSI Nudger Roll (REP 13.3.1)
Oneway Clutch Gear (30T)
Gear (33T)
Gear (46T)
Shaft
Stopper Paper Lock
Shaft
Friction Clutch
Oneway Clutch
MSI Feed Clutch
Gear (18T)
Bearing
KL-Clip
Bottom Pad
MSI Retard Pad (REP 13.3.2)
pring
onnector Cover

PL13.3


## PL 14.1 Duplex L/H Cover

## Part

110E94770 868E77060 032E40060
-
848E83270
848E83290
848K68301

## Description

L/H Cover Interlock Switch
Switch Bracket
Latch Guide
Front Hinge
Rear Hinge
Hinge Front Cover
Hinge Rear Cover
Duplex L/H Cover (PL 14.3, PL
14.4) (REP 14.1.1)

PL14.1


PL 14.3 Duplex L/H Cover-

## Chute,Latch

| Item |  |
| :---: | :---: |
| 1 |  |
| 2 |  |
| 3 | 0 |
| 4 | 0 |
| 5 | 0 |
| 6 | 8 |
| 7 |  |
| 8 |  |
| 9 | 8 |
| 10 | 8 |
| 11 | 8 |
| 12 | 89 |
| 13 | - |
| 14 | - |
| 15 | - |
| 16 | - |
| 17 |  |
| 18 |  |

Part
-
054
0541
062
054
868
011
011
815
809
868
898
-
-
-
-
-
-

## Description

L/H Cover
Duplex In Chute
Registration Pinch Chute Assembly (Item 13-18)
Conductor
L/H Cover Lower Chute
Front Latch Support
Front Latch Lever
Rear Latch Lever
Latch Plate
Spring
/H Cover Support
Caution Label
Registration Pinch Chute (P/O Item 3)

Pinch Roller (P/O Item 3)
Shaft (P/O Item 3)
Spring (P/O Item 3)
Spring Holder (P/O Item 3)
Paper Guide (P/O Item 3)


## PL 14.4 Duplex L/H Cover-Roll,Gear

- 

868E7740
806E37111 809E99740

## Description

L/H Cover Upper Chute
L/H Cover Upper Lower Chute
Paper Guide
Duplex Inner Chute
Duplex Roll 1
Duplex Roll 2
Pinch Roll
Spring
Bearing
Gear Bracket
Pulley
Duplex Clutch
Helical Gear
Duplex Clutch Shaft
023E2780

Belt

$$
807 F 3943
$$

Swing Helical Gear (27T)
Swing Bracket
Swing Shaft
Spring
Helical Gear (24T Helical Gear (19T) Helical Gear (17T) Helical Gear (28T) Bearing


## PL 15.1 Registration

## Item Part

059K74901
-
120E34050
059E98590 809E99570

930W00123
$059 K 74891$ 013E40990 121K52340 807E40940 032E41320

## Description

Registration Chute (Item 2-8,14)
(REP 15.1.1)
Registration Chute (P/O Item 1) Actuator
Idler Roll
Spring
Paper Guide (P/O Item 1)
Registration Sensor
Film Chute (P/O Item 1)
Registration Roll (REP 15.1.2)

## Bearing

Registration Clutch
Helical Gear
Harness Guide
Paper Guide C (P/O Item 1)

PL15.1
1 \{2-8,14


## PL 17.1 Duplex Exit

PL17.1


## PL 18.2 Wire Harness

| Item | Part | Description |
| :---: | :--- | :--- |
| 1 | 952 K 18480 | Wire Harness |
| 2 | 952 K 18470 | Wire Harness |

PL18.2


PL 18.3 Electrical

## Part

913W02321 910W00703 105E21351

- 952 K 01141 $952 K 01190$ 952K10740 120E34060 960K76830

105E20482
105E21071
117K47570
117K47810
117K47580
117K47820
117K47611
117K47830
952K01230 962K69080
-
-

960K77160
-
-
-
-

## Description

AC Inlet
Main Power Switch
HVPS (REP 18.1.2)
HVPS Bracket
HVPS Wire Harness
LVPS Wire Harness (Signal)
LVPS Wire Harness (Power)
PWB Support
ESS/MCU PWB Assembly (Item
23,24) (REP 18.3.2)
220V-LVPS (REP 18.1.3)
120V-LVPS (REP 18.1.3)
220V Inlet Wire Harness (HOT)
20V- Inlet Wire Harness
220V Inlet Wire Harness (NUT)
120V- Inlet Wire Harness
20V Ground Wire
Ground Wire
220V Power Switch Wire Harness 120V Power Switch Wire Harness Screw
220V Power Cord, 120V Power Cord
Stopper Bracke
Thumbscrew
USB Cable
Net I/F PWB (REP 18.3.1)
IT Cable Spacer
Bracket
ESS/MCU PWB (P/O Item 9)
EEP ROM (P/O Item 9)


## PL 18.4 Fax Box Assembly

Item


## Part

848E95640
$952 K 08170$
ax Box
Fax Box Assembly (PL 18.5) Wire Harness (Fax Box) STM Connector Cover


## PL 18.5 Fax Box Assembly

| Part | Description |
| :--- | :--- |
| 960 K76940 | Fax PWB |
| - | Fax Top Cover |
| - | Fax Bottom |
| - | Clamp |
| - | Screw |
| 130 K78820 | Speaker |
| - | Label |
| - | Label |
| 117 K47650 | USB Cable |



## PL 19.1 Cover-Front,Top,Right

op Cover (P/O Item 1)
Duct
Front Cover (P/O Item 15) (REP 19.1.1)

Fusing Unit Cover
Right Cover
Logo Plate (P/O Item 15)
Switch Cover
CRU Instruction (P/O Item 15)

110E94770
110E94770 848K76560
ame Plate Kit
Energy Label (P/O Item 15)
Front Cover Switch
Front Cover Kit (Item 4,7,9,13)


## PL 19.2 Cover-Rear,Left Rear

Item

## Part

848 E84631

- 848 E 87322 868E69740 -
- 

---

Description
Rear Cover (REP 19.4.1)
Rear Lower Cover
STM Connector Cover
Left Rear Cover
Bracket
Blind Cover
Data Plate
Thumbscrew
STM Caution Label

## PL19.2



## PL 56.1 DADF Accessory

## Label

Label

## PL56.1



## PL 56.2 DADF Component

120E34

809E50792 930W00121 -
$960 K 62447$ 952K08471Hinge Bracket (Rear)

Description
DADF Base Frame (PL 56.3)
DADF Feeder Assembly (REP 56.2.5)

DADF Rear Cover (REP 56.2.2) DADF Front Cover (REP 56.2.1) Registration Pinch Cover
Tray Stopper
Tray Stopper
Hinge Bracket (Front)
Hinge Bracket (Rear)
Jpper Feeder (PL 56.4) (REF
56.2.4)

Actuator
Spring
DADF Open Sensor
Data Plate
Clamp
DADF PWB (REP 56.2.3)
DADF I/F Wire Harness

## PL56.2



## PL 56.3 DADF Base Frame

## Part

036 K92141 036K92130

809E86290
-
803E13340 059E98711 059E98701

035K85290
035K85320 035K85330 035K85341 035K85380 $035 K 85390$ 035K85400 899E01591 $899 E 01911$

## Description

DADF Base Frame
eft Counter Balance (REP 56.3.1)
Right Counter Balance (REP
56.3.2)

CVT Spring
CVT Chute
VVT Stopper
Registration Pinch Roll (Short) Registration Pinch Roll (Long) Gate Pad
Seal (Chute 2)
Seal (Chute 3)
Seal (Chute 4) Seal (Chute 5)
Seal (B1)
Seal (B2)
Seal (B3)
Shaft
Spring (Hook:C,O)
Spring (Hook:C,C)

PL56.3


PL 56.4 Upper Feeder

Shaft (P/O Item 4)
Pinch Roll (P/O Item 4)
Pinch Roll (P/O Item 4)


## PL 56.5 Feed Roll Nudger Roll

## Assembly

| Item | Part | Description |
| :---: | :--- | :--- |
| 1 | - | Housing |
| 2 | - | Pulley (Feed) |
| 3 | - | Pulley (Nudger) |
| 4 | 423 W05354 | Belt |
| 5 | - | Shaft (Feed) |
| 6 | - | Shaft (Nudger) |
| 7 | - | DADF Feed Roll (P/O Item 14) |
| 8 | - | (REP 56.5.1) |
|  | - | DADF Nudger Roll (P/O Item 14) |
| 9 | 413 W85459 | (REP 56.5.1) |
| 10 | 807 Bearing |  |
| 11 | - | Helical Gear |
| 12 | - | Brake |
| 13 | - | Brake Holder |
| 14 | 604 K80750 | Housing |
|  |  | DADF Feed/Nudger Roll Kit (Item |
|  |  | $7,8)$ |

## PL56.5



j01555605

## PL 56.6 DADF Feed Motor,Harness

## Guide

Item P

## Part

032E40210
110K17140
127 K 66690
930W00121 952K08460 952K08440 $117 K 38961$
-
-
$-$

## Description

Harness Guide (REP 56.6.1)
DADF Feeder Cover Interlock Switch Assembly (Item 8-11) DADF Feed Motor (REP 56.6.2) DADF Document Set Sensor Wire Harness (Sensor) Wire Harness (Motor/Clutch) Ground Wire Bracket (P/O Item 2) Spring (P/O Item 2) DADF Feeder Cover Interlock Switch (P/O Item 2) Wire Harness (P/O Item 2)


## PL 56.7 DADF Feeder Rear Frame

DADF Feed Clutch, DADF Takeaway Clutch
-
121 K52470 423W32055

049K18190
413W85459 807E40790 807E40800 807E40830 807E40840 68580570 868E80570 899E01573 012E18290 899E01581
899E01581 Spring KL-Clip

## PL56.7


j0655607

## PL 56.8 DADF Feeder Front Frame

## Part

803E13330 Knob Handle
807E41000 Gear
868E80542 Bracket
807E40780 Gear (27T)
807E40840 Gear (19T) 815E76320 Ground Plate 815E76340 Ground Plate

PL56.8


## PL 56.9 DADF Tray,Chute

Item
1
2
3

4
5

## Part Description

050K69651 Document Tray (PL 56.11) (REP
56.9.1)

054 K 48570 Invert Chute (PL 56.12) (REP 56.9.3)

054K48581 Retard Chute (PL 56.13) (REP 56.9.2)

054K49150 Floating Chute Spring

PL56.9


## PL 56.10 DADF Roll,Sensor Bracket

| Item |
| :---: |
| 1 |
| 2 |
| 3 |
| 4 |
| 5 |
|  |

Part
$059 K 75780$
059K75790

059K75800 059K75810 049K17820 413W11660 -

930W00121

## Description

DADF Registration Roll DADF Takeaway Roll (REP 56.10.1)

DADF Out Roll
DADF Exit Roll
Sensor Bracket (PL 56.14) (REP 56.10.2)

Bearing
DADF Feeder Frame KL-Clip
DADF Invert Sensor

PL56.10


## PL 56.11 Document Tray

## It

Item
1
2
3
4

8
9
11
12
13
14
15
18

| - | Upper Tray <br> - |
| :--- | :--- |
| Tray Cover |  |
| 868E80501 | Sensor Bracket |
| 930W00121 | DADF Tray Set Guide Sensor, |
|  | Document Tray Size Sensor |
| 038E42770 | Front Side Guide |
| 038E42750 | Rear Side Guide |
| 807E30471 | Pinion Gear |
| 809E51860 | Rack Spring |
| 120E34210 | Actuator |
| 807E37830 | Rack Gear (Front) |
| 807E40750 | Rack Gear (Rear) |
| 952K08451 | Tray Wire Harness |

## PL 56.12 Invert Chute

Actuator (Pre Regi.)
Spring
035K82730 Seal (Long) 035K82740 Seal (Short)

Pad
120E34230 Actuator (Invert) 050E25313 Invert Gate

## PL56.12



Parts List

## PL 56.13 Retard Chute

054E50171
848K68731
035K84270
035K84260
-
-
899E01520
050E28270 $899 E 01510$

019E84132
019E84120 059E08661 899E01531 413W11460 012E18280

## PL56.13



## PL 56.14 Sensor Bracket

Item

## Part

032E40221 930W00121 120E34260 DADF Regi. Sensor Actuator (Regi.) 809E50792 Spring

## PL56.14



Parts List

## Common Hardware

| Item | Part | Description |
| :---: | :---: | :---: |
| AA | 112W27898 | Pan Head Screw (M3x8) |
| AB | 113W20478 | Screw (M3x4:White) |
| AC | $113 W 20678$ | Screw (M3x6:White) |
| AD | $113 W 20698$ | Round Screw (M3x6) |
| AE | 113W20878 | Screw (M3x8:White) |
| AF | 113W21098 | Round Screw (M3x10) |
| AG | 113W21678 | Screw (M3x16:White) |
| AH | 113W27488 | Pan Head Screw (M3x4:White) |
| AJ | 113W27688 | Pan Head Screw (M3x6:White) |
| AK | 114 W 27678 | Bind Head Tapping Screw (M3x6:White) (P 0.5) |
| AL | 115W27878 | Bind Head Tapping Screw (3x8:White) (P 1.4) |
| AM | 115W28078 | Bind Head Tapping Screw (3x10:White) (P 1.4) |
| AN | 116W27678 | Bind Head Screw (M3x6:White) |
| AP | 153W16088 | Tapping Screw (M4x10:White) |
| AQ | 153W16288 | Tapping Screw (M4x12:White) |
| AR | 153W17688 | Tapping Screw (M3x6:White) |
| AS | 153W17888 | Tapping Screw (M3x8:White) |
| AT | 153W18088 | Tapping Screw (M3x10:White) |
| AU | $153 W 27678$ | Bind Head Tapping Screw (M3x6:White) (P 1.06) |
| AV | 153W27878 | Bind Head Tapping Screw (M3x8:White) (P 1.06) |
| AW | 158W27678 | Screw (M3x6:White) |
| AX | $158 W 27688$ | Round Point Screw (M3x7:White) |
| AY | $158 W 27878$ | Screw (M3x8:White) |
| AZ | 252W29450 | Nylon Washer (8) (t 1) |
| BA | 271W11250 | Dowel Pin (1.6x12) |
| BB | 271W16050 | Dowel Pin (2x10) |
| BC | 271W21050 | Dowel Pin (2.5x10) |
| BD | 354W15278 | E-Clip (2:White) |
| BE | 354W19278 | E-Clip (2.5:White) |
| BF | 354W21254 | KL-Clip (3) |
| BG | 354W21278 | E-Clip (3:White) |
| BH | 354W24254 | KL-Clip (4) |
| BJ | 354W24278 | E-Clip (4:White) |
| BK | 354W26278 | E-Clip (5:White) |
| BL | 354W27254 | KL-Clip (6) |
| BM | 354W27278 | E-Clip (6:White) |
| BN | 354W29278 | E-Clip (8:White) |
| BP | 158W36678 | Screw (M4x16:White) |
| BQ | 158W45078 | Screw (M5x10:White) |
| BR | 113W20588 | Pan Head Screw (M2.5x5) |

## Part Number Index

| Part Number | Part List |
| :---: | :---: |
| 003E59630 | PL 10.4 |
| 003E59630 | PL 11.4 |
| 003E59640 | PL 11.4 |
| 003E59640 | PL 10.4 |
| 003E60941 | PL 9.3 |
| 003E60952 | PL 9.1 |
| 003E61510 | PL 10.1 |
| 003E61510 | PL 11.1 |
| 004K03410 | PL 56.1 |
| 005K05890 | PL 11.3 |
| 005K05890 | PL 10.3 |
| 005K06760 | PL 10.3 |
| 005K06760 | PL 11.3 |
| 005K07010 | PL 10.3 |
| 005K07010 | PL 11.3 |
| 005E25160 | PL 8.3 |
| 005E33441 | PL 1.4 |
| 005E33441 | PL 1.9 |
| 005K81880 | PL 10.3 |
| 005K83081 | PL 11.3 |
| 005K83081 | PL 10.3 |
| 005K83510 | PL 13.3 |
| 005K83520 | PL 13.3 |
| 005K83551 | PL 9.1 |
| 005K83930 | PL 3.2 |
| $006 R 01573$ | PL 8.1 |
| 006E78490 | PL 10.6 |
| 006E78490 | PL 11.6 |
| 006E79021 | PL 9.3 |
| 006 K 89940 | PL 9.1 |
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Navi 1.1 Processor + Option

Figure 1 jomg50011


Navi 2.1 IOT


## Navi 2.2 One Tray Module

Navi. 2.2


Figure 1 jolj50022

Navi 2.3 DADF

Navi 2.3


Figure 1 j01j50023

## Navi 2.4 2 Tray Module



Figure 1 jOmg50024

## Chapter 6 General

## 6 General Procedures

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### 6.1.1 Product Name/Product Code/Serial No.

| Destination | Product Name | CPM | Product Code | Serial No. | Note |
| :---: | :---: | :---: | :---: | :---: | :---: |
| DMO-W | WorkCentre 5022 | 22 | G8B | G8B267501 ~ G8B292500 | USB Print/Scan, DADF, Duplex |
| DMO-W | WorkCentre 5024 | 24 | G7B | G7B292501 ~ G7B317500 | USB Print/Scan, DADF, Duplex |
| DMO-E \& DMO-W | WorkCentre 5022 | 22 | G5B | $\begin{aligned} & \text { G5B377501 ~ G5B437500 } \\ & \text { 333377501x ~ 333437500x } \end{aligned}$ | USB Print/Scan, DADF, Duplex |
| DMO-E \& DMO-W | WorkCentre 5024 | 24 | G6B | $\begin{aligned} & \text { G6B317501 ~ G6B377500 } \\ & \text { 333317501x ~ 333377500x } \end{aligned}$ | USB Print/Scan, DADF, Duplex |
| India Direct | WorkCentre 5022 | 22 | G2X | 333437501x ~ 333467500x | USB Print/Scan, DADF, Duplex |
| India Direct | WorkCentre 5024 | 24 | G9B | $333467501 x$ ~ 333497500x | USB Print/Scan, DADF, Duplex |

### 6.1.1.2 Options

| Option |  | Part No. |
| :--- | :--- | :--- |
| Remarks 2 |  |  |
| 1 Tray Module | 497 K14780 | Tray 2, 500 sheets |
| 2 Tray Module | $497 K 14790$ | Trays 3 \& 4, must have 1 Tray Module |
| Stand | $497 K 11620$ | Mobile stand, must have 1 Tray Module |
| Network Kit | $497 K 14820$ | Enables Network Scan \& Print |
| Fax Kit | $497 K 14810$ | Includes Speed Dial Pad |
| Tray Lock | $497 K 14800$ | Tray 1 only |

### 6.1.2 Configuration

This IOT is a Black \& White print engine that uses the electrophotographic method with semiconductor laser beam

The output performance when transporting A4 LEF and $8.5 \times 11$ " LEF Plain paper is $24 \mathrm{ppm} / 22$ ppm . The resolution of the IOT Engine is 600 dots $/ 25.4 \mathrm{~mm}$

This IOT forms a Multi-Function System in combination with the System Controller, UI, IIT, and DADF

### 6.1.2.1 IOT Overview

Table 1

| Item | Contents |
| :--- | :--- |
| Recording System | Electrophotograhic method using OPC Drum |
| Photoreceptor Type/Diameter | OPC/30 mm in diameter |
| Development Method (1 component, 2 com- <br> ponents, etc.) | Dry bicomponent development method |
| Toner component (crush method, polymer- <br> ization method) | EA (HG base) Toner/6.5 Micrometer |
| Exposure System | Semiconductor laser scanning method |
| Transfer Method (charger, etc.) | Transfer Roll Method |
| Fusing System | Heat pressure fusing method by Heat Roll |
| Cleaning Method | Drum: Blade method/Transfer Roll: None |

### 6.1.3 Operating Modes

The following 4 operating modes are available.

| Table 1 |  |
| :--- | :--- |
| Mode | State |
| Running Mode | The data receiving/image creation/recording (printing) operation <br> mode |
| Ready Mode | When the system can enter the Running Mode immediately |
| Low Power Mode | The mode that reduces the power consumption more than the <br> Ready Mode |
| Sleep Mode *1 | The mode that reduces the power consumption further more than <br> the Low Power Mode |

*1 Applies to the International Energy Star Program.

### 6.1.3.1 IOT States

The IOT systems are in the following states in each mode.

| Table 2 |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :---: |
|  | Running Mode | Ready Mode | Low Power <br> Mode | Sleep Mode | Power OFF |  |
| Fusing System <br> (Fusing Unit) | Maintaining the <br> operating tem- <br> perature | Maintaining the <br> standby tem- <br> perature | Stop state | Stop state | Stop state |  |
| Recording Sys- <br> tem <br> (Transfer/Devel- <br> opment) | Operating state | Stop state | Stop state | Stop state | Stop state |  |
| ROS Assembly | Operating state | Stop state | Stop state | Stop state | Stop state |  |
| ESS/MCU PWB <br> (Reference) | Operating state | Standby | Standby | Ready to <br> receive | Stop state |  |

### 6.1.4 Machine Sizes and Basis Weights

The following are the sizes and weights of the individual products: (excluding toner)

### 6.1.4.1 Machine Sizes

Projecting sections such as label recesses are not included. The sizes are for when the Bypass Tray is minimized.

The tolerance is $+/-5 \mathrm{~mm}$.
*1: For details on the machine sizes, refer to 6.1.4.3.
*2: This measurement is for when the Power Cord is disconnected. If it is connected, add +27 mm for Basic Models 1 and 2, and add +22 mm for Basic Model 3.
*3: The height is measured up to the top surface of the Platen Glass. Add +34 mm to this if the Platen Cover is installed and add +119 mm if the DADF is installed.

Table 1

| Product Configuration | Configuration | Machine Size (mm) *1 |  |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Tray Module | Width *2 | Depth | Height *3 |
|  | None (Desktop) | 595 | 573 | 580 |
| Basic Model 2 | 1TM | 595 | 573 | 680 |
| Basic Model 3 | 1TM + Stand | 595 | 573 | 1084 |
| Full Model 1 | 1TM + 2TM | 595 | 573 | 968 |

*1: For details on the machine sizes, refer to 6.1.4.4.
*2: This measurement is for when the Power Cord is disconnected. If it is connected, add +30 mm for Basic Models 1, 2, and Full Model 1, and add +25 mm for Basic Model 3.
*3: The height is measured up to the top surface of the Platen Glass. Add +33 mm to this if the Platen Cover is installed and add +119 mm if the DADF is installed.

### 6.1.4.2 Machine Weights

Measurement Conditions:
Not inclusive of Options, Output Tray, Paper, and New Toner Cartridges.
Max Floor Weight Capacity (Reference value):
$=$ Main Unit (w/ Dup + w/ DADF) $+1 \mathrm{TM}+$ Stand $=36.0 \mathrm{~kg}+10.7 \mathrm{~kg}+19 \mathrm{~kg}=65.7 \mathrm{~kg}$
Max Floor Weight Capacity (Reference value):
$=$ Main Unit (w/Dup + w/ DADF) + 1TM + 2TM + Fax Kit + Margin
$=37.0 \mathrm{~kg}+11.0 \mathrm{~kg}+31.0 \mathrm{~kg}+0.8 \mathrm{~kg}+0.5 \mathrm{~kg}=80.3 \mathrm{~kg}$

### 6.1.4.4 Detailed Machine Sizes

1. Basic Model 1

- Machine Size (W x D $\times \mathrm{H}$ ): $595 \mathrm{~mm} \times 573 \mathrm{~mm} \times 580 \mathrm{~mm}$ (Figure 2)
*1: This machine size (W) does not include the Power Cord.

(Unit : mm)
j0mg61002
Figure 1 j0mg61002

2. Basic Model 2

- Machine Size (W x D x H): $595 \mathrm{~mm} \times 573 \mathrm{~mm} \times 680 \mathrm{~mm}$ (Figure 4)
*1: This machine size (W) does not include the Power Cord

(Unit : mm)
Figure 2 j0mg61004

3. Basic Model 3

- Machine Size (W x D x H): $595 \mathrm{~mm} \times 573 \mathrm{~mm} \times 1,084 \mathrm{~mm}$ (Figure 6)
*1: This machine size (W) does not include the Power Cord.


4. Basic Model 4 (Main Unit + 1TM + 2TM + DADF)

- Machine Size (W x D $\times \mathrm{H}$ ): $595 \mathrm{~mm} \times 573 \mathrm{~mm} \times 968 \mathrm{~mm}$ (Figure 7)
*1: This machine size (W) does not include the Power Cord.



### 6.1.5 Installation Space

### 6.1.5.1 Installation Space

Sufficient space must be made available around the machine for performing activities such as loading paper, refilling, retrieving printouts, replacing consumables, clearing Jams, maintenance inspection, and etc., as well as to ensure that the machine's performance can be maintained.

- Width: The max. width with the MSI Tray pulled out is 921 mm .
- Depth: The depth with the Tray pulled out is 960 mm . (Including the Front CoverÅj

The installation space includes the following working space.

- Width: 80 mm added to the left and 100 mm added to the right
- Depth: 400 mm added to the front (for pulling out of Tray) and 100 mm added to the back (for air circulation)

| Table 1 |  |  |
| :--- | :---: | :---: |
| Configuration Width (mm) Depth (mm) Area (square <br> meters) <br> Main Unit (w/ Platen Cover or w/ <br> DADF) 1101 1475 1.62 <br> Main Unit + 1TM 1101 1475 1.62 <br> Main Unit + 1TM + Stand 1101 1475 1.62 <br> Main Unit + 1TM + 2TM 1101 1475 1.62 |  |  |

- Width: The max. width with the MSI Tray pulled out is 921 mm
- Depth: The depth with the Tray pulled out is 975 mm . (Including the Front CoverÅj

The installation space includes the following working space.

- Width: 80 mm added to the left and 100 mm added to the right
- Depth: 400 mm added to the front (for pulling out of Tray) and 100 mm added to the back (for air circulation)


### 6.1.5.2 Occupied Space

The occupied space may include a fully extended Bypass Tray and Output Tray.
Table 2

| Configuration | Depth (mm) | Area (square <br> meters) |
| :--- | :--- | :--- |
| Main Unit + Platen Cover | 573 | 0.54 |
| Main Unit + Platen Cover + 1TM | 573 | 0.54 |
| Main Unit + DADF | 573 | 0.54 |

Table 2

| Configuration | Depth (mm) | Area (square <br> meters) |
| :--- | :--- | :--- |
| Main Unit + DADF + 1TM | 573 | 0.54 |
| Main Unit + DADF + 1TM + Stand | 573 | 0.54 |
| Main Unit + DADF + 1TM + 2TM | 573 | 0.54 |

### 6.1.5.4 Detailed Installation Spaces

1. Main Unit (w/ DADF)

- Installation Space (W x D): $1101 \mathrm{~mm} \times 1475 \mathrm{~mm}$ (Figure 1)


2. Main Unit (w/ DADF) + 1TM

- Installation Space (W x D): $1101 \mathrm{~mm} \times 1475 \mathrm{~mm}$ (Figure 2)


3. Main Unit (w/ DADF) $+1 T M+$ Stand

- Installation Space (W x D): $1101 \mathrm{~mm} \times 1475 \mathrm{~mm}$ (Figure 3)


Figure 3 j0mg61010
4. Main Unit (w/ DADF) + 1TM + 2TM

- Installation Space (W x D): $1101 \mathrm{~mm} \times 1475 \mathrm{~mm}$ (Figure 4)


Figure 4 jOmg61011

### 6.1.6 Levelness

As long as the machine is placed horizontally and the maximum difference under the M/C Cabinet (Casters) is within 5 mm between all the front, the rear, the right, and the left, there should not be any interference with its performance.

### 6.1.7 Operating Air Pressure

The machine operates normally between 0 to $2,500 \mathrm{~m}$ ( 0 to 8,200 feet).
However, when the altitude exceeds $2,000 \mathrm{~m}$, an adjustment in the field may be required.

### 6.1.8 Electrical Specification

Specifies the power supply operating voltage/frequency and the power consumption.

### 6.1.8.1 Power Supply Operating Voltage and Frequency

Possessing an electric configuration that is applicable to the following power supply specifications:
Table 1

| Configuration | Source Voltage (V) | Frequency (Hz) |
| :--- | :--- | :--- |
| WC $5022 / 5024$ | $220-10 \%$ to $240+10 \%$ | $50 / 60+/-3 \%$ |

### 6.1.10 Installation Environment

This machine can be operated under the following conditions:

- Temperature: 10 Degree Celsius to 32 Degree Celsius
- Humidity: 15 to $85 \%$ (with no condensation)
- Altitute: 0 to $2,500 \mathrm{~m}$


### 6.1.11 Warm Up Time

The time required before print operation can start after the main power is turned ON or after the Sleep Mode and the Low Power Mode is cancelled is as follows

## Table 1

| Measurement <br> Conditions | Rated at 20 Degrees Celsius/65\% RH. <br> Toner Recovery and Setup Cycle are not included. <br> Power ON after seasoning when the power has been OFF for 3 hours or <br> longer. |
| :--- | :--- |
| Basic Configura- <br> tion | Standard Main Unit |

*1: [Time taken from power ON to the UI entering the Standby state] or
the time equal to [Power ON to 1 st sheet is output] - [Standby to 1 st sheet is output]
Table 2

| Table 2 |  |
| :--- | :--- |
| Configuration | Immediately after main power is turned ON*1 |
| WC 5022/5024 | 19 s or faster |

*1: [Time taken from power ON to the UI entering the Standby state] or
the time equal to [Power ON to 1st sheet is output] - [Standby to 1st sheet is output]

### 6.1.12 FCOT

## <Definition>

The time that is required since <Start> is pressed until the tail edge of paper is output to the defined output destination.

The measurement result is rounded to the first decimal place.

- Prerequisite

Table 1

| Item | Contents |
| :--- | :--- |
| Document/Paper Size | Slow Scan Length is Letter LEF (8.5 inch $=215.9 \mathrm{~mm})$ or <br> shorter. <br> Document size must be detected before <Start> is pressed. <br> When using the Platen, as the document size is detected <br> when the Platen Cover is closed, the start should be within 7 <br> seconds from the time the Platen Cover is closed and the <br> Carriage is at the scan position.When using the DADF, the <br> document must already be loaded and the Carriage at the <br> home position. |
| IIT/DADF Status | Specify the Tray directly (including MSI) |
| Tray Used | $1->1$ Sided Copy |
| Copy Side Settings | Plain |
| Paper Quality Settings | Text Mode |
| Document Type | $100 \%$ (excluding cases where the AMS result became 100\%) |
| Reduce / Enlarge | The Fusing Unit must be in the Ready state |
| State of Fusing Unit | Uncollated |
| Output | 1 Up (not N-Up/ID Card Copy) |
| N-Up | Do not perform |
| AutoRotation |  |

- 24/22-sheet models FCOT

| Table 2 |  |  |  |
| :--- | :--- | :--- | :--- |
| No. | Document Set Platen/ <br> DADF | Output Tray | FCOT (PS: $\mathbf{1 0 0} \mathbf{~ m m} / \mathbf{s})$ |
| 1 | Platen | Center Tray | 7.2 s or faster |
| 2 | DADF | Center Tray | 11.0 s or faster |

### 6.1.13 Print Speed

Continuous speed (PPM) of the print engine is defined as follows:
During output to Face Down Tray, taking the time from when the tail edge of the 1st sheet is output from the IOT exit area until the tail edge of the 11th sheet is output from the MC exit area to be $t$ seconds, the no. of sheets that is printed in 1 minute is given by the formula: [(60/ t) $\times 10$ for 1 Sided and $(60 / t) \times 20$ for 2 Sided] as shown in the following table. The numerical value for Duplex is IPM (Images Per Minute).

## Limitations

- This does not include the time for settings/cleaning/sagging/procon.
- When automatic recognition of paper size at the MSI is in operation, it prints at the corresponding productivity rate of that paper size. However, if the paper size is not automatically detected, the 1st paper is printed with the same productivity as the A3 SEF or 17" paper. Immediately after that, the 2nd BTR is cleaned, then the 2nd and subsequent paper will be printed with the productivity of the paper size that was detected when printing the 1st paper.


## 24/22 IOT (feed from Tray/output to Center Tray)

Unit: 1 Sided: ppm, 2 Sided: ipm


Table 1

| Paper Type Settings | 216.0 mm or shorter in the SS direction and 210.0 mm or longer in the FS direction |  |  |  | 216.1 mm to 297.2 mm in the SS direction |  | 297.3 mm to 364.1 mm in the SS direction |  | 364.2 mm to 432.0 mm in the SS direction (A3S/11x17S) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { A4 LEI } \\ & 8.5 \times 11 \end{aligned}$ B5 LEI | LEF | A5 SE B5 SE 5.5x8.5 | SEF | $\begin{aligned} & \text { A4 SEF } \\ & 8.5 \times 11 \end{aligned}$ |  | $\begin{aligned} & \text { B4 SEF } \\ & 8.5 \times 13 \\ & \text { SEF8.5 } \\ & \text { SEF8.5 } \\ & \text { SEF } \end{aligned}$ | x14 <br> $\times 13.4$ | $\begin{array}{\|l\|l\|} \hline \text { A3 SE } \\ \text { 11x17 } \end{array}$ | SEF |
|  | $\begin{array}{\|l\|} \hline 1 \\ \text { Sided } \end{array}$ | $\begin{aligned} & \hline 2 \\ & \text { Sided } \end{aligned}$ | $\begin{aligned} & 1 \\ & \text { Sided } \end{aligned}$ | $\begin{aligned} & \mathbf{2} \\ & \text { Sided } \end{aligned}$ | $\begin{aligned} & 1 \\ & \text { Sided } \end{aligned}$ | $\begin{aligned} & \hline 2 \\ & \text { Sided } \end{aligned}$ | $\begin{aligned} & 1 \\ & \text { Sided } \end{aligned}$ | $\begin{aligned} & \hline 2 \\ & \text { Sided } \end{aligned}$ | $\begin{aligned} & 1 \\ & \text { Sided } \end{aligned}$ | $\begin{aligned} & \hline 2 \\ & \text { Sided } \end{aligned}$ |
| Extra <br> Heavy- <br> weight <br> Heavy- <br> weight <br> Gloss | 13/13 | NA | 5/5 | NA | 7/7 | NA | 7/7 | NA | 7/7 | NA |

*1 : There is no 2 Sided for Plain Reload
*2 : IOT designed value: 23.55

### 6.1.14 Tray (Paper Feed)

### 6.1.14.1 Paper Trays

Paper Trays refer to all type of Trays that are pulled out towards the front.The Main Unit has the MSI and the 250 -sheet Paper Tray ( 1 level) as standard configuration. As field options, the 500 -sheet Paper Tray (Single Tray Module: STM) and the 500 -sheet 2 Level Paper Tray (2Tray Module: 2 TM ) are available. The MSI is installed on the left side of the IOT by standard.

### 6.1.14.2 Paper Tray Characteristics

*1: B Zone/Fresh Paper, P Paper
Table 1

| $\begin{array}{\|l\|} \hline \text { IOT/ } \\ \text { TM } \end{array}$ | Tray No. | Supported <br> Paper <br> (Standard Size) | Supported Paper (Non-Standard Size) (W x L) mm | Supporte <br> d Paper <br> Weight <br> (gsm) | Storage Capacity *1 | Remarks *3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| IOT | Tray 1 | $\begin{aligned} & \text { Min: A5 SEF, } \\ & 5.5 \times 8.5^{\prime \prime} \\ & \text { Max: A3 SEF, } \\ & 11 \times 17{ }^{\prime \prime} \text { SEF } \end{aligned}$ | Non-Standard Sizes not supported | 60-90 | 250 | Stack height: 27 mm |
|  | MSI | $\begin{aligned} & \text { Min: A5 SEF } \\ & \text { Max: A3 SEF, } \\ & 11 \times 17 \text { " SEF } \end{aligned}$ | $\begin{aligned} & \text { Min: } 127 \times 98{ }^{* 2} \\ & \text { Max: } 297 \times 432 \end{aligned}$ | 60-216 | 100 | Stack height: 10 mm |
| STM | Tray 2 | Min: A5 SEF <br> Max: A3 SEF, <br> 11x17" SEF | Non-Standard Sizes not supported | 60-216 | 500 | Stack height: 54 mm |
| 2TM | Tray 3 | $\begin{aligned} & \text { Min: A5 SEF } \\ & \text { Max: A3 SEF, } \\ & 11 \times 17 \text { " SEF } \end{aligned}$ | Non-Standard Sizes not supported | 60-216 | 500 | Stack height: 54 mm |
|  | Tray 4 | $\begin{aligned} & \text { Min: A5 SEF } \\ & \text { Max: A3 SEF, } \\ & 11 \times 17 \text { " SEF } \end{aligned}$ | Non-Standard Sizes not supported | 60-216 | 500 | Stack height: 54 mm |

*1: B Zone/Fresh Paper, P Paper

### 6.1.14.3 Remaining Paper Amount Detection

- When the power is turned OFF during liftup, if the power is turned ON again without removing the Tray, and the Tray is inserted again while the Bottom Plate has not dropped, the remaining paper amount cannot be detected correctly.

Table 2

| Target Tray | Detection \& Notification | Remarks |
| :--- | :--- | :--- |
| Tray 1-4 | None |  |
| MSI | None |  |

- When the power is turned OFF during liftup, if the power is turned ON again without removing the Tray, and the Tray is inserted again while the Bottom Plate has not dropped, the remaining paper amount cannot be detected correctly.


### 6.1.14.4 Load while RUN

The function that enables loading of paper into a Tray that is not being used while printing is in progress is available.

### 6.1.16 Classifications and Functions

### 6.1.16.1 Classifications and Functions

This section describes the relationship between paper type selection and paper feeding.
The Paper Type Settings for the Main Unit Tray and Option Trays can be set at the Key Operator Tools Mode (KO) or the CE Mode.

The Paper Type Settings for the MSI can also be set in the same way as for the Main Unit Trays at the KO Mode or the CE Mode.

O: Possible, X: Not Possible

| Tray | UI Classificatio n | IOT Paper Type Data | Weight gsm | Function |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Paper Size |  | Automati c 2 Sided Print * | Output |
|  |  |  |  | Standar d Size | NonStandar d Size |  | Exit1 |
| Tray 1 | Plain 1 | Normal Paper | 64-79 | O | X | 0 | 0 |
|  | Plain 2 | Normal Paper | 80-90 |  |  |  |  |
|  | Lightweight | Thin Paper | 60-63 | 0 | X | 0 | 0 |
| $\begin{aligned} & \text { Tray } 2 \\ & \text { Tray 3 } \\ & \text { Tray } 4 \end{aligned}$ | Plain 1 | Normal Paper | 64-79 | 0 | X | 0 | 0 |
|  | Plain 2 | Normal Paper | 80-90 |  |  |  |  |
|  | Heavyweight | Thick Paper 1 | 91-169 | 0 | X | X | 0 |
|  | Extra Heavyweight | Thick Paper 2 | 170-216 | 0 | X | X | 0 |
|  | Lightweight | Thin Paper | 60-63 | 0 | X | 0 | 0 |
| MSI | Plain 1 Plain 2 | Normal Paper Normal Paper | $\begin{aligned} & 64-79 \\ & 80-90 \end{aligned}$ | 0 | ÇO | 0 | 0 |
|  | Heavyweight | Thick Paper 1 | 91-169 | 0 | ÇO | X | 0 |
|  | Extra Heavyweight | Thick Paper 2 | 170-216 | 0 | ÇO | X | 0 |
|  | Lightweight | Thin Paper | 60-63 | 0 | ÇO | 0 | 0 |

*: Automatic 2 Sided Print cannot support Non-Standard Size paper.

### 6.1.16.2 Classifications and Paper Types

This is not specified as there is no classification.

### 6.1.17 Auto 2 Sided Printing

The paper sizes and weights that can be used for 2 sided print are as follows.

1. Paper Size

- Min: A5 SEF / B5 SEF
- Max: A3 SEF, 11x17" SEF

2. Paper Weight

- 60 gsm to 90 gsm


### 6.1.18 Output Function

### 6.1.18.1 Center Tray

Supported Size: All paper sizes handled by the machine
Capacity: The average values of the no. of sheets that can be accommodated are as follows (using fresh paper).

| Configuration | Output Tray | Paper Type | Output Capacity |
| :--- | :--- | :--- | :--- |
| Center Tray | Top of machine | A4 LEF Standard Paper (P <br> Paper) | 250 sheets |
|  | Heavyweight (90 to 216 gsm) | 50 sheets |  |

- The above is Simplex print
- The ability to accomodate A4 SEF and Letter SEF is not defined.
- Full Stack detection: None
- Finishing Capability
- Can easily sort without folding or messing up the order
- Paper curl: 20 mm or less (standard paper, 22 Degree Celsius/55\% RH)
- Output orientation: Face down


### 6.1.18.2 SCT

SCT (Simple Catch Tray) output function not available.

### 6.1.18.3 OCT

OCT (Offset Catch Tray) output function not available.

### 6.1.18.4 Side Tray

Side Tray output function not available.

### 6.1.19 Resolution/Gradation

### 6.1.19.1 IOT Unit

- Resolution

Fast Scan: 600 dots/25.4 mm (by the ESS), Slow Scan: 600 dots/ 25.4 mm

- Gradation

256-Gradation

### 6.1.19.2 Copy Quality/Resolution

- Data resolution: Processing resolution for ESS output

| Table 1 |  |  |
| :--- | :--- | :--- |
| Printing Type |  |  |
| BW | Data Resolution (dpi) <br> Depth | $600 \times 600$ <br> 1 bit |
|  | IE (Black Text only) | None |

- Output Resolution: The resolution that is printed by the IOT after receiving the above ESS data

| Table 2 |  |  |
| :--- | :--- | :--- |
| Printing Type |  |  |
| BW | Output Resolution (dpi) <br> Depth | $600 \times 600$ <br> 1 bit |
|  | IE (Black Text only) | None |

### 6.1.20 Image Loss

Each paper size has the following image loss.

- Lead Edge: $4+/-1.5 \mathrm{~mm}$ or shorter
- Side Edge: $4+/-1.5 \mathrm{~mm}$ or shorter

To adjust the Edge Erase amount, refer to [ADJ 18.1.3 Edge Erase Value Adjustment] in Chapter 4 of the Service Manual.

### 6.1.21 Print Area

### 6.1.21.1 Paper Sizes that Can be Transported

The minimum and maximum paper sizes that can be transported in the Main Unit are as follows:

- Minimum transportable paper size:
- Width IOT/STM/2TM: 148.5 mm (A5 SEF), MSI: 127 mm (Non-Standard Size)
- Length MSI: 98 mm (Non-Standard Size)
- Maximum transportable paper size:
- Width: 297.0 mm (A3)
- Length: 431.8. mm (11x17)


### 6.1.21.2 Maximum Print Area

The printable area defines the area where the image can be printed. The maximum printable area of the Main Unit is as follows.

- Maximum printable area: 297.0 mm wide $\times 425.8 \mathrm{~mm}$ long


### 6.1.21.3 Maximum Print Guaranteed Area

The area where the image quality is guaranteed is referred to as Print Guaranteed Area. The Print Guaranteed Area of the Main Unit is as follows

- Maximum print guaranteed area: 289.0 mm wide $\times 423.4 \mathrm{~mm}$ long

However, this print area is fully applied only when the Copy Job and Print Job uses paper with size A3 SEF in width direction or $11 \times 17$ " SEF in length direction.

### 6.1.22 Alignment Specification

- Alignment Measurement Method and Specification (Calculated for 100\%)
- Alignment (Calculated for 100\%) (Upper IOT Side 1, Lower IOT Side 2)
- (-) means a deviation in the Lead direction while (+) means a deviation in the Tail direc tion

NOTE: Effect of paper elongation and shrinkage due to environmental changes is not included

| Item | SYSTEM Spec *1 (Platen) |  |  | SYSTEM Spec (DADF) | IOT |  |  | IIT | DADF | Conditions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Tray | MSI *2 | $\begin{aligned} & \text { STM } \\ & \text { 2TM *5 } \end{aligned}$ |  | Tray | MSI*2 | $\begin{aligned} & \text { STM } \\ & \text { 2TM *5 } \end{aligned}$ |  |  |  |
| Lead Regi *3 | $\begin{aligned} & +/-2.8 \mathrm{~mm} \\ & +/-3.8 \mathrm{~mm} \end{aligned}$ | $+/-3.6 \mathrm{~mm}$ | $+/-3.6 \mathrm{~mm}$ | $\begin{aligned} & +/-3.8 \mathrm{~mm} \\ & +/-4.4 \mathrm{~mm} \end{aligned}$ | $\begin{aligned} & +/-2.4 \mathrm{~mm} \\ & +/-3.4 \mathrm{~mm} \end{aligned}$ | $+/-3.1 \mathrm{~mm}$ | +/-3.1 mm | $+/-0.7 \mathrm{~mm}$ | $\begin{aligned} & +/-1.5 \mathrm{~mm} \\ & +/-1.5 \mathrm{~mm} \end{aligned}$ |  |
| Side Regi *4 | $\begin{aligned} & +/-3.4 \mathrm{~mm} \\ & +/-3.8 \mathrm{~mm} \end{aligned}$ | $+/-3.6 \mathrm{~mm}$ | $+/-3.4 \mathrm{~mm}$ | $\begin{aligned} & +/-4.2 \mathrm{~mm} \\ & +/-4.6 \mathrm{~mm} \end{aligned}$ | $\begin{aligned} & +/-3.0 \mathrm{~mm} \\ & +/-3.4 \mathrm{~mm} \end{aligned}$ | $+/-3.2 \mathrm{~mm}$ | $+/-3.0 \mathrm{~mm}$ | $+/-0.75 \mathrm{~mm}$ | $\begin{aligned} & +/-1.5 \mathrm{~mm} \\ & +/-1.5 \mathrm{~mm} \end{aligned}$ |  |
| Lead Skew (200 mm) | $\begin{aligned} & +/-2.4 \mathrm{~mm} \\ & +/-2.8 \mathrm{~mm} \end{aligned}$ | $+/-2.7 \mathrm{~mm}$ | $+/-2.4 \mathrm{~mm}$ | $\begin{aligned} & +/-2.8 \mathrm{~mm} \\ & +/-3.2 \mathrm{~mm} \end{aligned}$ | $\begin{aligned} & +/-1.9 \mathrm{~mm} \\ & +/-2.3 \mathrm{~mm} \end{aligned}$ | $+/-2.2 \mathrm{~mm}$ | $+/-1.9 \mathrm{~mm}$ | $+/-0.8 \mathrm{~mm}$ | $\begin{aligned} & +/-1.0 \mathrm{~mm} \\ & +/-1.0 \mathrm{~mm} \end{aligned}$ |  |
| Side Skew (400 mm) | $\begin{aligned} & +/-4.4 \mathrm{~mm} \\ & +/-4.6 \mathrm{~mm} \end{aligned}$ | $+/-4.8 \mathrm{~mm}$ | $+/-4.4 \mathrm{~mm}$ | $\begin{aligned} & +/-5.4 \mathrm{~mm} \\ & +/-5.6 \mathrm{~mm} \end{aligned}$ | $\begin{aligned} & +/-3.8 \mathrm{~mm} \\ & +/-4.0 \mathrm{~mm} \end{aligned}$ | $+/-4.4 \mathrm{~mm}$ | $+/-3.8 \mathrm{~mm}$ | $+/-1.2 \mathrm{~mm}$ | $\begin{aligned} & +/-2.2 \mathrm{~mm} \\ & +/-2.2 \mathrm{~mm} \end{aligned}$ |  |
| Horizontal R/E Precision (All area) <br> Applicable for 100\% | $\begin{aligned} & +/-1.05 \% \\ & +/-1.4 \% \end{aligned}$ | - | - | $\begin{aligned} & +/-1.6 \% \\ & +/-2.0 \% \end{aligned}$ | $\begin{aligned} & +/-0.95 \% \\ & +/-1.3 \% \end{aligned}$ | ${ }_{-}^{-}$ | - | $+/-0.31 \%$ | $\begin{aligned} & +/-0.5 \% \\ & +/-0.5 \% \end{aligned}$ | This value is for length of 280 mm |
| Vertical R/E Precision (All area) Applicable for 100\% | $\begin{aligned} & +/-1.05 \% \\ & +/-1.4 \% \end{aligned}$ | - | - | $\begin{aligned} & +/-1.6 \% \\ & +/-2.0 \% \end{aligned}$ | $\begin{aligned} & +/-0.95 \% \\ & +/-1.3 \% \end{aligned}$ |  | - | +/-0.31\% | $\begin{aligned} & +/-0.5 \% \\ & +/-0.5 \% \end{aligned}$ | This value is for length of 400 mm |
| Perpendicularity (400 mm) | +/-3.6 mm | - | - | +/-3.4 mm | +/-2.3 mm | - | - | +/-1.7 mm | $\begin{aligned} & +/-2.2 \mathrm{~mm} \\ & +/-2.2 \mathrm{~mm} \end{aligned}$ |  |
| Linearity (Vertical) | 1.8 mm | - | - | 2.4 mm | 1.4 mm | $\left.\right\|^{-}$ | - | $0.8 \mathrm{~mm}$ | $\begin{aligned} & 0.5 \mathrm{~mm} \\ & 0.5 \mathrm{~mm} \end{aligned}$ | This value is for length of 400 mm |
| Linearity (Horizontal) | 1.8 mm | - | - | 2.4 mm | 1.4 mm | - | - | Not defined | - | This value is for length of 280 mm |
| Linearity (Diagonal) | 1.8 mm | - | - | 2.4 mm | 1.4 mm | - | - | Not defined | - | This value is for length of 283 mm |
| Trapezoid Correction (400 mm) | +/-2.1 mm | - | - | +/-3.0 mm | +/-2.0 mm | - | - | +/-0.7 mm | $\begin{aligned} & +/-1.8 \mathrm{~mm} \\ & (/ 280 \mathrm{~mm}) \end{aligned}$ |  |

*1: Specified in the state where the center of the document is set correctly.
*2: Specified in the state where the Side Guide is set correctly.
*3: The User Adjustment Pitch is 0.254 mm .
*4: The User Adjustment Pitch is 0.135 mm .

- DC Test Pattern (STP3600) (Figure 1)



## Figure 1 j0ch61015

How to Measure

| Table 2 |  |
| :--- | :--- |
| Measurement Item | How to Measure |
| Lead Regi [mm] | (P1 to P2) - Reference value *1 |
| Side Regi [mm] | (P7 to P8) - Reference value *1 |
| Lead Skew (200 mm) [mm] | (P9 to P6)-(P3 to P4)-(P11 to P12) |
| Side Skew (400 mm) [mm] | [(P8 to P13)-280]/280x100 |
| Horizontal R/E Precision (All area) <br> [\%] | [(P2 to P14)-400]/400x100 <br> Vertical R/E Precision (All area) <br> [\%] <br> Perpendicularity [mm] <br> The shift between P14 and the perpendicular line that <br> extends from the intersection of the straight line connect- <br> ing P4 and P6 and the line A. |
| Linearity (Vertical) (400 mm) [mm] | The maximum shift between the intersections of the verti- <br> cal line B with the various horizontal lines and the straight <br> line connecting P10 and P12. |
| Linearity (Horizontal) (280 mm) <br> [mm] | The maximum shift between the intersections of the hori- <br> zontal line C with the various vertical lines and the <br> straight line connecting P10 and P15. |
| Linearity (Diagonal) (280 mm) <br> [mm] | The maximum shift between the intersections of the diag- <br> onal line D with the various lines and the straight line <br> connecting P17 and P13, or the maximum shift of the <br> intersections of the diagonal line E with the various lines <br> and the straight line connecting P8 and P18, whichever is <br> larger. |
| Trapezoid Correction [mm] | (P10 to P12)-(P15 to P16) |

### 6.1.23 I/F Specification

### 6.1.23.1 I/F Layout Sketch



Figure 1 j0lj60007

### 6.1.23.2 I/F Overview

The overview of the supported I/F is as follows.

| Table $\mathbf{1}$ |  |  |
| :--- | :--- | :--- |
| No. | Name | Overview |
| 1 | $10 B A S E-T / 100 B A S E-T X ~ I / F ~$ <br> (Optional) | Connects the Network Cable |
| 2 | USB2.0 I/F | Connects the cable for USB 2.0. |

### 6.1.24 Print Feature

*1: The speed may also drop due to Image Quality adjustment. The print speed may also drop depending on the document.

| Item | Contents |
| :--- | :--- |
| Type | Built-in Type |
| Continuous Print Speed*1 | Conforms with the Basic Feature/Copy Feature |
| Resolution | Output Resolution: 600x600 dpi <br> Data Processing Resolution: 600x600 dpi |
| Page-Description Language | Standard: HBPL <br> Options: PCL6 - available when the Network Kit (PCL) Option is <br> installed (Post Launch) |
| Supported Protocols <br> Ethernet (Standard) | TCP/IP v4/v6 ((lpd, Port9100) |
| Supported OS | Windows XP, Windows XP Professional x64 Edition Windows <br> Server 2003, Windows Server 2003 x64 Editions Windows <br> Vista, Windows Vista 64 bit Windows Server 2008 (x86), Win- <br> dows Server 2008 (x64) Windows Server 2008 R2 Windows 7, <br> Windows 7 64 bit Windows 8, Windows 864 bit Windows <br> Server 2012 (x64) |
| Built-in Fonts | Standard: None <br> Options: PCL compatible 81 Fonts - available when the Net- <br> work Kit (PCL) Option is installed (Post Launch) |
| Emulation | None <br> Interface <br> Standard: USB 1.1 / 2.0 <br> Options: Ethernet 100 BASE-TX/10 BASE-T |

*1: The speed may also drop due to Image Quality adjustment. The print speed may also drop depending on the document.

### 6.1.25 Scan Feature Specifications

*1: The scan speed differs depending on the document.

| Table 1 |  |
| :--- | :--- |
| Type | Contents |
| Color Scanner |  |
| Scan Resolution | Conforms with the Basic Feature/Copy Feature |
| Scan Gradation | Monochrome: 600x600 dpi, 400x400 dpi, 300x300 dpi, 200x200 <br> dpi Color: 300x300 dpi, 200x200 dpi |
| Document Scan Speed*1 | 8 bit input and 8 bit output for each color of RGB |
| Monochrome: 18 sheets/min <br> [When using Xerox standard document (A4 LEF), 200 dpi, Scan <br> to PC (TWAIN: USB)] <br> Color: 4 sheets/min <br> [When using Xerox standard document (A4 LEF), 200 dpi] |  |
| Interface | Standard: USB 1.1 / 2.0 <br> Options: Ethernet 100 BASE-TX/10 BASE-T |
| Scan to PC(TWAIN: USB) | Output Format:Monochrome/Color: depends on application <br> Supported OS: <br> Windows XP, Windows XP Professional x64 Edition Windows <br> Server 2003, Windows Server 2003 x64 Editions Windows <br> Vista, Windows Vista 64 bit Windows Server 2008 (x86), Win- <br> dows Server 2008 (x64) Windows Server 2008 R2 Windows 7, <br> Windows 7 64 bit Windows 8, Windows 8 64 bit Windows Server <br> 2012 (x64) |
| Scan to PC(SMB) | Supported Protocols: TCP/IP (SMB) <br> Output Format: <br> Monochrome: TIFF (MultiPages), PDF Color: JPEG, PDF |
| Scan to E-mail | Supported Protocols: TCP/IP (SMTP) <br> Output Format: <br> Monochrome: TIFF (MultiPages), PDF Color: JPEG, PDF |

*1: The scan speed differs depending on the document.

### 6.1.26 Fax Feature

### 6.1.26.1 Fax Feature

| Item | Contents |
| :---: | :---: |
| Sent document size | Max: A3 |
| Recording paper size | Max: A3, Min: A4 |
| Transmission time | 3 s or faster |
| Communication Mode | Super G3 / G3 ECM / G3 (ITU-T) |
| Scan line density | Standard: $8 \times 3.85$ lines $/ \mathrm{mm}, 200 \times 100 \mathrm{dpi}$ High Quality: $8 \times 7.7$ lines/mm, 200x200 dpi Superfine ( 400 dpi ): $16 \times 15.4$ lines $/ \mathrm{mm}, 400 \times 400 \mathrm{dpi}$ |
| Encoding Method | MH, MR, MMR, JBIG |
| Communication speed | $\begin{aligned} & \hline \text { G3: } 33.6 / 31.2 / 28.8 / 26.4 / 24.0 / 21.6 / 19.2 / 16.8 / 14.4 \text { / } \\ & 12.0 / 9.6 / 7.2 / 4.8 / 2.4 \mathrm{kbps} \end{aligned}$ |
| Applicable lines | PBX, Facsimile Communication Network (PSTN) |

### 6.1.26.2 Direct Fax Feature

| Table 2 |  |
| :--- | :--- |
| Item | Contents |
| Sent document size | A3, B4, A4 |
| Communication speed | According to the Fax Function |
| Communication resolution | Standard: 200x100 dpi (7.9x3.9 dots/mm) <br> High Qualist: 200x200 dpi $(7.9 \times 7.9$ dots/mm) <br> Superfine: 400x400 dpi (15.7x15.7 dots/mm) |
| Applicable lines | According to the Fax Function |
| Supported OS | Windows XP, Windows XP Professional x64 Edition Windows <br> Server 2003, Windows Server 2003 x64 Editions Windows <br> Vista, Windows Vista 64 bit Windows Server 2008 (x86), Win- <br> dows Server 2008 (x64) Windows Server 2008 R2 <br> Windows 7, Windows 764 bit Windows 8, Windows 8 64 bit <br> Windows Server 2012 (x64) |

### 6.1.27 Document Feeder (DADF)

- CPS (Local) is an option

| Item | Contents |
| :--- | :--- |
| Type of Document Feeder | Duplex Auto Document Feeder |
| Originals Size/Type | Max: A3, $11 \times 17 "$ <br> Min: A5 <br> 38 to $128 \mathrm{~g} / \mathrm{m} 2$ (Duplex: 50 to $128 \mathrm{~g} / \mathrm{m} 2$ ) |
| Document capacity *1 | 110 sheets |
| Document replacement <br> speed <br> (A4 LEF 1 Sided Copy) | WC $5022: 22$ sheets/min <br> WC 5024: 24 sheets/min |
| Size/Weight | Width: 540 mm or shorter x Depth: 492 mm or shorter $\times$ Height: <br> 115 mm or shorter <br> 6.7 kg or lighter |

*1: Xerox P Paper

### 6.1.28 Billing Counter

### 6.1.28.2 Billing Counter

1. Type of Billing Counter

- The following counters are provided for this product.

| Table 1 (Counter Groups) |  |
| :--- | :--- |
| Type | Description |
| Group I | This counter group had been defined as technical standard to fulfill the <br> billing needs by Operation Mode (by service type, such as Copy) and <br> Output Color |
| Group II | The large size counter function |

Table 2 (Counter Type)

| Type | Description | Range | Remarks |
| :--- | :--- | :--- | :--- |
| BW Copy Counter | The total number of printed <br> impressions that had been out- <br> put by the machine as Copy Jobs | $0 \sim 10,000,000$ | All Report types are <br> counted as Print. |
| BW Print Counter | The total number of printed <br> impressions for Print Jobs and <br> Reports | $0 \sim 10,000,000$ |  |
| BW Fax Counter | The total number of printed <br> impressions for Fax Jobs | $0 \sim 10,000,000$ |  |
| BW Large Size <br> Counter | The total number of large size <br> impressions for Copy/Print/Fax <br> Print | $0 \sim 10,000,000$ |  |

2. Format of Billing Counter

- Including the backup, there are 2 sets of installed Billing Counters (that are defined in Type of Billing Counter). These Billing Counters are installed in the NVMs of the ESS / MCU PWB.

3. Billing Meter
a. Billing Meter Display

- Meter 1: Equivalent to the total number of sheets for Copy Counter, Print Counter, and Fax Counter
- Meter 2: Equivalent to the number of sheets for Copy Counter
- Meter 3: Equivalent to the number of sheets for Print Counter
- Meter 4: Equivalent to the number of sheets for Fax Counter
- Meter 5: Total number of sheets for Large Size
b. Billing Meter Notification

| Meter | Check Method |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | UI | MIB | Report | CWIS |
| Meter 1 | 0 | 0 | 0 | X |
| Meter 2 | O | 0 | 0 | X |
| Meter 3 | 0 | 0 | 0 | X |
| Meter 4 | O | 0 | 0 | X |
| Meter 5 | 0 | 0 | 0 | X |

### 6.1.29 Environmental Feasibility (Energy Star Program)

- The energy consumption for mode transition, recovery time, and the various modes are as follows.
(Power Supply: AC 230V)

| Table 1 |  |  |
| :--- | :--- | :--- |
|  | TEC Method (kWh) |  |
|  | Electrical Power <br> (Energy Star Standard) | Electrical Power Report |
| 22 CPM <br> CPFS | 1.79 | 1.38 |
| 24 CPM <br> CPFS | 1.93 | 1.46 |

Table 2

| Config | Low Power Mode (Energy Saver Mode 2) |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  | Electrical <br> Power <br> (BA Standard) <br> (W) | Electrical <br> Power <br> (Catalog) (W) | Electrical <br> Power <br> $(W) * 1 * 3$ | Transition <br> Time <br> $* 2 * 3$ | Recovery <br> Time <br> (BA Report) <br> $* 3$ |
|  | - | 41 | 39.02 | 1 min | - |
|  | - | 41 | 39.02 | 1 min | - |

*1: The electrical power (actual measured value) that is used as the base for TEC method electrical power report.
*2: The factory default settings value.
*3: Used upon obtaining the Blue Angel Mark.

### 6.2.1 Tools and Service Consumables

### 6.2.1.1 Tools

The following tools can be stored in the CE Basic Tool Set as standard.

| No. | TOOL No. | TOOL NAME |
| :---: | :---: | :---: |
| 1 | 499 T 00247 | Test Pattern (Mono A3X1) |
| 2 | 499T 00283 | Test Pattern (A3) for DADF Adjustment |
| 3 | 499T 00301 | Screw Driver (-) 3x50 |
| 4 | 499 T 00353 | Stubby Driver |
| 5 | 499 T 00355 | Screw Driver (+) 100 mm |
| 6 | 499701423 | Box Driver with Magnet ( 5.5 mm ) |
| 7 | 499 T 01901 | Side Cutting Nipper |
| 8 | 499 T 02005 | Round Nose Plier-Safety |
| 9 | 499702327 | Digital Multi-Meter Set |
| 10 | 499T 02601 | Silver Scale 150 mm |
| 11 | 499 T 08104 | Flash Light (U-3) |
| 12 | 499 T 08902 | Brush |
| 13 | 499T 09588 | Needle Adapter |
| 14 | 499707776 | USB Cable For PSW |
| 15 | 499700276 | Color Test Pattern |

### 6.2.1.2 Service Consumables

There are no Service Consumables unique to this model.
Whenever special consumables for the machine are required, it will be notified in a separate technical information.

### 6.2.2 Consumables

| Table 1 |  |  |  |
| :--- | :---: | :---: | :---: |
| Consumables Product Code CRU/ERU Life End *1 <br> Standard Capacity Toner <br> Cartridge 006 R01573 CRU 9,000 PV <br> Drum Cartridge    |  |  |  |

*1 As the PV may differ greatly from the target value depending on the usage conditions, it should only be regarded as a reference value.
6-24

### 6.3.1.1 DADF Input Component Check List

Table 1 DADF Input Component Check List

| Chain-Link | Component Name | UI Display | Description |
| :--- | :--- | :--- | :--- |
| $005-102$ | DADF DOCUMENT SET SENSOR | H | H: Document detected at DADF DOCUMENT SET SENSOR |
| $005-110$ | DADF REGI. SENSOR | H | H: Document detected at DADF REGI SENSOR |
| $005-206$ | DADF PRE REGI. SENSOR | L | L: Document detected at DADF PRE REGI SENSOR |
| $005-211$ | DADF INVERT SENSOR | H | L: Document detected at DADF INVERT SENSOR |
| $005-212$ | DADF INTERLOCK SWITCH | H | H: FEEDER OPEN SENSOR |
| $005-213$ | DADF OPEN SENSOR | H | H: DADF PLATEN INTERLOCK OPEN |
| $005-215$ | DADF TRAY SET GUIDE SENSOR 1 | H | H: The Actuator is not blocked. |
| $005-216$ | DADF TRAY SET GUIDE SENSOR 2 | H | H: The Actuator is not blocked. |
| $005-217$ | DADF TRAY SET GUIDE SENSOR 3 | L | L: Document detected at DOCUMENT TRAY SIZE SENSOR 1 |
| $005-221$ | DOCUMENT TRAY SIZE SENSOR 1 | L | L: Document detected at DOCUMENT TRAY SIZE SENSOR 2 |
| $005-222$ | DOCUMENT TRAY SIZE SENSOR 2 | H | H: SCAN START signal ON detected |
| $005-224$ | SACN START | L | L: APS SENSOR detected |
| $005-228$ | APS EXIST |  |  |

### 6.3.1.2 IIT Input Component Check List

| Table $\mathbf{1}$ IIT Input Component Check List |  |  |  |
| :--- | :--- | :--- | :--- |
| Chain-Link | Component Name | Ul Display | Description |
| $062-201$ | SHEET ABORT | L | L: Registers a document |
| $062-212$ | IIT REGI. SENSOR | L | L: IIT REGI SENSOR deactuated |
| $062-240$ | DADF EXIST | H | H: DADF not installed |
| $062-251$ | APS Sensor 1 | L | L: Document detected |
| $062-272$ | SCAN START | L | L: Scanning possible |
| $062-300$ | Platen I/L Switch | L $->$ H $\rightarrow$ L | L: $->$ H $->$ L: Platen closed $->$ Platen open |
| $062-301$ | Angle Sensor | H | H: Platen closed |

### 6.3.1.4 IOT Input Component Check List

| Table $\mathbf{1}$ IOT Input Component Check List |  |  |  |
| :--- | :--- | :--- | :--- |
| Chain-Link | Component Name | UI Display | Description |
| $071-105$ | REGI SENSOR | H | H: Paper detected at REGI SENSOR |
| $071-106$ | FUSING UNIT EXIT SENSOR | H | H: Paper detected at FUSING UNIT EXIT SENSOR |
| $071-300$ | L/H COVER INTERLOCK SWITCH | L | L: L/H COVER INTERLOCK SWITCH is closed |
| $071-301$ | FRONT COVER INTERLOCK SWITCH | L | L: FRONT COVER INTERLOCK SWITCH is closed |
| $072-300$ | STM LEFT COVER SWITCH | L | L: STM LEFT COVER SWITCH is closed |
| $072-301$ | 2TM LEFT COVER SWITCH | L | L: 2TM LEFT COVER SWITCH is closed |
| $072-100$ | TRAY 1 NO PAPER SENSOR | H | H: Paper detected at TRAY 1 NO PAPER SENSOR |
| $072-101$ | TRAY 2 NO PAPER SENSOR | L | L: Paper detected at TRAY 2 NO PAPER SENSOR |

Table 1 IOT Input Component Check List

| Chain-Link | Component Name | Ul Display | Description |
| :--- | :--- | :--- | :--- |
| $072-102$ | TRAY 3 NO PAPER SENSOR | L | L: Paper detected at TRAY 3 NO PAPER SENSOR |
| $072-103$ | TRAY 4 NO PAPER SENSOR | L | L: Paper detected at TRAY 4 NO PAPER SENSOR |
| $072-104$ | MSI NO PAPER SENSOR | H | H: Paper detected at MSI NO PAPER SENSOR |
| $072-105$ | TRAY 2 NUDGER LEVEL SENSOR | L | L: The Actuator is not blocked. |
| $072-106$ | TRAY 2 FEED OUT SENSOR | H | H: Paper detected at TRAY 2 FEED OUT SENSOR |
| $072-107$ | TRAY 2 PAPER SIZE SWITCH | L | H: SW 5 of TRAY 2 PAPER SIZE SWITCH is ON |
| $072-108$ | TRAY 3 NUDGER LEVEL SENSOR | H | H: The Actuator is not blocked. |
| $072-109$ | TRAY 3 FEED OUT SENSOR | H | H: SW 5 of TRAY 3 PAPER SIZE SWITCH is ON |
| $072-110$ | TRAY 3 PAPER SIZE SWITCH | L | L: The Actuator is not blocked. |
| $072-111$ | TRAY 4 NUDGER LEVEL SENSOR | H | H: Paper detected at TRAY 4 FEED OUT SENSOR |
| $072-112$ | TRAY 4 FEED OUT SENSOR | H | H: SW 5 of TRAY 4 PAPER SIZE SWITCH is ON |
| $072-113$ | TRAY 4 PAPER SIZE SWITCH | H | H: SW 5 of TRAY 1 PAPER SIZE SWITCH is ON |
| $072-114$ | TRAY 1 PAPER SIZE SWITCH |  |  |

### 6.3.2.1 DADF Output Component Check List

Table 1 DADF Output Component Check List

| Chain-Link | Component Name | Description |
| :---: | :---: | :---: |
| 005-004 | DADF FEED MOTOR CW $82.5 \mathrm{~mm} / \mathrm{s}$ | Drives the DADF FEED MOTOR at $82.5 \mathrm{~mm} / \mathrm{s}$ in CW direction. Turns ON for 50 s -> Auto OFF |
| 005-005 | DADF FEED MOTOR CW $110.0 \mathrm{~mm} / \mathrm{s}$ | Drives the DADF FEED MOTOR at $110.0 \mathrm{~mm} / \mathrm{s}$ in CW direction. Turns ON for 50 s -> Auto OFF |
| 005-008 | DADF FEED MOTOR CW $165.0 \mathrm{~mm} / \mathrm{s}$ | Drives the DADF FEED MOTOR at $165.0 \mathrm{~mm} / \mathrm{s}$ in CW direction. Turns ON for 50 s -> Auto OFF |
| 005-010 | DADF FEED MOTOR CW 220.0 mm/s | Drives the DADF FEED MOTOR at $220.0 \mathrm{~mm} / \mathrm{s}$ in CW direction. Turns ON for 50 s -> Auto OFF |
| 005-046 | DADF FEED MOTOR CCW $82.5 \mathrm{~mm} / \mathrm{s}$ | Drives the DADF FEED MOTOR at $82.5 \mathrm{~mm} / \mathrm{s}$ in CCW direction. Turns ON for 50 s -> Auto OFF |
| 005-047 | DADF FEED MOTOR CCW $110.0 \mathrm{~mm} / \mathrm{s}$ | Drives the DADF FEED MOTOR at $110.0 \mathrm{~mm} / \mathrm{s}$ in CCW direction. Turns ON for 50 s -> Auto OFF |
| 005-048 | DADF FEED MOTOR CCW 165.0 mm/s | Drives the DADF FEED MOTOR at $165.0 \mathrm{~mm} / \mathrm{s}$ in CCW direction. Turns ON for 50 s -> Auto OFF |
| 005-049 | DADF FEED MOTOR CCW 220.0 mm/s | Drives the DADF FEED MOTOR at $220.0 \mathrm{~mm} / \mathrm{s}$ in CCW direction. Turns ON for 50 s -> Auto OFF |
| 005-062 | DADF FEED CLUTCH | Drives the DADF FEED CLUTCH. <br> Turns ON for 3 s -> Auto OFF |
| 005-072 | EXIT NIP RELEASE SOLENOID | Turns ON the EXIT NIP RELEASE SOLENOID. Turns ON for 3 s -> Auto OFF |
| 005-083 | DOCUMENT READY | Turns ON the DOCUMENT READY signal. |
| 005-088 | Image Area ON | Turns ON the Image Area signal for 5 s . |
| 005-098 | TAKEAWAY CLUTCH | Turns ON the TAKEAWAY CLUTCH for 3 s . |

### 6.3.2.2 IIT Output Component Check List

| Table 1 IIT Output Component Check List |  |  |  |
| :--- | :--- | :--- | :--- |
| Chain-Link | Component Name | Description | Remarks |
| $062-002$ | IIT Exposure Lamp | Turns ON the IIT Exposure Lamp. <br> Turns the Lamp ON for $180 \mathrm{~s} \mathrm{~s} \boldsymbol{>}$ Auto OFF | Will also turn OFF when Stop is instructed before Auto <br> OFF. |
| $062-005$ | CARRIAGE MOTOR (Scan direction) | Moves it 50 mm from current position in Scan direction -> Auto OFF | Will not accept Stop instruction before Auto OFF. |
| $062-006$ | CARRIAGE MOTOR (Return direction) | Moves it 50 mm from current position in Return direction -> Auto <br> OFF | Will not accept Stop instruction before Auto OFF. |
| $062-091$ | Exchange to DADF | Turns ON the document exchange command signal to the DADF. |  |

### 6.3.2.4 IOT Ouput Component Check List

| Table 1 IOT Ouput Component Check List |  |  |
| :--- | :--- | :--- |
| Chain-Link | Component Name | Description |
| $042-001$ | MAIN DRIVE MOTOR On | Drives the MAIN DRIVE MOTOR. |

Table 1 IOT Ouput Component Check List

| Chain-Link | Component Name | Description |
| :---: | :---: | :---: |
| 042-002 | NOHAD FAN (High Speed) | Drives the NOHAD FAN at high speed. |
| 042-003 | NOHAD FAN (Low Speed) | Drives the NOHAD FAN at low speed. |
| 061-001 | ROS Motor On | Turns ON the Polygon Motor. |
| 071-001 | REGI. CLUTCH On | Turns ON the REGI CLUTCH. |
| 071-002 | DUPLEX CLUTCH On | Turns ON the DUPLEX CLUTCH. |
| 071-003 | INVERT MOTOR (CW Phase1-2) | Drives the INVERT MOTOR in CW Phase 1-2. |
| 071-004 | INVERT MOTOR (CW Phase2) | Drives the INVERT MOTOR in CW Phase 2. |
| 071-005 | INVERT MOTOR (CCW Phase1-2) | Drives the INVERT MOTOR in CCW Phase 1-2. |
| 071-006 | INVERT MOTOR (CCW Phase2) | Drives the INVERT MOTOR in CCW Phase 2. |
| 072-001 | TRAY 1 FEED CLUTCH On | Turns ON the TRAY 1 FEED CLUTCH. |
| 072-002 | TRAY 2 FEED/LIFT UP MOTOR (Feed) | Performs the Paper Feed operation using TRAY 2 FEED/LIFT UP MOTOR. |
| 072-003 | TRAY 3 FEED/LIFT UP MOTOR (Feed) | Performs the Paper Feed operation using TRAY 3 FEED/LIFT UP MOTOR. |
| 072-004 | TRAY 4 FEED/LIFT UP MOTOR (Feed) | Performs the Paper Feed operation using TRAY 4 FEED/LIFT UP MOTOR. |
| 072-005 | STM TAKEAWAY ROLL CLUTCH On | Turns ON the STM TAKEAWAY ROLL CLUTCH. |
| 072-006 | 2TM TAKEAWAY ROLL CLUTCH On | Turns ON the 2TM TAKEAWAY ROLL CLUTCH. |
| 072-007 | STM TAKEAWAY MOTOR On | Drives the STM TAKEAWAY MOTOR. |
| 072-008 | 2TM TAKEAWAY MOTOR On | Drives the 2TM TAKEAWAY MOTOR. |
| 072-009 | TRAY 2 FEED/LIFT UP MOTOR (Lift Up) | Performs the Tray Lift Up operation using TRAY 2 FEED/LIFT UP MOTOR. |
| 072-010 | TRAY 3 FEED/LIFT UP MOTOR (Lift Up) | Performs the Tray Lift Up operation using TRAY 3 FEED/LIFT UP MOTOR. |
| 072-011 | TRAY 4 FEED/LIFT UP MOTOR (Lift Up) | Performs the Tray Lift Up operation using TRAY 4 FEED/LIFT UP MOTOR. |
| 072-014 | MSI FEED CLUTCH On | Turns ON the MSI FEED CLUTCH. |
| 091-001 | Xero Combination | Carries out combined operation of the following components. <br> - BCR AC Bias On <br> - bCR DC Bias On <br> - DEVE DC Bias On <br> - mAIN DRIVE MOTOR On <br> - BTR +Bias On |
| 091-002 | BCR AC Bias On | Turns ON the BCR AC Bias. |
| 091-003 | BCR DC Bias On | Turns ON the BCR DC Bias. |
| 091-004 | DEVE DC Bias On | Turns ON the DEVE DC Bias. |
| 091-005 | BCR AC DC Bias On | Turns ON the AC and DC BCR Bias. |
| 092-001 | TONER DISPENSE MOTOR On | Drives the TONER DISPENSE MOTOR. |
| 094-001 | BTR+ Bias On | Turns ON the BTR positive bias. |
| 094-002 | BTR- Bias On | Turns ON the BTR negative bias. |

### 6.3.3.2 Analog Monitor List

## Table 1 Analog Monitor List

| Chain-Link | Component Name | Description |
| :---: | :---: | :---: |
| 072-050 | TRAY 1 PAPER SIZE Sensor | Displays the AD value for Tray 1 paper size. <br> For the relationsip between the Tray 1 paper size and the AD value, refer to "BSD Chain 7.1" in Chapter 7 |
| 072-051 | TRAY 2 PAPER SIZE Sensor | Displays the AD value for Tray 2 paper size. <br> For the relationsip between the Tray 2 paper size and the AD value, refer to "BSD Chain 7.1" in Chapter 7 |
| 072-052 | TRAY 3 PAPER SIZE Sensor | Displays the AD value for Tray 3 paper size. <br> For the relationsip between the Tray 3 paper size and the AD value, refer to "BSD Chain 7.1" in Chapter 7 |
| 072-053 | TRAY 4 PAPER SIZE Sensor | Displays the AD value for Tray 4 paper size. <br> For the relationsip between the Tray 4 paper size and the AD value, refer to "BSD Chain 7.1" in Chapter 7 |
| 092-050 | ATC_SNR | Displays the AD value that was detected by the ATC SENSOR. <br> - AD Value Retrieval Range: 0~999 <br> - Normal Range: 100~900 <br> - Failure Determination Level: Out of the above range |
| 010-050 | Heat Roll STS Center | Displays the AD value for the temperature that was detected by the FUSING UNIT CENTER THERMISTOR. <br> - AD Value Retrieval Range: 0~1023 <br> - Normal Environment: 488 ( 210 degrees C) to 760 ( 145 degrees C) <br> - High Temperature Failure Determination Level: when 362 and lower [ 245 degrees $C$ and higher] is detected continuously for the specified time. |
| 010-051 | Heat Roll STS Rear | Displays the AD value for the temperature that was detected by the FUSING UNIT REAR THERMISTOR. <br> - AD Value Retrieval Range: 0~1023 <br> - Normal Environment: 490 ( 210 degrees C) to 761 ( 145 degrees C) <br> - High Temperature Failure Determination Level: when 292 and lower [ 270 degrees $C$ and higher] is detected continuously for the specified time. |

### 6.3.4.1 DADF HFSI List

Table 1 DADF HFSI List

| Chain-Link | Content Name | Life Value | Setting Range | Count Condition | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 955-806 | Document Feed (CVT DADF machine) | 200,000 | 0~5,000,000 | Counts up when the Feed Sensor turns ON HFSI -> Document Feed count after clearing HFSI Counter Recycle -> Total Document Feed count without clearing To clear the counter, enter the HFSI Counter Read / Clear Mode and select [Clear] -> [Start] to clear it to ' 0 '. | No. of sheets fed from the CVT Tray <br> The NVM is controlled by the CVT |
| 955-807 | Document Feed Simp (CVT DADF machine) | 360,000 | 0~5,000,000 | Counts the no. of document sheets fed in Simplex mode To clear the counter, enter the HFSI Counter Read / Clear Mode and select [Clear] -> [Start] to clear it to '0'. | The NVM is controlled by the CVT <br> * Life is common to 955-808 |
| 955-808 | Document Feed Dup (CVT DADF machine) | 360,000 | 0~5,000,000 | Counts the no. of document pages fed in Duplex mode To clear the counter, enter the HFSI Counter Read / Clear Mode and select [Clear] -> [Start] to clear it to '0'. | The NVM is controlled by the CVT <br> * Life is common to 955-807 |
| 955-810 | Platen Open/Close Count (CVT DADF machine) | 180,000 | 0~1,000,000 | Counts up when the Platen Interlock opens <br> To clear the counter, enter the HFSI Counter Read / Clear Mode and select [Clear] -> [Start] to clear it to '0'. | The NVM is controlled by the CVT |
| 955-812 | Takeaway Clutch ON Count | 1,080,000 | 0~1,000,000 | Counts up at Takeaway Clutch On | The NVM is controlled by the CVT |
| 955-826 | Nip Release Solenoid ON Count | 500,000 | 0~1,000,000 | Counts up at Nip Release Solenoid On | The NVM is controlled by the CVT |
| 955-828 | Feed Clutch ON Count | 360,000 | 0~1,000,000 | Counts up at Feed Clutch On | The NVM is controlled by the CVT |

### 6.3.4.2 IIT HFSI List

## Table 1 IIT HFSI List

| Chain-Link | Content Name | Life Value | Setting Range | Count Condition | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 956-802 | IIT Scan |  | 0~6,881,175 | Scan Count (including pre-Scan) <br> Counts up with each scan <br> HFSI -> Scan count after clearing HFSI Counter <br> Recycle -> Total Scan count without clearing <br> To clear the counter, enter the HFSI Counter Read / Clear Mode and select [Clear] -> [Start] to clear it to ' 0 '. | The NVM Write timing is T.B.D. <br> 1 time increments <br> Max count value $=6,000,000$ times and above <br> Only count Platen Scans, not CVT Scans |
| 956-803 | Lamp ON Time |  | 0~7,864,200 | Lamp ON Time <br> Starts timing when the lamp turns ON <br> Stops timing when the lamp turns OFF <br> Writes to the NVM during CRG Initialize <br> HFSI -> Lamp ON time after clearing HFSI Counter <br> Recycle -> Total Lamp ON time without clearing <br> To clear the counter, enter the HFSI Counter Read / Clear Mode <br> and select [Clear] -> [Start] to clear it to ' 0 '. | Lamp Life 2000 hours 1 second increments Max count value $=7,200,000 \mathrm{~s}$ and above Counts the total duration when the lamp is ON (including AGOC, LampCheck). |
| 956-804 | Lamp ON Count |  | 0~6,881,175 | Lamp ON count after clearing HFSI Counter Counts up when the lamp turns ON Writes to the NVM during CRG Initialize To clear the counter, enter the HFSI Counter Read / Clear Mode and select [Clear] -> [Start] to clear it to '0'. | Lamp Life 6,000,000 times <br> 1 time increments <br> Max count value $=6,000,000$ times and above Counts the no. of times the lamp turns ON (including AGOC, LampCheck). |
| 956-808 | Platen I/L Open Count | - | 0~1,966,050 | Counts up at every detection of the full open status of the Angle Sensor. | Count increment: 1 timeMax count value: 1000 K times or more |

### 6.3.4.4 IOT HFSI List

## Table 1 IOT HFSI Lis

| Chain-Link | HFSI Name | Life Value | Count Condition | Description |
| :---: | :---: | :---: | :---: | :---: |
| 950-800 | BTR Unit (X'fer) | 100,000 | Counts up when paper passes through the Fusing Unit Exit Sensor. The count value is determined based on multiples of paper length in $216 \mathrm{~mm} .0 \mathrm{~mm}<$ Paper Length <= 216 mm : 1 Count Up216 mm <Paper Length <= $432 \mathrm{~mm}: 2$ Counts Up <br> To clear the counter, enter the HFSI Counter Read / Clear Mode and select [Clear] -> [Start] to clear it to ' 0 '. <br> This can count up to the maximum of $1,000,000$ and the maximum value is retained until the counter is cleared. | BTR Unit ON Count (PV conversion) |
| 950-801 | Fusing Unit | 17,500,000 | Counts up when paper passes through the Fusing Unit Exit Sensor. The conversion value is calculated with 1 sheet of A4 L being equivalent to a value of 100 . <br> Count value $=($ the rest of the former counter up + paper length $)[0.1 \mathrm{~mm}] / 210$ To clear the counter, enter the HFSI Counter Read / Clear Mode and select [Clear] -> [Start] to clear it to '0'. <br> This can count up to the maximum of $9,999,999$ and the maximum value is retained until the counter is cleared. | No. of sheets transported through the Fusing Unit <br> (A4 LEF conversion value) |
| 950-802 | MSI Feed Roll/Nudger Roll/Retard Pad | 50,000 | Counts up at feeding from MSI. <br> To clear the counter, enter the HFSI Counter Read / Clear Mode and select [Clear] -> [Start] to clear it to ' 0 '. <br> This can count up to the maximum of 999,999 and the maximum value is retained until the counter is cleared. | No. of sheets fed to MSI Feed Roll, MSI Nudger Roll, and MSI Retard Pad |
| 950-803 | Tray1 Feed Roll/Retard Pad | 50,000 | Counts up at feeding from Tray 1. <br> To clear the counter, enter the HFSI Counter Read / Clear Mode and select [Clear] -> [Start] to clear it to ' 0 '. <br> This can count up to the maximum of 999,999 and the maximum value is retained until the counter is cleared. | No. of sheets fed to Tray 1 Feed Roll and Tray 1 Retard Pad. |
| 950-804 | Tray2 Feed/Retard/Nudger Roll | 300,000 | Counts up at feeding from Tray 2. <br> To clear the counter, enter the HFSI Counter Read / Clear Mode and select [Clear] -> [Start] to clear it to ' 0 '. <br> This can count up to the maximum of 999,999 and the maximum value is retained until the counter is cleared. | No. of sheets fed through Tray 2 Feed Roll, Tray 2 Retard Roll, and Tray 2 Nudger Roll |
| 950-805 | Deodorant Filter | - | Not used |  |
| 950-807 | Drum_Cycle_Counter | [22PPM] 343K Cycle (Ref 66K PV) [24PPM] 343K Cycle (Ref 78K PV) | Counts up at each 0.1 cycle. <br> This can count up to the maximum of $8,000,000$ and the maximum value is retained until the counter is cleared. |  |
| 950-808 | Tray3 Feed/Retard/Nudger Roll | 300,000 | Counts up at feeding from Tray 3. <br> To clear the counter, enter the HFSI Counter Read / Clear Mode and select [Clear] -> [Start] to clear it to ' 0 '. <br> This can count up to the maximum of 999,999 and the maximum value is retained until the counter is cleared. | No. of sheets fed through Tray 3 Feed Roll, Tray 3 Retard Roll, and Tray 3 Nudger Roll |


| Chain-Link | HFSI Name | Life Value | Count Condition | Description |
| :--- | :--- | :--- | :--- | :--- |
| $950-809$ | Tray4 Feed/Retard/Nudger Roll | 300,000 | Counts up at feeding from Tray 4. <br> To clear the counter, enter the HFSI Counter Read / Clear Mode and select <br> [Clear] $->$ [Start] to clear it to '0'. <br> This can count up to the maximum of 999,999 and the maximum value is <br> retained until the counter is cleared. | No. of sheets fed through Tray 4 Feed Roll, <br> Tray 4 Retard Roll, and Tray 4 Nudger Roll |
| $950-810$ | COUNT_DRUM_PV_HFSI_COUN <br> TER | - | Not Used | - |

### 6.3.4.5 IOT HFSI List - System Administrator Mode Version

## Purpose

This provides a function to initialize the HFSI Counter and Replacement Flag in the System Administrator Mode, which is limited to the Periodic Replacement Parts that a User can replace.

## Procedure

1. Enter the System Administrator Mode.
a. Press <Log In/Out> for 4 seconds or longer.
b. Use the keypad to enter the Password [11111] *1 and select [OK].

NOTE: *1 Default Value
2. Use <Up>/<Down> to select [System Settings] and then select [OK] or [->].
3. Use <Up>/<Down> to select [Maintenance] and then select [OK] or [->].
4. Input the following number for the applicable parts and then press <Start> to display the [Part Name] and [Current Value]. Pressing <Start> again clears the counter.

| Number | Component Name |
| :--- | :--- |
| 950800 | X'fer (BTR Unit) |
| 950801 | Fusing Unit Assy |
| 950802 | MSI Feed |
| 950803 | Tray 1 Feed |
| 950804 | Tray 2 Feed |
| 950805 | Deodorant Filter |
| 950806 | VOC Filter |
| 950807 | Drum Cartridge |
| 950808 | Tray 3 Feed |
| 950809 | Tray 4 Feed |
| $752133 * 1$ | Manual Toner Change |

*1: 752133 is not an HSFI Counter. It is something used for clearing the Replacement Flag in the event of a replacement. The Current Value displays ' 0 '.
5. Check the value using Step 4 as needed.
6. Exit from the System Administrator Mode.
a. Press <Log In/Out>. *2
*2: If any of the above parts had been cleared, the machine will reboot upon exiting from the System Administrator Mode.

### 6.3.5 NVM DADF

| Chain-Link | NVM Name | Setting Range | Default Value | step | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 711-001 | DADF Lead Reg. Adjustment (Side 1) (220.0 mm/s) | 105-135 | 120 | 0.1 mm | 1) Default Value: 0 mm <br> (When 711-140 value is Default and 711-001 value is 120) <br> 2) Adjustment Range (when 711-140 value is Default) <br> : +1.5 mm (105 pulse) / -1.5 mm ( 135 pulse) <br> 3) Adjustment Range (when 711-140 value is 80 to 230) <br> : +5.5 mm ( 80 pulse) / -12.5 mm ( 230 pulse) |
| 711-002 | DADF Lead Reg. Adjustment (Side 1) (165.0 $\mathrm{mm} / \mathrm{s}$ ) | 105-135 | 120 | 0.1 mm | 1) Default Value: 0 mm <br> (When 711-140 value is Default and 711-002 value is 120) <br> 2) Adjustment Range (when 711-140 value is Default) <br> : +1.5 mm ( 105 pulse) / -1.5 mm ( 135 pulse) <br> 3) Adjustment Range (when 711-140 value is 80 to 230) <br> : +5.5 mm ( 80 pulse) / -12.5 mm ( 230 pulse) |
| 711-003 | DADF Lead Reg. Adjustment (Side 1) (110.0 $\mathrm{mm} / \mathrm{s}$ ) $\mathrm{mm} / \mathrm{s}$ ) | 105-135 | 120 | 0.1 mm | 1) Default Value: 0 mm <br> (When 711-140 value is Default and 711-003 value is 120) <br> 2) Adjustment Range (when 711-140 value is Default) <br> : +1.5 mm ( 105 pulse) / -1.5 mm ( 135 pulse) <br> 3) Adjustment Range (when 711-140 value is 80 to 230) <br> $:+5.5 \mathrm{~mm}$ ( 80 pulse) / -12.5 mm ( 230 pulse) |
| 711-004 | $\begin{aligned} & \text { DADF Lead Reg. Adjustment (Side 1) }(82.5 \mathrm{~mm} / \\ & \text { s) } \end{aligned}$ | 105-135 | 120 | 0.1 mm | 1) Default Value: 0 mm <br> (When 711-140 value is Default and 711-004 value is 120) <br> 2) Adjustment Range (when 711-140 value is Default) <br> : +1.5 mm ( 105 pulse) / -1.5 mm ( 135 pulse) <br> 3) Adjustment Range (when 711-140 value is 80 to 230) <br> : +5.5 mm ( 80 pulse) / -12.5 mm ( 230 pulse) |
| 711-021 | DADF Lead Reg. Adjustment (Side 2) (220.0 $\mathrm{mm} / \mathrm{s}$ ) | 105-135 | 120 | 0.1 mm | 1) Default Value: 0 mm <br> (When 711-141 value is Default and 711-021 value is 120 ) <br> 2) Adjustment Range (when 711-141 value is Default) <br> +1.5 mm ( 105 pulse) / -1.5 mm ( 135 pulse) <br> 3) Adjustment Range (when 711-141 value is 80 to 230) <br> : +5.5 mm ( 80 pulse) / -12.5 mm ( 230 pulse) |
| 711-022 | DADF Lead Reg. Adjustment (Side 2) (165.0 $\mathrm{mm} / \mathrm{s}$ ) | 105-135 | 120 | 0.1 mm | 1) Default Value: 0 mm <br> (When 711-141 value is Default and 711-022 value is 120) <br> 2) Adjustment Range (when 711-141 value is Default) <br> +1.5 mm ( 105 pulse) / -1.5 mm ( 135 pulse) <br> 3) Adjustment Range (when 711-141 value is 80 to 230) : +5.5 mm ( 80 pulse) / -12.5 mm ( 230 pulse) |
| 711-023 | DADF Lead Reg. Adjustment (Side 2) (110.0 $\mathrm{mm} / \mathrm{s}$ ) | 105-135 | 120 | 0.1 mm | 1) Default Value: 0 mm <br> (When 711-141 value is Default and 711-023 value is 120) <br> 2) Adjustment Range (when 711-141 value is Default) <br> +1.5 mm ( 105 pulse) / -1.5 mm ( 135 pulse) <br> 3) Adjustment Range (when 711-141 value is 80 to 230) <br> : +5.5 mm ( 80 pulse) / -12.5 mm ( 230 pulse) |

Table 1 NVM DADF

| Chain-Link | NVM Name | Setting Range | Default Value | step | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 711-024 | DADF Lead Reg. Adjustment (Side 2) ( $82.5 \mathrm{~mm} /$ s) | 105-135 | 120 | 0.1 mm | 1) Default Value: 0 mm <br> (When 711-141 value is Default and 711-024 value is 120) <br> 2) Adjustment Range (when 711-141 value is Default) <br> $:+1.5 \mathrm{~mm}$ ( 105 pulse) / -1.5 mm ( 135 pulse) <br> 3) Adjustment Range (when 711-141 value is 80 to 230) <br> $:+5.5 \mathrm{~mm}$ ( 80 pulse) / -12.5 mm ( 230 pulse) |
| 711-041 | DADF Tail Edge Adjustment (Side 1) ( $220.0 \mathrm{~mm} /$ s) | 0-255 | 151 | 0.0718 mm | Default Value: 0 mm ( 151 pulse), +10.8 mm ( -151 pulse) / -7.5 mm (+104 pulse) <br> Tail Edge adjustment = Lead Regi adjustment value + Tail Edge fine adjustment value |
| 711-042 | DADF Tail Edge Adjustment (Side 1) ( $165.0 \mathrm{~mm} /$ s) | 0-255 | 151 | 0.0718 mm | Default Value: 0 mm ( 151 pulse), +10.8 mm ( -151 pulse) / -7.5 mm (+104 pulse) <br> Tail Edge adjustment = Lead Regi adjustment value + Tail Edge fine adjustment value |
| 711-043 | DADF Tail Edge Adjustment (Side 1) ( $110.0 \mathrm{~mm} /$ s) | 0-255 | 151 | 0.0718 mm | Default Value: 0 mm ( 151 pulse), +10.8 mm ( -151 pulse) $/-7.5 \mathrm{~mm}$ ( +104 pulse) <br> Tail Edge adjustment = Lead Regi adjustment value + Tail Edge fine adjustment value |
| 711-044 | DADF Tail Edge Adjustment (Side 1) (82.5 mm/s) | 0-255 | 151 | 0.0718 mm | Default Value: 0 mm ( 151 pulse), +10.8 mm ( -151 pulse) / -7.5 mm ( +104 pulse) <br> Tail Edge adjustment = Lead Regi adjustment value + Tail Edge fine adjustment value |
| 711-061 | DADF Tail Edge Adjustment (Side 2) ( $220.0 \mathrm{~mm} /$ s) | 0-255 | 151 | 0.0718 mm | Default Value: 0 mm ( 151 pulse), +10.8 mm ( -151 pulse) / -7.5 mm ( +104 pulse) <br> Tail Edge adjustment = Lead Regi adjustment value + Tail Edge fine adjustment value |
| 711-062 | DADF Tail Edge Adjustment (Side 2) ( $165.0 \mathrm{~mm} /$ s) | 0-255 | 151 | 0.0718 mm | Default Value: 0 mm ( 151 pulse), +10.8 mm ( -151 pulse) / -7.5 mm (+104 pulse) Tail Edge adjustment = Lead Regi adjustment value + Tail Edge fine adjustment value |
| 711-063 | DADF Tail Edge Adjustment (Side 2) ( $110.0 \mathrm{~mm} /$ s) | 0-255 | 151 | 0.0718 mm | Default Value: 0 mm ( 151 pulse), +10.8 mm ( -151 pulse) / -7.5 mm (+104 pulse) <br> Tail Edge adjustment = Lead Regi adjustment value + Tail Edge fine adjustment value |
| 711-064 | DADF Tail Edge Adjustment (Side 2) ( $82.5 \mathrm{~mm} / \mathrm{s}$ ) | 0-255 | 151 | 0.0718 mm | Default Value: 0 mm ( 151 pulse), +10.8 mm ( -151 pulse) / -7.5 mm (+104 pulse) Tail Edge adjustment = Lead Regi adjustment value + Tail Edge fine adjustment value |
| 711-081 | Vertical Reduce/Enlarge Fine Adjustment 1 (High:TBD,Mid:220.0 mm/s, Low:TBD) | 0-40 | 20 | 0.001 | Default Value: 0\% (20), +/-2\% (+/-20), 0.1\% increments Adjusts only the Top Speed for Feed Motor. |
| 711-082 | Vertical Reduce/Enlarge Fine Adjustment 2 (High:TBD,Mid: $165.0 \mathrm{~mm} / \mathrm{s}$, Low:TBD) | 0-40 | 20 | 0.001 | Default Value: 0\% (20), +/-2\% (+/-20), 0.1\% increments Adjusts only the Top Speed for Feed Motor. |
| 711-083 | Vertical Reduce/Enlarge Fine Adjustment 3 (High:TBD,Mid: $110.0 \mathrm{~mm} / \mathrm{s}$, Low:TBD) | 0-40 | 20 | 0.001 | Default Value: 0\% (20), +/-2\% (+/-20), 0.1\% increments Adjusts only the Top Speed for Feed Motor. |
| 711-084 | Vertical Reduce/Enlarge Fine Adjustment 4 (High:TBD,Mid:82.5 mm/s, Low:TBD) | 0-40 | 20 | 0.001 | Default Value: 0\% (20), +/-2\% (+/-20), 0.1\% increments Adjusts only the Top Speed for Feed Motor. |
| 711-140 | DADF Lead Regi Offset NVM(Side 1) | 80-230 | 120 | 0.1 mm | Default Value: 0 mm ( 120 pulse), +4.0 mm ( 80 pulse) / -11.0 mm ( 230 pulse) |
| 711-141 | DADF Lead Regi Offset NVM(Side 2) | 80-230 | 120 | 0.1 mm | Default Value: 0 mm ( 120 pulse), +4.0 mm ( 80 pulse) $/-11.0 \mathrm{~mm}$ ( 230 pulse) |
| 711-142 | DADF Tail Edge Replace All NVM (Side 1) | 0-255 | 151 | $\begin{aligned} & 0.0718 \mathrm{~mm} \\ & \text { (x2 for Soft) } \end{aligned}$ | Default Value: 0 mm ( 151 pulse), +10.8 mm ( -151 pulse) / -7.5 mm ( +104 pulse) Rewrites all data of $711-041$ to $711-044$ with the specified data. |
| 711-143 | DADF Tail Edge Replace All NVM (Side 2) | 0-255 | 151 | $\begin{aligned} & 0.0718 \mathrm{~mm} \\ & \text { (x2 for Soft) } \end{aligned}$ | Default Value: 0 mm ( 151 pulse), +10.8 mm ( -151 pulse) / -7.5 mm (+104 pulse) Rewrites all data of 711-061 to 711-064 with the specified data. |
| 711-144 | Vertical Ratio Fine Adjustment - Replace All | 0-40 | 20 | 0.001 | Default Value: 0\% (20), +/-2\% (+/-20), $0.1 \%$ increments Adjusts only the Top Speed for Feed Motor. <br> Rewrites all data of 711-081 to 711-084 with the specified data. |
| 711-150 | Loop Amount Adjustment (Side 1) (x1 Pulse) | 0-9 | 6 | 40 Pulse | Feed Roll Step: 0.026112 <br> NVM 1Count: 0.026112 * $40=1.044 \mathrm{~mm}$ |
| 711-151 | Loop Amount Adjustment (Side 2) (x6 Pulse) | 0-14 | 5 | 30 Pulse | Exit Roll Step: 0.035904 <br> NVM 1Count: 0.035904 * $30=1.077 \mathrm{~mm}$ |

## General

Table 1 NVM DADF

| Chain-Link | NVM Name | Setting Range | Default Value | step | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 711-155 | Feed Gear Initialize Operation | 0-1 | 0 | - | 0: Do not perform initialize operation <br> 1: Perform initialize operation |
| 711-158 | Stop Position Adjustment During Invert (T27) | 0-40 | 20 | 0.2 mm | Sets the adjustment time so that the distance (step distance) is the same for every speed. Adjustment Value (ms) = (NVM Input Value - NVM Default Value) / Transport Speed x $1000 \times 0.2$ (mm step). |
| 711-159 | TA Clutch OFF Timing (T21) | 0-20 | 0 | 0.2 mm | Sets the adjustment time so that the distance (step distance) is the same for every speed. Adjustment Value (ms) = (NVM Input Value - NVM Default Value) / Transport Speed x $1000 \times 0.2$ (mm step). |
| 711-160 | Feed Clutch OFF Timing (Side 1 Loop Unravel Timing) (T20) | 0-40 | 20 | 0.2 mm | Sets the adjustment time so that the distance (step distance) is the same for every speed. Adjustment Value (ms) = (NVM Input Value - NVM Default Value) / Transport Speed x $1000 \times 0.2$ (mm step). |
| 711-161 | Solenoid ON Timing (Side 2 Loop Unravel Timing) (T22) | 0-40 | 20 | 0.2 mm | Sets the adjustment time so that the distance (step distance) is the same for every speed. Adjustment Value (ms) = (NVM Input Value - NVM Default Value) / Transport Speed x $1000 \times 0.2$ (mm step). |
| 711-164 | Document Slow Scan Size Correction Value | 0-100 | 50 | 0.1 mm | Correction value for [Size Detection Auto-Correction Function] Document Size Correction Value: $+/-5 \mathrm{~mm}$ |
| 711-174 | Nudger Lift Up Adjustment (High) (T26 ms) | 0-40 | 20 | 4ms | Default value: $0 \mathrm{~ms}+/-80 \mathrm{~ms}, 4 \mathrm{~ms}$ increments |
| 711-175 | Nudger Lift Up Adjustment (Middle) (T26 ms) | 0-40 | 20 | 4ms | Default value: $0 \mathrm{~ms}+/-80 \mathrm{~ms}, 4 \mathrm{~ms}$ increments |
| 711-176 | Nudger Lift Up Adjustment (Low) (T26 ms) | 0-40 | 20 | 4ms | Default value: $0 \mathrm{~ms}+/-80 \mathrm{~ms}, 4 \mathrm{~ms}$ increments |
| 711-187 | Letter Mode Setting | 0-15 | 0 | - | Operation setting for letter documents |
| 711-188 | Prohibited Combination Jam Detection Settings (No Mixed Mode) | 0-1 | 1 | - | When in No Mixed Mode: <br> 0: Do not detect Jams due to prohibited combinations <br> 1: Detect Jams due to prohibited combinations |
| 711-190 | Too Long Jam Settings Switch | 0-165 | 40 | 15 mm | Default value: $1275 \mathrm{~mm}(40),-600 \mathrm{~mm} /+1875 \mathrm{~mm}, 15 \mathrm{~mm}$ increments |
| 711-191 | Too Short Jam Detection Settings | 0-1 | 1 | - | 0: Do not detect Jams <br> 1: Detect Jams |
| 711-198 | DADF OPEN SENSOR Availability | 0-1 | 0 |  | There is no DADF OPEN SENSOR at the DADF: 1 |
| 711-199 | Drive Type | 0-3 | 1 | - | 0: High, 1: Middle, 2: Low, 3: Dummy |
| 711-202 | Speed Up Start Position Adjustment During Duplex (T25) | 0-40 | 20 | 0.2 mm | Sets the adjustment time so that the distance (step distance) is the same for every speed. Adjustment Value (ms) = (NVM Input Value - NVM Default Value) / Transport Speed x $1000 \times 0.2$ (mm step). |
| 711-204 | Solenoid ON Timing During Invert Output (T24) | 0-20 | 10 | 0.2 mm | Sets the adjustment time so that the distance (step distance) is the same for every speed. Adjustment Value (ms) = (NVM Input Value - NVM Default Value) / Transport Speed x $1000 \times 0.2$ (mm step). |
| 711-205 | Feed Motor Reverse Start Time Adjustment Value at Side 2 ( T 1 ms ) | 0-20 | 4 | 4 ms | Default Value: $0 \mathrm{~ms},+80 \mathrm{~ms} /-20 \mathrm{~ms}, 4 \mathrm{~ms}$ increments |
| 711-209 | Invert Start Time Adjustment Value (T6 ms) | 0-25 | 5 | 4 ms | Default Value: $0 \mathrm{~ms},+80 \mathrm{~ms} /-20 \mathrm{~ms}, 4 \mathrm{~ms}$ increments |
| 711-213 | DADF Stamp Solenoid ON Time Adjustment | 0-20 | 5 | 2 ms | Default value: $10 \mathrm{~ms},+30 \mathrm{~ms} /-4 \mathrm{~ms}, 2 \mathrm{~ms}$ increments |
| 711-214 | DADF Stamp Position Adjustment Side 1 (T23) | 0-30 | 15 | 0.5 mm | Default Value: $0 \mathrm{~mm},+7.5 \mathrm{~mm} /-7.5 \mathrm{~mm}$, approx. 0.5 mm increments Default Value is 10 mm from Tail Edge |
| 711-215 | DADF Stamp Position Adjustment Side 2 (T28) | 0-40 | 20 | 0.2 mm | Sets the adjustment time so that the distance (step distance) is the same for every speed. Adjustment Value (ms) = (NVM Input Value - NVM Default Value) / Transport Speed x $1000 \times 0.2$ (mm step). |

Table 1 NVM DADF

| Chain-Link | NVM Name | Setting Range | Default Value | step | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 711-220 | Usage of DPM Control Parameter Instructed from the Controller | 0-1 | 1 | - | 0: Cont DPM Parameter Reject <br> 1: Cont DPM Parameter Accept |
| 711-221 | DADF DPM Control Parameter | 0-255 | 101 | - | 100th Digit: Drive Type (0: High, 1: Middle, 2: Low) 10th Digit: Loop Control 1st Digit: Pre Regist Speed |
| 711-272 | Side 1 Side Regi Adjustment Value (ADF-IIT Combine Adjustment Value Data 3) | 0-240 | 120 | - | Side 1 Side Regi Adjustment Value |
| 711-274 | Side 2 Side Regi Adjustment Value (ADF-IIT Combine Adjustment Value Data 5) | 0-240 | 120 | - | Side 2 Side Regi Adjustment Value |
| 711-276 | ADF-IIT Combine Adjustment Value Data 7 | 0-255 | 0 | - | Adjustment Value Data 7 sent to IIT during ADF-IIT Combine |
| 711-277 | ADF-IIT Combine Adjustment Value Data 8 | 0-255 | 0 | - | Adjustment Value Data 8 sent to IIT during ADF-IIT Combine |
| 711-278 | ADF-IIT Combine Adjustment Value Data 9 | 0-255 | 0 | - | Adjustment Value Data 9 sent to IIT during ADF-IIT Combine |
| 711-279 | ADF-IIT Combine Adjustment Value Data 10 | 0-255 | 0 | - | Adjustment Value Data 10 sent to IIT during ADF-IIT Combine |
| 711-280 | ADF-IIT Combine Adjustment Value Data 11 | 0-255 | 0 | - | Adjustment Value Data 11 sent to IIT during ADF-IIT Combine |
| 711-281 | ADF-IIT Combine Adjustment Value Data 12 | 0-255 | 0 | - | Adjustment Value Data 12 sent to IIT during ADF-IIT Combine |
| 711-282 | ADF-IIT Combine Adjustment Value Data 13 | 0-255 | 0 | - | Adjustment Value Data 13 sent to IIT during ADF-IIT Combine |
| 711-283 | ADF-IIT Combine Adjustment Value Data 14 | 0-255 | 0 | - | Adjustment Value Data 14 sent to IIT during ADF-IIT Combine |
| 711-284 | ADF-IIT Combine Adjustment Value Data 15 | 0-255 | 0 | - | Adjustment Value Data 15 sent to IIT during ADF-IIT Combine |
| 711-297 | Communication Fail Bypass | 0-1 | 0 | - | 0: Communication Fail Bypass OFF <br> 1: Communication Fail Bypass ON |

### 6.3.6.2 NVM IIT

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Read/Write | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 710-501 | Fax Document Size Detection | 0 | 1 | 0 | 0 | Indicates the switching of detection method when Fax Document Size Detection is specified in DADF mode. <br> 0 : A/B series, 1: Inch series |
| 710-551 | JAM Bypass | 0 | 1 | 0 | 0 | 0 : Do not bypass, 1: Bypass Applies to CVT mode. |
| 710-600 | Size Mismatch Set | 1 | 3 | 3 | 0 | 1: When Size Mismatch is detected, notify a Jam. <br> 2: Size Mismatch Detection OFF. <br> 3: When Size Mismatch is detected, notify an operation fail and purge the document. Reduced range for non-standard in the No Mixed Size Detection Table. |
| 710-601 | Alternate Size Set 1 | 1 | 2 | 1 | 0 | Switches between $8.5 \times 13$ SEF and $8.46 \times 12.4$ SEF. $0:$ Default $1: 8.5 \times 13$ SEF 2: $8.46 \times 12.4$ SEF |
| 710-602 | Alternate Size Set 2 | 1 | 2 | 1 | 0 | $\begin{aligned} & \text { Switches between } 8.5 \times 14 \text { SEF and } 8.46 \times 12.4 \text { SEF. } \\ & 0: \text { Default } \\ & 1: 8.5 \times 14 \text { SEF } \\ & \text { 2: } 8.46 \times 12.4 \mathrm{SEF} \end{aligned}$ |
| 710-603 | Alternate Size Set 3 | 0 | 2 | 0 | 0 | Switches between $11 \times 15$ SEF and $11 \times 17$ SEF. 0: Default 1: $11 \times 17$ SEF 2: $11 \times 15$ SEF |
| 710-604 | Alternate Size Set 4 | 0 | 2 | 0 | 0 | Switches between $8.5 \times 13$ SEF and $8.5 \times 14$ SEF. <br> 0 : Default <br> 1: $8.5 \times 13$ SEF <br> 2: $8.5 \times 14$ SEF or $8.5 \times 13.4 \mathrm{SEF}$ |
| 710-605 | Alternate Size Set 5 | 0 | 2 | 0 | 0 | $\begin{array}{\|l\|} \hline \text { B5 SEF } \\ \text { 0: Default } \\ \text { 1: B5 SEF } \end{array}$ |
| 710-606 | Alternate Size Set 6 | 0 | 3 | 0 | 0 | ```Switches among \(8 \times 10\) SEF, \(8 \times 10.5\) SEF, and \(8.5 \times 11\) SEF. 0 : Default 1: \(8.5 \times 11\) SEF 2: \(8 \times 10\) SEF 3: \(8 \times 10.5\) SEF``` |
| 710-607 | Alternate Size Set 7 | 0 | 3 | 0 | 0 | ```Switches among \(8 \times 10\) LEF, \(8 \times 10.5\) LEF, and \(8.5 \times 11\) LEF. 0 : Default 1: \(8.5 \times 11\) LEF 2: \(8 \times 10\) LEF 3: \(8 \times 10.5\) LEF``` |

Table 1 NVM IIT

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Read/Write | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 710-608 | Alternate Size Set 8 | 0 | 4 | 0 | 0 | Switches among B4 SEF and $11 \times 17$ SEF. 0: Default 1: B4 SEF 2:11x17 SEF |
| 710-609 | Alternate Size Set 9 | 0 | 2 | 0 | 0 | Switches between $8 \times 10$ SEF and $8 \times 10.5$ SEF. <br> 0 : Default <br> 1: $8 \times 10$ SEF <br> 2: $8 \times 10.5$ SEF |
| 710-610 | Alternate Size Set 10 | 0 | 3 | 0 | 0 | Switches between B5 LEF and $8.5 \times 11$ LEF. 0: Default 1: $\mathrm{B5} \mathrm{LEF}$ 2: $8.5 \times 11 \mathrm{LEF}$ |
| 710-611 | Alternate Size Set 11 | 0 | 3 | 0 | 0 | Switches between B5 SEF and $8.5 \times 11$ SEF. 0: Default 1: B5 SEF 2: $8.5 \times 11 \mathrm{SEF}$ |
| 710-612 | Size-Mix Mode Assumed Size | 0 | 1 | 1 | 0 | $\begin{aligned} & \text { Switches between LEF and SEF } \\ & 0: \text { LEF } \\ & 1: \text { SEF } \end{aligned}$ |
| 710-613 | Fixed Size Selection | 0 | 1 | 0 | 0 | During Fax Mixed Size Mode, switches the size (Standard/Non-standard) notified to IISS from the DADF. <br> 0: Non-standard mode <br> 1: Standard mode |
| 710-620 | DADF Dpm Specification | 0 | 65535 | 0 | 0 | Specifies the DPM for DADF. <br> 0: Operates at the maximum performance DPM of DADF <br> 1~65535: Operates at the specified DPM (in increments of 1 DPM) |
| 715-010 | Energy Saver Disable | 0 | 1 | 0 | 0 | When Setting Value: 0 , <br> At Power OFF: Move the CRG to the W-Ref board position. *Note <br> At Power ON: Initialize the CRG. <br> Returning from Energy Saver: Do not initialize the CRG. <br> When Setting Value: 1, <br> At Power OFF: Do not move the CRG. <br> At Power ON: Initialize the CRG. <br> Returning from Energy Saver: Initialize the CRG. <br> *Depending on the setting value of 719-999, there might be no movement instead. <br> For more details, refer to the Meaning column of 719-999. |
| 715-017 | IIT Fail Bypass | 0 | 1 | 0 | 0 | 0: Fail Bypass OFF <br> 1: Fail Bypass ON |

Table 1 NVM IIT

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Read/Write | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 715-018 | Config Fail Bypass | 0 | 1 | 0 | O | Controls whether to perform Fail bypass for the [Configuration Check] function of IIT-Elect Request. <br> Furthermore, this NVM is not involved with the separate SelectConfig that is performed internally by the IISS. <br> 0: Fail Bypass OFF <br> 1: Fail Bypass ON |
| 715-020 | Number Of APS Sensor | 0 | 1 | 0 | 0 | $\begin{aligned} & \text { 0: } 1 \text { APS } \\ & \text { 1: } 2 \text { APS } \end{aligned}$ |
| 715-022 | Lamp Fan Fail Bypass | 0 | 1 | 0 | 0 | Lamp Fan Fail Detection 0: Detects Lamp Fan Fail. 1: Does not detect Lamp Fan Fail. |
| 715-026 | Lamp On Interval | 1 | 60 | 30 | 0 | Interval setting (Unit: min) |
| 715-027 | Lamp On Time | 1 | 60 | 1 | 0 | Lamp ON time setting (Unit: s) |
| 715-030 | IIT Failure Part Diagnosis | 0 | 65535 | 0 | 0 | Writing 1 starts the IIT Faulty Parts Diagnosis. <br> After that, the write value of this NVM will be changed from ' 1 ' to the presumed faulty Parts No. <br> After the Faulty Part Diagnosis has completed, reading this NVM displays the presumed faulty Part No. <br> When a Fail occurs during the Faulty Part Diagnosis, the Faulty Part Diagnosis ends after the Fail code is recorded in this NVM. <br> * If other than '1' has been written, it will follow the usual NVM-Write operation. (Faulty Parts Diagnosis will not be performed) |
| 715-050 | Platen SS Registration Adjustment | 16 | 184 | 100 | 0 | Regi Correction in Slow Scan Direction "Factory Settings" |
| 715-051 | Platen SS Magnification Adjustment | 44 | 56 | 50 | 0 | Slow Scan Direction Regi Correction Value ( $0.1 \%$ increments) "Factory Settings" |
| 715-053 | Platen PRadjF | 0 | 240 | 120 | 0 | Fast Scan Regi Correction Value (Dot) VLSS = PROMVLSS + (PRadjF -120) X 2 "Factory Settings" |
| 715-056 | CVT FS Offset Side 1-1 | 0 | 240 | 120 | 0 | Fast Scan Regi Correction Value ( $0.1 \mathrm{~mm} / \mathrm{step}$ ) during CVT "Factory Settings" |
| 715-057 | CVT FS Offset Side 2-1 | 0 | 240 | 120 | 0 | Fast Scan Regi Correction Value ( $0.1 \mathrm{~mm} / \mathrm{step}$ ) during CVT "Factory Settings" |
| 715-058 | CVT FS Offset Side 1-2 | 0 | 240 | 120 | 0 | Fast Scan Regi Correction Value ( $0.1 \mathrm{~mm} / \mathrm{step}$ ) during CVT "Factory Settings" |
| 715-059 | CVT FS Offset Side 2-2 | 0 | 240 | 120 | 0 | Fast Scan Regi Correction Value ( $0.1 \mathrm{~mm} / \mathrm{step}$ ) during CVT "Factory Settings" |
| 715-060 | CVT FS Offset Side 1-3 | 0 | 240 | 120 | 0 | Fast Scan Regi Correction Value ( $0.1 \mathrm{~mm} / \mathrm{step}$ ) during CVT "Factory Settings" |
| 715-061 | CVT FS Offset Side 2-3 | 0 | 240 | 120 | 0 | Fast Scan Regi Correction Value ( $0.1 \mathrm{~mm} / \mathrm{step}$ ) during CVT "Factory Settings" |

Table 1 NVM IIT

|  |  | Setting <br> Range <br> (Minimum <br> Value) | Setting <br> Range <br> (Maximum <br> Value) | Default <br> Value | Read/Write | Description |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |$|$| Fast Scan Regi Correction Value (0.1 mm/step) during CVT |
| :--- |
| "Factory Settings" |

Table 1 NVM IIT

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting <br> Range <br> (Maximum <br> Value) | Default Value | Read/Write | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 715-083 | CVT FS Offset Side 4-5 | 0 | 240 | 120 | 0 | Fast Scan Regi Correction Value ( $0.1 \mathrm{~mm} /$ step) during CVT "Factory Settings" |
| 715-084 | CVT FS Offset Side 3-6 | 0 | 240 | 120 | 0 | Fast Scan Regi Correction Value ( $0.1 \mathrm{~mm} / \mathrm{step}$ ) during CVT "Factory Settings" |
| 715-085 | CVT FS Offset Side 4-6 | 0 | 240 | 120 | 0 | Fast Scan Regi Correction Value ( $0.1 \mathrm{~mm} /$ step ) during CVT "Factory Settings" |
| 715-086 | CVT FS Offset Side 3-7 | 0 | 240 | 120 | 0 | Fast Scan Regi Correction Value ( $0.1 \mathrm{~mm} /$ step) during CVT "Factory Settings" |
| 715-087 | CVT FS Offset Side 4-7 | 0 | 240 | 120 | 0 | Fast Scan Regi Correction Value ( $0.1 \mathrm{~mm} /$ step) during CVT "Factory Settings" |
| 715-088 | CVT FS Offset Side 3-8 | 0 | 240 | 120 | 0 | Fast Scan Regi Correction Value ( $0.1 \mathrm{~mm} /$ step ) during CVT "Factory Settings" |
| 715-089 | CVT FS Offset Side 4-8 | 0 | 240 | 120 | 0 | Fast Scan Regi Correction Value ( $0.1 \mathrm{~mm} /$ step) during CVT "Factory Settings" |
| 715-090 | CVT FS Offset Side 3-9 | 0 | 240 | 120 | 0 | Fast Scan Regi Correction Value ( $0.1 \mathrm{~mm} /$ step) during CVT "Factory Settings" |
| 715-091 | CVT FS Offset Side 4-9 | 0 | 240 | 120 | 0 | Fast Scan Regi Correction Value ( $0.1 \mathrm{~mm} /$ step) during CVT "Factory Settings" |
| 715-092 | WREF_ADJ_R | 70 | 255 | 140 | 0 | Red W-Ref correction coefficient, "Factory Settings" |
| 715-093 | WREF_ADJ_G | 70 | 255 | 140 | 0 | Green W-Ref correction coefficient, "Factory Settings" |
| 715-094 | WREF_ADJ_B | 70 | 255 | 140 | 0 | Blue W-Ref correction coefficient, "Factory Settings" |
| 715-095 | WREF_ADJ__BWX | 70 | 255 | 140 | 0 | BW-X W-Ref correction coefficient, "Factory Settings" |
| 715-096 | WREF_ADJ__BWY | 70 | 255 | 140 | 0 | BW-Y W-Ref correction coefficient, "Factory Settings" |
| 715-102 | WREF_Offset_R | 0 | 127 | 63 | 0 | Red W-Ref correction coefficient for each individual paper type. |
| 715-103 | WREF_Offset_G | 0 | 127 | 63 | 0 | Green W-Ref correction coefficient for each individual paper type. |
| 715-104 | WREF_Offset_B | 0 | 127 | 63 | 0 | Blue W-Ref correction coefficient for each individual paper type. |
| 715-105 | WREF_Offset_K | 0 | 127 | 63 | 0 | BW W-Ref correction coefficient for each individual paper type. |
| 715-106 | IIT Paper Code | 0 | 8 | 0 | 0 | 0: Use NVM Individual Paper Coefficient <br> 1: J paper 2: P paper 3: C2 paper <br> 4: Green100 paper 5: Digital Color Xpression <br> 6: Color Tech + 7: Xerox4200 paper <br> 8: Xerox Business |
| 715-110 | CVT FS Side 1 Standard Adjustment | 0 | 240 | 120 | 0 | Fast Scan Regi Reference Adjustment Value ( $0.1 \mathrm{~mm} / \mathrm{step}$ ) during CVT Side 1 "Factory Settings" <br> At Power ON, this will be overwritten by the DADF NVM (711-272) value. |
| 715-111 | CVT FS Side 2 Standard Adjustment | 0 | 240 | 120 | 0 | Fast Scan Regi Reference Adjustment Value ( $0.1 \mathrm{~mm} /$ step) during CVT Side 2 "Factory Settings" <br> At Power ON, this will be overwritten by the DADF NVM (711-274) value. |
| 715-112 | CVT FS Side 3 Standard Adjustment | 0 | 240 | 120 | 0 | Fast Scan Regi Reference Adjustment Value ( $0.1 \mathrm{~mm} /$ step) during CVT Side 3 "Factory Settings" <br> At Power ON, this will be overwritten by the DADF NVM (711-274) value. |

Table 1 NVM IIT

|  |  | Setting <br> Range <br> (Minimum <br> Value) | Setting <br> Range <br> (Maximum <br> Value) | Default <br> Value | Read/Write | Description |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## General

Table 1 NVM IIT

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting <br> Range <br> (Maximum <br> Value) | Default Value | Read/Write | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 715-305 | $8.5 \times 13 / 8.5 \times 14$ Detection | 0 | 3 | 0 | 0 | 0 : The default in the Table <br> 1: For design verification, performance not guaranteed <br> 2: 13 inch <br> 3: 14 inch |
| 715-306 | Original detection table for special paper | 0 | 2 | 0 | 0 | 0 : Special documents not supported <br> 1: A4 LEF when APS is OFF and A3 when APS in ON <br> 2: Letter LEF when APS is OFF and 17 inch when APS in ON |
| 715-307 | Change Size Table | 1 | 5 | 2 | 0 | 1: Inch 13-2 <br> 2: mm-2 <br> 3: mm <br> 4: Inch 13-1 <br> 5: Inch 14 |
| 715-310 | A3/11x17 Detection | 0 | 3 | 0 | 0 | 0 : The default in the Table <br> 1: A3 SEF <br> 2: For design verification, performance not guaranteed <br> 3: Detect as A3 SEF/11x17 SEF Mixed |
| 715-311 | A4/8.5x11 Detection | 0 | 3 | 0 | 0 | 0 : The default in the Table <br> 1: A4 LEF <br> 2: For design verification, performance not guaranteed <br> 3: Detect as $8.5 \times 11$ LEF/A4 LEF Mixed |
| 715-312 | A6 SEF Threshold | 50 | 110 | 90 | 0 | Changes the Fast Scan direction threshold value for Non-standard, as well as Japanese Postcard SEF, Postcard SEF, and A6 SEF. When other than 50 to 110 has been set, the Fast Scan direction threshold value is 90 mm . <br> 50: 50 mm <br> [Down] ( 1 mm increment/step) <br> 110: 110 mm |
| 715-344 | Document Size Detection | 0 | 3 | 0 | 0 | (IISS) <br> 0: Detection by 4 registers <br> 1: Detection by 3 registers (countermeasure for dirt) <br> (IPoC) <br> 0: Detection by 4 registers <br> 1: Detection by 3 registers (countermeasure for dirt); 2 at open + the document edge at close <br> 2: Detection by 3 registers (countermeasure for dirt); 2 at open + the ladder edge at close <br> 3: Detection by 2 registers (countermeasure for dirt); 2 at open |
| 715-346 | B4/8-Kai Detection | 0 | 6 | 3 | 0 | 0: 256 mm 1: 258 mm 2: $260 \mathrm{~mm} \mathrm{3:} 262 \mathrm{~mm}$ 4: $264 \mathrm{~mm} \mathrm{5:} 266 \mathrm{~mm} \mathrm{6:268mm}$ |
| 715-347 | 8-Kai/11x17 Detection | 0 | 6 | 3 | 0 | $\begin{aligned} & \text { 0: } 269 \mathrm{~mm} \text { 1:271 mm 2: } 273 \mathrm{~mm} \text { 3: } 275 \mathrm{~mm} \\ & \text { 4: } 277 \mathrm{~mm} \mathrm{5:279mm} \mathrm{6:281} \mathrm{~mm} \end{aligned}$ |
| 715-349 | B6/5x7 Detection | 0 | 2 | 0 | 0 | $\begin{aligned} & \text { 0: The default in the Table } \\ & \text { 1: B6 SEF } \\ & \text { 2: } 5 \times 7 \text { SEF } \end{aligned}$ |
| 715-362 | FL_CHK_NG_Count | 0 | 65535 | 0 | 0 | Lamp Check NG Count (Reset when lamp is replaced) |

## Table 1 NVM IIT

|  |  | Setting <br> Range <br> (Minimum <br> Value) | Setting <br> Range <br> (Maximum <br> Value) | Default <br> Value | Read/Write | Description |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |

### 6.3.8.2 NVM DRIVE \& NOHAD

Table 1 NVM DRIVE \& NOHAD

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write Yes/ No | Initialization Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 740-001 | DRV_MAIN_MOTOR_SPEED | 1040000 | 1562000 | 1496201 | Disabled | Enabled | main motor speed (Unit: Ref CLK) |
| 740-002 | DRV_MAIN_MOTOR_BRAKE_SWITCH | 0 | 1 | 0 | Disabled | Enabled | Main motor brake signal switch 0 : Main motor brake signal invaild1: Main motor brake signal effective |
| 741-001 | NOHAD_PRINT_STOP_DELAY | 15 | 1800 | 15 | Disabled | Enabled | The time for Fan high speed rotation after printing has completed. <br> (Unit: 1 s) |
| 741-002 | NOHAD_STBY_MODE_INTVAL | 1 | 20 | 1 | Disabled | Enabled | The temperature sampling time for Fusing Fan Temperature Control. <br> (Unit: 1 s) |
| 741-003 | $\begin{aligned} & \text { NOHAD_STBY_MODE_COUNT_THRESHOL } \\ & \mathrm{D} \end{aligned}$ | 1 | 20 | 3 | Disabled | Enabled | The threshold count for determining the mode transition of the Fusing Fan Temperature Control. <br> (Unit: 1 time) |
| 741-004 | NOHAD_STBY_MODE_TEMP_THRESHOLD | 0 | 800 | 245 | Disabled | Enabled | The threshold temperature for determining the mode transition of the Fusing Fan Temperature Control. <br> (Unit: 0.1 Degrees Celsius) |
| 741-005 | NOHAD_STBY_MODE_SWITCH | 0 | 1 | 1 | Disabled | Enabled | Fusing Fan Temperature Control Execution Switch 0: Do not perform, 1: Perform |
| 741-006 | NOHAD_COLD_MODE_TEMP_THRESHOLD | 0 | 300 | 140 | Disabled | Enabled | The threshold temperature for determining the Fan Low Temperature Stop Operation. <br> (Unit: 0.1 Degrees Celsius) |
| 741-007 | NOHAD_COLD_MODE_HOLD_TIME | 0 | 180 | 0 | Disabled | Enabled | The time to maintain the Fan in low speed rotation for Fan Low Temperature Stop Operation. <br> (Unit: 1 s) |
| 741-026 | NOHAD_CONDENSE_SWITCH | 0 | 1 | 0 | Disabled | Enabled | Condensation Mode Execution Switch. 0: Do not perform, 1: Perform |
| 741-027 | NOHAD_CONDENSE_ENTRY_TEMP_THRE SHOLD SHOLD | 0 | 300 | 120 | Disabled | Enabled | The threshold temperature for determining whether to transition to the Condensation Mode. <br> (Unit: 0.1 Degrees Celsius) |
| 741-028 | NOHAD_CONDENSE_HOLD_TIME | 0 | 240 | 90 | Disabled | Enabled | The time where the transition to the Sleep Mode is prohibited after entering the Condensation Mode. <br> (Unit: min) |
| 741-029 | NOHAD_SMELL_FILTER_SWITCH | 0 | 1 | 0 | Disabled | Enabled | Deodorant Filter Availability Switch. <br> 0: No Deodorant Filter, 1: Deodorant Filter available |
| 741-031 | NOHAD_FAN_FAIL_START_TIMER | 0 | 60 | 6 | Disabled | Enabled | The time where Fail Detection is prohibited after the Fan operation. <br> (Unit: 1 s) |
| 741-032 | NOHAD_FAN_FAIL_SUMPLE_TIME_THRES HOLD | 10 | 300 | 48 | Disabled | Enabled | Fan Fail Signal Accumulated Time. (Unit: 1 s) |

Table 1 NVM DRIVE \& NOHAD

|  |  | Setting <br> Range <br> (Minimum <br> Value) | Setting <br> Range <br> (Maximum <br> Value) | Default <br> Value | Write Yes/ <br> No | Initialization <br> Yes/No | Description |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $741-033$ | NOHAD_FAN_FAIL_ERROR_COUNT_THRE <br> SHOLD | 5 | 150 | 24 | Disabled | Enabled | The threshold count for determining a Fail by the Fan Fail <br> Accumulated Time. <br> If an abnormal Fan Fail Determination Pulse Count (num- <br> ber of times) is detected in the Fail Accumulated Time, it <br> will be judged as a Fail. <br> (Unit: 1 time) |
| $741-034$ | NOHAD_FAN_FAIL_BYPASS |  |  |  | FAN Fail Bypass <br> 0: Do not bypass, 1: Bypass |  |  |

### 6.3.7.2 NVM DIAG

|  |  | Setting <br> Range <br> (Minimum <br> Value) | Setting <br> Range <br> (Maximum <br> Value) | Default <br> Value | Write <br> Yes/No | Initializatio <br> n <br> Yes/NO | Discription |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

### 6.3.9.2 NVM PH

Table 1 NVM PH

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write Yes/ No | Initializatio <br> n Yes/NO | Discription |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 742-001 | PH_LEAD_REGI_ALL_TRAY | -50 | 50 | 0 | Disable | Enable | LEAD REGI ADJUSTMENT - ALL TRAY Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-002 | PH_LEAD_REGI_TRAY1 | -50 | 50 | 0 | Disable | Enable | TRAY1 for Normal LEAD REGI ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-003 | PH_LEAD_REGI_TRAY2 | -50 | 50 | 0 | Disable | Enable | TRAY2 for Normal LEAD REGI ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-004 | PH_LEAD_REGI_TRAY3 | -50 | 50 | 0 | Disable | Enable | TRAY3 for Normal LEAD REGI ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-005 | PH_LEAD_REGI_TRAY4 | -50 | 50 | 0 | Disable | Enable | TRAY4 for Normal LEAD REGI ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-006 | PH_LEAD_REGI_MSI | -50 | 50 | 0 | Disable | Enable | SMH for Normal LEAD REGI ADJ <br> Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-007 | PH_LEAD_REGI_DUPLEX | -50 | 50 | 0 | Disable | Enable | DUP ALL SIZE for Normal LEAD REGI ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-008 | PH_LEAD_REGI_THICK1_TRAY1 | -50 | 50 | 0 | Disable | Enable | TRAY1 for thick1 LEAD REGI ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-009 | PH_LEAD_REGI_THICK1_TRAY2 | -50 | 50 | 0 | Disable | Enable | TRAY2 for thick1 LEAD REGI ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-010 | PH_LEAD_REGI_THICK1_TRAY3 | -50 | 50 | 0 | Disable | Enable | TRAY3 for thick1 LEAD REGI ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-011 | PH_LEAD_REGI_THICK1_TRAY4 | -50 | 50 | 0 | Disable | Enable | TRAY4 for thick1 LEAD REGI ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-012 | PH_LEAD_REGI_THICK1_MSI | -50 | 50 | 0 | Disable | Enable | SMH for thick1 LEAD REGI ADJ <br> Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-013 | PH_LEAD_REGI_THICK1_DUPLEX | -50 | 50 | 0 | Disable | Enable | DUP ALL SIZE for thick1 LEAD REGI ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |

Table 1 NVM PH

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write Yes/ No | Initializatio <br> n Yes/NO | Discription |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 742-014 | PH_LEAD_REGI_THICK2_TRAY1 | -50 | 50 | 0 | Disable | Enable | TRAY1 for thick2 LEAD REGI ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-015 | PH_LEAD_REGI_THICK2_TRAY2 | -50 | 50 | 0 | Disable | Enable | TRAY2 for thick2 LEAD REGI ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-016 | PH_LEAD_REGI_THICK2_TRAY3 | -50 | 50 | 0 | Disable | Enable | TRAY3 for thick2 LEAD REGI ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-017 | PH_LEAD_REGI_THICK2_TRAY4 | -50 | 50 | 0 | Disable | Enable | TRAY4 for thick2 LEAD REGI ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-018 | PH_LEAD_REGI_THICK2_MSI | -50 | 50 | 0 | Disable | Enable | SMH for thick2 LEAD REGI ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-019 | PH_LEAD_REGI_THICK2_DUPLEX | -50 | 50 | 0 | Disable | Enable | DUP ALL SIZE for thick2 LEAD REGI ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-020 | PH_REGI_LOOP_ALL_TRAY | -50 | 50 | 0 | Disable | Enable | REGI LOOP ADJUSTMENT - ALL TRAY Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-021 | PH_REGI_LOOP_TRAY1 | -50 | 50 | 0 | Disable | Enable | TRAY1 for Normal REGI LOOP ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-022 | PH_REGI_LOOP_TRAY2 | -50 | 50 | 0 | Disable | Enable | TRAY2 for Normal REGI LOOP ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-023 | PH_REGI_LOOP_TRAY3 | -50 | 50 | 0 | Disable | Enable | TRAY3 for Normal REGI LOOP ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-024 | PH_REGI_LOOP_TRAY4 | -50 | 50 | 0 | Disable | Enable | TRAY4 for Normal REGI LOOP ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-025 | PH_REGI_LOOP_MSI | -50 | 50 | 0 | Disable | Enable | SMH for Normal REGI LOOP ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-026 | PH_REGI_LOOP_DUPLEX | -50 | 50 | 0 | Disable | Enable | DUP ALL SIZE for Normal REGI LOOP ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-027 | PH_REGI_LOOP_THICK1_TRAY1 | -50 | 50 | 0 | Disable | Enable | TRAY1 for thick1 REGI LOOP ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |

## General

Table 1 NVM PH

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting <br> Range (Maximum Value) | Default Value | Write Yes/ No | Initializatio <br> n Yes/NO | Discription |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 742-028 | PH_REGI_LOOP_THICK1_TRAY2 | -50 | 50 | 0 | Disable | Enable | TRAY2 for thick1 REGI LOOP ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-029 | PH_REGI_LOOP_THICK1_TRAY3 | -50 | 50 | 0 | Disable | Enable | TRAY3 for thick1 REGI LOOP ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-030 | PH_REGI_LOOP_THICK1_TRAY4 | -50 | 50 | 0 | Disable | Enable | TRAY4 for thick1 REGI LOOP ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-031 | PH_REGI_LOOP_THICK1_MSI | -50 | 50 | 0 | Disable | Enable | SMH for thick1 REGI LOOP ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-032 | PH_REGI_LOOP_THICK1_DUPLEX | -50 | 50 | 0 | Disable | Enable | DUP ALL SIZE for thick1 REGI LOOP ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-033 | PH_REGI_LOOP_THICK2_TRAY1 | -50 | 50 | 0 | Disable | Enable | TRAY1 for thick2 REGI LOOP ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-034 | PH_REGI_LOOP_THICK2_TRAY2 | -50 | 50 | 0 | Disable | Enable | TRAY2 for thick2 REGI LOOP ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-035 | PH_REGI_LOOP_THICK2_TRAY3 | -50 | 50 | 0 | Disable | Enable | TRAY3 for thick2 REGI LOOP ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-036 | PH_REGI_LOOP_THICK2_TRAY4 | -50 | 50 | 0 | Disable | Enable | TRAY4 for thick2 REGI LOOP ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-037 | PH_REGI_LOOP_THICK2_MSI | -50 | 50 | 0 | Disable | Enable | SMH for thick2 REGI LOOP ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-038 | PH_REGI_LOOP_THICK2_DUPLEX | -50 | 50 | 0 | Disable | Enable | DUP ALL SIZE for thick2 REGI LOOP ADJ Image input is delayed when Set Value is increased. (Unit: 2 ms ) |
| 742-058 | PH_DUP_OPT_ENABLE_SWITCH | 0 | 1 | 0 | Disable | Enable | Switch for enabling/disabling Dup Option0: Disable Dup Option1: Enable Dup Option |

### 6.3.10 NVM Fusing

|  |  | Setting <br> Range <br> (Minimum <br> Value) | Setting <br> Range <br> (Maximum <br> Value) | Nefault <br> Value | Write <br> Yes/No | Initialization <br> Yes/No |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Chain-Link | NVM Name | 0 | 3 | 0 | Description |  |

### 6.3.11.2 NVM X'fer

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write Yes/ <br> No | Initializatio n Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 745-016 | XERO_TEMP_DATA | -20 | 60 | 18 | Enabled | Enabled | Stores the temperature detection result. (Unit: 1 Degrees Celsius) |
| 745-026 | XERO_BTR_OUTPUT_SIDE1_BIAS | 0 | 200 | 80 | Enabled | Enabled | Stores the BTR Output (Side 1) (Unit: 0.1 MicroAmp) |
| 745-027 | XERO_BTR_OUTPUT_SIDE2_BIAS | 0 | 200 | 80 | Enabled | Enabled | Stores the BTR Output (Side 2) (Unit: 0.1 MicroAmp) |
| 745-028 | XERO_BTR_NET_OUTPUT_SIDE1_BIAS | 0 | 200 | 80 | Enabled | Enabled | Stores the BTR Final Output (for Side 1) (Unit: 0.1 MicroAmp) |
| 745-029 | XERO_BTR_NET_OUTPUT_SIDE2_BIAS | 0 | 200 | 80 | Enabled | Enabled | Stores the BTR Final Output (for Side 2) (Unit: 0.1 MicroAmp) |
| 745-030 | XERO_BTR_CORR_COEF_PLAIN_SIDE1 | 0 | 200 | 100 | Disabled | Enabled | BTR Output Correction Coefficient (for Plain Side 1) (Unit: \%) |
| 745-031 | XERO_BTR_CORR_COEF_PLAIN_SIDE2 | 0 | 200 | 100 | Disabled | Enabled | BTR Output Correction Coefficient (for Plain Side 2) (Unit: \%) |
| 745-032 | XERO_BTR_CORR_COEF_HEAVY1_SIDE1 | 0 | 200 | 100 | Disabled | Enabled | BTR Output Correction Coefficient (for Heavyweight Side 1) (Unit: \%) |
| 745-033 | XERO_BTR_CORR_COEF_HEAVY1_SIDE2 | 0 | 200 | 100 | Disabled | Enabled | BTR Output Correction Coefficient (for Heavyweight Side 2) (Unit: \%) |
| 745-034 | XERO_BTR_CORR_COEF_HEAVY2_SIDE1 | 0 | 200 | 100 | Disabled | Enabled | BTR Output Correction Coefficient (for Extra Heavyweight <br> Side 1) <br> (Unit: \%) |
| 745-035 | XERO_BTR_CORR_COEF_HEAVY2_SIDE2 | 0 | 200 | 100 | Disabled | Enabled | BTR Output Correction Coefficient (for Extra Heavyweight Side 2) <br> (Unit: \%) |
| 745-036 | XERO_BTR_CORR_COEF_OHP_SIDE1 | 0 | 200 | 100 | Disabled | Enabled | BTR Output Correction Coefficient (for Transparency) (Unit: \%) |
| 745-037 | XERO_BTR_CORR_COEF_LABEL_SIDE1 | 0 | 200 | 100 | Disabled | Enabled | BTR Output Correction Coefficient (for Labels) (Unit: \%) |

### 6.3.13.2 NVM ROS

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write Yes/ No | Initializatio <br> n Yes/NO | Discription |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 749-001 | ROS_LASER_SIDE_REGI_ADJUSTMENT_ALL_T | -50 | 50 | 0 | Disable | Ensable | ALL TRAY-LASER SIDE REGI ADJUSTMENT (Unit: 0.254 mm increments) |
| 749-002 | ROS_LASER_SIDE_REGI_ADJUSTMENT_TRAY 1 | -50 | 50 | 0 | Disable | Ensable | TRAY1-LASER SIDE REGI ADJUSTMENT (Unit: 0.254 mm increments) |
| 749-003 | ROS_LASER_SIDE_REGI_ADJUSTMENT_TRAY 2 | -49 | 49 | 0 | Ensable | Ensable | TRAY2-LASER SIDE REGI ADJUSTMENT (Unit: 0.254 mm increments) |
| 749-004 | ROS_LASER_SIDE_REGI_ADJUSTMENT_TRAY 3 | -49 | 49 | 0 | Ensable | Ensable | TRAY3-LASER SIDE REGI ADJUSTMENT (Unit: 0.254 mm increments) |
| 749-005 | ROS_LASER_SIDE_REGI_ADJUSTMENT_TRAY | -49 | 49 | 0 | Ensable | Ensable | TRAY4-LASER SIDE REGI ADJUSTMENT (Unit: 0.254 mm increments) |
| 749-006 | ROS_LASER_SIDE_REGI_ADJUSTMENT_MSI | -50 | 50 | 0 | Disable | Ensable | MSI-LASER SIDE REGI ADJUSTMENT (Unit: 0.254 mm increments) |
| 749-007 | ROS_LASER_SIDE_REGI_ADJUSTMENT_DUP_ ALL_TRAY | -50 | 50 | 0 | Disable | Ensable | DUP ALL TRAY-LASER SIDE REGI ADJUSTMENT (Unit: 0.254 mm increments) |
| 749-008 | ROS_LASER_SIDE_REGI_ADJUSTMENT_DUP_ TRAY1 | -50 | 50 | 0 | Disable | Ensable | DUP TRAY1-LASER SIDE REGI ADJUSTMENT (Unit: 0.254 mm increments) |
| 749-009 | ROS_LASER_SIDE_REGI_ADJUSTMENT_DUP_ TRAY2 | -50 | 50 | 0 | Disable | Ensable | DUP TRAY2-LASER SIDE REGI ADJUSTMENT (Unit: 0.254 mm increments) |
| 749-010 | ROS_LASER_SIDE_REGI_ADJUSTMENT_DUP_ TRAY3 | -50 | 50 | 0 | Disable | Ensable | DUP TRAY3-LASER SIDE REGI ADJUSTMENT (Unit: 0.254 mm increments) |
| 749-011 | ROS_LASER_SIDE_REGI_ADJUSTMENT_DUP_ TRAY4 | -50 | 50 | 0 | Disable | Ensable | DUP TRAY4-LASER SIDE REGI ADJUSTMENT (Unit: 0.254 mm increments) |
| 749-012 | ROS_LASER_SIDE_REGI_ADJUSTMENT_DUP_ MSI | -50 | 50 | 0 | Disable | Ensable | DUP MSI-LASER SIDE REGI ADJUSTMENT (Unit: 0.254 mm increments) |
| 749-013 | ROS_TEST_VREF_OUTPUT | 0 | 255 | 204 | Disable | Ensable | Test for ROS Vref output (usef for diag test)(Unit: times) |
| 749-014 | ROS_MOTOR_AUTO_STOP_TIME | 1 | 30 | 10 | Disable | Ensable | The timeout time during priority start up.This may shorten the lifespan of the ROS.(Unit: 1 s ) |
| 749-015 | ROS_MOTOR_JOB_END_AUTO_STOP_TIME | 1 | 10 | 1 | Disable | Ensable | ROS Motor Stop DelayThis may shorten the lifespan of the ROS.(Unit: 1 s) |

### 6.3.12 NVM XERO

Table 1 NVM XERO

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write Yes/No | Initialization Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 750-001 | XERO_BCR_AC_IO_BIAS | 0 | 222 | 222 | Disable | Enable | BCR-AC I/O Check Output Value (Unit: 3.95 MicroAmp) |
| 750-002 | XERO_BCR_DC_IO_BIAS | 0 | 100 | 74 | Disable | Enable | BCR-DC I/O Check Output Value (Unit: $1 \%$ ) |
| 750-003 | XERO_DEVE_IO_BIAS | 0 | 100 | 86 | Disable | Enable | Deve-DC I/O Check Output Value (Unit: 1\%) |
| 750-023 | XERO_DRUM_CYCLE | 0 | 8000000 | 0 | Enable | Disable | Drum Cycle (Unit: 0.1 cycle) |
| 750-024 | XERO_DRUM_PV | 0 | 200000 | 0 | Enable | Disable | Drum PV (Unit: 1 sheet) |
| 750-025 | XERO_TOTAL_DRUM_CYCLE | 0 | 4294967295 | 0 | Enable | Enable | M/C Total Cycle (Unit: 0.1 cycle) |
| 750-026 | XERO_TOTAL_DRUM_PV | 0 | 4294967295 | 0 | Enable | Enable | M/C Total PV (Unit: 1 sheet) |
| 750-051 | XERO_DRUM_PRE_NEAR_CYCLE_DATA | 0 | 65535 | 0 | Enable | Enable | Cycle Count When Pre Near Occurs (Unit: 100 cycle) |
| 750-052 | XERO_DRUM_PRE_NEAR_PV_DATA | 0 | 65535 | 0 | Enable | Enable | PV When Pre Near Occurs (Unit: 100 sheet) |
| 750-053 | XERO_DRUM_PRE_NEAR_TICK_DATA | 0 | 5000 | 0 | Enable | Enable | Remaining Film Thickness When Pre Near Occurs (Unit: 0.01 Micrometer) |
| 750-054 | XERO_DRUM_NEAR_CYCLE_DATA | 0 | 65535 | 0 | Enable | Enable | Cycle Count When Near Occurs (Unit: 100 cycle) |
| 750-055 | XERO_DRUM_NEAR_PV_DATA | 0 | 65535 | 0 | Enable | Enable | PV When Near Occurs (Unit: 100 sheet) |
| 750-056 | XERO_DRUM_NEAR_TICK_DATA | 0 | 5000 | 0 | Enable | Enable | Remaining Film Thickness When Near Occurs (Unit: 0.01 Micrometer) |
| 750-057 | XERO_DRUM_LIFE_END_CYCLE_DATA | 0 | 65535 | 0 | Enable | Enable | Cycle Count When Life End Occurs (Unit: 100 cycle) |
| 750-058 | XERO_DRUM_LIFE_END_PV_DATA | 0 | 65535 | 0 | Enable | Enable | PV When Life End Occurs (Unit: 100 sheet) |
| 750-059 | XERO_DRUM_LIFE_END_TICK_DATA | 0 | 5000 | 0 | Enable | Enable | Remaining Film Thickness When Life End Occurs (Unit: 0.01 Micrometer) |

### 6.3.15.2 NVM SYSTEM

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write Allowed/ Protected | Default <br> Value Yes/ <br> No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 610-400 | KO_PASSWORD_1 | 0 | 9 | 1 | 0 | 0 | The 1st digit (highest order digit) number of the KO Password. |
| 610-401 | KO_PASSWORD_2 | 0 | 9 | 1 | 0 | 0 | The 2nd digit number of the KO Password. |
| 610-402 | KO_PASSWORD_3 | 0 | 9 | 1 | 0 | 0 | The 3rd digit number of the KO Password. |
| 610-403 | KO_PASSWORD_4 | 0 | 9 | 1 | 0 | 0 | The 4th digit number of the KO Password. |
| 610-404 | KO_PASSWORD_5 | 0 | 10 | 1 | 0 | 0 | The 5th digit number of the KO Password.' 10 ' indicates a termination. |
| 610-405 | KO_PASSWORD_6 | 0 | 10 | 10 | 0 | 0 | The 6th digit (lowest order digit) number of the KO Password. '10' indicates a termination. |
| 621-400 | NVM_MATCHING | 0 | 2 | 0 | 0 | X | 0 : Default Value <br> 1: Perform restore from Controller NVM to Backup NVM <br> 2: Perform restore from Backup NVM to Controller NVM <br> When the Controller NVM is blank, the input of ' 1 ' becomes prohibited. When the Backup NVM is blank, the input of ' 2 ' becomes prohibited. |

Table 1 SYSTEM

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write Allowed/ Protected | Default Value Yes/ No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 700-120 | TIMEZONE | 0 | 32 | 7 | O | O | 0: UTC -12:00 1: UTC -11:00 2: UTC -10:00 3: UTC -09:00 4: UTC -08:00 5: UTC -07:00 6: UTC -06:00 7: UTC -05:00 8: UTC -04:00 9: UTC -03:30 10: UTC -03:00 11: UTC -02:00 12: UTC -01:00 13: UTC $00: 00$ $14:$ UTC +01:00 15: UTC +02:00 16: UTC +03:00 17: UTC +03:30 18: UTC +04:00 19: UTC +04:30 20: UTC +05:00 $21: ~ U T C ~+05: 30 ~$ $22: ~ U T C ~+05: 45 ~$ $23: ~ U T C ~+06: 00 ~$ $24: ~ U T C ~+06: 30 ~$ $25: ~ U T C ~+07: 00 ~$ $26: ~ U T C ~+08: 00 ~$ $27: ~ U T C ~+09: 00 ~$ $28: ~ U T C ~+09: 30 ~$ $29: ~ U T C ~+10: 00 ~$ $30: ~ U T C ~+11: 00 ~$ $31: ~ U T C ~+12: 00 ~$ $32: ~ U T C ~+13: 00 ~$ |
| 700-122 | DATE_FORMAT | 0 | 2 | 0 | O | O | $\begin{aligned} & \text { 0: YYMMDD } \\ & \text { 1: MMDDYY } \\ & \text { 2: DDMMYY } \end{aligned}$ |
| 700-123 | TIME_FORMAT | 0 | 1 | 1 | O | O | $\begin{aligned} & 0: 12 \mathrm{~h} \\ & 1: 24 \mathrm{~h} \end{aligned}$ |
| 700-124 | AUTO_RESET_TIMER | 0 | 6 | 2 | 0 | 0 | 0: Return to default display after 15 s <br> 1: Return to default display after 30 s <br> 2: Return to default display after 45 s <br> 3: Return to default display after 1 min <br> 4: Return to default display after 2 min <br> 5: Return to default display after 3 min <br> 6: Return to default display after 4 min |


| Chain-Link | NVM Name | Setting <br> Range <br> (Minimum <br> Value) | Setting Range (Maximum Value) | Default Value | Write <br> Allowed/ <br> Protected | Default <br> Value Yes/ <br> No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 700-125 | JOB_CANCEL_TIMER | - | - | 600 | 0 | 0 | 0: Feature Disabled (s) |
| 700-126 | AUTO_PRINT_TIMER | 1 | 240 | 10 | 0 | 0 | (s) |
| 700-128 | AUTO_SCAN_COMPLETE_TI MER | 1 | 4 | 2 | 0 | 0 | 1: Scan Complete in 20 s <br> 2: Scan Complete in 30 s <br> 3: Scan Complete in 60 s <br> 4: Scan Complete in 90 s |
| 700-129 | LOW_POWER_MODE_TIME | 0 | 60 | 1 | 0 | 0 | 0: Feature Disabled (min) |
| 700-130 | SLEEP_MODE_TIMER | 0 | 239 | 1 | 0 | 0 | 0: Feature Disabled (min) |
| 700-131 | AUTO_SELECTION_TIMER | 10 | 100 | 20 | 0 | 0 | Shortcut key settings change timer (0.1 s) |
| 700-132 | $\begin{aligned} & \text { UIPANEL_PANEL_SELECT_T } \\ & \text { ONE } \end{aligned}$ | 0 | 3 | 0 | 0 | 0 | UI Panel Select Tone <br> 0: OFF <br> 1: Soft <br> 2: Normal <br> 3: Loud |
| 700-133 | UIPANEL_PANEL_ALERT_TO NE | 0 | 3 | 0 | 0 | 0 | UI Panel Alert Tone <br> 0: OFF <br> 1: Soft <br> 2: Normal <br> 3: Loud |
| 700-136 | UIPANEL_ALERT_TONE | 0 | 3 | 2 | 0 | 0 | Alert Tone <br> 0: OFF <br> 1: Soft <br> 2: Normal <br> 3: Loud |
| 700-137 | UIPANEL_FAULT_TONE | 0 | 3 | 2 | 0 | 0 | Fault Tone <br> 0: OFF <br> 1: Soft <br> 2: Normal <br> 3: Loud |
| 700-138 | UIPANEL_MACHINE_READY _TONE | 0 | 3 | 2 | 0 | 0 | UI Panel Ready Tone <br> 0: OFF <br> 1: Soft <br> 2: Normal <br> 3: Loud |
| 700-139 | UIPANEL_CONSUMABLES_A LERT | 0 | 3 | 2 | 0 | 0 | Low Toner Alert Tone <br> 0: OFF <br> 1: Soft <br> 2: Normal <br> 3: Loud |
| 700-143 | JOB_HISTORY_VERBOSE | 0 | 1 | 0 | 0 | 0 | 0: Do not record Job History of Copy and Scan to PC (USB) Jobs <br> 1: Record Job History of Copy and Scan to PC (USB) Jobs |
| 700-144 | JOB_HISTORY | 0 | 0 | 0 | X | 0 | Not used |


| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write Allowed/ Protected | Default <br> Value Yes/ <br> No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 700-153 | UIPANEL_OUT_OF_PAPER | 0 | 3 | 2 | 0 | 0 | Out of Paper Warning Tone <br> 0: OFF <br> 1: Soft <br> 2: Normal <br> 3: Loud |
| 700-154 | UIPANEL_AUTO_CLEAR_AL ERT | 0 | 3 | 0 | 0 | 0 | Auto Clear Alert Tone <br> 0: OFF <br> 1: Soft <br> 2: Normal <br> 3: Loud |
| 700-155 | UIPANEL_BASE_TONE | 0 | 3 | 0 | 0 | 0 | Base Tone <br> 0: OFF <br> 1: Soft <br> 2: Normal <br> 3: Loud |
| 700-233 | UIPANEL_JOB_TONE | 0 | 3 | 2 | 0 | 0 | Job Complete Tone <br> 0: OFF <br> 1: Soft <br> 2: Normal <br> 3: Loud |
| 700-401 | PAPER_CLASS | 2 | 5 | 4 | 0 | X | ```2: XC (NA (North America)) 3: XE/DMO-E (EU) 5: DMO-W (SA) Default value \(=5\).``` |
| 700-420 | DOWNLOAD_DISABLE_FLA G | - | - | 2 | 0 | X | 0 : Allow Download for same family <br> 2: Allow Download for same model only |
| 720-006 |  | 0 | 10000000 | 0 | X | X | The counters for Print Job, Report Job, and Maintenance Report. When LARGE_SIZE_COUNT $=1$, This will be 2 counts for each impression that falls under Large Size.It is possible to exceed the Max by a little. |
| 720-009 | PRINT_COUNTER_COPYJO B | 0 | 10000000 | 0 | X | X | The counter for Copy Job. <br> When LARGE_SIZE_COUNT $=1$, This will be 2 counts for each impression that falls under Large Size.It is possible to exceed the Max by a little. |
| 720-011 | PRINT_COUNTER_FAXJOB | 0 | 10000000 | 0 | X | X | The counter for Fax Receive <br> When LARGE_SIZE_COUNT $=1$, This will be 2 counts for each impression that falls under Large Size.It is possible to exceed the Max by a little. |
| 720-046 | PRINT_COUNTER_LARGE_S IZE | 0 | 10000000 | 0 | X | X | The counter for Large Size <br> This counts when LARGE_SIZE_COUNT $=2$. |
| 720-065 | LARGE_SIZE_COUNT | 0 | 2 | 2 | X | X | 0: Count as normal (1 count) <br> 1: Count as Large Size (2 counts) (MN) <br> 2: Count as Large Size (2 counts) (IBG) |

## General

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write Allowed/ Protected | Default <br> Value Yes/ <br> No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 780-013 | IOT_TRAY1_PAPER_TYPE | - | - | 0 | 0 | 0 | Paper Type in Tray 1 <br> 0: Plain 1 <br> 1: Plain 2 <br> 5: Lightweight |
| 780-014 | IOT_STM_PAPER_TYPE | - | - | 0 | 0 | 0 | Paper Type in STM <br> 0 : Plain 1 <br> 1: Plain 2 <br> 2: Heavyweight <br> 3: Extra Heavyweight <br> 5: Lightweight |
| 780-015 | IOT_TRAY3_PAPER_TYPE | - | - | 0 | 0 | 0 | Paper Type in Tray 3 <br> 0 : Plain 1 <br> 1: Plain 2 <br> 2: Heavyweight <br> 3: Extra Heavyweight <br> 5: Lightweight |
| 780-016 | IOT_TRAY4_PAPER_TYPE | - | - | 0 | 0 | 0 | Paper Type in Tray 4 <br> $0:$ Plain 1 <br> 1: Plain 2 <br> 2: Heavyweight <br> 3: Extra Heavyweight <br> 5: Lightweight |
| 780-017 | IOT_MSI_PAPER_SIZE | - | - | 18 | 0 | 0 | Paper Size at MSI 1: $11 \times 17$ SEF 2: A3 SEF 5: B4 SEF 6: $8.5 \times 14$ SEF 7: $8.5 \times 13$ SEF 9: A4 SEF 10: $8.5 \times 11$ SEF 14: B5 SEF 16: $8.5 \times 11$ LEF 18: A4 LEF 19: A5 SEF 23: B5 LEF 131: Non-Standard Size 135: Preset Custom Size 1 136: Preset Custom Size 2 137: Preset Custom Size 3 138: Preset Custom Size 4 139: Preset Custom Size 5 |


| Chain-Link | NVM Name | Setting <br> Range (Minimum Value) | Setting <br> Range <br> (Maximum <br> Value) | Default Value | Write Allowed/ Protected | Default <br> Value Yes/ <br> No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 780-018 | IOT_MSI_PAPER_TYPE | - |  | 0 | 0 | 0 | Paper Type at MSI <br> 0 : Plain 1 <br> 1: Plain 2 <br> 2: Heavyweight <br> 3: Extra Heavyweight <br> 5: Lightweight |
| 780-061 | $\qquad$ | 0 | 1 | 1 | 0 | 0 | Sets the APS/ATS target setting (STM) <br> 0 : Not applicable <br> 1: Applicable |
| 780-062 | APS_ATS_PERMISSION_TR AY3 | 0 | 1 | 1 | 0 | 0 | Sets the APS/ATS target setting (Tray 3) <br> 0 : Not applicable <br> 1: Applicable |
| 780-063 | APS_ATS_PERMISSION_TR | 0 | 1 | 1 | 0 | 0 | Sets the APS/ATS target setting (Tray 4) <br> 0 : Not applicable <br> 1: Applicable |
| 780-064 | APS_ATS_PERMISSION_MSI | 0 | 1 | 1 | 0 | 0 | Sets the APS/ATS target setting (MSI) <br> 0 : Not applicable <br> 1: Applicable |
| 780-266 | UIPANEL_DRUM_ALERT_PH | 0 | 2 | 1 | 0 | 0 | 0: Do not display <br> 1: Display only after the power had been turned OFF and ON <br> 2: Display only when the Auto Reset Timer had timed-out |
| 780-267 | UIPANEL_DRUM_ALERT_PH ASE2 | 0 | 2 | 2 | 0 | 0 | 0 : Do not display <br> 1: Display only after the power had been turned OFF and ON <br> 2: Display only when the Auto Reset Timer had timed-out |
| 790-002 | UIPANEL_DEFAULTS_DISPL AY | - | - | 0 | 0 | 0 | UI Panel Screen Default <br> 0: Copy Job <br> 2: Scan Job <br> 3: Fax Job |
| 790-004 | UIPANEL_TONER_ALERT | 0 | 2 | 1 | 0 | 0 | 0: Do not display <br> 1: Display only after the power had been turned OFF and ON <br> 2: Display only when the Auto Reset Timer had timed-out |
| 790-017 | IOT_MSI_CUSTOM_SIZE_FS | 127 | 297 | 297 | 0 | 0 | Fast scan length of custom size (mm) |
| 790-018 | IOT_MSI_CUSTOM_SIZE_SS | 98 | 432 | 210 | 0 | 0 | Slow scan length of custom size (mm) |
| 790-020 | IOT_MSI_PRESET_CUSTOM SIZE_1_FS | - | - | 0 | 0 | 0 | Fast scan length of preset custom size 1 (mm) 0 : Not set |
| 790-021 | $\begin{aligned} & \text { IOT_MSI_PRESET_CUSTOM } \\ & \text { _SIZE_1_SS } \end{aligned}$ | - | - | 0 | 0 | 0 | Slow scan length of preset custom size 1 (mm) 0 : Not set |
| 790-022 | IOT_MSI_PRESET_CUSTOM SIZE_2_FS | - | - | 0 | 0 | 0 | Fast scan length of preset custom size 2 (mm) 0 : Not set |
| 790-023 | IOT_MSI_PRESET_CUSTOM SIZE_2_SS | - | - | 0 | 0 | 0 | Slow scan length of preset custom size 2 (mm) 0 : Not set |
| 790-024 | IOT_MSI_PRESET_CUSTOM _SIZE_3_FS | - | - | 0 | 0 | 0 | Fast scan length of preset custom size 3 (mm) 0 : Not set |

General

| Chain-Link | NVM Name | Setting <br> Range <br> (Minimum <br> Value) | Setting <br> Range <br> (Maximum <br> Value) | Default Value | Write Allowed/ Protected | Default <br> Value Yes/ <br> No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 790-025 | IOT_MSI_PRESET_CUSTOM _SIZE_3_SS | - | - | 0 | 0 | 0 | Slow scan length of preset custom size 3 (mm) <br> 0 : Not set |
| 790-026 | IOT_MSI_PRESET_CUSTOM SIZE_4_FS | - | - | 0 | 0 | 0 | Fast scan length of preset custom size 4 (mm) 0 : Not set |
| 790-027 | IOT_MSI_PRESET_CUSTOM SIZE_4_SS | - | - | 0 | 0 | 0 | Slow scan length of preset custom size 4 (mm) 0 : Not set |
| 790-028 | IOT_MSI_PRESET_CUSTOM | - | - | 0 | 0 | 0 | Fast scan length of preset custom size 5 (mm) 0 : Not set |
| 790-029 | IOT_MSI_PRESET_CUSTOM _SIZE_5_SS | - | - | 0 | 0 | 0 | Slow scan length of preset custom size 5 (mm) <br> 0 : Not set |
| 790-150 | IIT_PLATEN_CUSTOM_SIZE FS | 86 | 297 | 297 | 0 | 0 | Fast scan length of non-standard size at the Platen (mm) |
| 790-151 | IIT_PLATEN_CUSTOM_SIZE | 86 | 432 | 210 | 0 | 0 | Slow scan length of non-standard size at the Platen (mm) |
| 790-243 | UIPANEL_GUIDANCE_IDCAR D_COPY | 0 | 1 | 1 | 0 | 0 | 0: Do not display the ID Card Copy guidance confirmation screen 1: Display the ID Card Copy guidance confirmation screen |
| 790-244 | UIPANEL_CONFIRM_RECIPI ENT | 0 | 1 | 0 | 0 | 0 | 0: Do not display the Recipient confirmation screen <br> 1: Display the Recipient confirmation screen |
| 790-245 | UIPANEL_GUIDANCE_IDCAR D_COPY_DETAIL | 0 | 1 | 0 | 0 | 0 | Type of ID Card Copy guidance confirmation screen <br> 0: Image + text screen <br> 1: Image only screen |
| 790-435 | UIPANEL_LANGUAGE | 0 | 3 | 0 | 0 | 0 | UI Panel Language <br> 0 : English <br> 6: French <br> 7: Spanish <br> 8: Brazilian Portuguese <br> 9: Hungarian <br> 10: Czech <br> 11: Polish <br> 12: Romanian <br> 13: Turkish <br> 14: Russian <br> 15: Italian <br> 16: German <br> 17: Greek |
| 790-640 | UIPANEL_NOTIFICATION | 0 | 1 | 1 | 0 | 0 | 0: Do not display prohibited screen <br> 1: Display prohibited screen |

### 6.3.14.2 NVM PROCON

Table 1 NVM PROCON

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write Yes/ <br> No | Initializatio n Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 752-022 | PRC_ATC_AVE | 0 | 999 | 0 | Enabled | Enabled | ATC Average Value |
| 752-023 | PRC_ATC_AMP | 0 | 999 | 0 | Enabled | Enabled | ATC Amplitude |
| 752-028 | PRC_ATC_AVE_FAIL | 0 | 1 | 0 | Enabled | Enabled | ATC Average Fail 0: Normal, 1: Abnormal |
| 752-029 | PRC_ATC_AVE_FAIL_CNT | 0 | 65535 | 0 | Enabled | Enabled | ATC Average Fail Count |
| 752-031 | PRC_ATC_AMP_FAIL | 0 | 1 | 0 | Enabled | Enabled | ATC Amplitude Fail <br> 0 : Normal, 1: Amplitude is too small |
| 752-032 | PRC_ATC_AMP_FAIL_CNT | 0 | 65535 | 0 | Enabled | Enabled | ATC Amplitude Fail Count |
| 752-033 | PRC_ATC_WARNING | 0 | 1 | 0 | Enabled | Enabled | ATCwarning |
| 752-034 | PRC_ATC_WARNING_CNT | 0 | 65535 | 0 | Enabled | Enabled | ATC Warning Counter |
| 752-036 | PRC_ATC_FAIL | 0 | 1 | 0 | Enabled | Enabled | ATCFail |
| 752-037 | PRC_ATC_FAIL_CNT | 0 | 65535 | 0 | Enabled | Enabled | Number of ATC Fails |
| 752-038 | PRC_ATC_FAIL_CONTINUED_CNT | 0 | 255 | 0 | Enabled | Enabled | ATC Fail Continuous Count |
| 752-048 | PRC_ATC_DOUBLE_AVE_PRE | 0 | 999 | 510 | Enabled | Enabled | ATC_2 Weighted Average Value_Previous |
| 752-049 | PRC_ATC_DOUBLE_AVE | 0 | 999 | 510 | Enabled | Enabled | ATC_2 Weighted Average Value |
| 752-050 | PRC_TEMP_SNR | 0 | 1023 | 0 | Enabled | Enabled | Temperature Sensor Value |
| 752-053 | PRC_TEMP_SNR_FAIL | 0 | 1 | 0 | Enabled | Enabled | Temperature Sensor Fail 0: Normal, 1: Fail occurred |
| 752-054 | PRC_TEMP_SNR_FAIL_CNT | 0 | 65535 | 0 | Enabled | Enabled | Temperature Sensor Fail Count |
| 752-055 | PRC_REAL_TEMP | -50 | 110 | 0 | Enabled | Enabled | The actual temperature |
| 752-057 | PRC_TEMP_NOW | -10 | 80 | 0 | Enabled | Enabled | temp_now/temperature |
| 752-060 | PRC_MAX_TEMP | -20 | 60 | 0 | Enabled | Enabled | max temperature value/temperature max value (Unit: 1 Degrees Celsius) |
| 752-069 | PRC_IMAGE_PIXEL_HI | 0 | 16383 | 0 | Enabled | Enabled | Image_Pixel_Hi |
| 752-070 | PRC_IMAGE_PIXEL_LO | 0 | 65535 | 0 | Enabled | Enabled | Image_Pixel_Lo |
| 752-077 | PRC_ACCUM_USE_ICDC_ACCUM | 0 | $\begin{aligned} & 214748364 \\ & 8 \end{aligned}$ | 0 | Enabled | Enabled | ICDC Accumulated Value for Measuring Accumulated Usage |
| 752-087 | PRC_ICDC_MOVE_AVE_ACCUM_FEW | 0 | 32767 | 0 | Enabled | Enabled | ICDC Moving Average Accumulated Value [Minority] |
| 752-088 | PRC_ICDC_MOVE_AVE_ACCUM_MANY | 0 | 32767 | 0 | Enabled | Enabled | ICDC Moving Average Accumulated Value [Majority] |
| 752-091 | PRC_ICDC_MOVE_AVE_FEW | 0 | 1023 | 0 | Enabled | Enabled | ICDC Moving Average Value [Minority] |
| 752-092 | PRC_ICDC_MOVE_AVE_MANY | 0 | 1023 | 0 | Enabled | Enabled | ICDC Moving Average Value [Majority] |
| 752-093 | PRC_DRUM_CYCLE_COUNT | 0 | 1023 | 0 | Enabled | Enabled | Drum Rotation Time (Cycle Count)/PR_Cycle uint32_t |
| 752-094 | PRC_DRUM_LIFE_INFO | 0 | 4 | 0 | Enabled | Enabled | Drum Cartridge Status (NVM. 0 to 4) normal, pre-near, near, over, end |
| 752-123 | PRC_DISP_TONER_REMAIN_CORR_COEF | 0 | 255 | 0 | Enabled | Enabled | Disp Remaining Toner Correction Coefficient |
| 752-133 | PRC_FLAG_TONER_REPLACEMENT | 0 | 1 | 0 | Enabled | Enabled | Flag manual toner replacement |

Table 1 NVM PROCON

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write Yes/ No | Initializatio n Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 752-284 | PRC_DELTA_ATC_TARGET_TEMP_CORR | -999 | 999 | 0 | Enabled | Enabled | Delta ATC Target Temperature Correction Amount |
| 752-287 | PRC_DELTA_ATC_TARGET_HUMI_CORR | -999 | 999 | 0 | Enabled | Enabled | Delta ATC Target Humidity Correction Amount |
| 752-300 | PRC_DELTA_AGE_ATC | 0 | 255 | 0 | Enabled | Enabled | Delta Age_ATC |
| 752-304 | PRC_DELTA_ATC_TARGET_DEVE_CORR | -999 | 999 | 0 | Enabled | Enabled | Delta ATC Target Deve Correction Amount |
| 752-314 | PRC_DELTA_ATC_TARGET_AC_CORR | -32768 | 32767 | 0 | Enabled | Enabled | Delta ATC Target AC Correction Amount |
| 752-316 | PRC_ATC_MOD_TARGET | 0 | 999 | 510 | Enabled | Enabled | ATC Correction Target Value |
| 752-320 | PRC_DELTA_ATC_TARGET_MANUAL_CORR | -512 | 511 | 0 | Enabled | Enabled | Delta ATC Target Manual Correction Amount |
| 752-321 | PRC_DELTA_ATC_TARGET_DIFF | -999 | 999 | 0 | Enabled | Enabled | Delta ATC_Target Deference |
| 752-384 | PRC_BCR_DC_OUT | 0 | 1000 | 735 | Enabled | Enabled | BCR_DC_OUT (0 to 1000: -0 to -1000V) |
| 752-385 | PRC_BIAS_DC_OUT | 0 | 255 | 220 | Enabled | Enabled | BIAS_DC_OUT (0 to 255: 0 to -700V) |
| 752-386 | PRC_LD_OUT | 0 | 255 | 220 | Enabled | Enabled | $\begin{aligned} & \text { LD_OUT } \\ & \text { (0 to 255: } 0 \text { to } 2 \mathrm{~V} \text { ) } \end{aligned}$ |
| 752-408 | PRC_DELTA_VH_TEMP | -128 | 127 | 0 | Enabled | Enabled | Delta VHtemp |
| 752-440 | PRC_DELTA_VH_PR | -128 | 127 | 0 | Enabled | Enabled | Delta VHpr |
| 752-455 | PRC_DELTA_VH_PR2 | -1000 | 1000 | 0 | Enabled | Enabled | Delta VHpr2 |
| 752-477 | PRC_DELTA_VB_PR | -255 | 255 | 0 | Enabled | Enabled | Delta VBpr |
| 752-478 | PRC_DELTA_VB | -255 | 255 | 0 | Enabled | Enabled | Delta VB |
| 752-497 | PRC_DELTA_LD_TEMP | -128 | 127 | 0 | Enabled | Enabled | Delta LDtemp |
| 752-514 | PRC_DELTA_LD_HUMI | -128 | 127 | 0 | Enabled | Enabled | Delta LDhum |
| 752-529 | PRC_DELTA_LD_PR | -128 | 127 | 0 | Enabled | Enabled | Delta LDpr |
| 752-542 | PRC_DELTA_LD_EMP | -128 | 127 | 0 | Enabled | Enabled | Delta LDemp |
| 752-549 | PRC_DELTA_LD_MANUAL_CORR | 0 | 255 | 0 | Enabled | Enabled | Delta LD_Manual Correction Amount (0 to 255: 0 to 2 V ) |
| 752-550 | PRC_DELTA_LD_MANUAL_CORR_MAX | 0 | 255 | 0 | Disabled | Enabled | Delta LD_Manual Correction Amount Upper Limit |
| 752-551 | PRC_DELTA_LD_MANUAL_CORR_MIN | 0 | 255 | 0 | Disabled | Enabled | Delta LD_Manual Correction Amount Lower Limit |
| 752-560 | PRC_DELTA_LD | -128 | 127 | 0 | Enabled | Enabled | Delta LD |
| 752-598 | PRC_CRU_EMPTY_STATE | 0 | 3 | 0 | Enabled | Enabled | Flag empty detection state <br> 0: Normal, 1: Pre Near, 2: Near Empty, 3: Empty |
| 752-605 | PRC_FLAG_EMPTY_CHECK_STATE_ATC | 0 | 3 | 0 | Enabled | Enabled | Flag ATC empty detection state 0 : Normal, 1: Empty detection count in progress, 2: Near Empty, 3: Empty |
| 752-610 | PRC_ATC_EMPTY_CHECK_STATE1_CNT | 0 | 65535 | 0 | Enabled | Enabled | ATC empty detection state 1 count |
| 752-618 | PRC_BUFFER_EMPTY_CHECK_CNT | -30000 | 30000 | 0 | Enabled | Enabled | Buffer empty detection count |
| 752-620 | PRC_EMPTY_CHECK_START_ATC_MOD_TAR GET | 0 | 999 | 0 | Enabled | Enabled | The ATC Correction Target Value at the start of empty detection |
| 752-622 | PRC_CORR_BUFFER_EMPTY_CHECK_CNT | -30000 | 30000 | 0 | Enabled | Enabled | Correction Buffer empty detection count |
| 752-646 | PRC_1_TO_2_PV_CNT_PRE | 0 | $\begin{aligned} & 429496729 \\ & 5 \end{aligned}$ | 0 | Enabled | Enabled | 1 to 2 PV count_previous |

General

Table 1 NVM PROCON

| Chain-Link | NVM Name | Setting <br> Range <br> (Minimum <br> Value) | Setting <br> Range <br> (Maximum <br> Value) | Default <br> Value | Write Yes/ <br> No | Initializatio <br> n Yes/No | Description |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $752-647$ | PRC_1_TO_2_PV_CNT | 0 | 429496729 <br> 5 | 0 | Enabled | Enabled | 1 to 2 PV count |
| $752-679$ | PRC_TONER_REST | 0 | 100 | 100 | Enabled | Enabled | Remaining Toner \% |
| $752-686$ | PRC_RECOVERY_CNT | 0 | 255 | 0 | Enabled | Enabled | Recovery count |
| $752-732$ | PRC_DISP_MOTOR_FAIL_FLAG | 0 | 1 | 0 | Enabled | Enabled | DispenseFailFlag <br> 0: Has not occurred, 1: Occurred |
| $752-740$ | PRC_SEAL_DETECT_FLAG | 0 | 1 | 0 | Enabled | Enabled | Seal Not Pulled Off Detection Flag |
| $752-746$ | PRC_DELTA_ATC_TARGET_SETUP_CORR | -128 | 127 | 0 | Enabled | Enabled | Delta ATC Target Setup Correction Amount |

### 6.3.16 NVM NET

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Infrequent Range | Write <br> Allowed/ <br> Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 610-420 | ADMIN_USER_ID_1 | - | - | '1' | Other than '0' ASCII Code | 0 | O |  |
| 610-421 | ADMIN_USER_ID_2 | - | - | '1' | ASCII Code | 0 | 0 |  |
| 610-422 | ADMIN_USER_ID_3 | - | - | '1' | ASCII Code | 0 | 0 |  |
| 610-423 | ADMIN_USER_ID_4 | - | - | '1' | ASCII Code | 0 | 0 |  |
| 610-424 | ADMIN_USER_ID_5 | - | - | '1' | ASCII Code | 0 | 0 |  |
| 610-425 | ADMIN_USER_ID_6 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-426 | ADMIN_USER_ID_7 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-427 | ADMIN_USER_ID_8 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-428 | ADMIN_USER_ID_9 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-429 | ADMIN_USER_ID_10 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-430 | ADMIN_USER_ID_11 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-431 | ADMIN_USER_ID_12 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-432 | ADMIN_USER_ID_13 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-433 | ADMIN_USER_ID_14 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-434 | ADMIN_USER_ID_15 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-435 | ADMIN_USER_ID_16 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-436 | ADMIN_USER_ID_17 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-437 | ADMIN_USER_ID_18 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-438 | ADMIN_USER_ID_19 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-439 | ADMIN_USER_ID_20 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-440 | ADMIN_USER_ID_21 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-441 | ADMIN_USER_ID_22 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-442 | ADMIN_USER_ID_23 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-443 | ADMIN_USER_ID_24 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-444 | ADMIN_USER_ID_25 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-445 | ADMIN_USER_ID_26 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-446 | ADMIN_USER_ID_27 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-447 | ADMIN_USER_ID_28 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-448 | ADMIN_USER_ID_29 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-449 | ADMIN_USER_ID_30 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-450 | ADMIN_USER_ID_31 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-451 | ADMIN_USER_ID_32 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-460 | ADMIN_USER_PASSWORD_1 | - | - | 'x' | ASCII Code | 0 | 0 |  |
| 610-461 | ADMIN_USER_PASSWORD_2 | - | - | '-' | Other than '0' <br> ASCII Code | 0 | 0 |  |

## Table 1 NVM NET

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Infrequent Range | Write Allowed/ Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 610-462 | ADMIN_USER_PASSWORD_3 | - | - | 'a' | Other than '0' ASCII Code | 0 | 0 |  |
| 610-463 | ADMIN_USER_PASSWORD_4 | - | - | 'd' | Other than '0' ASCII Code | 0 | 0 |  |
| 610-464 | ADMIN_USER_PASSWORD_5 | - | - | 'm' | ASCII Code | 0 | 0 |  |
| 610-465 | ADMIN_USER_PASSWORD_6 | - | - | 'i' | ASCII Code | 0 | 0 |  |
| 610-466 | ADMIN_USER_PASSWORD_7 | - | - | 'n' | ASCII Code | 0 | 0 |  |
| 610-467 | ADMIN_USER_PASSWORD_8 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-468 | ADMIN_USER_PASSWORD_9 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-469 | ADMIN_USER_PASSWORD_10 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-470 | ADMIN_USER_PASSWORD_11 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 610-471 | ADMIN_USER_PASSWORD_12 | - | - | '0' | ASCII Code | 0 | 0 |  |
| 665-401 | MAC_ADDRESS_1 | 0 | 255 | 0 | - | X | X | AAh part of AAh.BBh.CCh.DDh.EEh.FFh |
| 665-402 | MAC_ADDRESS_2 | 0 | 255 | 0 | - | X | X | BBh part of AAh.BBh.CCh.DDh.EEh.FFh |
| 665-403 | MAC_ADDRESS_3 | 0 | 255 | 0 | - | X | X | CCh part of AAh.BBh.CCh.DDh.EEh.FFh |
| 665-404 | MAC_ADDRESS_4 | 0 | 255 | 0 | - | X | X | DDh part of AAh.BBh.CCh.DDh.EEh.FFh |
| 665-405 | MAC_ADDRESS_5 | 0 | 255 | 0 | - | X | X | EEh part of AAh.BBh.CCh.DDh.EEh.FFh |
| 665-406 | MAC_ADDRESS_6 | 0 | 255 | 0 | - | X | X | FFh part of AAh.BBh.CCh.DDh.EEh.FFh |

Table 1 NVM NET

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Infrequent Range | Write Allowed/ Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 700-163 | PFRID_SYS_PRODUCT_INFO_COUNTRY | - | - | 0 | - | O | O | 0: Not specified; 840: United States; 124: Canada; 76: Brazil; 826: United Kingdom; 276: Germany; 380: Italy; 250: France; 724: Spain; 528: Netherlands(Holland); 756: Switzerland; 752: Sweden; 56: Belgium; 40: Austria; 620: Portugal; 246: Finland; 208: Denmark; 578: Norway; 300: Greece; 372: Ireland; 484: Mexico; 152: Chile; 32: Argentina; 862: Venezuela; 170: Columbia; 604: Peru; 356: India; 818: Egypt; 710: South Africa; 792: Turkey; 643: Russia; 203: Czech Republic; 616: Poland; 348: Hungary; 642: Romania; 100: Bulgaria; 504: Morocco; 703: Slovakia; 48: Bahrain; 72: Botswana; 196: Cyprus; 231: Ethiopia; 238: Falklands; 292: Gibraltar; 364: Iran; 376: Israel; 400: Jordan; 414: Kuwait; 422: Lebanon; 586: Pakistan; 634: Qatar; 682: Saudi Arabia; 512: Oman; 784: UAE; 232: Eritrea; 270: Gambia; 288: Ghana; 404: Kenya; 426: Lesotho; 454: Malawi; 470: Malta; 516: Namibia; 566: Nigeria; 736: Sudan; 694: Sierra Leone; 748: Swaziland; 760: Syria; 834: Tanzania; 800: Uganda; 894: Zambia; 887: Yemen; 716: Zimbabwe; 12: Algeria; 450: Madagascar; 480: Mauritius; 646: Rwanda; 148: Chad; 788: Tunisia; 562: Niger; 108: Burundi; 178: Congo; 266: Gabon; 384: Cote d'Ivoire; 24: Angola; 854: Burkina Faso; 120: Cameroon; 132: Cape Verde; 140: CAR; 180: DR Congo; 466: Mali; 508: Mozambique; 686: Senegal; 690: Seychelles; 768: Togo; 218: Ecuador; 780: Trinidad and Tobago; 804: Ukraine; 442: Luxembourg; 352: Iceland; 891: Yugoslavia |
| 770-010 | PFRID_SYS_ETHER_TRANSRATE | - | - | 127 | $\begin{aligned} & 17,18,33,34, \\ & 127 \end{aligned}$ | O | 0 | 17: 10 Mbps Half-Duplex <br> 18: 100 Mbps Half-Duplex <br> 33: 10 Mbps Full-Duplex <br> 34: 100 Mbps Full-Duplex <br> 127: Auto |
| 770-060 | PFRID_SYS_IF_LIST_LP_ENABLE | 0 | 1 | 1 | - | 0 | 0 | 0: Function Disabled <br> 1: Function Enabled |
| 770-070 | PFRID_SYS_IPCONFIG_ACCESSCONTR OLMODE | 0 | 1 | 0 | - | 0 | 0 | 0: Do not perform IPv4 Access Control 1: Perform IPv4 Access Control |
| 770-080 | PFRID_SYS_IF_LIST_SMB_ENABLE | 0 | 1 | 1 | - | 0 | 0 | 0: Function Disabled <br> 1: Function Enabled |
| 770-100 | PFRID_SYS_IPCONFIG_IPINFOACQUISITI ON | - | - | 8 | 1, 2, 4, 8, 16 | 0 | 0 | 1: RARP 2: DHCP 4: BOOTP 8: DHCP with AutoIP 16: Manual Setting |

Table 1 NVM NET

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Infrequent Range | Write Allowed/ Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 770-104 | PFRID_IPV6_STACK_CONFIG |  |  | 4 | 4, 6, 10 | 0 | 0 | 4: Start IPv4 protocol only <br> 6: Start IPv6 protocol only <br> 10: Start both IPv4 and IPv6 protocols |
| 770-126 | PFRID_IPV6_PROT_MANUAL_MANUALA DDRCONF | 0 | 1 | 0 | - | 0 | X | 0: IPv6 Protocol related manual settings function disabled <br> 1: IPv6 Protocol related manual settings function enabled |
| 770-130 | PFRID_SYS_IF_LIST_NM_ENABLE | 0 | 1 | 1 | - | 0 | 0 | 0: Function Disabled <br> 1: Function Enabled |
| 770-140 | PFRID_SYS_IF_LIST_EWS_ENABLE | 0 | 1 | 1 | - | 0 | 0 | 0: Function Disabled <br> 1: Function Enabled |
| 770-151 | PFRID_IPV6_CONFIG_INET6ACCESSCO NTROLMODE | 0 | 1 | 0 | - | 0 | 0 | 0: Do not perform IPv6 Access Control <br> 1: Perform IPv6 Access Control |
| 770-165 | PFRID_EWS_MODE_PORT_NUM | 1 | 65535 | 80 | - | 0 | 0 | The CWIS connection port number |
| 770-222 | PFRID_SYS_IF_LIST_P9100_ENABLE | 0 | 1 | 1 | - | 0 | 0 | 0: Function Disabled 1: Function Enabled |
| 771-075 | PFRID_EWS_FEATURE_PPRSC_EWS_F EATURE_INDEX_TITLE_TAG | 0 | 1 | 0 | - | 0 | 0 | 0: The value of PFRID_EWS_TITLE_TAG_STR (fixed value on ROM) is displayed in the title of CWIS. <br> 1: [Product name - IP address] is displayed in the title of CWIS. |
| 830-083 | PFRID_SYS_IF_LIST_MAILSEND_ENABLE | 0 | 1 | 1 | - | 0 | 0 | 0: Function Disabled <br> 1: Function Enabled |

### 6.3.18.2 NVM JOB ATTRIBUTE

| ChainLink | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write Allowed/ Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 620-408 | SCANJOB_FAXJOB_DEFAULT_AE_LEVEL | 0 | 4 | 1 | 0 | 0 | The default background suppression for Fax Send Job and document type = Text. <br> 0 : Level 1 <br> 1: Level 2 <br> 2: Level 3 <br> 3: Level 4 <br> 4: Level 5 |
| 630-181 | COPYJOB_DEFAULT_DUPLEX_MODE | 3 | 3 | 3 | 0 | 0 | 3 : Flip on Long Edge |
| 630-406 | COPYJOB_DEFAULT_TONER_SAVE | 0 | 1 | 0 | 0 | 0 | $\begin{aligned} & \text { 0: Toner Save = OFF } \\ & \text { 1: Toner Save = ON } \end{aligned}$ |
| 630-407 | COPYJOB_DEFAULT_DOCUMENT_TYPE_FO R_TONER_SAVE | 1 | 3 | 2 | 0 | 0 | 1: Text <br> 2: Text \& Photo <br> 3: Photo |
| 630-408 | COPYJOB_DEFAULT_LIGHTEN_DARKEN_FO R_TONER_SAVE | 0 | 4 | 0 | 0 | 0 | 0: Lighten +2 <br> 1: Lighten +1 <br> 2: Normal <br> 3: Darken +1 <br> 4: Darken +2 |
| 630-409 | COPYJOB_DEFAULT_SHARPNESS_FOR_TO NER_SAVE | 0 | 4 | 4 | 0 | 0 | 0: Soften +2 <br> 1: Soften +1 <br> 2: Normal <br> 3: Sharpen +1 <br> 4: Sharpen +2 |
| 630-411 | COPYJOB_DEFAULT_IDCARD_SCAN_AREA | 86 | 297 | 100 | 0 | 0 |  |
| 650-405 | FAXJOB_DEFAULT_AE | 0 | 1 | 1 | 0 | 0 | The default background suppression for Fax Send Job and document type $\begin{aligned} & \text { = Text. } \\ & \text { 0: OFF } \\ & \text { 1: ON } \end{aligned}$ |
| 650-409 | FAXJOB_DEFAULT_ECM | 0 | 1 | 1 | 0 | 0 | The default send ECM capability for Fax Receive Job. <br> 0: OFF <br> 1: ON |
| 780-066 | COPYJOB_DEFAULT_EDGE_ERASE | 0 | 500 | 40 | 0 | 0 | Paper Edge Erase Amount ( 0.1 mm ) <br> To calculate the pixel count, use the following formula. ((This Value $\times 600$ ) <br> / 254) rounded to the nearest whole number. |
| 780-072 | COPYJOB_DEFAULT_OFFSET | 0 | 1 | 0 | 0 | 0 | The default rotate \& collate for Copy Job. <br> 0 : Do not rotate \& collate <br> 1: Rotate \& collate |

Table 1 JOB ATTRIBUTE

| ChainLink | NVM Name | Setting <br> Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write Allowed/ Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 785-022 | COPYJOB_DEFAULT_AE_LEVEL | 0 | 4 | 1 | 0 | 0 | 0: Level 1 <br> 1: Level 2 <br> 2: Level 3 <br> 3: Level 4 <br> 4: Level 5 |
| 790-060 | COPYJOB_PRESET_MAGNIFICATION | 25 | 400 | 400 | 0 | 0 | \% |
| 790-070 | COPYJOB_DEFAULT_TRAY | 0 | 5 | 0 | 0 | 0 | $\begin{aligned} & \text { 0: APS } \\ & \text { 1: Tray } 1 \\ & \text { 2: STM } \\ & \text { 3: Tray } 3 \\ & \text { 4: Tray } 4 \\ & \text { 5: MSI } \end{aligned}$ |
| 790-072 | COPYJOB_DEFAULT_MAGNIFICATION | - | - | 255 | 0 | 0 | The default Reduce / Enlarge for Copy Job. 0: 100\% <br> 1: R/E Preset 1 <br> 2: R/E Preset 2 <br> 3: R/E Preset 3 <br> 4: R/E Preset 4 <br> 5: R/E Preset 5 <br> 6: R/E Preset 6 <br> 7: R/E Preset 7 <br> 8: R/E Preset 8 <br> 254: R/E Preset <br> 255: AMS |
| 790-073 | COPYJOB_FIXED_MAGNIFICATION_1 | - | - | Depend s on the value of PAPER _CLASS | X | X | The default R/E Preset 1 for Copy Job. 1002: $35.3 \%$ 1003: $50.0 \%$ 1005: $61.2 \%$ 1006: $64.7 \%$ 1007: $70.7 \%$ 1008: $78.5 \%$ 1009: $81.6 \%$ 1010: $86.6 \%$ 1011: $94.0 \%$ 1012: $97.3 \%$ 1013: $115.4 \%$ 1014: $122.5 \%$ $1015: 127.3 \%$ 1016: $129.4 \%$ $1017: 141.4 \%$ $1021: 180.0 \%$ $1022: 200.0 \%$ $1024: 282.8 \%$ 1025: $400.0 \%$ |

Table 1 JOB ATTRIBUTE

| ChainLink | NVM Name | Setting Range (Minimum Value) | Setting <br> Range (Maximum Value) | Default Value | Write <br> Allowed/ <br> Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 790-074 | COPYJOB_FIXED_MAGNIFICATION_2 | - | - | Depend s on the value of PAPER _CLASS | X | X | The default R/E Preset 2 for Copy Job. 1002: $35.3 \%$ 1003: $50.0 \%$ 1005: $61.2 \%$ 1006: $64.7 \%$ 1007: $70.7 \%$ 1008: $78.5 \%$ 1009: $81.6 \%$ 1010: $86.6 \%$ 1011: $94.0 \%$ 1012: $97.3 \%$ 1013: $115.4 \%$ 1014: $122.5 \%$ 1015: $127.3 \%$ 1016: $129.4 \%$ 1017: $141.4 \%$ 1021: $180.0 \%$ $1022: 200.0 \%$ $1024: 282.8 \%$ 1025: $400.0 \%$ |
| 790-075 | COPYJOB_FIXED_MAGNIFICATION_3 | - | - | Depend s on the value of PAPER _CLASS | X | X | The default R/E Preset 3 for Copy Job. 1002: $35.3 \%$ 1003: $50.0 \%$ 1005: $61.2 \%$ 1006: $64.7 \%$ 1007: $70.7 \%$ 100: $78.5 \%$ 1009: $81.6 \%$ 1010: $86.6 \%$ 1011: $94.0 \%$ 1012: $97.3 \%$ 1013: $115.4 \%$ 1014: $122.5 \%$ 1015: $127.3 \%$ 1016: $129.4 \%$ 1017: $141.4 \%$ 1021: $180.0 \%$ 1022: $200.0 \%$ 1024: $282.8 \%$ 1025: $400.0 \%$ |

Table 1 JOB ATTRIBUTE

| ChainLink | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write Allowed/ Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 790-076 | COPYJOB_FIXED_MAGNIFICATION_4 | - |  | Depend s on the value of PAPER _CLASS | X | X | The default R/E Preset 4 for Copy Job. 1002: $35.3 \%$ 1003: $50.0 \%$ 1005: $61.2 \%$ 1006: $64.7 \%$ 1007: $70.7 \%$ 1008: $78.5 \%$ 100: $81.6 \%$ 1010: $86.6 \%$ 1011: $94.0 \%$ 1012: $97.3 \%$ 1013: $115.4 \%$ 1014: $122.5 \%$ 1015: $127.3 \%$ 1016: $129.4 \%$ 1017: $141.4 \%$ 1021: $180.0 \%$ 1022: $200.0 \%$ 1024: $282.8 \%$ 1025: $400.0 \%$ |
| 790-077 | COPYJOB_FIXED_MAGNIFICATION_5 | - | - | Depend $s$ on the value of PAPER CLASS | X | X | The default R/E Preset 5 for Copy Job. 1002: $35.3 \%$ 1003: $50.0 \%$ 1005: $61.2 \%$ 1006: $64.7 \%$ 1007: $70.7 \%$ 1008: $78.5 \%$ 100: $81.6 \%$ 1010: $86.6 \%$ 1011: $94.0 \%$ 1012: $97.3 \%$ 1013: $115.4 \%$ 1014: $122.5 \%$ 1015: $127.3 \%$ 1016: $129.4 \%$ 1017: $141.4 \%$ 1021: $180.0 \%$ 1022: $2000 \%$ 1024: $282.8 \%$ 1025: $400.0 \%$ |

Table 1 JOB ATTRIBUTE

| ChainLink | NVM Name | Setting Range (Minimum Value) | Setting <br> Range (Maximum Value) | Default Value | Write Allowed/ Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 790-078 | COPYJOB_FIXED_MAGNIFICATION_6 | - | - | Depend s on the value of PAPER _CLASS | X | X | The default R/E Preset 6 for Copy Job. 1002: $35.3 \%$ 1003: $50.0 \%$ 1005: $61.2 \%$ 1006: $64.7 \%$ 1007: $70.7 \%$ 1008: $78.5 \%$ 1009: $81.6 \%$ 1010: $86.6 \%$ 1011: $94.0 \%$ 1012: $97.3 \%$ 1013: $115.4 \%$ 1014: $122.5 \%$ 1015: $127.3 \%$ 1016: $129.4 \%$ 1017: $141.4 \%$ 1021: $180.0 \%$ 1022: $200.0 \%$ 1024: $282.8 \%$ 1025: $400.0 \%$ |
| 790-079 | COPYJOB_FIXED_MAGNIFICATION_7 | - | - | Depend s on the value of PAPER _CLASS | X | X | The default R/E Preset 7 for Copy Job. 1002: $35.3 \%$ 1003: $50.0 \%$ 1005: $61.2 \%$ 1006: $64.7 \%$ 1007: $70.7 \%$ 1008: $78.5 \%$ 1009: $81.6 \%$ 1010: $86.6 \%$ 1011: $94.0 \%$ 1012: $97.3 \%$ 1013: $115.4 \%$ 1014: $122.5 \%$ 1015: $127.3 \%$ 1016: $129.4 \%$ 1017: $141.4 \%$ 1022: $180.0 \%$ 1022: $200.0 \%$ 1024: $282.8 \%$ 1025: $400.0 \%$ |

Table 1 JOB ATTRIBUTE

| ChainLink | NVM Name | Setting <br> Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write <br> Allowed/ <br> Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 790-080 | COPYJOB_FIXED_MAGNIFICATION_8 | - | - | Depend s on the value of PAPER _CLASS | X | X | ```The default R/E Preset 8 for Copy Job. 1002: 35.3\% 1003: 50.0\% 1005: 61.2\% 1006: 64.7\% 1007: 70.7\% 1008: 78.5\% 1009: 81.6\% 1010: 86.6\% 1011: 94.0\% 1012: 97.3\% 1013: 115.4\% 1014: 122.5\% 1015: 127.3\% 1016: 129.4\% 1017: 141.4\% 1021: 180.0\% 1022: 200.0\% 1024: 282.8\% 1025: 400.0\%``` |
| 790-094 | COPYJOB_DEFAULT_DOCUMENT_TYPE | 1 | 3 | 1 | 0 | 0 | 1: Text <br> 2: Text \& Photo <br> 3: Photo |
| 790-095 | $\begin{aligned} & \text { COPYJOB_DEFAULT_DOCUMENT_TYPE_FO } \\ & \text { R_IDCARD_COPY } \end{aligned}$ | 1 | 3 | 1 | 0 | 0 | $\begin{aligned} & \text { 1: Text } \\ & \text { 2: Text \& Photo } \\ & \text { 3: Photo } \end{aligned}$ |
| 790-097 | COPYJOB_DEFAULT_AE | 0 | 1 | 1 | 0 | 0 | $\begin{aligned} & \text { 0: } \mathrm{AE}=\mathrm{OFF} \\ & 1: \mathrm{AE}=\mathrm{ON} \end{aligned}$ |
| 790-098 | COPYJOB_DEFAULT_LIGHTEN_DARKEN | 0 | 4 | 2 | 0 | 0 | 0: Lighten +2 <br> 1: Lighten +1 <br> 2: Normal <br> 3: Darken +1 <br> 4: Darken +2 |
| 790-122 | COPYJOB_DEFAULT_SHARPNESS | 0 | 4 | 2 | 0 | 0 | $\begin{aligned} & \text { 0: } \text { Soften +2 } \\ & \text { 1: } \text { Soften }+1 \\ & \text { 2: } \text { Normal } \\ & \text { 3: Sharpen +1 } \\ & \text { 4: } \text { Sharpen +2 } \end{aligned}$ |
| 790-131 | COPYJOB_DEFAULT_DOCUMENT_SIZE | 133 | 133 | 133 | 0 | 0 | The default document size specification for Copy Job. 133: Auto Detect |
| 790-181 | COPYJOB_DEFAULT_PAGE_MODE | 0 | 3 | 0 | 0 | 0 | $\begin{aligned} & \text { 0: S/S } \\ & \text { 1: S/D } \\ & \text { 2: D/S } \\ & \text { 3: D/D } \end{aligned}$ |

General

Table 1 JOB ATTRIBUTE

| ChainLink | NVM Name | Setting <br> Range (Minimum Value) | Setting <br> Range (Maximum Value) | Default Value | Write Allowed/ Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 790-182 | COPYJOB_DEFAULT_COLLATED | 0 | 0 | 0 | O | O | 0: Uncollated |
| 790-187 | FAXJOB_DEFAULT_LIGHTEN_DARKEN | 0 | 4 | 2 | 0 | O | ```The default density for Fax Send Job. 0: Lighten +2 1:}\mathrm{ Lighten +1 2:Normal 3: Darken +1 4: Darken +2``` |
| 790-188 | FAXJOB_DEFAULT_DOCUMENT_TYPE | 1 | 3 | 1 | 0 | O | ```The default document type for Fax Send Job. 1: Text 2: Text & Photo 3: Photo``` |
| 790-189 | FAXJOB_DEFAULT_RESOLUTION_SEND | - | - | 0 | 0 | 0 | ```The default send resolution for Fax Send Job. 0: Standard 1: Fine 4: Superfine``` |
| 790-196 | FAXJOB_DEFAULT_DELAYED_START_HOUR | 0 | 23 | 21 | 0 | 0 | The default time (hours) of send queue for Fax Send Job. |
| 790-197 | FAXJOB_DEFAULT_DELAYED_START_MINU TE | 0 | 59 | 0 | 0 | 0 | The default time (minutes) of send queue for Fax Send Job. |
| 790-210 | FAXJOB_DEFAULT_DOCUMENT_SIZE | - | - | 133 | 0 | 0 | ```The default document size specification for Fax Send Job 1: 11x17 SEF 2: A3 SEF 5: B4 SEF 6: \(8.5 \times 14\) SEF 7: \(8.5 \times 13\) SEF 9: A4 SEF 14: B5 SEF 19: A5 SEF 133: Auto Detect``` |
| 790-223 | SCANJOB_DEFAULT_COLOR_MODE | 0 | 1 | 0 | 0 | 0 | The default Output Color for Scan Job (excluding Scan to PC (USB)). 0: BW <br> 1: Color |
| 790-224 | SCANJOB_DEFAULT_DOCUMENT_TYPE | 1 | 3 | 1 | 0 | 0 | The default document type for Scan Job (excluding Scan to PC (USB)). 1: Text 2: Text \& Photo 3: Photo |
| 790-225 | SCANJOB_DEFAULT_RESOLUTION | - | - | 200 | 0 | 0 | $\begin{aligned} & \text { The default resolution (dpi) for Scan Job (excluding Scan to PC (USB)). } \\ & \text { 200: } 200 \mathrm{dpi} \\ & 300: 300 \mathrm{dpi} \\ & \text { 400: } 400 \mathrm{dpi} / 300 \mathrm{dpi} \\ & \text { 600: } 600 \mathrm{dpi} / 300 \mathrm{dpi} \end{aligned}$ |

Table 1 JOB ATTRIBUTE

| ChainLink | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write Allowed/ Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 790-229 | SCANJOB_DEFAULT_LIGHTEN_DARKEN | 0 | 4 | 2 | O | O | The default density for Scan Job (excluding Scan to PC (USB)). <br> 0: Lighten +2 <br> 1: Lighten +1 <br> 2: Normal <br> 3: Darken +1 <br> 4: Darken +2 |
| 790-231 | SCANJOB_DEFAULT_DOCUMENT_SIZE | - | - | 133 | 0 | 0 | The default document size specification for Scan Job (excluding Scan to PC (USB)). <br> 1: $11 \times 17$ SEF <br> 2: A3 SEF <br> 5: B4 SEF <br> 6: $8.5 \times 14$ SEF <br> 7: $8.5 \times 13$ SEF <br> 9: A4 SEF <br> 10: $8.5 \times 11$ SEF <br> 14: B5 SEF <br> 16: $8.5 \times 11$ LEF <br> 18: A4 LEF <br> 19: A5 SEF <br> 23: B5 LEF <br> 133: Auto Detect |
| 790-288 | SCANJOB_DEFAULT_AE | 0 | 1 | 1 | 0 | 0 | The default background suppression for Scan Job (excluding Scan to PC (USB)). $\begin{aligned} & 0: A E=O F F \\ & 1: A E=O N \end{aligned}$ |
| 790-298 | SCANJOB_DEFAULT_FORMAT_BW | - | - | 7 | 0 | 0 | Specifies the format when BW Scan is specified for Send E-mail and Scan to PC (SMB). <br> 4: TIFF <br> 7: PDF |
| 790-299 | SCANJOB_DEFAULT_FORMAT | - | - | 7 | 0 | 0 | Specifies the format when FC Scan is specified for Send E-mail and Scan to PC (SMB). <br> 3: JPEG <br> 7: PDF |
| 790-301 | COPYJOB_DEFAULT_FRAME_ERASE | 0 | 50 | 2 | 0 | 0 | Document Border Erase Amount (mm) <br> To calculate the pixel count, use the following formula.Å@((This Value x 600) / 25.4) rounded to the nearest whole number. |
| 790-302 | COPYJOB_DEFAULT_FRAME_ERASE_FOR_I DCARD_COPY | 0 | 10 | 3 | 0 | 0 | Document Border Erase Amount (mm) (for ID Card Copy) <br> To calculate the pixel count, use the following formula.Å@((This Value $x$ 600) / 25.4) rounded to the nearest whole number. |

Table 1 JOB ATTRIBUTE

| ChainLink | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write Allowed/ Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 790-307 | SCANJOB_DEFAULT_IMAGE_COMPRESSIO $\qquad$ | 0 | 4 | 2 | 0 | 0 | The default file compression rate when Output Color = FC is selected for Scan Job (excluding Scan to PC (USB)). <br> 0: Lower 2 <br> 1: Lower 1 <br> 2: Normal <br> 3: Higher 1 <br> 4: Higher 2 |
| 790-311 | SCANJOB_DEFAULT_SHARPNESS | 0 | 4 | 2 | 0 | 0 | The default Sharpness for Scan Job (excluding Scan to PC (USB)). <br> 0: Soften +2 <br> 1: Soften +1 <br> 2: Normal <br> 3: Sharpen +1 <br> 4: Sharpen +2 |
| 790-550 | FAXJOB_DEFAULT_MAGNIFICATION | 0 | 0 | 0 | 0 | 0 | The default Reduce / Enlarge for Fax Send Job. $0: 100 \%$ |
| 790-856 | SCANJOB_DEFAULT_FRAME_ERASE | 0 | 10 | 2 | 0 | 0 | The default Edge Erase (mm) (All Edges) for Scan Job (excluding Scan to PC (USB)). <br> To calculate the pixel count, use the following formula.Å@((This Value x 600) / 25.4) rounded to the nearest whole number. |
| 820-045 | FAXJOB_DEFAULT_FRAME_ERASE | 0 | 10 | 2 | 0 | 0 | The default Edge Erase (mm) (All Edges) for Fax Send Job. To calculate the pixel count, use the following formula.Å@((This Value x 600) / 25.4) rounded to the nearest whole number. |
| 840-023 | SCANJOB_DEFAULT_AE_LEVEL | 0 | 4 | 1 | 0 | 0 | The default background suppression for Scan Job. <br> 0 : Level 1 <br> 1: Level 2 <br> 2: Level 3 <br> 3: Level 4 <br> 4: Level 5 |
| 840-167 | SCANJOB_DEFAULT_MAIL_MAX_ATTACH_SI | 2 | 20 | 20 | 0 | 0 | The limit value of attachment size for Scan to E-mail. |

### 6.3.17 NVM IPS

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write <br> Allowed/ <br> Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 680-400 | IPS_AE1FS_EXTERNAL_AREA | 0 | 65535 | 255 | 0 | 0 | Speed Priority AE/Fast Scan Direction Non-detection Area INSTV during SMPST and SMPED settings |
| 680-401 | IPS_LINE_TO_FIX_VARIATION | 0 | 65535 | 60 | 0 | 0 | Speed Priority AE/Slow Scan Variable Fixed Position/NCON Slow Scan Lead Edge AE Detection Amount |
| 680-402 | IPS_AE_CONTROL_OF_FS_LENGTH | 0 | 1 | 0 | 0 | 0 | AE Control of FS Length <br> 0 : Always use the document size detection result <br> 1: Use the [Minimum FS Length for AE] as detection size |
| 680-403 | IPS_MINIMUM_FS_LENGTH_FOR_AE | 0 | 65535 | 500 | 0 | 0 | Minimum FS Length for AE. <br> Fast Scan Detection Min Range. For calculating AES parameter. |
| 680-404 | IPS_BW_COPY_OFFSET_LEVEL_OF_AE | 0 | 1092 | 0 | 0 | 0 | Background Suppression Level for BW Copy. <br> The suppression level: 0 (weak) to 4 (strong) for each Input Device. <br> bit [0:3]: Platen <br> bit[4:7]:ADF/DADF <br> bit[8:11]:ReservedCIS <br> Anything exceeding level 4 ( 5 to 15 ) will be treated as level 0 . |
| 680-405 | IPS_BW_SCAN_FAX_OFFSET_LEVEL OF_AE | 0 | 1092 | 0 | 0 | 0 | Background Suppression Level for Fax Send/BW Scan. <br> The suppression level: 0 (weak) to 4 (strong) for each Input Device. <br> bit [0:3]: Platen <br> bit[4:7]:ADF/DADF <br> bit[8:11]:ReservedCIS <br> Anything exceeding level 4 ( 5 to 15 ) will be treated as level 0 . |
| 680-406 | IPS_CL_CONTONE_OFFSET_LEVEL_OF_AE | 0 | 1092 | 0 | 0 | 0 | Background Suppression Level for Full Color Scan. <br> The suppression level: 0 (weak) to 4 (strong) for each Input Device. <br> bit [0:3]: Platen <br> bit[4:7]:ADF/DADF <br> bit[8:11]:ReservedCIS <br> Anything exceeding level 4 ( 5 to 15 ) will be treated as level 0 . |
| 680-407 | IPS_SCAN_SHOW_THROUGH_REMOVAL_S WITCH | 0 | 1 | 0 | 0 | 0 | Shadow Suppression for Full Color Scan. <br> 0: OFF <br> 1: ON |
| 680-408 | IPS_SCAN_SHOW_THROUGH_REMOVAL_LE VEL | 0 | 4 | 2 | 0 | 0 | Shadow Suppression Level for Full Color Scan. <br> 0 : Lower -2 <br> 1: Lower-1 <br> 2: Normal <br> 3: Higher +1 <br> 4: Higher +2 |
| 680-409 | IPS_CL_BALANCE_DEF_K_LOW_DENSITY | 0 | 8 | 4 | 0 | 0 | Default Color Balance Adjustment Level K Color Low Density |

Table 1 NVM IPS

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting <br> Range <br> (Maximum <br> Value) | Default Value | Write <br> Allowed/ <br> Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 680-410 | IPS_CL_BALANCE_DEF_K_MEDIUM_DENSITY | 0 | 8 | 4 | 0 | O | Default Color Balance Adjustment Level K Color Medium Density |
| 680-411 | IPS_CL_BALANCE_DEF_K_HIGH_DENSITY | 0 | 8 | 4 | 0 | 0 | Default Color Balance Adjustment Level K Color High Density |
| 680-412 | IPS_PLT_JOB_RAE_SS_NOT_DETECT_ AREA | 0 | 65535 | 0 | 0 | 0 | For Speed Priority Background Suppression/Slow Scan Nondetection Area Platen Jobs <br> Slow Scan Non-detection Area Setup Value BASE at Real Time AE for Platen Jobs. |
| 680-413 | $\begin{aligned} & \text { IPS_ADF_JOB_RAE_SS_NOT_DETECT_- } \\ & \text { AREA } \end{aligned}$ | 0 | 65535 | 0 | 0 | 0 | For Speed Priority Background Suppression/Slow Scan Nondetection Area ADF/DADF Jobs. <br> Slow Scan Non-detection Area Setup Value BASE at Real Time AE for ADF/DADF Jobs. |
| 680-414 | IPS_DENSITY_ADJUSTMENT_FLAG_FOR_O RIGINAL_TYPE_OF_COPY | 0 | 7 | 0 | 0 | 0 | Density Fine Adjustment Flag - Copy Document Type bit [0]: Text, bit [1]: Photo \& Text, bit [2]: Photo 1: Enabled, 0: Disabled |
| 680-415 | IPS_DENSITY_ADJUSTMENT_FLAG_FOR_D ENSITY_LEVEL_OF_COPY | 0 | 63 | 0 | 0 | 0 | Density Fine Adjustment Flag - Copy Density Level bit [0]: Lighten +2 to bit [4]: Darken +2 <br> 1: Enabled, 0: Disabled |
| 680-416 | IPS_DENSITY_ADJUSTMENT_FLAG_FOR_O RIGINAL_TYPE_OF_BW_SCAN_AND_FAX | 0 | 7 | 0 | 0 | 0 | Density Fine Adjustment Flag - BW Scan/Fax Document Type bit [0]: Text, bit [1]: Photo \& Text, bit [2]: Photo 1: Enabled, 0: Disabled |
| 680-417 | IPS DENSITY ADJUSTMENT FLAG FOR D ENSITY_LEVEL_OF_BW_SCAN_AND_FAX | 0 | 63 | 0 | 0 | 0 | Density Fine Adjustment Flag - BW Scan/Fax Density Level bit [0]: Lighten +2 to bit [4]: Darken +2 <br> 1: Enabled, 0: Disabled |
| 680-418 | IPS DENSITY ADJUSTMENT PARAMETER_A_FOR_COPY | 0 | 255 | 64 | 0 | 0 | Density Fine Adjustment Slant A for Copy. Slant A fixed decimal format. bit [6] corresponds to coefficient 1. |
| 680-419 | IPS DENSITY ADJUSTMENT PARAMETER_B_FOR_COPY | 0 | 255 | 0 | 0 | 0 | Density Fine Adjustment Section B for Copy. The section B negative is specified with 2 complements. |
| 680-420 | IPS_DENSITY_ADJUSTMENT_- PARAMETER_A_FOR_BW_SCAN_AND_FAX | 0 | 255 | 64 | 0 | 0 | Density Fine Adjustment Slant A for BW Scan/Fax. Slant A fixed decimal format. bit [6] corresponds to coefficient 1. |
| 680-421 | IPS_DENSITY_ADJUSTMENT- PARAMETER B FOR BW SCAN AND FAX | 0 | 255 | 0 | 0 | 0 | Density Fine Adjustment Section B for BW Scan/Fax. The section B negative is specified with 2 complements. |
| 680-422 | IPS_FULL_COLOR_SCAN_SATURATION_ADJ USTMENT | 0 | 4 | 2 | 0 | 0 | Saturation Adjustment for Full Color Scan. <br> 0 : Pastel +2 <br> 1: Pastel + 1 <br> 2: Normal <br> 3: Vivid +1 <br> 4: Vivid +2 |

Table 1 NVM IPS

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Write Allowed/ Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 680-423 | IPS_FULL_COLOR_SCAN_CONTRAST_ ADJUSTMENT | 0 | 4 | 2 | 0 | 0 | Contrast Adjustment for Full Color Scan. <br> 0: Less Contrast -2 <br> 1: Less Contrast -1 <br> 2: Normal <br> 3: More Contrast +1 <br> 4: More Contrast +2 |
| 680-424 | IPS_COLOR_SPACE | 0 | 1 | 0 | 0 | 0 | Color Space <br> 0: Standard Color Space <br> 1: Device Color Space |
| 680-425 | IPS_IMAGE_ENHANCE_FOR_COPY_ PHOTO_MODE | 0 | 1 | 0 | 0 | 0 | The binarization image processing method at Photo Mode of Copy. <br> 0: Error Diffusion <br> 1: Dither |

### 6.3.19 NVM ACCOUNT MODE

| Chain-Link | NVM Name | Setting Range (Minimum Value) | Setting Range (Maximum Value) | Default Value | Scan Yes/No | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 700-540 | COPY_ACCOUNT_MODE | 0 | 2 | 0 | 0 | 0 | 0: Account Free Mode <br> 1: Single Account Mode <br> 2: Multi Account Mode |

### 6.3.20 NVM Jam Counter Clear \& Initialize HFSI

Table 1 NVM Jam Counter Clear \& Initialize HFSI

| Chain-Link | NVM Name | Description |
| :---: | :---: | :---: |
| 998-960 | Jam Counter Clear-Tray3 Feed Out\#3 Sensor On Jam |  |
| 998-961 | Jam Counter Clear-Tray3 Feed Out\#2 Sensor On Jam |  |
| 998-962 | Jam Counter Clear-Tray3 Regi Sensor On Jam |  |
| 998-963 | Jam Counter Clear-Tray4 Feed Out\#4 Sensor On Jam |  |
| 998-964 | Jam Counter Clear-Tray4 Feed Out\#3 Sensor On Jam |  |
| 998-965 | Jam Counter Clear-Tray4 Feed Out\#2 Sensor On Jam |  |
| 998-966 | Jam Counter Clear-Tray4 Regi Sensor On Jam |  |
| 998-970 | Jam Counter Clear-Tray1 Regi Sensor On Jam |  |
| 998-971 | Jam Counter Clear-Tray2 Feed Out\#2 Sensor On Jam |  |
| 998-972 | Jam Counter Clear-Tray2 Regi Sensor On Jam |  |
| 998-973 | Jam Counter Clear-MSI Regi Sensor On Jam |  |
| 998-974 | Jam Counter Clear-DUP Regi Sensor On Jam |  |
| 998-975 | Jam Counter Clear-Regi Sensor Off Jam |  |
| 998-976 | Jam Counter Clear-Exit Sensor On Jam |  |
| 998-977 | Jam Counter Clear-Exit Sensor Off Jam |  |
| 998-978 | Jam Counter Clear-Paper Length Mismatch | Paper Length Mismatch at each Tray |
| 998-980 | Initialize Fault History |  |
| 998-981 | Initialize Jam Counter | Clears all the Jam Counters at one go. <br> - $\quad$ Refer to [6.4.2.10 Jam Counter Reset]. |
| 998-982 | Initialize HFSI Counter | Clears all the HFSI Counters at one go. - $\quad$ Refer to [6.4.2.8 HFSI Counter Reset]. |
| 998-983 | Initialize HFSI Counter-IIT | Clears all the IIT-related HFSI Counters at one go. |
| 998-984 | Initialize HFSI Counter-MCU | Clears all the MCU-related HFSI Counters at one go. |
| 998-985 | Initialize HFSI Counter-DADF | Clears all the DADF-related HFSI Counters at one go. |
| 999-990 | NVM Initialize-Controller | - Refer to [6.4.2.5 NVM Initialize]. |
| 999-991 | NVM Initialize-Network | Same as above |
| 999-992 | NVM Initialize-IIT | Same as above |
| 999-993 | NVM Initialize-MCU | Same as above |
| 999-994 | NVM Initialize-DADF | Same as above |
| 999-995 | NVM Initialize-FAX | Same as above |
| 999-999 | NVM Initialize-All Area | Same as above |
| 999-980 | Maintenance Report | - Refer to [6.4.2.7 Maintenance Report]. |
| 999-970 | DATA All Delete | Initializes the Job History Refer to [6.4.2.1. 2 Data All Delete]. |

### 6.3.21 NVM FAX

| Chain- <br> Link | NVM Name | Setting Range (Minimu m Value) | Setting Range (Maximu m Value) | Default Value | Write Allowed/ Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 670-400 | FAXBOX_ANS_SELECT | 0 | 1 | 0 | 0 | 0 | The switching of Auto Receive Mode for Fax Job. $0=$ Fax Mode, $1=$ Ans/Fax Mode |
| 670-401 | FAXBOX_AUTO_ANSWER_FAX | 1 | 15 | *1 | 0 | 0 | The number of retrievals (times) during Auto Receive for Fax Job. |
| 670-402 | FAXBOX_AUTO_ANS_TEL_FAX | 1 | 15 | *1 | 0 | 0 | The number of external line rings (times) when switching between FAX/TEL for Fax Job. |
| 670-403 | FAXBOX_LINE_MONITOR_VOLUME | 0 | 3 | 2 | 0 | 0 | The line transmission volume for Fax Job. $0=$ OFF, $1=$ Soft, $2=$ Normal, 3 = Loud |
| 670-404 | FAXBOX_LINE_TYPE | 0 | 1 | 0 | 0 | 0 | Selects the phone line for Fax Job. $0=$ PSTN, 1 = PBX |
| 670-405 | FAXBOX_DIALING_TYPE | 0 | 2 | *1 | 0 | 0 | The dial type for Fax Job. $0=$ PB, 1 = DP (10PPS), $2=\mathrm{DP}$ (20PPS) |
| 670-406 | FAXBOX_INTERVAL_TIMER | 3 | 255 | *1 | 0 | 0 | The Fax communication interval (seconds) for Fax Job. |
| 670-407 | FAXBOX_NUMBER_OF_REDIAL | 0 | 20 | *1 | 0 | 0 | The number of redials (times) for Fax Job. |
| 670-408 | FAXBOX_REDIAL_INTERVAL | 1 | 15 | *1 | 0 | 0 | The redial interval (minutes) for Fax Job. |
| 670-409 | FAXBOX_JUNK_FAX_FILTER | 0 | 1 | 0 | 0 | 0 | Sets whether to use the DM Prevention Function for Fax Job. $0=\mathrm{OFF}, 1=\mathrm{ON}$ |
| 670-410 | FAXBOX_SEND_HEADER | 0 | 1 | 1 | 0 | 0 | Sets whether to print the Sender Record for Fax Job. $0=O F F, 1=O N$ |
| 670-411 | FAXBOX_SENT_FAX_FWD | 0 | 1 | 0 | 0 | 0 | Sets whether to perform Fax forwarding for Fax Job. $0=\mathrm{OFF}, 1=\mathrm{ON}$ |
| 670-412 | FAXBOX_DISCARD_SIZE | - | - | 2 | 0 | 0 | The Auto Reduce On Receipt for Fax Job. $0=O F F, 2=O N$ <br> In this case, 2 = ON to retain compatibility with the data of Fax Box for DC2058. |
| 670-414 | FAXBOX_PAGE_MARGIN | 0 | 127 | 16 | 0 | 0 | The Border Limit (mm) for Fax Job. |
| 670-416 | FAXBOX_RECEIVE_PAPER_SIZE | 0 | 3 | 3 | 0 | 0 | The Receiving Paper Size for Fax Job. $0=$ Auto, $1=\mathrm{A} 4,2$ = A4/B4, 3 = A4/B4/A3 |
| 670-417 | FAXBOX_AUTO_LETTER_A4_SELECTION | 0 | 1 | 0 | 0 | 0 | The Letter/A4 Auto Receive for Fax Job. $0=$ Letter/A4, 1 = Letter |
| 670-418 | FAXBOX_SHIFT_IMMEDIATE_MEMORY | 0 | 99 | 0 | 0 | 0 | The Immediate Send Shift Remaining Memory Threshold (\%) for Fax Job. |
| 670-419 | FAXBOX_EXTEL_HOOK_THRESH | 0 | 4 | 0 | 0 | 0 | The Off-hook detection threshold value for Fax Job. $0=$ Level $1,1=$ Level 2, $2=$ Level $3,3=$ Level $4,4=$ Level 5 |
| 670-420 | FAXBOX_COUNTRY | 0 | 65535 | 65535 | X | 0 | The Country for Fax Job. 65535=Unknown ,27=India ,28=Russia ,29=South Africa , 30=Central Africa ,31=Emirates ,32=Saudi Arabia ,33=Egypt, 38=Mexico ,82=Turkey ,86=Reserved ,89=Reserved When this value is set to other than default value, perform Market Info Initialization. |


| ChainLink | NVM Name | Setting Range (Minimu m Value) | Setting Range (Maximu m Value) | Default Value | Write <br> Allowed/ <br> Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 670-421 | FAXBOX_FAX_ACTIVITY | 0 | 1 | 1 | 0 | 0 | Sets whether to automatically output the Activity Report for Fax Job. $0=$ No Auto Print, $1=$ Auto Print <br> * When changing from ' 1 ' (Auto Print) to '0' (No Auto Print) and there are 50 or more records in the receive/send history, the history after the first 50 might get erased. |
| 670-422 | FAXBOX_FAX_TRANSMIT | 0 | 2 | 2 | 0 | 0 | Sets whether to automatically output the Transmission Report/Transmission Report - Job Undelivered for Fax Job. <br> $0=$ Print Disabled, $1=$ Print Always, $2=$ Print on Error |
| 670-423 | FAXBOX_FAX_BROADCAST | 0 | 2 | 1 | 0 | 0 | Sets whether to automatically output the Broadcast Report for Fax Job. $0=$ Print Disabled, $1=$ Print Always, $2=$ Print on Error |
| 670-424 | FAXBOX_FAX_PROTOCOL | 0 | 2 | 0 | 0 | 0 | Sets whether to automatically output the Protocol Transmission Report for Fax Job. <br> $0=$ Print Disabled, $1=$ Print Always, $2=$ Print on Error |
| 671-400 | FAXBOX_LOG_MSG | 0 | 1 | 0 | 0 | 0 | The message parameter for serial log output settings. $0=$ Do not output, $1=$ Output |
| 671-401 | FAXBOX_PROTOCOL_MSG | 0 | 1 | 0 | 0 | 0 | Protocol trace other V8 signal. $0=$ Do not output, $1=$ Output |
| 690-400 | FAXBOX_RX_ECM | 0 | 1 | 1 | 0 | 0 | The receiving ECM for Fax Job. $0=\mathrm{OFF}, 1=\mathrm{ON}$ |
| 690-401 | FAXBOX_FTT_FALLBACK | 2 | 2 | 2 | X | X | The number of FTT until fallback (times) (fixed value) for Fax Job. |
| 690-402 | FAXBOX_G3M_EQM_48 | 0 | 127 | *1 | 0 | 0 | The 4800 bps EQM comparison value for Fax Job. |
| 690-403 | FAXBOX_G3M_EQM_72 | 0 | 127 | *1 | 0 | 0 | The 7200 bps EQM comparison value for Fax Job. |
| 690-404 | FAXBOX_G3M_EQM_96 | 0 | 127 | *1 | 0 | 0 | The 9600 bps EQM comparison value for Fax Job. |
| 690-405 | FAXBOX_G3M_EQM_120 | 0 | 127 | ${ }^{*}$ | 0 | 0 | The 12000 bps EQM comparison value for Fax Job. |
| 690-406 | FAXBOX_G3M_EQM_144 | 0 | 127 | *1 | 0 | 0 | The 14400 bps EQM comparison value for Fax Job. |
| 690-407 | FAXBOX_G3M_EQM_TCM72 | 0 | 127 | *1 | 0 | 0 | The TCM7200 EQM comparison value for Fax Job. |
| 690-408 | FAXBOX_G3M_EQM_TCM96 | 0 | 127 | *1 | 0 | 0 | The TCM9600 EQM comparison value for Fax Job. |
| 690-409 | FAXBOX_CABLE_EQLIZER_TX | 0 | 3 | 0 | 0 | 0 | The sending cable equalizer for Fax Job. $0=0 \mathrm{~km}, 1=1.8 \mathrm{~km}, 2=3.6 \mathrm{~km}, 3=7.2 \mathrm{~km}$ |
| 690-410 | FAXBOX_CABLE_EQLIZER_RX | 0 | 3 | 2 | O | 0 | The receiving cable equalizer for Fax Job. $0=0 \mathrm{~km}, 1=1.8 \mathrm{~km}, 2=3.6 \mathrm{~km}, 3=7.2 \mathrm{~km}$ |
| 690-411 | FAXBOX_TE_ATTENUATOR | 0 | 15 | *1 | 0 | O | The Calling Tone (dBm) for Fax Job. <br> * However, the Calling Tone is not guaranteed when 0 to 3 is selected. |
| 690-412 | FAXBOX_RX_THRESHOLD | 0 | 3 | 0 | 0 | 0 | The Receiving Tone for Fax Job. $0=-43 \mathrm{dBm}, 1=-33 \mathrm{dBm}, 2=-26 \mathrm{dBm}, 3=-16 \mathrm{dBm}$ |
| 690-413 | FAXBOX_TAP_HOLD | 0 | 0 | 0 | X | X | The TAP HOLD (fixed value) for Fax Job. $0=$ OFF |
| 690-414 | FAXBOX_ECHO | 0 | 1 | 0 | 0 | 0 | The EP tone for Fax Job. $0=O F F, 1=O N$ |
| 690-415 | FAXBOX_RX_GAIN_ADJUSTMENT | 0 | 0 | 0 | X | X | The receive gain correction value (fixed value) for Fax Job. $0=0.0 \mathrm{dBm}$ |


| ChainLink | NVM Name | Setting Range (Minimu m Value) | Setting Range (Maximu m Value) | Default Value | Write Allowed/ Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 690-416 | FAXBOX_G3_CNG_WAIT | 0 | 255 | 3 | 0 | 0 | The CNG Send Signals time (seconds) for Fax Job. |
| 690-417 | FAXBOX_MANUAL_CNG_SIGNAL | 1 | 1 | 1 | X | X | The manual send CNG Send Signals (fixed value) for Fax Job. 1 = Send |
| 690-418 | FAXBOX_CNG_STOP_SELECT | 2 | 2 | 2 | X | X | The CNG Cancel Sending judgment selection (fixed value) for Fax Job. 2 = V. 21 preamble detection |
| 690-419 | FAXBOX_MANUAL_CED_START | 2 | 2 | 2 | X | X | The manual send CED Send Signals time (seconds) (fixed value) for Fax Job. 2 = 2 seconds. |
| 690-420 | FAXBOX_T1_TIMER | 0 | 60 | 40 | 0 | 0 |  |
| 690-421 | FAXBOX_TX_T1_TIMER | 35 | 35 | 35 | X | X | The T1 timer value during send (seconds) (fixed value) for Fax Job. $35=35 \mathrm{~s}$ |
| 690-422 | FAXBOX_RX_T1_TIMER | 35 | 35 | 35 | X | X | The T1 timer value during receive (seconds) (fixed value) for Fax Job. $35=35 \mathrm{~s}$ |
| 690-423 | FAXBOX_T2_TIMER | 5 | 6 | 6 | X | X | The T2 timer value (seconds) (fixed value) for Fax Job. $6=6 \mathrm{~s}$ |
| 690-424 | FAXBOX_T3_TIMER | 10 | 10 | 10 | X | X | The T3 timer value (seconds) (fixed value) for Fax Job. $10=10 \mathrm{~s}$ |
| 690-425 | FAXBOX_T4_TIMER_AUTO | 0 | 255 | 30 | 0 | 0 | The T4 timer value during Auto Send/Receive ( 100 ms ) for Fax Job. |
| 690-426 | FAXBOX_T4_TIMER_MANUAL | 0 | 255 | 45 | 0 | 0 | The T4 timer value during Manual Send/Receive ( 100 ms ) for Fax Job. |
| 690-427 | FAXBOX_IVL_TINER | 75 | 75 | 75 | X | X | The no-tone timing timer value (ms) (fixed value) for Fax Job. $75=75 \mathrm{~ms}$ |
| 690-428 | FAXBOX_ITUT_PIX_DELAY | 200 | 200 | 200 | X | X | The image information send delay time (ms) (fixed value) for Fax Job. $200=200 \mathrm{~ms}$ |
| 690-429 | FAXBOX_IGNORE_1ST_DIS | 0 | 1 | 0 | 0 | 0 | The number of times to ignore DIS for Fax Job. $0=1$ time, $1=2$ times |
| 690-430 | FAXBOX_TX_MODEM_SPEED | 0 | 4 | 0 | 0 | 0 | ```The communication mode during send (speed) for Fax Job. \(0=\) Fallback from the destination machine's capability, 1 = V27 Ter fallback ( 2400 bps only), 2 = V27 Ter ( \(2400,4800 \mathrm{bps}\) only), \(3=\mathrm{V} 29\) Ter (7200, 9600 bps only), \(4=\mathrm{V} 17\) (TC7200, TC9600, TC12000, TC14400)``` |
| 690-431 | FAXBOX_RX_MODEM_SPEED | 0 | 4 | 0 | 0 | 0 | The communication mode during receive (speed) for Fax Job. $\begin{aligned} & 0=\text { V27 Ter + V29 + V17, } \\ & 1=\text { V27 Ter fallback (2400), } \\ & 2=\text { V27 Ter (2400, 4800) }, \\ & 3=\text { V29 (7200, 9600), } \\ & 4=\text { V27 Ter + V29 } \end{aligned}$ |
| 690-432 | FAXBOX_TIS_CIG_MODE | 0 | 0 | 0 | X | X | The TSI/CNG send timing (fixed value) for Fax Job. $0=$ Determine by availability of Local ID (Auto) |
| 690-433 | FAXBOX_WITH_CSI | 0 | 0 | 0 | X | X | The CSI send (fixed value) for Fax Job. $0=$ Determine by availability of Local ID (Auto) |
| 690-434 | FAXBOX_TCF_CHECK_TIME | 0 | 1 | 0 | 0 | 0 | The TCF signal judgment reference for Fax Job. $0=1200 \mathrm{~ms}, 1=1000 \mathrm{~ms}$ |


| ChainLink | NVM Name | Setting Range (Minimu m Value) | Setting Range (Maximu m Value) | Default Value | Write <br> Allowed/ <br> Protected | Default Value Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 690-435 | FAXBOX_CTC_NUMBER | 0 | 15 | 13 | 0 | 0 | The number of ECM/CTC sends for Fax Job. |
| 690-436 | FAXBOX_T5_TIMER | 60 | 60 | 60 | X | X | The RNR signal timer (seconds) (fixed value) for Fax Job. $60=60 \mathrm{~s}$ |
| 690-437 | FAXBOX_RTN_PERCENT | 0 | 100 | 10 | 0 | 0 | The Send Reference of RTN Command (\%) (proportion) for Fax Job. |
| 690-438 | FAXBOX_EXTEND_DIS_DTC | 0 | 0 | 0 | X | X | The number of DIS/DTC FIF send bytes (fixed value) for Fax Job. $0=$ Auto |
| 690-439 | FAXBOX_DROP_OUT_TIMER | 6 | 6 | 6 | X | X | The image information receive dropout monitoring timer value (seconds) (fixed value) for Fax Job. $6=6$ seconds. |
| 690-440 | FAXBOX_RX_RESOLUTION | 0 | 4 | 4 | 0 | 0 | The resolution specification during receive for Fax Job. $0=$ STD, $1=$ STD + FINE, $4=$ S-FINE |
| 690-441 | FAXBOX_DATA_FORMAT | 0 | 3 | 3 | 0 | 0 | The Encoding Method (send/receive) for Fax Job. $0=$ T30_MH, 1 = T30_MR, 2 = T30_MMR, 3 = T30_JBIG |
| 690-450 | FAXBOX_V34_MODEM_PERMITTED | 0 | 1 | 1 | 0 | 0 | The V34 capability for Fax Job. $0=O F F, 1=O N$ |
| 690-451 | FAXBOX_V34_SYMBOL_RATE | 1 | 5 | 5 | O | O | The max. permissible value of symbol speed for Fax Job. $1=2400,2=2800,3=3000,4=3200,5=3429$ |
| 690-452 | FAXBOX_V34_FIRST_TX_SPEED | 1 | 14 | 14 | 0 | 0 | The max. value of bit speed for Fax Job. <br> $1=2400,2=4800,3=7200,-, 12=28800,13=31200,14=33600$ |
| 690-453 | FAXBOX_V34_SYMBOL_ENABLE | 0 | 255 | 240 | 0 | 0 | The enable instruction of symbol speed for Fax Job. (When 0 to 15 is set, this is not in use). |
| 690-454 | FAXBOX_V34_CTRL_BIT_RATE | 0 | 0 | 0 | X | X | The control channel bit speed (fixed value) for Fax Job. $0=1200 \mathrm{bps}$ |
| 690-455 | FAXBOX_V34_ANSAM_PHASE_REVERSAL | 1 | 1 | 1 | X | X | The ANSam phase reversal (fixed value) for Fax Job. $1=$ Reverse |
| 690-456 | FAXBOX_V8_TE_TIME | 10 | 10 | 10 | 0 | 0 | The V8 Te time ( 100 ms ) (fixed value) for Fax Job. $10=1000 \mathrm{~ms}$ |
| 690-457 | FAXBOX_V34_CC_TIMER | 35 | 35 | 35 | X | X | The timeout time from V34 mode (Phase 2) to control channel (seconds) (fixed value) for Fax Job. $35=35 \mathrm{~s}$ |
| 690-458 | FAXBOX_V34_SHIFT_G3 | 0 | 0 | 0 | X | X | The G3 mode transition at V34 CC timeout (fixed value) for Fax Job. $0=$ Do not transition |
| 690-459 | FAXBOX_ANSAM_SEND_TIME | 4 | 4 | 4 | X | X | The ANSam signal max. send time (seconds) (fixed value) for Fax Job. $4=4 \mathrm{~s}$ |
| 690-460 | FAXBOX_ANSAM_START_TIME | 2 | 2 | 2 | X | X | The time from line close to ANSam send (seconds) (fixed value) for Fax Job. $2=2$ seconds. |
| 690-461 | FAXBOX_V34_GAIN_CHANGE | 1 | 1 | 1 | X | X | The V34 receive gain switching (fixed value) for Fax Job. 1 = Perform |
| 690-462 | FAXBOX_V34_FLAME | 0 | 1 | 0 | 0 | 0 | The V34 1 frame size for Fax Job. $0=256,1=64$ |
| 690-470 | FAXBOX_NT_PAUSE_DURATION | 0 | 255 | *1 | 0 | 0 | The pause time ( 100 ms ) for Fax Job. |
| 690-471 | FAXBOX_PBX_SELECTION_ENABLED | 0 | 255 | 3 | 0 | 0 | The public network selection Send Signals time (seconds) for Fax Job. |


| ChainLink | NVM Name | Setting Range (Minimu m Value) | Setting Range (Maximu m Value) | Default Value | Write <br> Allowed/ <br> Protected | Default <br> Value <br> Yes/No | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 690-472 | FAXBOX_TX_RETRY_NUMBER_MAX | 0 | 255 | *1 | 0 | 0 | The max. number of redials (times) for Fax Job. |
| 690-473 | FAXBOX_BT_DETECTION | 0 | 1 | *1 | 0 | 0 | The busy tone detection when calling for Fax Job. $0=$ OFF, $1=$ ON |
| 690-474 | FAXBOX_TEL_FAX_CNG_TIME | 0 | 255 | *1 | 0 | 0 | The CNG detection time when switching between FAX/TEL ( 100 ms ) for Fax Job. |
| 690-475 | $\begin{aligned} & \text { FAXBOX_PARAM_FAX_LINE_MON_PERIO } \\ & \text { D } \end{aligned}$ | 0 | 2 | 1 | 0 | 0 | The line transmission setting for Fax Job. $0=$ OFF, $1=$ Phase A-B, $2=$ All Intervals |
| 690-476 | FAXBOX_NT_DC_CURVE | 1 | 4 | *1 | 0 | 0 | The DC curve selection for Fax Job. <br> $1=$ Characteristic $1,2=$ Characteristic 2, $3=$ Characteristic 3, $4=$ Characteristic 4 |
| 690-477 | FAXBOX_NT_DP_FAST_EDGE | 0 | 1 | *1 | 0 | 0 | The dial pulse edge selection for Fax Job. 0 = SLOW, 1 = FAST |
| 690-478 | FAXBOX_NT_LINE_TERMINATION | 0 | 1 | *1 | 0 | 0 | The line termination for Fax Job. $0=600$ ohm, $1=$ complex |
| 690-479 | FAXBOX_DT_DETECTION | 0 | 1 | *1 | 0 | 0 | The public line dial tone detection setting for Fax Job. $0=$ Do not detect, 1 = Detect |
| 690-480 | FAXBOX_INCHI_MILLI_BASE | 0 | 0 | 0 | X | X | The mm/inch switching (fixed value) for Fax Job. $0=$ T30_INCH_BASE |
| 690-482 | FAXBOX_THRESH_MEM_RX | 0 | 100 | 0 | 0 | 0 | The Cancel Receive Remaining Memory Threshold (\%) for Fax Job. |
| 690-483 | FAXBOX_G3M_TX_CODING | 0 | 0 | 0 | X | X | The Encoding Method during send (fixed value) for Fax Job. $0=3$ lines |
| 690-490 | FAXBOX_PAGE_LENGTH | 0 | 2 | 2 | 0 | 0 | The max. recording paper length selection for Fax Job. $0=$ T30_LN_A4, 1 = T30_LN_B4, 2 = T30_LN_UNLIMITED |
| 690-495 | FAXBOX_SAVE_ERROR_RX_DATA | 0 | 0 | 0 | X | X | Sets whether to store the pages where decode error had occurred (fixed value) for Fax Job. $0=\text { Do not store }$ |
| 691-400 | FAXBOX_NT_MF_DURATION | 0 | 255 | *1 | 0 | 0 | The send time (seconds) for Fax Job. |
| 691-401 | FAXBOX_NT_MF_MIN_PAUSE | 0 | 255 | *1 | 0 | 0 | The PB pause time (seconds) for Fax Job. |
| 691-402 | FAXBOX_PARAM_PTT_NT_MF_ATTENUAT OR_LOW | 4 | 15 | *1 | 0 | 0 | The DTMF send attenuator level (dBm) for Fax Job. |
| 691-403 | FAXBOX_PARAM_PTT_NT_MF_ATTENUAT OR_HIGH | 0 | 15 | *1 | 0 | 0 | The DTMF high frequency/low frequency level difference (dBm) for Fax Job. |
| 691-404 | FAXBOX_FAX_TIME_FLAG | 0 | 1 | 0 | X | X | The availability of time settings at the Fax Board. 0 : Not set, 1: Already set |
| 691-405 | FAXBOX_DATE_FORMAT | 0 | 2 | *1 | 0 | 0 | $0=Y Y-M M-D D, 1=$ MM-DD-YY, $2=$ DD-MM-YY |
| 691-406 | FAXBOX_TIME_FORMAT | 0 | 1 | *1 | 0 | 0 | 0 = CLOCK_12HOURS, 1 = CLOCK_24HOURS |

*1: Depends on the value of COUNTRY

### 6.5.1.1 UI CE Diag Mode Structure

The UI displays the CE Diag Mode as a [4-Line LCD] screen.

## UI Screen

The structure of the CE Diag Mode is as follows.
Enter the CE Diag Mode and sort through the diagnostic functions by inputting the Chain-Links on the [Diagnostics Mode Base] screen.

1. Shutdown History

- Initialize Fault History

2. NVM Read / Write
3. Analog Monitor
4. NVM Initialize
5. Component Check
6. Maintenance Report
7. HFSI Counter Clear/Initialize
8. DATA All Delete

- DATA All Delete (Controller NVM)
- DATA All Delete (Fax NVM)

9. Test Pattern Print
10. ATC Check
11. Tone Up / Down

- Tone Up
- Tone Down

12. Read Temperature
13. IIT Calibration

- Auto Shading (Platen)
- Auto Shading (DADF BW)
- Auto Shading (DADF CL)
- LED Calibration

14. IIT Breakdown Diagnosis
15. DADF Size Detect Auto Adjust
16. Self Test Settings (Fax)

- Market Info Initialize
- Factory Settings

17. Self Test Request (Fax)

- Tonal Signal Test
- Dial Pulse Test
- DTMF Dial Pulse Test
- DTMF Signal Test
- Modem Signal Test
- Parameter Check
- RAM Check
- RTC Check
- NCU Relay On/Off Test

18. Billing Counter Check and Repair (621-400)

### 6.5.1.2 How to Enter the CE Diag Mode

## Procedure

Enter the CE Diag Mode by the following procedure.

1. Inform the customer that the machine will be temporarily unavailable for use (inform that all Copy. Local Print, Fax Jobs, etc. will stop) as it is going to be serviced
2. Disconnect the machine from the customer's network.
3. Make sure that there is no Job, such as Copy, Print, or Fax, etc. that is in progress at the machine. Also check that there are no Stored Jobs.
4. Press and hold the $<0>$ key on the Control Panel for 4 seconds or longer and then press <Start> while keeping your finger on the <0> key.
5. The [CE - Type Passcode] screen will be displayed.

| CE Mode | Table 1 |
| :--- | :--- |
| Please Input Entry Passcode |  |
| $\left[\begin{array}{c}\text { [ }\end{array}\right.$ |  |

6. Use the keypad to enter the Passcode [6.7.8.9] and select [OK].
7. The [Diagnostics Mode Base] screen will be displayed.

| Table 2 |  |
| :--- | :--- |
| CE Mode |  |
| Chain-Link\# | - |
|  |  |

8. Perform the various diagnostics by inputting the Chain-Links on the [Diagnostics Mode Base] screen.

### 6.5.1.3 How to Exit from the CE Diag Mode

## CAUTION

Do not leave the machine unattended while it is in the CE Diag Mode.

## Procedure

Turn the power OFF and ON

### 6.5.2.1 Shutdown History

## Purpose

Initialize the Fault History.

- You can reference the [Error History Report] in KO Mode.


## Overview

The Chain-Link, type, and overview for the Shutdown History are as follows.

| Table 1 |  |  |
| :--- | :--- | :--- |
| Chain-Link | Type | Overview |
| $998-980$ | Initialize Fault History | Initialize the Fault History. |

### 6.5.2.1.1 Initialize Fault History

## Purpose

Initializes the Fault History (without Jam/Jam)

## Procedure

1. Enter the CE Diag Mode and input 998-980 in the Chain-Link.
2. Pressing <Start> displays the initialization confirmation on the UI.

- To initialize, press <Start> to start the initialization.
- To cancel initialization, press <Clear (C)> to return to the [Diagnostics Mode Base] screen.

3. Perform the initialization. When the initialization has completed, [Done] will be displayed.
4. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.2 NVM Read / Write

## Purpose

Refers to the NVM data or changes setting value.
NOTE: For details on NVM No. (Chain-Link), refer to 6.3.5 until 6.3.21 in Chapter 6.

## Procedure

1. Enter the CE Diag Mode.
2. Input the Chain-Link No. and press <Start>.

NOTE: E.g.) The machine does not accept [700-6] as an abbreviation of [700-006]. When a number starts with ' 0 ', the ' 0 ' must be input.
3. The current NVM setting value is displayed.
4. For an NVM that can have its setting value changed, use the keypad to input the setting value and press <Start>.

- The value that was input can be cleared by pressing <Clear (C)>.
- To input a negative number, insert '"' at the beginning of the input.

NOTE: If an invalid value was input, an [Error] screen will be displayed. Press <Clear (C)> to return to the [Diagnostics Mode Base] screen.
5. The changed NVM setting value is displayed.
6. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.3 Analog Monitor

## Purpose

Monitors the A/D converted analog value of the sensor while each component is being operated.

NOTE: For more details on the Analog Monitor Code, refer to 6.3.3.2 in Chapter 6.

## Procedure

1. Enter the CE Diag Mode.
2. Input the Chain-Link No. and press <Start>.
3. The current analog value is displayed.

- When the Analog Monitor is in progress, the message [In progress] is displayed on the UI.
- The analog value of the monitored component is displayed on the UI with a refresh rate of 3 times per second
- It is not possible to input several Chain-Link No. at the same time to perform monitoring.
- As there is no item with automatic timeout, the process will run until <Stop> is pressed.

4. Pressing <Stop> displays [Done] on the UI.
5. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.4 NVM Initialize

## Purpose

Returns the NVM to its default values.

## Procedure

1. Enter the CE Diag Mode.
2. Input the Chain-Link No. of the item to initialize.

| Table 1 |  |  |
| :--- | :--- | :--- |
| Chain-Link | Type | Overview |
| $999-990$ | NVM Initialize - Controller | Initializes the NVM of the Controller. |
| $999-991$ | NVM Initialize - Network | Initializes the NVM of the Network. |
| $999-992$ | NVM Initialize - IIT | Initializes the NVM of the IIT. |
| $999-993$ | NVM Initialize - MCU | Initializes the NVM of the MCU. |
| $999-994$ | NVM Initialize - DADF | Initializes the NVM of the DADF. |
| $999-995$ | NVM Initialize - Fax | Initializes the NVM of the Fax. |
| $999-999$ | NVM Initialize - All Area | Initializes the NVM of all areas. |

3. Pressing <Start> displays the initialization confirmation on the UI.

- To initialize, press <Start> to start the initialization.
- To cancel initialization, press <Clear (C)> to return to the [Diagnostics Mode Base] screen.

4. Perform the initialization. When the initialization has completed, [Done] will be displayed.
5. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.5 Component Check

## Purpose

Displays the logic state of Input Component input signals and operates the Output Components.

NOTE: For more details on the Component Check Code, refer to 6.3.1 and 6.3.2 in Chapter 6 .

## Procedure

1. Enter the CE Diag Mode.
2. Input the Chain-Link No. and press <Start>.

NOTE: E.g.) The machine does not accept '005-1' as an abbreviation of '005-001'. When a number starts with '0', the '0' must be entered.
3. When this is in progress, the message [In progress] is displayed on the UI. <lnput Component Check>

- The electrical level (High or Low) of the monitored component is displayed on the UI with a refresh rate of 3 times per second
- It is not possible to input several Chain-Link No. at the same time to perform monitoring.
- As there is no item with automatic timeout, the process will run until <Stop> is pressed.
<Output Component Check>
- The target component is activated.
- It is not possible to input several Chain-Link No. at the same time to perform activations.
- For the item that does not stop automatically, press <Stop> to stop its operation.

4. Pressing <Stop> displays [Done] on the UI.
5. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.6 Maintenance Report

## Purpose

Prints the Maintenance items that can be set from and displayed on the CE Mode.

## Procedure

1. Enter the CE Diag Mode and input 999-980 in the Chain-Link.
2. Pressing <Start> prints the Maintenance Report using the following settings.

- 1 Sided Print - fixed. (The Maintenance Report cannot be printed using 2 Sided.)
- Quantity: 1 - fixed.

3. When this is in progress, the message [In progress] is displayed on the UI.
4. Once the Maintenance Report has been printed, [Done] will be displayed on the UI.
5. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.7 HFSI Counter Clear/Initialize

## Purpose

Clears and initializes the HFSI Counter that is used as the guideline for replacement of con sumables.
6.5.2.7.1 HFSI Counter Clear

Purpose
To clear the HFSI Counter.
NOTE: For more details on the HFSI Counter Code, refer to 6.3.4 in Chapter 6.

- You can reference the [Maintenance Report] in KO Mode.

Procedure

1. Enter the CE Diag Mode.
2. Input the Chain-Link No. and press <Start>.
3. The read value of the HFSI Counter for the monitored component is displayed on the UI.
4. Pressing <Clear (C)> and then <Start> clears the read value of the HFSI Counter to ' 0 '.
5. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.7.2 HFSI Counter Initialize

Purpose
To initialize the HFSI Counter.
Procedure

1. Enter the CE Diag Mode.
2. Input the Chain-Link No. of the item to initialize.

| Table 1 |  |  |
| :--- | :--- | :--- |
| Chain-Link | Type | Overview |
| $998-982$ | Initialize HFSI Counter | Clears all the HFSI Counters at one go. |
| $998-983$ | Initialize HFSI Counter-IIT | Clears all the IIT-related HFSI Counters at one <br> go. |
| $998-984$ | Initialize HFSI Counter-MCU | Clears all the MCU-related HFSI Counters at one <br> go. |
| $998-985$ | Initialize HFSI Counter-DADF | Clears all the DADF-related HFSI Counters at <br> one go. |

3. Pressing < Start> displays the initialization confirmation on the UI.

- To initialize, press <Start> to start the initialization.
- To cancel initialization, press <Clear (C)> to return to the [Diagnostics Mode Base] screen.

4. Perform the initialization. When the initialization has completed, [Done] will be displayed.
5. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.8 DATA All Delete

## Purpose

Erases the customer's data in the machine for security reasons when a PWB was replaced, the machine was removed, etc.

### 6.5.2.8.1 DATA All Delete (Controller NVM)

## Purpose

To initialize the following data that are stored in the ESS/MCU PWB.

- Job History


## Procedure

1. Enter the CE Diag Mode and input 999-970 in the Chain-Link.
2. Pressing <Start> displays the initialization confirmation on the UI.

- To initialize, press <Start> to start the initialization.
- To cancel initialization, press <Clear (C)> to return to the [Diagnostics Mode Base] screen.

3. Perform the initialization. When the initialization has completed, [Done] will be displayed.
4. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.8.2 DATA All Delete (Fax NVM)

## Purpose

To initialize the following data that are stored in the Fax Kit.

- Local Terminal Information
- Telephone Book
- Jobs Stored for Transmission Information
- Various Reports
- Sending Data
- Receiving Data
- System Parameter (Default Value for each Market)


## Procedure

1. Enter the CE Diag Mode and input 825-730 in the Chain-Link.
2. Pressing <Start> displays the initialization confirmation on the UI.

- To initialize, press <Start> to start the initialization.
- To cancel initialization, press <Clear (C)> to return to the [Diagnostics Mode Base] screen.

3. Perform the initialization. When the initialization has completed, [Done] will be displayed.
4. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.9 Test Pattern Print

## Purpose

Performs copy quality check by printing the Test Pattern in the machine.

## Procedure

1. Enter the CE Diag Mode.
2. Input the Chain-Link No. of the Test Pattern to print.

NOTE: The 24 Gradation Density Pattern (998-905 and 998-906) can only be output on A3.

| Table 1 |  |  |
| :--- | :--- | :--- |
| Chain-Link | Type | Overview |
| $998-901$ | Blank Image | Outputs a blank printout. |
| $998-902$ | Solid black | Outputs a solid black printout. |
| $998-903$ | Stripe | Outputs a black and white stripes printout. |
| $998-904$ | Grid Pattern | Outputs a grid pattern printout. |
| $998-905$ | 24 Gradation Density Pattern <br> (A3) (ATCN24KED) | Outputs a 24 gradation density pattern <br> (ATCN24KED) printout. |
| $998-906$ | 24 Gradation Density Pattern <br> (A3) (ATCN24KDI) | Outputs a 24 gradation density pattern <br> (ATCN24KDI) printout. |

3. The default values for the setting screen are - Quantity: 1, Tray 1, and 1 to 1 Sided.
4. Select the [Quantity], [Paper Supply] and [1 to 2 Sided].

NOTE: The Quantity can be specified up to 2 digits, with the maximum of 99.
5. Selecting Tray 5 (MSI) displays the [Paper Size] and [Paper Type] settings screen. The default values for this settings screen are as follows:

- The values that were set most recently will be displayed.

6. When the Test Pattern output has completed, [Done] will be displayed.
7. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.10 ATC Check

## Purpose

To determine ATC Sensor failure and to judge the current state of TC (toner density) in the Developer Housing Assy based on the output value of the ATC Sensor. Tone Up / Down will be performed depending on the result.

NOTE: For more details on Adjust Toner Density, refer to [ADJ 8.1.1 Adjust Toner Density] in Chapter 4.
NOTE: Never open the LH Cover and/or the Front Cover when this operation is in progress.

## Procedure

1. Enter the CE Diag Mode and input 942-950 in the Chain-Link.
2. Pressing <Start> starts the ATC measurement. When the measurement is in progress, the message [In progress] is displayed.
3. After measurement ends, the measured value of the following items will be displayed.

- Target Value: numeric display
- Output Value: numeric display
- Result: display [OK] or [NG] for ATC Sensor status.

4. When the Result displays [NG], perform the Tone Up / Down procedure.
5. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.11 Tone Up / Down

## Purpose

Adjusts the toner density.
NOTE: For more details on Adjust Toner Density, refer to [ADJ 8.1.1 Adjust Toner Density] in Chapter 4.

### 6.5.2.11.1 Tone Up

## Purpose

Darkens the toner density when the Result displays [NG] during ATC Check and [Output Value] is lower than [Target Value].

## Procedure

1. Enter the CE Diag Mode and input 923-913 in the Chain-Link.
2. Pressing <Start> displays the result obtained when [6.5.2.10 ATC Check] was performed.
3. Pressing <Start> after that moves you to the [Tone Up] screen.
4. On the [Tone Up] screen, specify between 1 to 20 sheets for the quantity of blank sheets to output. Use the keypad to set the quantity.
5. Select [Paper Supply].
6. Selecting Tray 5 (MSI) displays the [Paper Size] and [Paper Type] settings screen. The default values for this settings screen are as follows:

- The values that were set most recently will be displayed.

7. Pressing <Start> outputs the specified quantity of blank sheets and increases the Toner density.
8. When this has completed, [Done] will be displayed.
9. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.11.2 Tone Down

## Purpose

Lightens the toner density when the Result displays [NG] during ATC Check and [Output Value] is higher than [Target Value].

## Procedure

1. Enter the CE Diag Mode and input 923-914 in the Chain-Link.
2. Pressing <Start> displays the result obtained when [6.5.2.10 ATC Check] was performed.
3. Pressing <Start> after that moves you to the [Tone Down] screen.
4. On the [Tone Down] screen, specify between 1 to 20 sheets for the quantity of solid black printouts to output. Use the keypad to set the quantity.
5. Select [Paper Supply].
6. Selecting Tray 5 (MSI) displays the [Paper Size] and [Paper Type] settings screen. The default values for this settings screen are as follows:

- The values that were set most recently will be displayed.

7. Pressing <Start> outputs the specified quantity of solid black printouts and lowers the Toner density.
8. When this has completed, [Done] will be displayed.

### 6.5.2.12 Read Temperature

Purpose
Displays the Temperature (Degrees Celsius) inside the machine on the UI.
NOTE: Never open the LH Cover and/or the Front Cover when this operation is in progress.

## Procedure

1. Enter the CE Diag Mode and input 942-951 in the Chain-Link.
2. Pressing <Start> displays the Temperature (Degrees Celsius) inside the machine.
3. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.13 IIT Calibration

## Purpose

Performs Auto Shading (Platen), Auto Shading (DADF), and LED Calibration for the IIT.

### 6.5.2.13.1 Auto Shading (Platen)

## Purpose

Performs auto correction for the White Reference Board's uneven density and degradation due to the passage of time.

NOTE: Auto Shading is to be performed during CE Image Quality adjustment after replacing the Top Cover, LED Lamp PWB, or IIT Carriage Kit.

## Procedure

1. Enter the CE Diag Mode and input 715-106 in the Chain-Link to set the Paper Type used during Auto Shading

| Table 1 |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Value | Paper Type | Default <br> Value | Setting <br> Range |
|  | 0 | Use NVM Individual Paper Coef- <br> ficient | 0 | $0 \sim 8$ |
|  | 1 | J paper |  |  |
|  | 2 | P paper |  |  |
|  | 3 | C2 paper |  |  |
|  | 4 | Green100 paper |  |  |
|  | 5 | Digital Color Xpression |  |  |
|  | 6 | Color Tech+ |  |  |
|  | 7 | Xerox4200 paper |  |  |
|  | 8 | Xerox Business |  |  |

2. Input 998-920 in the Chain-Link.
3. Pressing <Start> displays the screen that prompts you to load a stack of 10 A3 size blank sheets on the Platen.
4. Load a stack of 10 A3 size blank sheets on the Platen and press <Start> to start the Auto Shading.

- Performs shading to stabilize the IIT state.
- Obtains the shading data.
- Performs sampling of white paper data to calculate and set the White Reference Correction Coefficient. (Written into NVMs [715-092 to 715-095].)
- Performs shading to reflect the result after the White Reference Adjustment.

5. When the Auto Shading has completed, [Done] will be displayed along with the following measured values.
Table 2

| Meaning | Chain-Link <br> No. | Default <br> Value | Setting <br> Range |
| :--- | :--- | :--- | :--- |
| R: numeric display (W-Ref Correction Coefficient <br> Red) | $715-092$ | 140 | $70 \sim 255$ |
| G: numeric display (W-Ref Correction Coefficient <br> Green) | $715-093$ | 140 | $70 \sim 255$ |
| B: numeric display (W-Ref Correction Coefficient <br> Blue) | $715-094$ | 140 | $70 \sim 255$ |
| BW: numeric display (W-Ref Correction Coefficient <br> BW) | $715-095$ | 140 | $70 \sim 255$ |

6. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.13.2 Auto Shading (DADF BW)

## Purpose

This diagnostic function performs correction on the density dispersion that is caused by floating DADF.

- DADF Density Correction Mode (BW): Scans in BW and calculates the BW Density Coefficient.

NOTE: Auto Shading is to be performed during CE Image Quality adjustment after replacing the DADF, Top Cover, or IIT Carriage Kit.

## Procedure

1. Enter the CE Diag Mode and input 715-106 in the Chain-Link to set the Paper Type used during Auto Shading.

| Chain-Link No. | Value | Paper Type | Default Value | Setting Range |
| :---: | :---: | :---: | :---: | :---: |
| $715-106$ <br> IIT Paper Code | 0 | Use NVM Individual Paper Coefficient | 0 | 0~8 |
|  | 1 | J paper |  |  |
|  | 2 | P paper |  |  |
|  | 3 | C2 paper |  |  |
|  | 4 | Green100 paper |  |  |
|  | 5 | Digital Color Xpression |  |  |
|  | 6 | Color Tech+ |  |  |
|  | 7 | Xerox4200 paper |  |  |
|  | 8 | Xerox Business |  |  |

2. Input 998-931 in the Chain-Link.
3. Pressing <Start> displays the screen that prompts you to load 1 A3 size blank sheet on the DADF.
4. Load 1 A3 size blank sheet on the DADF and press <Start> to start the Auto Shading.

- Performs shading to stabilize the IIT state.
- Obtains the shading data.
- Performs sampling of white paper data to calculate and set the White Reference Correction Coefficient. (Written into NVM [715-100].)
- Performs shading to reflect the result after the White Reference Adjustment.

5. When the Auto Shading has completed, [Done] will be displayed along with the following measured values.
Table 4

| Meaning | Chain-Link No. | Default <br> Value | Setting <br> Range |
| :--- | :--- | :--- | :--- |
| CVT Scan Density Correction Coefficient BW | $715-100$ | 100 | $1 \sim 255$ |

6. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.13.3 Auto Shading (DADF CL)

## Purpose

This diagnostic function performs correction on the density dispersion that is caused by floating DADF.

- DADF Density Correction Mode (Color): Scans in Color and calculates the Color Density Coefficient.

NOTE: Auto Shading is to be performed during CE Image Quality adjustment after replacing the DADF, Top Cover, or IIT Carriage Kit.

## Procedure

1. Enter the CE Diag Mode and input 715-106 in the Chain-Link to set the Paper Type used during Auto Shading.

| Chain-Link No. | Value | Paper Type | Default Value | Setting Range |
| :---: | :---: | :---: | :---: | :---: |
| 715-106 <br> IIT Paper Code | 0 | Use NVM Individual Paper Coefficient | 0 | 0~8 |
|  | 1 | J paper |  |  |
|  | 2 | P paper |  |  |
|  | 3 | C2 paper |  |  |
|  | 4 | Green100 paper |  |  |
|  | 5 | Digital Color Xpression |  |  |
|  | 6 | Color Tech+ |  |  |
|  | 7 | Xerox4200 paper |  |  |
|  | 8 | Xerox Business |  |  |

2. Input 998-932 in the Chain-Link.
3. Pressing <Start> displays the screen that prompts you to load 1 A3 size blank sheet on the DADF.
4. Load 1 A3 size blank sheet on the DADF and press <Start> to start the Auto Shading.

- Performs shading to stabilize the IIT state.
- Obtains the shading data.
- Performs sampling of white paper data to calculate and set the White Reference

Correction Coefficient. (Written into NVMs [715-097 to 715-099].)

- Performs shading to reflect the result after the White Reference Adjustment.

5. When the Auto Shading has completed, [Done] will be displayed along with the following measured values
Table 6

| Meaning | Chain-Link No. | Default <br> Value | Setting <br> Range |
| :--- | :--- | :--- | :--- |
| CVT Scan Density Correction Coefficient Red | $715-097$ | 100 | $1 \sim 255$ |
| CVT Scan Density Correction Coefficient <br> Green | $715-098$ | 100 | $1 \sim 255$ |
| CVT Scan Density Correction Coefficient Blue | $715-099$ | 100 | $1 \sim 255$ |

6. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.13.4 LED Calibration

## Purpose

1. Performs correction on the dispersion that is caused by the LED lamp color sensitivity. Calculates $a^{*}$ and $b^{*}$ from the $Y$ Patch scan value of Calibration Chart (STP5001) and then compares them with reference values that were pre-set in the NVM to select the Correction Coefficient No. to set in the NVM.
2. At the same time, IIT Calibration is also performed to obtain the Reflective Ratio of each color by scanning each YMCK Patch of Calibration Chart (STP5001) and store them in the NVM.
NOTE: LED Calibration is to be performed during CE Image Quality adjustment after replacing the LED Lamp PWB or IIT Carriage Kit.

## Procedure

1. Enter the CE Diag Mode and input 998-922 in the Chain-Link.
2. Pressing <Start> displays the screen that prompts you to place the chart (STP5001) for obtaining image data on the Platen.
3. Place the chart (STP5001) on the Platen and press <Start> to start the LED Calibration.
4. When the LED Calibration has completed, [Done] will be displayed along with the following measured values.
Use <Up> and <Down> on the control panel to scroll through the display and select [OK] to display the result. Select [Back] to return to the previous screen.
a. IIT Reflectivity

- R, G, B/Y, M, C, K: numeric display (IIT Reflectivity_NVMs [715-282 to 715293])
- Result: displays [OK] or [NG]
b. Scan Image (for LED)
- Before: NVM [715-489] (Calculated Value Before a* Correction)
- After: NVM [715-257] (Calculated Value After a* Correction)
- Result: displays [OK] or [NG].
c. Scan Image (for CCD)
- Before: NVM [715-269] (Calculated Value Before b* Correction)
- After: NVM [715-263] (Calculated Value After b* Correction)
- Result: displays [OK] or [NG].

5. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.14 IIT Breakdown Diagnosis

## Purpose

Performs troubleshooting for the IIT and displays the presumed Faulty Parts No. on the UI.

## Procedure

1. Enter the CE Diag Mode and input 715-030 in the Chain-Link.
2. Pressing <Start> displays the [NVM Read / Write] screen.
3. Use the keypad to enter the ' 1 ' into [NVM new value] and press <Start>.
4. Perform troubleshooting for the IIT.

When this is in progress, the message [In progress] is displayed on the UI.
5. When the troubleshooting has completed, [Done] will be displayed.
6. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.
7. On the [Diagnostics Mode Base] screen, input 715-030 in the Chain-Link again.
8. Pressing <Start> displays the Faulty Parts No. in [NVM value] of the [NVM Read / Write] screen.
The Faulty Parts No. is displayed using a 3-digit or 4-digit number.
Sample Display

- 110 (3-digit display)

The LED Lamp PWB is damaged, and the LED Lamp Flexible Flat Cable is damaged or has poor contact. The first digit ' 1 ' in '110' is the upper digit, which indicates the LED Lamp PWB ('0' in '01' is not displayed). The lower two digits '10' indicates the LED Lamp Flexible Flat Cable.

- 1000 (4-digit display)

The LED Lamp Flexible Flat Cable is damaged or has poor contact.The first 2 digits '10' in '1000' are the upper digits, which indicates the LED Lamp Flexible Flat Cable. The lower two digits ' 00 ' indicates that nothing is applicable (no failures).)

| Faulty Parts |  |  |
| :--- | :--- | :--- |
| No. | Component Name | PL No. |
| 00 | Not applicable (No errors) | - |
| 01 | LED Lamp (LED Lamp PWB) | PL 1.5 |
| 02 | IIT Carriage | PL 1.3 |
| 03 | CCD Flexible Flat Cable | PL 1.3 |
| 04 | This value is not displayed | - |
| 05 | This value is not displayed | - |
| 06 | This value is not displayed | - |
| 07 | This value is not displayed | - |
| 08 | This value is not displayed | - |
| 09 | This value is not displayed | - |
| 10 | LED Lamp Flexible Flat Cable | PL 1.5 |

9. After replacing the applicable parts, perform troubleshooting for the IIT again.
10. Repeat the procedure until the [NVM value] of the [NVM Read / Write] screen displays [000].

### 6.5.2.15 DADF Size Detect Auto Adjust

## Purpose

To automatically adjust the original size during DADF scan to the desired original size.

## Procedure

1. Enter the CE Diag Mode and input 998-930 in the Chain-Link.

NOTE: Inputting 998-930 in the Chain-Link and presssing <Start> for machines that do not have a DADF will cause an Error to be displayed.
2. Pressing <Start> displays the screen that prompts you to load the originals on the DADF. NOTE: Load 3 sheets of A4 LEF size originals.
3. Load the originals on the DADF and press <Start>.
4. The DADF Size Detect Auto Adjust will be performed. When this is in progress, the message [In progress] is displayed on the UI.
5. When the DADF Size Detect Auto Adjust has completed, [Done] will be displayed.
6. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.16 Self Test Settings (Fax)

### 6.5.2.16.1 Market Info Initialize

## Purpose

Initializes the Fax feature for the designated region.

## Procedure

1. Enter the CE Diag Mode.
2. Enter the following Chain-Link No. depending on the designated region.

NOTE: As the Fax is optional, inputting the following Chain-Link No. and presssing <Start> for machines that do not have Fax will cause an Error to be displayed.

| Table $\mathbf{1}$ |  |  |
| :--- | :--- | :--- |
| Chain-Link | Type | Remarks |
| $825-710$ | Market Info Initialize (INDIA) | Performs initialization for India Region |
| $825-711$ | Market Info Initialize (RUSSIA) | Performs initialization for Russia region. |
| $825-712$ | Market Info Initialize (SOUTH <br> AFRICA) | Performs initialization for South Africa <br> region. |
| $825-713$ | Market Info Initialize (CENTRAL <br> AFRICA) | Performs initialization for Central Africa <br> region. |
| $825-714$ | Market Info Initialize (EMIRATES) | Performs initialization for Emirates region. |
| $825-715$ | Market Info Initialize (SAUDI ARA- <br> BIA) | Performs initialization for Saudi Arabia <br> region. |
| $825-716$ | Market Info Initialize (EGYPT) | Performs initialization for Egypt region. |
| $825-718$ | Market Info Initialize (MEXICO) | Performs initialization for Mexico region. |
| $825-719$ | Market Info Initialize (TURKEY) | Performs initialization for Turkey region. |
| $825-720$ | Reserved |  |
| $825-721$ | Reserved |  |

3. Pressing <Start> displays the initialization confirmation on the UI.

- To initialize, press $<$ Start $>$ to start the initialization.
- To cancel initialization, press <Clear (C)> to return to the [Diagnostics Mode Base] screen.

4. Perform the initialization. When the initialization has completed, [Done] will be displayed.
5. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.16.2 Factory Setting

## Purpose

Returns the FAX-NVM settings to its factory default.

## Procedure

1. Enter the CE Diag Mode and input 825-725 in the Chain-Link.
2. Pressing <Start> displays the FAX-NVM initialization confirmation on the UI.

- To initialize the FAX-NVM, press <Start> to start the initialization.
- To cancel the FAX-NVM initialization, press <Clear (C)> to return to the [Diagnostics Mode Base] screen.

3. Perform the FAX-NVM initialization. When the initialization has completed, [Done] will be displayed.
4. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.17 Self Test Request (Fax) <br> Purpose

Performs output check for the various signals and parts that form the Fax.

### 6.5.2.17.1 Tonal Signal Test

## Purpose

Outputs the Tonal Signal continuously for the purpose of line monitoring and analyzer signal check.

## Procedure

1. Enter the CE Diag Mode.
2. Input the Chain-Link No. of the Tonal Signal to output continuously.

NOTE: As the Fax is optional, inputting the following Chain-Link No. and presssing <Start> for machines that do not have Fax will cause an Error to be displayed.

| Table 1 |  |  |
| :--- | :--- | :--- |
| Chain-Link | Type | Overview |
| $825-731$ | Tonal Signal Test $(1100 \mathrm{~Hz})$ | Outputs the 1100 Hz Tonal Signal continu- <br> ously. |
| $825-732$ | Tonal Signal Test $(2,100 \mathrm{~Hz})$ | Outputs the $2,100 \mathrm{~Hz}$ Tonal Signal continu- <br> ously. |

3. Pressing <Start> starts the continuous output of Tonal Signal.

When this is in progress, the message [In progress] is displayed on the UI.
4. Pressing <Stop> ends the output of Tonal Signal and displays [Done] on the UI.
5. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.17.2 Dial Pulse Test

## Purpose

Outputs the PB Pulse Signal of the Dial continuously for the purpose of analyzer signal check.

## Procedure

1. Enter the CE Diag Mode.
2. Input the Chain-Link No. of the Dial Pulse Signal to output continuously.

NOTE: As the Fax is optional, inputting the following Chain-Link No. and presssing <Start> for machines that do not have Fax will cause an Error to be displayed.

| Table 2 |  |  |
| :--- | :--- | :--- |
| Chain-Link | Type | Overview |
| $825-733$ | Dial Pulse Test (10 pps) | Outputs the 10 pps Dial Pulse Signal continu- <br> ously. |
| $825-734$ | Dial Pulse Test (20 pps) | Outputs the 20 pps Dial Pulse Signal continu- <br> ously. |

3. Pressing <Start> displays the [Dial Pulse Test Settings] screen on the UI.
4. Input the Dial value to be tested on the [Dial Pulse Test Settings] screen.

- Use the numeric keypad ('0' to ' 9 ', '\#', and '*') to input the Dial value of up to 16 characters.
- Pressing <Clear (C)> clears the Dial value that was input.

5. Pressing <Start> starts the continuous output of Dial Pulse Signal for the Dial number that was set.
When this is in progress, the message [In progress] is displayed on the UI.
6. Pressing <Stop> ends the output of Dial Pulse Signal and displays [Done] on the UI.
7. Pressing <Clear (C)> returns you to the [Dial Pulse Test Settings] screen.
8. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.17.3 DTMF Dial Pulse Test

## Purpose

Outputs a DTMF Pulse Signal of the Dial for the purpose of analyzer signal check.

## Procedure

1. Enter the CE Diag Mode and input 825-735 in the Chain-Link.

NOTE: As the Fax is optional, inputting 825-735 in the Chain-Link and presssing <Start> for machines that do not have Fax will cause an Error to be displayed.
2. Pressing <Start> displays the [DTMF Dial Pulse Test Settings] screen on the UI.
3. Input the Dial value to be tested on the [DTMF Dial Pulse Test Settings] screen.

- Use the numeric keypad ('0' to ' 9 ', '\#', and '*') to input the Dial value of up to 16 characters.
- Pressing <Clear (C)> clears the Dial value that was input.

4. Pressing <Start> starts the output of DTMF Pulse Signal for the Dial number that was set. When this is in progress, the message [In progress] is displayed on the UI.
5. When the DTMF Pulse Signal output has completed, [Done] will be displayed.
6. Pressing <Clear (C)> returns you to the [DTMF Dial Pulse Test Settings] screen.
7. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.17.4 DTMF Signal Test

## Purpose

Outputs a specified Dial Data ('0' to '9', '\#', and '*') cotinuously for the purpose of analyzer signal check.

## Procedure

1. Enter the CE Diag Mode and input 825-736 in the Chain-Link.

NOTE: As the Fax is optional, inputting 825-736 in the Chain-Link and presssing <Start> for machines that do not have Fax will cause an Error to be displayed.
2. Pressing <Start> displays the [DTMF Signal Test Settings] screen on the UI.
3. Input the Dial value to be tested on the [DTMF Signal Test Settings] screen.

- Use the numeric keypad ('0' to ' 9 ', '\#', and '"') to input a Dial value.
- Pressing <Clear ( C )> clears the Dial value that was input.

4. Pressing <Start> starts the continuous output of Dial Data Signal for the Dial number that was set.
When this is in progress, the message [In progress] is displayed on the UI.
5. Pressing <Stop> ends the output of Dial Data Signal and displays [Done] on the UI.
6. Pressing <Clear (C)> returns you to the [DTMF Signal Test Settings] screen.
7. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.17.5 Modem Signal Test

## Purpose

Performs a Modem speed (bps) test for the purpose of analyzer signal check.

## Procedure

1. Enter the CE Diag Mode.
2. Input the Chain-Link No. of the communication speed to test.

NOTE: As the Fax is optional, inputting the following Chain-Link No. and presssing <Start> for machines that do not have Fax will cause an Error to be displayed.

| Table 3 |  |  |
| :--- | :--- | :--- |
| Chain-Link | Type | Overview |
| $825-737$ | Modem Signal Test-V34 <br> $(33600$ bps) | Performs the Modem speed test at V34 (33600 bps). |
| $825-738$ | Modem Signal Test-V34 <br> $(28800$ bps) | Performs the Modem speed test at V34 (28800 bps). |
| $825-739$ | Modem Signal Test-V17 <br> $(14400$ bps) | Performs the Modem speed test at V17 (14400 bps). |
| $825-740$ | Modem Signal Test-V17 <br> (12000 bps) | Performs the Modem speed test at V17 (12000 bps). |
| $825-741$ | Modem Signal Test-V17 <br> (9600 bps) | Performs the Modem speed test at V17 (9600 bps). |
| $825-742$ | Modem Signal Test-V17 <br> (7200 bps) | Performs the Modem speed test at V17 (7200 bps). |
| $825-743$ | Modem Signal Test-V29 <br> (9600 bps) | Performs the Modem speed test at V29 (9600 bps). |
| $825-744$ | Modem Signal Test-V29 <br> (7200 bps) | Performs the Modem speed test at V29 (7200 bps). |
| $825-745$ | Modem Signal Test-V27 <br> (4800 bps) | Performs the Modem speed test at V27 (4800 bps). |
| $825-746$ | Modem Signal Test-V27 <br> (2400 bps) | Performs the Modem speed test at V27 (2400 bps). |

3. Pressing <Start> starts the Modem speed test.

When this is in progress, the message [In progress] is displayed on the UI.
4. Pressing <Stop> ends the output and displays [Done] on the UI.
5. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.17.6 Parameter Check

## Purpose

Checks the checksum of file registration data.

## Procedure

1. Enter the CE Diag Mode and input 825-747 in the Chain-Link.

NOTE: As the Fax is optional, inputting 825-747 in the Chain-Link and presssing <Start> for machines that do not have Fax will cause an Error to be displayed.
2. Pressing <Start> starts the Parameter Check.

When this is in progress, the message [In progress] is displayed on the UI.
3. If the Parameter Check did not detect any errors, [Done] will be displayed on the UI at the completion of the Parameter Check. If it has completed with an error, a screen that indicates the condition will be displayed.
4. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.17.7 RAM Check

## Purpose

Checks whether the address area can be read from/written to normally by performing bit check test on specific areas.

## Procedure

1. Enter the CE Diag Mode and input 825-748 in the Chain-Link.

NOTE: As the Fax is optional, inputting 825-748 in the Chain-Link and presssing <Start> for machines that do not have Fax will cause an Error to be displayed.
2. Pressing <Start> starts the RAM Check.

When this is in progress, the message [In progress] is displayed on the UI.
3. If the RAM Check did not detect any errors, [Done] will be displayed on the UI at the completion of the RAM Check. If it has completed with an error, a screen that indicates the condition will be displayed.
4. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen

### 6.5.2.17.8 RTC Check

## Purpose

Checks whether it is possible to read the time that is set in the RTC Task.

## Procedure

1. Enter the CE Diag Mode and input 825-749 in the Chain-Link.

NOTE: As the Fax is optional, inputting 825-749 in the Chain-Link and presssing <Start> for machines that do not have Fax will cause an Error to be displayed.
2. Pressing <Start> starts the RTC Check.

When this is in progress, the message [In progress] is displayed on the UI.
3. If the RTC Check did not detect any errors, [Done] will be displayed on the UI at the completion of the RTC Check. If it has completed with an error, a screen that indicates the condition will be displayed.
4. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.5.2.17.9 NCU Relay On/Off Test

## Purpose

Checks for relay malfunction, voltage value, and current value by turning the relay that is used in the NCU ON and OFF.

## Procedure

1. Enter the CE Diag Mode and input 825-750 in the Chain-Link.

NOTE: As the Fax is optional, inputting 825-750 in the Chain-Link and presssing <Start> for machines that do not have Fax will cause an Error to be displayed.
2. Pressing <Start> turns ON the relay that is used in the NCU and displays [NCU Relay On] on the Ul.
3. Pressing <Stop> turns OFF the relay that is used in the NCU and displays [NCU Relay Off] on the UI.
4. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.
6.5.2.18 Checking and Repairing the Billing Counter (621400)

## Purpose

- If there is any difference between the Billing/Meter values at the 2 locations, the error code (116-334 NVM Data Mismatch or 124-311 Serial Number Fail) will be displayed. The corrective action for this condition is listed here.


## Overview

- The Billing Counter for WorkCenter 5022/5024 is a Software Meter. The Billing Counter number of sheets is stored in 2 locations - the [External (Master) EEP ROM] on the ESS/ MCU (AIO Controller) PWB and the [Mounted (Backup) EEP ROM] in the PWB.


Figure 1 jOmg41804

- When the power is turned ON, the Billing/Meter values that is stored in the EEP ROM at the 2 locations will be checked. If a difference appears between the values at the 2 locations, the error code (116-334 NVM Data Mismatch or 124-311 Serial Number Fail) will be displayed.


## Procedure

1. Enter the CE Diag Mode and input 621-400 in the Chain-Link to perform NVM matching.
2. Input ' 1 ' in [NVM new value] if you want to restore the data from the External (Master) EEP ROM to the Mounted (Backup) EEP ROM and input '2' if you want to restore the data from the Mounted (Backup) EEP ROM to the External (Master) EEP ROM.

Table 1

| Table 1 |  |  |
| :--- | :--- | :--- |
| Input Value | Operation | Data Copy |
| 0 | Do nothing | Default (NVM value) |
| 1 | NVM Restore | Restores the data from the External (Master) EEP ROM to <br> the Mounted (Backup) EEP ROM |


| Table 1 |  |  |
| :--- | :--- | :--- |
| Input Value | Operation | Data Copy |
| 2 | NVM Restore | Restores the data from the Mounted (Backup) EEP ROM to <br> the External (Master) EEP ROM |


| $621-400$ | NVM Read/Write |  |
| :--- | :--- | :--- |
| Chain-Link\# | $621-400$ |  |
| NVM valve |  | 0 |
| NVM new valve |  | 1 |

## Figure 2 jomg64011

3. Press <Start> to perform the repair.
4. Pressing <Clear (C)> returns you to the [Diagnostics Mode Base] screen.

### 6.8.1 Activity Report (User Mode)

## **Send**

Table 1

| No. | Document No. | Recipie nt | Start <br> Time | Time used | No. of pages | $\begin{aligned} & \text { Mod } \\ & \text { e } \end{aligned}$ | Communicati on Contents | Communicati on Result |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | xx | xxx | xx: xx | $x \min x x$ | X | XX | XXX | XXXX |
| 2 | xx | xxx | xx: xx | sec <br> $x \min x x$ <br> sec | XX | XX | xxx | xxxx |

## **Receive**

| No. | Document <br> No. | Recipie <br> nt | Start <br> Time | Time <br> used | No. of <br> pages | Mod <br> e | Communicat <br> ion Contents | Communicati <br> on Result |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 1 | $x x$ | $x x$ | $x x x$ | $x x: x x$  <br> $x x: x x$ $x \min x x$ <br> $\sec$  <br> $x \min x x$  <br> $\sec$  | $x$ <br> $x x$ | $x x$ <br> $x x$ | $x x x$ <br> $x x x$ | $x x x x$ <br> $x x x x$ |

In the following order, 1 Remote Station is recorded.

\[

\]

Table 4

| Communication Result | Contents |
| :--- | :--- |
| Ready | Print or Store to Mailbox completes without any errors. |
| Line Busy | The specified number of redials was exceeded |
| Auto Resend | Call for resend without exceeding the limit on resending |
| Disconnect | The operator forced a specific call to stop on the panel |
| Recipient Verification <br> Required | Error during communication caused by the recipient or the net- <br> work |
| xxx-xxx | Error Code has occurred (Chain-Link Code) |

### 6.8.2 Activity Report (CE Mode)

**Send**

| No. | Document No. | Recipie nt | Start <br> Time | Time used | No. of pages | $\begin{aligned} & \text { Mod } \\ & \text { e } \end{aligned}$ | Communicati on Contents | Communicat ion Result |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | xx | xxx | xx: xx | $x$ min $x x$ | x | xx | xxx | xxxx |
| 2 | xx | xxx | xx: xx | sec $x$ min $x x$ sec | xx | xx | xxx | xxxx |

**Receive**

| No. | Document No. | Recipie nt | Start <br> Time | Time used | No. of pages | Mod e | Communicati on Contents | Communicati on Result |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | xx | xxx | xx: xx | $x$ min $x x$ | x | xx | xxx | xxxx |
| 2 | xx | xxx | xx: xx | sec <br> $x \min x x$ <br> sec | xx | xx | xxx | xxxx |

### 6.8.3 Protocol Monitor

Format Overview
The implication of the symbol which appears in the arrow
In G3 mode, the command for displaying added information in the arrow is displayed < [Added Information] -
Example)
< @- , <\#-
Implication of added information

## Table 1

| Added Information <br> Code | When sending | When receiving |
| :--- | :--- | :--- |
| - | Normal signal | Normal signal |
| $@$ | Undefined | Undefined |
| X | Undefined | CRC Error Detection |
| $\#$ | Undefined | Undefined |
| $!$ | Undefined | Carrier disconnected for 1sec in image information |
| $=$ | Undefined | Intermittent discontinuity in image information |
| I | Undefined | Undefined |
| ${ }^{*}$ | Undefined | Undefined |
| + | Undefined | Undefined |
| $\vdots$ | Undefined | Undefined |
| A | Undefined | Undefined |
| B | Undefined | Undefined |
| C | Undefined | Undefined |
| D | Undefined | Undefined |
| E | Undefined | Undefined |
| F | Undefined | Undefined |

## Recorded G3 Signal Name and Implication

| Signal Name |  |
| :--- | :--- |
| CED | Description 2 |
| CNG | Called Station Identification Signal |
| CI | Outgoing Calling Tone |
| ANSam | Function Display Signal |
| CM | Varied Answering Tone |
| JM | Coling Menu Signal |
| CJ | CM Terminal Signal |
| NSF | Non-standard Features |
| CSI | Called Station Identification |
| DIS | Digital Identification Signal |
| NSC | Non-Standard Function Command |
| CIG | Calling Terminal Identification |
| DTC | Digital Send Command |
| SEP | Selection Polling |
| PSA | Polling Sub-Address |
| PWD | Password |
| NSS | Non-Standard Function Settings |
| TSI | Transmission Terminal Identification |
| DCS | Digital Command Signal |
| SUB | Sub Address |
| SID | Sending Station Identification |
| TCF | Training Check |
| CFR | Reception Preparation Verification |
| FTT | Training Failed |
| CTC | Correction Continuation (ECM) |
| CTR | Correction Continuation Response (ECM) [Response for CTC] |
| NSSX | Non-Standard Function Settings |
| TCFX | Training Check |
| PIX | Image Information |
| TRN | Training |
| CPIX | Image Information (ECM) |
| EOM | Note |
| EOP | Message Ends |
| EOS | Procedure Ends |
| MCF | Message Confirmation |
| MPS | Multi-Page Signal |
| PIN | Procedure Disruption Reject |
| PIP | PRI-EOM |

Table 2

| Signal Name | Description |
| :--- | :--- |
| PRI-MPS | Procedure Disruption MPS |
| PRI-EOP | Procedure Disruption EOP |
| RTN | Retraining Reject |
| RTP | Retraining Affirmation |
| EOR. EOM | Resend Ends / Message Ends (ECM) |
| EOR. EOP | Resend Ends / Procedure Ends (ECM) |
| EOR. MPS | Resend Ends / Multi-Page Signal (ECM) |
| EOR.NULL | Resend Ends / Partial Page Boundary (ECM) |
| EOR.PEOM | Resend Ends / Procedure Disruption EOM (ECM) |
| EOR.PEOP | Resend Ends / Procedure Disruption EOP (ECM) |
| EOR.PMPS | Resend Ends / Procedure Disruption MPS (ECM) |
| ERR | Resend Completion Response (ECM) [Response for EOR] |
| PPR | Partial Page Request (ECM) |
| PPS. EOM | Partial Page Signal / Message Ends (ECM) |
| PPS. EOP | Partial Page Signal / Procedure Ends (ECM) |
| PPS. MPS | Partial Page Signal / Multi-Page Signal (ECM) |
| PPS. NULL | Partial Page Signal / Partial Page Boundary (ECM) |
| PPS. PEOM | Partial Page Signal / Procedure Disruption EOM (ECM) |
| PPS. PEOP | Partial Page Signal / Procedure Disruption EOP (ECM) |
| PPS. PMPS | Partial Page Signal / Procedure Disruption MPS (ECM) |
| RNR | Reception Not Allowed (ECM) |
| RR | Reception Allowed (ECM) |
| EOMX | Message Ends (Xerox) |
| EOR.EOMX | Resend Ends / Message Ends (Xerox, ECM) |
| EOR.MPSX | Resend Ends / Multi-Page Signal (Xerox, ECM) |
| EOR.PEOX | Resend Ends / Procedure Disruption EOM (Xerox, ECM) |
| EOR.PMPX | Resend Ends / Procedure Disruption MPS (Xerox, ECM) |
| MPSX | Multi-Page Signal (Xerox) |
| PPS. EOMX | Partial Page Signal / Message Ends (Xerox, ECM) |
| PPS. MPSX | Partial Page Signal / Multi-Page Signal (Xerox, ECM) |
| PPS. PEOX | Partial Page Signal / Procedure Disruption EOM (Xerox, ECM) |
| PPS. PMPX | Partial Page Signal / Procedure Disruption MPS (Xerox, ECM) |
| PRI-MPSX | Procedure Disruption MPS (Xerox) |
| PRI-EOMX | Procedure Disruption EOM (Xerox) |
| CRP | Command Resend |
| DCN | Disconnection Command |
|  |  |

### 6.8.4.1 Protocol Trace

T. 30 PROTOCOL TRACE DIS/DCS (Year 2000 version)

According to the recommendation in year 2000 ITU-T (previously, CCITT), FIF Bit assignment of DIS, DCS, DTC signals was modified and reached the maximum of 12 bytes ( 96 bits), According to the new recommendation (F Code/Color Fax/Internet Fax unctions, etc), the assignment of individual Bits is displayed as follows. (DIS FIF=20EEFAC4801F is used as an example)

| Table 1 |
| :--- |
| Hexadecimal <br> number Binary <br> 0 0000 <br> 1 0001 <br> 2 0010 <br> 3 0011 <br> 4 0100 <br> 5 0101 <br> 6 0110 <br> 7 0111 <br> 8 1000 <br> 9 1001 <br> A 1010 <br> B 1011 <br> C 1100 <br> D 1101 <br> E 1110 <br> F 1111 |

## Figure 1 j0mf2701

### 6.8.4.2 FCF/FIF Description

DIS: 80
DCS: 82/83
DTC: 81
Frame (Signal) List Table sent by Sending Station during F-Code Communication... Frame Name is printed in protocol

Table 1

| Frame Name | FCF | Name/Contents |
| :--- | :--- | :--- |
| PWD | C1 | Password. Enter password in FIF. <br> Sending permitted only when Bit 50 of DIS is 1. |
| SEP | A1 | Selective Polling. Enter the Sub Address in FIF. <br> Displays the specific document number when used with PSA con- <br> currently. <br> Sending permitted only when Bit 47 of DIS is 1. |
| PSA | 61 | Polling Sub Address. Enter the Sub Address in FIF. <br> Sending permitted only when Bit 35 of DIS is 1. |
| SUB | C2/C3 | Sub Address. Enter the Sub Address of the called party in FIF. <br> Sending permitted only when Bit 49 of DIS is 1. |
| SID | A2/A3 | Sending Station ID. Enter the identification number (Local Station <br> ID) of the Sending Station in FIF. <br> Sending permitted only when Bit 50 of DIS is 1. |

The frame (signal) that can be used is decided according to the capability of the Receiving Station declared by DIS.

Every frame in the table has to be sent prior to DCS.
When sending, Bit 49 and 50 of DCS and Bit 35,47 , and 50 of DTC must be set to ' 1 '.
Enter 20 characters for Password in ASCII code ( $0-9, \#,,^{*}$ ) and 20 characters for Sub Address in ASCII code (0-9).

### 6.8.4.3 Bit 7 Description

64: ECM Frame size (DCS is invalid)
$0->256$ Octet
1 -> 64 Octet
Refer to 'EFS' of Bit 28 (6.8.4.15)

### 6.8.4.4 Bit 6 Description

V8: V. 8 Capability (28.8Kbps MODEM Function, SG3)

$$
\begin{aligned}
& 0->\text { Off } \\
& 1 \text {-> On (DCS is invalid) }
\end{aligned}
$$

### 6.8.4.5 Bit 16 Description

D2: Two Dimension Coding (Encoding Capability)

$$
\begin{aligned}
& 0->\mathrm{MH} \text { only } \\
& 1 \text {-> MH and MR }
\end{aligned}
$$

### 6.8.4.6 Bit 15 Description

VR: Vertical Resolution (Slow Scan Linear Density)

$$
0 \text {-> 3.851/mm } 1 \text {-> 3.85I/mm and 7.71/mm }
$$

Also see Bit 44 and 45

- Bit 44: Refer to 6.8.4.22
- Bit 45: Refer to 6.8.4.21


### 6.8.4.7 Bit 14~11 Description

DSR: Data Signaling Rate (Electrical Transmission Speed), [ ] corresponds to the past machine only

| $\mathbf{1 4}$ | $\mathbf{1 3}$ | $\mathbf{1 2}$ | $\mathbf{1 1}$ | DIS/DTC | DCS |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 0 | 0 | 0 | 0 | V27ter Fall Back | $2400 \mathrm{Bit} / \mathrm{s}:$ V27ter |
| 0 | 0 | 1 | 0 | V27ter | $4800 \mathrm{Bit} / \mathrm{s}:$ V27ter |
| 0 | 0 | 0 | 1 | V29 | $9600 \mathrm{Bit} / \mathrm{s}:$ V29 |
| 0 | 0 | 1 | 1 | V27ter and V29 | $7200 \mathrm{Bit} / \mathrm{s}:$ V29 |
| 0 | 1 | 0 | 0 | Not Used | Invalid [14400 Bit/s: V33] |
| 0 | 1 | 1 | 0 | Preset | Invalid [12000 Bit/s: V33] |
| 0 | 1 | 0 | 1 | Not Used | Preset |
| 0 | 1 | 1 | 1 | Invalid [V27ter, V29, <br> V33] | Preset |
| 1 | 0 | 0 | 0 | Not Used | $14400 \mathrm{Bit} / \mathrm{s}:$ V17 |
| 1 | 0 | 1 | 0 | Preset | $12000 \mathrm{Bit} / \mathrm{s}:$ V17 |
| 1 | 0 | 0 | 1 | Not Used | $9600 \mathrm{Bit} / \mathrm{s}:$ V17 |
| 1 | 0 | 1 | 1 | V27ter, V29, [V33] V17 | $7200 \mathrm{Bit} / \mathrm{s}:$ V17 |
| 1 | 1 | 0 | 0 | Not Used | Preset |
| 1 | 1 | 1 | 0 | Preset | Preset |
| 1 | 1 | 0 | 1 | Not Used | Preset |
| 1 | 1 | 1 | 1 | Preset | Preset |

### 6.8.4.8 Bit 10 Description

RX: Reception Capability
$0->$ Off
$1->$ On

### 6.8.4.9 Bit 9 Description

TX: Preparation of Send Originals or Documents for Public Polling
$0->$ Send Document Not Available (DCS is fixed at 0 )
1 -> Ready
6.8.4.10 Bit 24, 32, 40, 48, 56, 64, 72, 80, 88, 96, 104, 112 Description
EXT: Extend Field (Extended Field)
$0->$ Indicates no data in the subsequent byte
$1->$ Indicates data in the subsequent byte

### 6.8.4.11 Bit 21~23 Description

MSL: Minimum Scan Line (Minimum Scan Line Electrical Transmission Time Capability)
Table 1

| 23 | 22 | 21 | DIS (Minimum Scan Line Time Capability) | DCS (Minimum Scan Line Time) |
| :---: | :---: | :---: | :---: | :---: |
| 0 | 0 | 0 | 20ms (3.851/mm): T7.7=T3.85 | 20ms |
| 1 | 0 | 0 | 40ms (3.851/mm): T7.7=T3.85 | 40 ms |
| 0 | 1 | 0 | $10 \mathrm{~ms}(3.85 \mathrm{I} / \mathrm{mm}): \mathrm{T} 7.7=\mathrm{T} 3.85$ | 10 ms |
| 0 | 0 | 1 | 5ms (3.85l/mm): T7.7=T3.85 | 5 ms |
| 1 | 1 | 0 | 10ms (3.85I/mm): T7.7=1/2 T3.85 | Not Used |
| 0 | 1 | 1 | 20ms (3.851/mm): T7.7=1/2 T3.85 | Not Used |
| 1 | 0 | 1 | 40ms (3.851/mm): T7.7=1/2 T3.85 | Not Used |
| 1 | 1 | 1 | Oms (3.851/mm): T7.7=T3.85 | Oms |

- Displays the minimum scanning time per scan line for 7.71/mm (High Quality) and 3.851/ mm (Standard) Slow Scan Linear Density of T7.7 and T3.85 respectively.
- T7.7=1/2 T3.85 means that the scanning time in High Quality mode is reduced to half of the scanning time in Standard Mode.
- MSL is being ignored at ECM Communication.


### 6.8.4.12 Bit 19, 20 Description

UL: Unlimited (Unlimited length=Roll Paper)
LB4: Length of B4 (B4 length)
Table 1

| UL | LB4 | Maximum Record Length (Slow Scan <br> Length) |
| :--- | :--- | :--- |
| 0 | 0 | A4 length (297mm) |
| 0 | 1 | B4 length (364mm) and A4 length (297mm) |
| 1 | 0 | Unlimited length (Roll Paper) |
| 1 | 1 | Invalid (Selection not allowed) |

### 6.8.4.13 Bit 17, 18 Description

WA3: Width of A3 (A3 Width)
WB4: Width of B4 (B4 Width)
Table 1

| WA3 | WB4 | Maximum Record Width (Fast Scan Width) |
| :--- | :--- | :--- |
| 0 | 0 | A4 width (215mm) |
| 0 | 1 | Below B4 width (255mm) (A4 included) |
| 1 | 0 | Below A3 width (303mm) (B4 and A4 included) |
| 1 | 1 | Invalid (Selection not allowed) |

### 6.8.4.14 Bit 31 Description

T6: T. 6 Coding (MMR Coding)
$0->$ MMR Coding Disabled
1 -> MMR Coding Enabled

### 6.8.4.15 Bit 28 Description

EFS: ECM Frame size (ECM Frame Octet Count)
$0->256$ Octet (DIS is fixed at 0 )
1 -> 64 Octet
NOTE: Among Bit 7 data, when DIS Bit 7 is '1', DCS Bit 28 will be declared as ' 1 ', and ECM frame will become 64 Octet Mode. (For Description of Bit 7, refer to 6.8.4.3)

### 6.8.4.16 Bit 27 Description

ECM: Error Correction Mode
$0->$ ECM Disabled
1 -> ECM Enabled

### 6.8.4.17 Bit 26 Description

## UCM: Uncompressed Mode

$$
\begin{aligned}
& 0->\text { Off } \\
& 1 \text {-> On }
\end{aligned}
$$

### 6.8.4.18 Bit 25 Description

HSM: 2400BPS Handshaking

## $0->$ Off

1 -> On
HSM is pertinent to past models. New recommended machine is set to ' 0 '.
6.8.4.19 Bit 1, 3, 33~38, 47, 49~51, 53~55, 57, 59, 60, 62, 65~71, 73~75, 81~84, 87, 92~95, 97~99, 101, 102 Description

Table 1

| Divisio <br> n | Bit No. | Item Name | Contents [For DIS/DTC -> 1: With capability, 0: No capability; For DCS -> 1: Send the relevant signal, 0: Do not send] |
| :---: | :---: | :---: | :---: |
| I | Bit 1 | SIM | Internet Fax Simple Mode Capability |
| I | Bit 3 | REAL | Internet Fax Real time Internet Fax |
| - | Bit 33 | IGN | Invalid Field Signal Capability |
| F | Bit 34 | SPC | F Code Multiple Selection Polling Capability. DCS is set to 0 . (Refer to the table in 6.8.4.2) |
| F | Bit 35 | SUB | F-Code Polling Sub Address CapabilityDCS is set to 0 . (Refer to the table in 6.8.4.2) |
| C | Bit 36 | T43 | Color Fax T. 43 Encoding Capability. Select T. 43 or JPEG (Bit 68) as the Encoding Method |
| C | Bit 37 | INT | Color Fax Plain Interleave Capability. Valid only when Bit 36 is 1. |
| F | Bit 34 | SPC | F Code Multiple Selection Polling Capability. DCS is set to 0. (Refer to the table in 6.8.4.2) |
| F | Bit 47 | SEP | F Code Selection Polling Capability. DCS is set to 0 . (Refer to the table in 6.8.4.2) |
| F | Bit 49 | SAC | F Code Sub Address Capability (Refer to the table in 6.8.4.2) |
| F | Bit 50 | PWC | F Code Password Capability (Refer to the table in 6.8.4.2) |
| - | $\begin{array}{\|l\|} \hline \text { Bit } \\ 51 ~ 51 \end{array}$ | - | File Transfer Capability |
| - | $\begin{aligned} & \hline \text { Bit } \\ & 59 ~ 65 \end{aligned}$ | - | Mixed Mode / Bit 66 and 67 |
| C | Bit 68 | JPG | Color Fax JPEG Encoding Capability. Bit 27 (ECM) is set to 1 if this is set to 1 . |
| C | Bit 69 | FC | Color Fax Full Color Capability. Valid only when Bit 68 is 1. |
| C | Bit 70 | HUF | Huffman Code Table Command. Valid only when Bit 68 is 1. DIS is set to 0 . (Change the compression rate based on the Code Table) |
| C | Bit 71 | 12 | 12bit/pixel Capability. For 0, image data is 8bit/pixel. Valid only when Bit 68 is 1 . |
| C | Bit 73 | SAM | Color Fax Sub Sampling Disabled ( $L^{*}, a^{*}, b^{*}$ is $1: 1: 1$ ). 0 is $4: 1$ : 1. Valid only when Bit 68 is 1. |
| C | Bit 74 | ILL | Color Fax Non-Standard Irradiated Light. 0 uses CIE Standard Irradiated Light D50. Valid only when Bit 68 is 1. |
| C | Bit 75 | GAR | Color Fax Non-Standard Gamut Range. 0 uses the standard range. Valid only when Bit 68 is 1 . |
| - | Bit 81 | HKM | HKM key |
| - | Bit 82 | RSA | RSA key |

## Table

| Divisio <br> $\mathbf{n}$ | Bit No. | Item <br> Name | Contents [For DIS/DTC -> 1: With capability, 0: No capability; <br> For DCS -> 1: Send the relevant signal, 0: Do not send] |
| :--- | :--- | :--- | :--- |
| - | Bit 83 | OVR | Overwrite Mode |
| - | Bit 84 | HFX | HFX40 Code |
| - | Bit 87 | HFI | HFX40-I Hashing Capability |
| - | Bit <br> (2 | T44 | Mixed Raster Contents Mode |
| C | Bit 97 | C34 | Color Fax 300x300, or 400x400 pixels/25.4mm Capability |
| C | Bit 98 | C100 | Color Fax 100x100 pixels/25.4mm Capability |
| - | Bit 99 | BFT | Binary File Transfer Capability |
| I | Bit 101 | IP | Internet Fax Selective Polling. DCS is set to 0. |
| I | Bit 102 | IA | Internet Fax Routing Address. When used in DCS, other F-Code <br> Bit 49 and 50 may be set to 1. |

Division Description
Table 2

| Division | Contents |
| :---: | :---: |
| C: Color Fax | Scan a color document with a Scanner of 200 dpi or more and encode (compress) the image data with $8 \times 8$ bits pixel elements (or more) (CIELAB data Expressed by L*, $\mathrm{a}^{*}$, $\mathrm{b}^{*}$ ) to JPEG or T43 for transmission purposes. ECM is required for G3. a*: +Red<->Green- ('+' value for Red and '-' value for Green), b*: +Yellow<->Blue-(same) CIELAB Data Color Component Sampling $L^{*}, a^{*}, b^{*}->4: 1: 1$ shows that $a^{*}, b^{*}$ components are reduced to $1 / 4$ of $L^{*}$ component (Brightness element data).1: 1: 1 indicates that Sub Sampling is not performed (not thinned out). Moreover, if only $\mathrm{L}^{*}$ component is being used while $\mathrm{a}^{*}, \mathrm{~b}^{*}$ value is set to 0,0 , it will become BW Fax. |
| F: F-Code | (Refer to Table 2 for F-Code) F-Code Communication also supports password-protected Mail Box communication with machine of other brands. Registers the password or sub-address to the receiving station and notifies the setup availability in DIS. <br> Add password, sub address, and others in the function frame at the Sending Station and send. The Receiving station will receive only if the settings match. If the Sending Station does not have the capability, the frame will not be sent. |
| T: File Transfer | - |
| M: Mixed Mode | - |

### 6.8.4.20 Bit 46 Description

HMSL: Super High Quality Mode MSL Time (Valid for DIS only)

$$
0 \text {-> T15.4=T7.71 -> T15.4=1/2 T7.7 }
$$

- If HMSL is ' 1 ' and T7.7 is $10,20,40 \mathrm{~ms}$, the linear scan time for Super High Quality Mode is reduced to $1 / 2$ of High Quality Mode.
- If DIS T7.7 is 0 ms or 5 ms (Bit 23, 22 and 21 are 111,001 , and 110 respectively), Bit 46 must be set to ' 0 '.


### 6.8.4.21 Bit 45 Description

MBR: Meteric Based Resolution Preferred
(mm series resolution capability ... DIS only)
DIS
$0->$ Off
$1->$ On (DCS is optional)
When Bit 15 is ' 1 '*
Table 1

| Table 1 |  |  |
| :--- | :--- | :--- |
| MBR | IBR | Resolution (relationship between Bit 15 and Bit 43, 44, and 45) |
| 0 | 0 | Invalid (Selection not allowed) |
| 0 | 1 | $200 \times 200$ pel/inch |
| 1 | 0 | $8 \times 7.7 \mathrm{lmm}$ |
| 1 | 1 | $8 \times 7.71 / \mathrm{mm}$ and 200x200pel/inch |

When Bit 43 is ' 1 '*
Table 2

| MBR | IBR | Resolution (relationship between Bit $\mathbf{1 5}$ and Bit 43, 44, and 45) |
| :--- | :--- | :--- |
| 0 | 0 | Invalid (Selection not allowed) |
| 0 | 1 | $400 \times 400 \mathrm{pel} / \mathrm{inch}$ |
| 1 | 0 | $16 \times 15.4 \mathrm{l} / \mathrm{mm}$ |
| 1 | 1 | $16 \times 15.4 \mathrm{l} / \mathrm{mm}$ and $400 \times 400$ pel $/ \mathrm{inch}$ |

* When Bit $41 \sim 43$ is 0 , the contents of Bit 15 becomes valid.


### 6.8.4.22 Bit 44 Description

IBR: Inch Based Resolution Preferred
(Inch Series Resolution Capability) DIS
$0->$ Off
$1->$ On
DCS

0 -> mm series
$1->$ Inch series

### 6.8.4.23 Bit 43 Description

Super High Quality Capability
$0->$ Off
1 -> On
DIS $16 \times 15.4 \mathrm{l} / \mathrm{mm}$ and/or $400 \times 400 \mathrm{pel} / \mathrm{inch}$
DCS $16 \times 15.4 \mathrm{l} / \mathrm{mm}$ or $400 \times 400 \mathrm{pel} / \mathrm{inch}$

### 6.8.4.24 Bit 42 Description

$300 \times 300$ pel/inch (TC7033 Super High Quality-equivalent)

$$
\begin{aligned}
& 0->\text { Off } \\
& 1->\text { On }
\end{aligned}
$$

### 6.8.4.25 Bit 41 Description

$8 \times 15.4 \mathrm{l} / \mathrm{mm}$ (7017/7045 High Quality 2-equivalent)

## 0 -> Off

1 -> On

### 6.8.4.26 Bit 79 Description

850: T. 85 JBIG Option Capabilities
0-> OFF
1->On (Bit 78 and 27 are set to '1')

### 6.8.4.27 Bit 78 Description

85B: T. 85 JBIG Basic Capacity
0: OFF
1: On (Bit 27: ECM is set to '1')

### 6.8.4.28 Bit 77 Description

LEG: North America Legal Size ( $215.9 \times 355.6 \mathrm{~mm}$ )
0: OFF
1: On (when DIS/DTC is 1 , the reception capability of A4 size is required)

### 6.8.4.29 Bit 76 Description

LET: North America Letter Size (215.9x279.4mm)
0: OFF
1: On (when DIS/DTC is 1 , the reception capability of A4 size is required)

### 6.8.4.30 Bit 105~109 Description

| Table 1 |  |  |  |
| :--- | :--- | :--- | :--- |
| Bit NO | Contents | Description | Value |
| 105 | 600 | $600 \times 600$ pixels/25.4mm | $1:$ ON <br> $0:$ OFF |
| 106 | 1200 | $1200 \times 1200$ pixels/25.4mm | $1:$ ON <br> $0:$ OFF |
| 107 | $3 \times 6$ | $300 \times 600$ pixels/25.4mm | $1:$ ON <br> $0:$ OFF |
| 108 | $4 \times 8$ | $400 \times 800$ pixels/25.4mm | $1:$ ON <br> $0:$ OFF |
| 109 | $6 \times 12$ | $600 \times 1200$ pixels/25.4mm | $1:$ ON <br> $0:$ OFF |

### 6.8.5.1 Super G3 Fax

In 1996 ITU-T, [Super G3 Fax] is recommended.[Super G3 Fax] supports 28.8 Kbps Fax communication, has modem capability of V .8 and V .34 , and its protocol consists of V .8 and V .34 parts....33.6Kbps is also available as an option. With [Super G3 Fax], 28.8Kbps communication with the other companies Fax is made possible, and so is the communication with the conventional 14.4K/9600 bps G3 Fax.

- When communicating via [Super G3] mode, [SG3] is recorded in the Report Mode column.
- [Super G3] Image Information Transmission is performed in 'ECM (Error Correction Mode)'.
- V .34 is the standard for 28.8 K (option: 33.6 K ) to 2400 bps modem; V .8 is the standard for deciding on the procedure to select the optimal mode for the preceding line condition to V.34.FIF configuration (Table 1) of CM and JM signals used in V. 8 and the details of every bit are as follows.
[Super G3 Fax] can communicate with conventional Fax in standards other than V. 34 (28.8K), such as V .17 (14.4K) and V.29/V.27ter(9600/4800), and has V. 8 feature which supports the procedure for selecting the optimal speed for verifying the line condition.
- TCF signal (in Phase B) is not used in V. 34 .
- The command (such as NSF/DIS) speed for the conventional procedure is 1200 bps in V. 34 .

j0mf2716


## Figure 1 j0mf2716

NOTE1 Signal Names and Contents
CNG (Calling signal):
The signal for showing the communication function from the outgoing terminal is sent continuously until ANSam arrives.
CNG is not recorded in Trace.
During Manual Send, 'Cl' signal is sent as V. 8 Calling signal
When Phase B is entered without ANSam being detected and DIS V. 8 capability is available (bit $6=1$ )', send CI from the outgoing side and return to the V. 8 procedure in Super G3 mode.
ANSam (Response signal):

Stops after the signal with amplitude of 2100 Hz modulated by 15 Hz is being sent continuously for 4 sec , or once CM is detected. Fax without Super G3 capability is detected as CED.
CM (Calling Menu Signal):
300bps signal (*) that declares the modem mode that can be used at outgoing terminal.
JM (Joined Menu Signal):
Stops when 300bps signal, which declares the modem mode that can be used on the outgoing/incoming terminal, and CJ are detected (For CM or JM FIF, refer to No. 2 'V. 8 CM/JM Signal')
CJ (CM terminator):
Continuation of 300 bps and 3 octet ' 0 ' by signals which indicate the end of CM and verify JM.
NOTE2 Signal Names and Contents
V.34ph2 (Phase 2): Probing

Measures the line attribute using Probing signal.
V.34ph3 (Phase 3): Equalizer Training

Set up the modem equalizer by the TRN signal
V.34ph4 (Phase 4): Final Training

Determines the signal speed
(V. 34 Phase 1 is V. 8 procedure)

This section (Phase 2 to 4 ) is automatically performed by the modem at the outgoing and incoming terminals. Send Level, Equalizer, and Modulator Speed are determined. The value determined here takes precedence over the NSF/DIS contents.

### 6.8.5.2 V. 8 CM/JM Signal

FIF configuration (Table 1) of CM and JM signals used in V. 8 and the details of every bit are as follows.
V. 8 is the standard that decides the procedure for modem with multiple capabilities to auto select the optimal mode corresponding to the line condition.

| preamble |
| :---: |
| Call function |
| Modu. mode oct1 |
| Modu. mode oct2 |
| Modu. mode oct3 |
| Protocol * |
| GSTN access * |
| Terminal info. |

Table 1: CN/JM FIF configuration

The preamble and items under it are called information
The preamble and items under it are called information
categories. Bits
their contents are fixed. (Table 2)
*The octets of the Protocol and GSTN Access categories may not exist.

## b7 b6 b5 b4 b3 b2 b1 b0 <br> 

all function Modulation mode Protoco
GSTN(General public line) access
Table 2:information category

## Figure 1 j0mf2717



Figure $\mathbf{2} \mathbf{j} 0 \mathrm{mf} 2718$

### 6.8.5.3 V. 8 Operation / Auto Send

[Super G3 Fax] can communicate with conventional Fax in standards other than V. 34 (28.8K), such as V. 17 (14.4K) and V.29/V.27ter (9600/4800). Communication procedure is selected following the flow below based on the capability of the remote station/detected signal.

Below is the flow when either the incoming or outgoing terminal or both has [Super G3 Fax] capability and Auto Send takes place at the outgoing terminal.


Figure 1 j0mf2719

### 6.8.5.4 V. 8 Operation/Manual Send

Below is the flow for Manual Send at the Sending Terminal.


### 6.8.5.5 Troubleshooting of Super G3 Fax

As Super G3 Fax belongs to analog communication, its basic troubleshooting is the same as G3 Fax. As differences exist due to the fast communication speed and the different communication procedure, troubleshooting unique in Super G3 mode will be described.

Super G3 Fax can communicate up to a maximum speed of 28800 bit/s with V. 34 modem. With option, it can communicate up to $33600 \mathrm{bit} / \mathrm{s}$.

As the conventional communication speed is 14400 bit/s (V.17), to achieve high speed communication by V.34, you have to perform data transmission of 2 times or above the conventional speed at one time. Therefore, communication is affected by the quality of telephone line now more than before. Even with telephone lines that can communicate without errors in 14400/ $9600 \mathrm{bit} / \mathrm{s}$, communication errors may occur in Super G3.

Normal analog public lines have satisfactory frequency characteristics in $300-3400 \mathrm{~Hz}$ zone. Even if Super G3 communication sends or receives using the same remote party or telephone line, the communication speed may differ. This is because the speed is decided based on the line quality measured at the sending side using the Probing feature performed in V. 34 procedure, and when sending or receiving is done in Super G3, the result from Probing is changed. That is, Super G3 mode cannot always communicate at the highest speed (33600bit/s). Domestic Super G3 communication can achieve a speed of 21600bit/s and above in most cases.

The conventional Fax at 14400bit/s or lower uses half-duplex communication which sends the signal alternately whereas Super G3 Fax is performed using full-duplex communication which has a different communication procedure. In full-duplex communication, Fax from both sides will send signal concurrently and each side can monitor the signal of the remote party while sending its own signal. Therefore, until now, the communication status can be verified by monitoring the sound of the line but Super G3 communication is unable to judge by the monitor sound. That is, when communication error occurs, protocol monitor analysis is required now more than ever, and the frequency in which the Traces between the incoming and outgoing stations are compared increases.

Super G3 Troubleshooting Precautions
ECM: ECM is required in Super G3 communication. Set the ECM feature to OFF and communicate via $\mathrm{V} .17 / \mathrm{V} .29(1400 / 9600 \mathrm{bit} / \mathrm{s})$ instead of V .34 , even if Super G3 mode is available.

Communication Procedure: Super G3 communication procedure consists of V. 8 and V. 34 procedures. V. 8 procedure will determine the verification of Super G3 mode and the communication speed. Once the V .8 procedure has completed, it will proceed to V .34 procedure and transmit image information via V .34 procedure. V .34 procedure has the same command names as G3 procedure (such as V.17/V.29) and most of their protocol traces are the same, but as it uses full-duplex communication, its command transmission speed is 1200bit/s.
V. 8 procedure uses CNG (or CI: for Manual Send) sent by the outgoing terminal and ANSam tonal (sound) signal sent by the incoming terminal. If the line is noisy or the signal level is low, these tonal signals cannot be recognized properly by the remote station and resulting in errors. Procure the protocol of the remote station and determine whether the signals (recorded in one's Trace) sent from here are recorded.
V. 34 procedure is being carried out in order of Phase 2, 3, and 4, and [V34ph2], [V34ph3], and [V34ph4] is recorded in the Protocol Trace. If Phase 4 has completed successfully, proceed to Phase B, C, D, and E. Please refer to the procedure in the past for the troubleshooting here.

When the line is noisy or the signal is low, the procedure is not carried out properly. When Phase 2, 3, and 4 is being carried out repeatedly, [V34ph2], [V34ph3], [V34ph4], [V34ph2], [V34ph3], [V34ph4]... will be recorded in the Protocol Trace repeatedly. If error occurred in the procedure of Phase 2, [V34ph2] is recorded but not [V34ph3] and [V34ph4].

It can determine whether there is a problem with the analog characteristics of the telephone line in both examples described here and determine if the Send level is not appropriate.

Send level: As Super G3 Fax is analog communication, the signal level is very important. Especially when the noise level ratio (known as $\mathrm{S} / \mathrm{N}$ ratio) becomes an issue. To detect the signal correctly, the $\mathrm{S} / \mathrm{N}$ ratio must be above a certain level. Verify the Protocol Trace, if the remote station indicates 'Same signal is sent repeatedly', 'Do not advance to the next procedure', or the likes, it will mean that the remote station cannot recognize the signal from here.

In such cases, you can try changing the Send Level. If the Send Level is increased with the same noise level, $\mathrm{S} / \mathrm{N}$ ratio becomes larger. When changing the Send Level, slowly increase or decrease the level ( $1-2 \mathrm{~dB}$ ) and test the communication several times with the changed value to find the best value.

However, if digital lines (ISDN/Corporate Digital Leased Line) or digital devices (such as digital PBX/TA) are used, analog signal with too high a level will cause the wave pattern to become erratic and the communication cannot take place normally (when performing analog-digital modulation, the wave pattern of high level signals is erratic). In line environment like this, lower the Send Level for satisfactory communication.

Speed: The highest speed is 33600bit/s for Super G3 mode; however, most of the PSTN communications in Japan are performed in 31200~21600 bit/s. If the line condition is very bad, the speed may be reduced to 9600 bit/s. Communication speed is determined by the result of Phase 2 procedure for V. 34 Send Terminal. Therefore, even if the same line is used, a change in the Send Terminal will affect the communication speed.

Line Frequency Characteristics ( $F$ attribute): Attributes for telephone line frequency is known as [Frequency Characteristic], and ideally, the characteristic is uniform between 300 to 3400 Hz used by the telephone. However, for public lines, it is normal for the lower frequency and the higher frequency to deteriorate (attenuation distortion, delayed signals), and the deterioration extent increases as the ground distance (accurately speaking, the line distance for the analog section) becomes longer. As compared to normal telephone calls and G3 Fax communication, the Frequency Characteristics for Super G3 communication is greatly affected. Even for lines that can carry out 14000/9600bps communication normally, error may occur in Super G3 communication. As audio compression is being performed in most of the Corporate Leased Lines (digital lines), the Frequency Characteristic is worst than the NTT public line, resulting in a high level of error occurrences in Super G3 communication.

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### 7.1.1 Plug/Jack Location List

## How to Use the Plug/Jack Location List

- To find which position to install specific connectors to, refer to the table 'Plug/Jack Loca tion List ' for Figure No. and Item No., and then to the figure in 'Plug/Jack Positions.'
- P/J No. on 'Plug/Jack Location List' is expressed in the four ways below:
- J250 represents Jack 250.
- P250 represents Plug 250.
- CN1 represents Connector 1.
- FS1 represents Faston Terminal 1.

Example:


Figure No. on the illustration
P/J No.
Figure 17001

## Plug/Jack Location List

| Table $\mathbf{1}$ Plug/Jack Location List |  |  |  |
| :--- | :--- | :--- | :--- |
| P/J | Fig | Item | Remarkes (where to Connect) |
| J1 | 8 | 9 | AC Inlet |
| P/J2 | 3 | 15 | UI PWB (to LCD Display) |
| J2 | 8 | 7 | AC Inlet |
| J2 | 14 | 4 | FAX PWB (Connect to P353) |
| P3 | 3 | 10 | UI PWB |
| J3 | 8 | 1 | Main Power Switch |
| J3 | 14 | 6 | FAX PWB |
| P/J4 | 3 | 9 | UI PWB (to One Touch Panel) |
| J4 | 8 | 2 | Main Power Switch |
| J4 | 14 | 5 | FAX PWB (Micro SD) |
| P/J5 | 3 | 8 | One Touch Panel |
| P5 | 14 | 3 | FAX PWB (Connect to J352) |
| J5 | 8 | 11 | Main Power Switch |
| J6 | 8 | 10 | Main Power Switch |
| J7 | 8 | 8 | AC Inlet |
| P/J10 | 4 | 7 | Fusing Unit |
| P/J100 | 7 | 4 | L/H Cover Interlock Switch |
| P/J101A | 12 | 2 | Tray 4 Nudger Level Sensor (2TM) |
| P/J101B | 12 | 2 | Tray 3 Nudger Level Sensor (2TM) |
| P/J101C | 9 | 2 | Tray 2 Nudger Level Sensor (1TM) |
| P/J102 | 4 | 2 | MSI No Paper Sensor |
| P/J102A | 12 | 3 | Tray 4 No Paper Sensor (2TM) |
| P/J102B | 12 | 3 | Tray 3 No Paper Sensor (2TM) |
| P/J102C | 9 | 3 | Tray 2 No Paper Sensor (1TM) |
| P/J103 | 4 | 10 | Fusing Unit Exit Sensor |
| P/J104 | 4 | 1 | Regi. Sensor |
| P/J105 | 4 | 3 | Tray 1 No Paper Sensor |
| P/J108 | 5 | 1 | Front Cover Switch |
| P/J109 | 7 | 8 | Tray 1 Paper Size Switch |
| P123 | 11 | 6 | ESS/MCU PWB |
| P/J130 | 5 | 3 | ROS Motor |
| P/J140 | 5 | 6 | LD PWB (8pin) |
| P/J160 | 5 | 5 | LD PWB (2pin) |
| P/J201 | 5 | 7 | LD PWB 24V INTLK |
| P/J201 | 7 | 5 | Main Drive Motor (2pin) |
| P/J202 | 7 | 3 | Main Drive Motor (8pin) |
| P/J203 | 4 | 6 | Duplex Clutch (2pin) |
| P/J204 | 7 | 6 | Regi. Clutch |
|  |  |  |  |


| P/J | Fig | Item | Remarkes (where to Connect) | P/J | Fig | Item | Remarkes (where to Connect) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| P/J205 | 7 | 7 | Tray 1 Feed Clutch | P/J510 | 8 | 6 | LVPS |
| P/J206 | 4 | 4 | MSI Feed Clutch | P/J511 | 8 | 5 | LVPS |
| P/J207 | 11 | 13 | ESS/MCU PWB (to Toner Dispense Motor) | P/J512 | 8 | 4 | LVPS |
| P/J208 | 7 | 2 | Invert Motor | P/J513 | 8 | 3 | LVPS |
| P/J209 | 11 | 7 | ESS/MCU PWB (to Nohad Fan) | P/J541 | 13 | 2 | 2TM PWB |
| P/J220A | 12 | 1 | Tray 4 Feed/Lift Up Motor (2TM) | P/J541C | 10 | 1 | STM PWB |
| P/J220B | 12 | 1 | Tray 3 Feed/Lift Up Motor (2TM) | P/J548 | 13 | 1 | 2TM PWB |
| P/J220C | 9 | 1 | Tray 2 Feed/Lift Up Motor (1TM) | P/J548C | 10 | 6 | STM PWB |
| J352 | 14 | 3 | Connector (Connect to P5) | P/J549 | 13 | 7 | 2TM PWB |
| P353 | 14 | 4 | Connector (Connect to J2) | P/J549C | 10 | 5 | STM PWB |
| P/J400 | 11 | 16 | ESS/MCU PWB | P/J552 | 13 | 8 | 2TM PWB |
| P/J401 | 11 | 14 | ESS/MCU PWB | P/J552C | 10 | 7 | STM PWB |
| P/J402 | 11 | 12 | ESS/MCU PWB | P/J554 | 13 | 3 | 2TM PWB |
| P/J403 | 11 | 9 | ESS/MCU PWB | P/J600 | 4 | 9 | Fusing Unit (4pin) |
| P/J405 | 11 | 8 | ESS/MCU PWB | P/J601 | 4 | 5 | Connector (5pin) |
| P/J406 | 11 | 11 | ESS/MCU PWB | P/J602 | 4 | 8 | Connector (3pin) |
| P/J407 | 11 | 10 | ESS/MCU PWB | P/J615 | 5 | 8 | ATC Sensor |
| P/J409 | 11 | 15 | ESS/MCU PWB | P/J620 | 5 | 4 | Connector |
| P/J410 | 11 | 18 | ESS/MCU PWB | P/J661A | 12 | 8 | Connector (2TM) |
| P/J411 | 11 | 19 | ESS/MCU PWB | P/J661B | 12 | 9 | Connector (2TM) |
| P/J412 | 11 | 17 | ESS/MCU PWB | P/J661C | 9 | 5 | Connector (1TM) |
| P413 | 11 | 21 | ESS/MCU PWB (Connect to J413) | P/J700 | 3 | 7 | CCD PWB |
| J413 | 9 | 8 | Connector (Connect to P413)(1TM) | P/J721 | 3 | 2 | Carriage Motor |
| P413C | 10 | 8 | STM PWB (Connect to J413C)(1TM) | P/J722 | 3 | 1 | IIT Regi. Sensor |
| J413C | 12 | 12 | Connector (Connect to P413C)(2TM) | P/J723 | 3 | 13 | Platen Open Sensor |
| P/J414 | 11 | 20 | ESS/MCU PWB | P/J725 | 3 | 12 | Platen Angle Sensor |
| P/J415 | 11 | 1 | ESS/MCU PWB | P/J726 | 3 | 14 | APS Sensor 1 |
| P/J420 | 11 | 4 | ESS/MCU PWB | P/J740 | 3 | 11 | UI PWB |
| P421 | 11 | 5 | ESS/MCU PWB (Connect to J421) | P/J751 | 2 | 9 | DADF PWB |
| J421 | 2 | 18 | Connector (Connect to P421) | P/J752 | 2 | 8 | DADF PWB |
| P/J422 | 11 | 3 | ESS/MCU PWB | P/J753 | 2 | 7 | DADF PWB |
| P425 | 11 | 25 | ESS/MCU PWB (Connect to J425) | P/J754 | 2 | 4 | DADF PWB |
| J425 | 14 | 2 | NET I/F PWB (Connect to P425) | P/J756 | 2 | 5 | DADF PWB (to Exit Nip Release Solenoid) |
| P441 | 11 | 22 | ESS/MCU PWB (Connect to J441) | P/J758 | 2 | 6 | DADF PWB |
| J441 | 14 | 9 | Connector (Connect to P441) | P/J759 | 2 | 3 | DADF PWB |
| P442 | 14 | 10 | Connector (Connect to J442) | P/J760 | 2 | 2 | DADF PWB |
| J442 | 11 | 23 | ESS/MCU PWB (Connect to P442) | P/J761 | 2 | 1 | DADF PWB |
| J443 | 11 | 24 | ESS/MCU PWB | P762 | 2 | 11 | DADF PWB |
| J444 | 14 | 1 | NET I/F PWB | P763 | 2 | 10 | DADF PWB |
| P/J445 | 11 | 2 | ESS/MCU PWB | P/J764 | 1 | 3 | Document Tray Size Sensor 1 |
| P/J500 | 7 | 1 | HVPS | P/J765 | 1 | 4 | Document Tray Size Sensor 2 |

Table 1 Plug/Jack Location List

| P/J | Fig | Item | Remarkes (where to Connect) |
| :--- | :--- | :--- | :--- |
| P/J766 | 1 | 6 | DADF Tray Set Guide Sensor 3 |
| P/J767 | 1 | 5 | DADF Tray Set Guide Sensor 2 (BLU) |
| P/J768 | 1 | 2 | DADF Tray Set Guide Sensor 1 |
| P/J770 | 1 | 1 | DADF Document Set Sensor |
| P/J771 | 1 | 7 | DADF Invert Sensor |
| P/J772 | 1 | 9 | DADF Pre Regi. Sensor |
| P/J773 | 1 | 8 | DADF Regi. Sensor |
| P/J774 | 2 | 14 | DADF Open Sensor |
| P/J777 | 2 | 13 | DADF Feed Motor |
| P/J780 | 2 | 17 | Feed Clutch |
| P/J781 | 2 | 12 | T/A Clutch |
| J802 | 14 | 11 | FAX PWB (LINE) |
| J804 | 14 | 8 | FAX PWB (TEL) |
| P/J805 | 14 | 7 | FAX PWB (FAX Speaker) |
| P/J812C | 9 | 6 | STM Left Cover Switch |
| P/J813 | 12 | 11 | 2 2TM Left Cover Switch |
| P/J820 | 12 | 4 | Tray 3 Paper Size Switch (2TM) |
| P/J820C | 9 | 4 | Tray 2 Paper Size Switch (1TM) |
| P/J821 | 12 | 7 | Feed Out Sensor 3 (2TM) |
| P/J821C | 9 | 7 | Feed Out Sensor 2 (1TM) |
| P/J822 | 13 | 5 | 2TM Takeaway Roll Clutch |
| P/J822C | 10 | 4 | STM Take Away Roll Clutch |
| P/J824 | 12 | 5 | Tray 4 Paper Size Switch (2TM) |
| P/J825 | 12 | 6 | Feed Out Sensor 4 (2TM) |
| P/J826 | 13 | 6 | 2 TM Takeaway Motor |
| P/J826C | 10 | 2 | STM Take Away Motor |
| P/J841 | 13 | 4 | Connector (2TM) |
| P/J841C | 10 | 3 | Connector (1TM) |
| P/J842 | 12 | 10 | Connector (2TM) |
| P/J2011 | 5 | 2 | SOS PWB |
| P/J7001 | 3 | 6 | CCD PWB |
| P/J7002 | 3 | 5 | LED Lamp PWB |
| F1 | 2 | 15 | DADF Feeder Cover Interlock Switch |
| F2 | 2 | 16 | DADF Feeder Cover Interlock Switch |
|  |  |  |  |

### 7.1.2 Plug/Jack Location



Figure 1 DADF 1 of 2 ( jOlj 71001 )


Figure 2 DADF 2 of 2 ( jOlj 71002 )


Figure 3 IIT / UI (j0mg71003)


Figure 4 L/H Unit / MSI / Fusing Unit (j0lij1004)


Figure 5 ROS Unit (jOmg71005)


Figure 6 Rear Location 1 of 2 (j0mg71007)


Figure 7 Rear Location 2 of 2 ( $\mathrm{jOlj71008)}$


Figure 8 1TM 1 of 2 (j0lj71009)

j01771010
Figure 9 1TM 2 of 2 (j0lj71010)


Figure 10 ESS/MCU PWB (jOmg71006)


Figure 11 2TM 1of2 (j0xh71015)

j0xh71016
Figure 12 2TM 2of2 (j0xh71016)


Figure 13 NET I/F PWB / FAX PWB (j0mg71014)

### 7.2.1.1 IOT ACH

7.2.1 IOT/IIT
7.2.1.1 IOT ACH


## Figure 1 jOmg720101

### 7.2.1.2 IOT ACN

7.2.1.2 IOT ACN


### 7.2.1.3 +24VDC-1

7.2.1.3 + 24VDC-1


Figure 1 jOmg720103

### 7.2.1.4 +24VDC-2

7.2.1.4+24VDC-2


### 7.2.1.5 +5VDC/SLP +5VDC/+3.3VDC

### 7.2.1.5 +5VDC/SLP +5VDC/+3.3VDC



### 7.2.1.6 +3.3VDC/SLP +3.3VDC

7.2.1.6 +3.3VDC/SLP +3.3VDC


Jmg720106
Figure 1 jOmg720106

### 7.2.1.7 DC COM-1 (5V RTN)

7.2.1.7 DC COM-1 (5V RTN)


Figure 1 jOmg720107

. 0 mg 720107

### 7.2.1.8 DC COM-2 (5V RTN)

### 7.2.1.8 DC COM-2 (5V RTN)

FROM DC COM-1


### 7.2.1.9 DC COM-3 (24V RTN)

7.2.1.9 DC COM-3 (24V RTN)


### 7.2.56.1 DADF +5VDC

### 7.2.56 DADF

7.2.56.1 DADF +5VDC


### 7.2.56.2 DADF +24VDC

7.2.56.2 DADF +24VDC


[^2]
### 7.2.56.3 DADF DC COM

7.2.56.3 DADF DC COM


1. How to Use BSDs
2. Enter the Chain directed in the Troubleshooting chapter.
3. Or enter the appropriate Chain by referring to the contents.
4. Diagnose the failure in the appropriate Chain, using test data.
5. If where the failure has occurred can be located, refer to the Parts List No. or Adjustment No. on the location to go to the index of parts or the appropriate adjustment

## WARNING

Turn off the Main Power Switch and disconnect the Power Cord from the wall outlet before removing /installing any part.
Otherwise, there would be a danger of electrical shock or injury.
2. Symbology

Table 1

| Symbol | Description |
| :---: | :---: |
| Figure 19050 | This symbol is used to refer to Notes usually described on the same page. |
| Figure 29051 | This symbol is used to refer to test data usually on the same page for reference in case the voltage value shown on the BSD id different from the measured value. |
| PL 7.7 | This symbol is used to refer to the Parts List. PL stands for Parts List and 7.7 denotes Plate No. This shows the appropriate part is shown on the indicated plate. This symbol is added to all the replaceable parts on the BSD. |
| 7.7 .1 <br> Figure 39053 | This symbol is used to refer to the adjustments in the Repair and Adjustment chapters. The number 7.7 .1 shows the adjustment procedure is found as ADJ 7.7.1 in the Adjustment chapter. |
| VR3 <br> Figure 49054 | This symbol identifies a variable resistor adjustable in the field. |
| Figure 59061 | This symbol identifies a test point of a signal. |
| 1.3 <br> Figure 69055 | This symbol is used to show where the input into the functions comes from. This example shows the input comes from the Group Functions in Chain 1-3. |

Table 1

| Symbol | Description |
| :---: | :---: |
| 6.1 <br> Figure 79056 | This symbol is used to show where the output from the functions go. This example shows the output goes to the Group Functions in Chain 61. |
| Figure 89041 | This symbol shows signal lines are connected vertically. |
| Figure 99042 | This symbol shows signal lines are connected horizontally. |
| $\longrightarrow \text { ZONE }$ <br> Figure 109043 | This symbol shows a signal line is connected to a specific location in the same function. This example shows the destination the signal line goes to is marked in Zone ( $\mathrm{E}-3$ ). |
| $\mathrm{ZONE}_{4}^{\mathrm{ZO}}$ <br> Figure 119044 | This symbol shows a signal line is connected to a specific location in the same function. This example shows the location the signal line starts from is marked in Zone ( $\mathrm{E}-4$ ). |
| Figure 129045 | This symbol shows a signal line is connected to a specific location in another sheet (shown at lower right of the BSD). This example shows the destination the signal line goes to is marked in Zone (A-2) in CH8.5. |
| CH8. 5 <br> ZN H4 $\qquad$ <br> Figure 139046 | This symbol shows a signal line is connected to a specific location in another sheet (shown at lower right of the BSD). This example shows the location the signal line starts from is marked in Zone $(\mathrm{H}-4)$ in CH 8.5 . |

Table 1

| Symbol | Description |
| :---: | :--- |
| Figure 149047 |  |

Table 1

| Symbol | Description |
| :---: | :---: |
| Figure 219039 | This symbol represents a document or paper and shows the direction in which it runs. |
| Figure 229040 | This symbol represents a heat, light or air signal and shows the direction in which it runs. |
| Figure 239063 | This symbol shows Control Logic. |
| $\begin{array}{ll} \mathrm{J} 1 & \mathrm{P}^{\mathrm{P} 1} \\ \hline{ }^{2} & 2 \end{array}$ <br> Figure 249064 | This symbol shows a double plug connector. |
|  <br> Figure 259065 | This symbol shows a drawer plug connector. |
| Figure 269066 | This symbol shows a shorting plug connector. |
| Figure 279028 | This symbol shows the fasten is used for connection. |

Table 1

| Symbol | Description |
| :--- | :--- |
| Figis symbol shows that an electrically conductive material such as a |  |
| leaf spring and a plate is used for connection. |  |

Table 1

| Symbol | Description |
| :--- | :--- |
| Figure 359076 |  |
| This symbol shows the Cheater type of Interlock Switch. |  |
| $\square$ |  |
| This symbol shows the Chip Fuse. |  |
| Figure 369077 |  |

## 3. Signal Name

Signal Name Structure

- Input Component
PAPER SENSED

| Operation |
| :---: |
| Status | | Logical |
| :---: |
| Value |$\quad$| (L) Voltage when |
| :---: |
| the Signal is (H) |

Figure 19069
The example indicates that when paper is sensed, the signal level is $(\mathrm{L})$ and that when paper is not sensed, the signal level is $(\mathrm{H})$ with the voltage +5 VDC .

- Output Component

| $\frac{\text { ON }}{\text { Operation }}$ | $\frac{(\mathrm{L})}{\text { Logical }}$Value | Voltage when <br> Status |
| :---: | :---: | :---: | | Vhe Signal is (H) |
| :---: |

9073

## Figure 29073

The example indicates that when the component is ON, the signal level is $(\mathrm{L})$ and that when it is OFF, the signal level is (H) with the voltage +24 VDC .

## 4. DC Voltage

A measurement of DC voltage is made between the particular test point and the frame unless otherwise specified by note and test data. The measured DC voltage is in the range below:

| Table 1 |  |  |  |
| :--- | :--- | :--- | :--- |
| LVPS | Voltage | Level | Range |
| LVPS | +5 VDC | $(\mathrm{H})$ | $+4.85-+5.35 \mathrm{VDC}$ |
|  | +24 VDC | $(\mathrm{H})$ | $+22.28-+25.72 \mathrm{VDC}$ |

## 5. Other Descriptions

DC330 Input Component Voltage Level

The voltage levels $(\mathrm{H} / \mathrm{L})$ shown on the BSDs are the levels that are measured by the tester.
Some of them are therefore different from H/L displayed on the PSW.
Wire Color
Wires are distinguished by color in port of the BSDs for this model.
The colors of wires are shown below the signal lines in their respective abbreviations listed below:

Table 1

| Abbreviation | Color |
| :--- | :--- |
| BRN | BROWN |
| RED | RED |
| ORN | ORANGE |
| YEL | YELLOW |
| GRN | GREEN |
| BLU | BLUE |
| VIO | VIOLET |
| GRY | GRAY |
| WHT | WHITE |
| BLK | BLACK |
| GN/YL | GREEN/YELLOW |
| PNK | PINK |
| SKY | SKY |

Figures on the BSDs
The grayed-out portion of the figure shows the path from Motoror Solenoid to parts to drive.

## CH1.1 Main Power On \& M/C Power Control



Figure 1 jomg730101

## CH1.2 DC Power Generation



## CH1.3 IIT/DADF DC Power Distribution



5 NOTE: (1) Chip Fuse

ELECTRICAL COMPONENTS


6

## CH1.4 Power Interlock Switching



## Figure 1 jOmg730104

## CH1.5 Fuse \& LED Location



5

6

## CH2.1 Control Panel



## CH3.1 PWBS Communication (IIT/DADF)



## CH3.2 PWBS Communication (STM/2TM)



Figure 1 j0mg730302

## CH3.3 PWBS Communication (NET)



## CH3.4 Electric Billing



3 _

4


5
$\qquad$

6

## CH4.1 Main Drive



CH5.1 DADF Interlock and Document Setting


5 NOTE:

[^3]FAIL CODE

6

## CH5.2 Document Size Sensing (1/2)



NOTE $\qquad$ 1 The following table shows the relation between the combination of outputs from the sensors and the document size

| Document Size | Fast Scan Direction |  |  | Slow Scan Direction |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | DADF TRAY SET GUIDE SENSOR 1 (CH5,3) | DADF TRAY SET GUIDE SENSOR 2 (CH55) | DADF TRAY SET GUIDE SENSOR 3 (CH55.3) | DOCUMENT TRAY SIZE SENSOR 1 | DOCUMENT TRAY SIZE SENSOR 2 |
| A5 S | OFF | OFF | ON | ON | OFF |
| B5 S/16K S | OFF | OFF | OFF | ON | OFF |
| A4 S | OFF | ON | OFF | ON | OFF |
| $8.5{ }^{\prime \prime} \times 11^{\prime \prime} \mathrm{S}$ | OFF | ON | ON | ON | OFF |
| $8.5^{\prime \prime} \times 13^{\prime \prime}\left(14^{\prime \prime}\right) \mathrm{S}$ | OFF | ON | ON | ON | ON |
| B5 L | ON | OFF | ON | OFF | OFF |
| B4 S | ON | OFF | ON | ON | ON |
| 16 KL | ON | OFF | OFF | OFF | OFF |
| 8 K S | ON | OFF | OFF | ON | ON |
| $8.5{ }^{\prime \prime} \times 11^{\prime \prime} \mathrm{L}$ | ON | ON | OFF | ON | OFF |
| $11^{\prime \prime} \times 17^{\prime \prime} \mathrm{S}$ | ON | ON | OFF | ON | ON |
| A4 L | ON | ON | ON | ON | OFF |
| A3 S | ON | ON | ON | ON | ON |

ELECTRICAL COMPONENTS


## CH5.3 Document Size Sensing (2/2)



Figure 1 jOmg730503

## CH5.4 Document Feeding



Figure 1 jOmg730504

## CH5.5 Document Scan, Invert \& Exit Transportation



## CH5.6 Document Path \& Drive Transmission



## CH6.1 Document Size Sensing



## CH6.2 Document Illumination



## CH6.3 Carriage Control



Figure 1 jOmg730603

## CH6.4 Image Input

> ADJ I.3.1 IT Lead Edge Registration
ØADJ 1.3.2 IT Side Registration

D
E
FAIL CODE

| $062-371$ |
| :--- |
| Lamp Illumination Fail |
| $062-380$ |
| AGC Fail |
| $062-386$ |
| AOC Fail |
| $116-377$ |
| IIT Interrupt Time out |

## ELECTRICAL COMPONENTS



6

CH6.5 Laser Scanning


6

Figure 1 jOmg730605
7-58

## CH7.1 Tray 1 Paper Size Sensing


FAll CODE
007-270
Trayl Size Sensor Broken 024-946
ray 1 Unknown Paper Size 024-959
Tray 1 Paper Size Msmatch

NOTE: 1
This device uses the Paper Size Switch only to detect the presence of the Tray 1. Aithough the detection method is the same as the previous models (Analog Monitor[072-050] and lrout Check[072-114]), only whether the Tray 1 is installed or not is detected to paper size detection feature is not provided).

| Paper Size <br> (APO/GCO) | Analog |  |  |  | Digital | Voltage (V)$(5414-3)$ | AD Value <br> Analog Monitor[072-050] |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | SW1 | SW2 | 5W3 | SW4 | SW5 |  |  |  |  |
| NO TRAY | OFF | OFF | OFF | OFF | OFF | $3.08 \pm 0.09$ | 924 | 956 | 987 |
| A5S, $5.5{ }^{\prime \prime} \times 8.5$ "S | OFF | OFF | ON | OFF | OFF | $2.67 \pm 0.09$ | 798 | 829 | 859 |
| B5 S | OFF | OFF | ON | ON | ON | $2.47 \pm 0.09$ | 736 | 767 | 797 |
| $8.5{ }^{\prime \prime} \times 13^{\prime \prime} \mathrm{S}$ | OFF | ON | OFF | ON | OFF | $2.06 \pm 0.09$ | 609 | 640 | 671 |
| 8.5 " $\times 14^{\prime \prime} \mathrm{S}$ | OFF | ON | OFF | ON | ON |  |  |  |  |
| A4 S | OFF | ON | ON | OFF | OFF | $1.86 \pm 0.09$ | 547 | 578 | 608 |
| $8.5^{\prime \prime} \times 11^{\prime \prime} \mathrm{S} .9^{\prime \prime} \times 11^{\prime \prime} \mathrm{S}$ | OFF | ON | ON | OFF | ON |  |  |  |  |
| $8.55^{\prime \prime} \times 12.4{ }^{\prime \prime} \mathrm{S}$ | OFF | ON | ON | ON | OFF | $1.67 \pm 0.09$ | 488 | 517 | 546 |
| 8.5 " $\times 10$ " S | OFF | ON | ON | ON | ON |  |  |  |  |
| A4 L | ON | OFF | ON | OFF | OFF | $1.07 \pm 0.09$ | 302 | 333 | 364 |
| A3 S | ON | OFF | ON | ON | OFF | $0.88 \pm 0.09$ | 243 | 272 | 301 |
| B5 L/Executive L | ON | ON | OFF | OFF | ON | $0.68 \pm 0.09$ | 183 | 213 | 242 |
| $\begin{gathered} \hline 8 \mathrm{~K} \mathrm{~S}(\mathrm{GCO} / \mathrm{TFX}) \\ 11^{\prime \prime} \times 15^{\prime \prime} \mathrm{S} \\ \hline \end{gathered}$ | ON | ON | OFF | ON | OFF | $0.49 \pm 0.09$ | 122 | 152 | 182 |
| B4 S | ON | ON | OFF | ON | ON |  |  |  |  |
| 8.5 " $\times 11^{\prime \prime} \mathrm{L}$ | ON | ON | ON | OFF | OFF | $0.3 \pm 0.09$ | 63 | 92 | 121 |
| $16 \mathrm{~K} \mathrm{~S} \mathrm{(GCO/TFX)}$. | ON | ON | ON | OFF | ON |  |  |  |  |
| $9^{\prime \prime} \times 11^{\prime \prime} \mathrm{L}$ | ON | ON | ON | ON | OFF | $0.1 \pm 0.09$ | 0 | 31 | 62 |
| $11^{\prime \prime} \times 17^{\prime \prime} \mathrm{S}$ | ON | ON | ON | ON | ON |  |  |  |  |

2) Actual voltage level is opposite to H /L displayed on UI for this dias code On BSD the actual volt level is to shown

Figure 1 j0mg730701

## CH7.2 Tray 2 Paper Size Sensing (1TM)




Figure 1 jOmg730702


FAIL CODE
007-272
Tray3 Size Sensor Broken
024-948
Tray 3 Unknown Paper Size

## 024-961

Tray 3 Paper Size Mismatch
NOTE:
Paper size is sensed by voltage corresponding to combined resistance of Paper Size Switch and SW5 On/Off Any combination other than the ones below results in an undetermined size.

| Paper Size | SW1 | SW2 | SW3 | SW4 | SW5 | Voltage (V)$\text { ( } \mathrm{J} 548-13 \text { ) }$ | AD Value <br> Analog Monitor[072-052] |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  | Min | Typ | Max |
| NO TRAY | OFF | OFF | OFF | OFF | OFF | $2.78 \pm 0.03$ | 231 | 239 | 247 |
| A5S/5.5" $\times 8.5{ }^{\prime \prime} \mathrm{S}$ | OFF | OFF | ON | OFF | OFF | $2.41 \pm 0.03$ | 199 | 207 | 214 |
| B5S | OFF | OFF | ON | ON | ON | $2.23 \pm 0.03$ | 184 | 191 | 198 |
| $8.5{ }^{\prime \prime} \times 13^{\prime \prime} \mathrm{S}$ | OFF | ON | OFF | ON | OFF | $1.86 \pm 0.03$ | 153 | 160 | 167 |
| 8.5 " $\times 14^{\prime \prime} \mathrm{S}$ | OFF | ON | OFF | ON | ON |  |  |  |  |
| A4S | OFF | ON | ON | OFF | OFF | $1.68 \pm 0.03$ | 137 | 145 | 152 |
| 8.5 " $\times 11^{\prime \prime} \mathrm{S}$ | OFF | ON | ON | OFF | ON |  |  |  |  |
| A4L | ON | OFF | ON | OFF | OFF | $0.97 \pm 0.03$ | 77 | 84 | 91 |
| A3 S | ON | OFF | ON | ON | OFF | $0.79 \pm 0.03$ | 61 | 69 | 76 |
| B5 L/ $7.25^{\prime \prime} \times 10.5^{\prime \prime} \mathrm{L}$ | ON | ON | OFF | OFF | ON | $0.62 \pm 0.03$ | 46 | 54 | 60 |
| 8KS(GCO), (TFX) | ON | ON | OFF | ON | OFF | $0.45 \pm 0.03$ | 31 | 39 | 45 |
| B4 S | ON | ON | OFF | ON | ON |  |  |  |  |
| $8.5{ }^{\prime \prime} \times 11^{\prime \prime} \mathrm{L}$ | ON | ON | ON | OFF | OFF | 0.26 $\pm 0.03$ | 16 | 24 | 30 |
| $16 \mathrm{KLL} / 7.25^{\prime \prime} \times 10.5^{\prime \prime} \mathrm{L}$ | ON | ON | ON | OFF | ON |  |  |  |  |
| $11^{\prime \prime} \times 17^{\prime \prime} \mathrm{S}$ | ON | ON | ON | ON | ON | $0.09 \pm 0.03$ | 0 | 9 | 15 |



Figure 1 j0mg730703

## CH7.4 Tray 4 Paper Size Sensing



Figure 1 jOmg730704

## CH7.5 Tray 1 Paper Stacking


ELECTRICAL COMPONENTS

3

$$
\text { TRAY } 1 \text { NO PAPER SENSOR }
$$



6

## CH7.6 Tray 2 Paper Stacking



Figure 1 jOmg730706

## CH7.7 Tray 3 Paper Stacking



## CH7.8 Tray 4 Paper Stacking



Figure 1 jOmg730708

## CH7.9 MSI Paper Stacking




6

## CH8.1 Tray 1 \& MSI Paper Feeding



## CH8.2 Tray 2 Paper Feeding \& STM Paper Transportation



Figure 1 jomg730802

## CH8.3 Tray 3/4 Paper Feeding \& 2TM Paper Transportation



## CH8.4 Registration



Figure 1 jOmg730804

## CH8.5 Paper Path \& Drive Transmission



Figure 1 jOmg730805

## CH9.1 Charging, Exposure \& Development



6

## CH9.2 Toner Dispense \& Toner Life Control



## CH9.3 Image Transfer \& Stripping



Figure 1 jOmg730903

## CH10.1 Fusing Heat (1/2)



5
$\qquad$

6

## CH10.2 Fusing Heat (2/2)



Figure 1 jOmg731002

## CH10.3 Fusing



H
FAIL CODE
$010-392$
NOHAD Fan Defect
$\frac{077-103}{\text { Fusing Unit }}$ Fusing Unit Exit Sensor Off Jamino

## 077-104

 Fusing Unit Exit Sensor Jam (Sh
## 077-106

 Fusing Unit Exit Sensor 077-901 Fusing Unit Exit SensorStatic Jam

- NOTE: $\begin{aligned} & \text { Actual voltage level is opposite to } H / \text { L displayed on Ul for this diag code. } \\ & \text { On BSD the actual volt level is shown. }\end{aligned}$

4
(TD) Test Point
ESS/MCU PWB J209-1 ( + ) to GND
Output Check [042-002] ON High Speed Rotation: approx. +24.4 VDC Output Check [042-003] ON Low Speed Rotation: approx +9.4 VDC
$-$

5
$-$

6

ELECTRICAL COMPONENTS


## CH10.4 Paper Exit \& Duplex Transportation



Figure 1 j0mg731004

## CH34.1 Fax



6

### 7.4.1 Sensor Location (DADF)



Figure 1 j0mg74001
7.4.1 Sensor Location (DADF)

### 7.4.2 Sensor Location (IIT)



Figure 1 j0mg74002

### 7.4.3 Sensor Location (L/H \& Fusing)



Figure 1 j0mg74003
jang74003

### 7.4.5 Sensor Location (IOT Front)



Figure 1 j0mg74005

### 7.4.7 Sensor Location (IOT Rear)



Figure 1 jOmg74007

Chapter 9 Installation/Removal

### 9.1 Installation

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9.2 Removal
9.2 Removal........................................................................................................... 9-29

### 9.1.1 Installation of Main Unit

## Before Installation

When servicing the installed options at the same time, refer to the following for more efficient servicing.

- 9.1.5 One Tray Module (Product Code: )
- 9.1.6 Stand (Product Code:)
- 9.1.7 Two Tray Module (Product Code: )


## Installation Procedures

## WARNING

As the Main Unit is very heavy, make sure you have 3 or more persons ( 2 at the left and 1 at the right) to perform any moving.

1. Open the package and check the bundled items.
a. Main Unit
b. Toner Cartridge
2. Hold onto the Main Unit at the indicated positions (A: x4) and place it at the installation location. (Figure 1)


Figure 1 j0mg91033
3. Remove the packaging tapes and packaging materials, and then visually check the exterior appearance.
4. Check the bundled items in Tray 1. (Figure 2)
a. USB Cable: 1
b. Power Cord: 1
c. Stopper Bracket: 1
d. Thumbscrew: 1
e. Power Cord Bracket Install Guide: 1

- There is no illustration for Item 6


Figure 2 jOlj91002

- Types of Manual

| No | Nable 1 | Qty |
| :--- | :--- | :--- |
| 1 | Basic Operation Guide | 1 |
| 2 | Driver and User Manual (CD) | 1 |
| 3 | Setup Guide | 1 |
| 4 | NVM List | 1 |
| 5 | Instruction Label | 1 |
| 6 | Check List | 1 |
| 7 | Packaging List | 1 |
| 8 | Warranty Card | 1 |
| 9 | A Letter to Customer | 1 |
| 10 | Engineers History List | 1 |

5. Open the Platen Cover or the DADF, and then remove the Platen Sheet. (Figure 3)
a. Remove the Platen Sheet
b. Peel off the UI Label protective sheet.

6. Peel off the tape that secures the BTR protective sheet. (Figure 4)


Figure 4 j0lj91004
7. Open the L/H Cover and remove the BTR protective sheet. (Figure 5)
a. Remove the BTR protective sheet.

j0|j91005
Figure 5 joli91005
8. Close the L/H Cover.
9. Shake the Toner Cartridge horizontally several times.
10. Open the Front Toner Cover and install the Toner Cartridge. (Figure 6)


Figure 6 j01j91008
11. Remove the Heat Seal of the Drum Cartridge. (Figure 7)

j0mg91001

jolj91011
Figure 9 jolij91011
16. [CPS Net Model]: Connect the Network Cable (not a bundled item). (Figure 10) a. Connect the Network Cable.


Figure 10 jolj91010
17. Remove the Blind Cover at the Right Cover. (Figure 11)
a. Remove the Blind Cover.
14. Load paper into Tray 1.
15. Connect the USB Cable. (Figure 9)
a. Connect the USB Cable.


Figure 11 jolj91012
18. Connect the Power Cord. (Figure 12)
a. Connect the Power Cord.
b. Install the Stopper Bracket
c. Secure it by using the Thumbscrew.


Figure 12 jolj91013
19. Turn ON the Power Switch. (Figure 13)
a. Turn ON the Power Switch

- "Ready to Copy" is displayed approx. 30 s later.


Figure 13 jolj91014
20. Check the operation.
21. Turn OFF the power.
22. Pull out Tray 1.
23. Remove the Inner Cover of Tray 1 slightly and store the NVM List and Engineers History List. (Figure 14)


Figure 14 jolj91015
24. Reinstall the Inner Cover and push in Tray 1
25. Explain to the customer how to operate the machine where necessary.

### 9.1.5 One Tray Module <br> Product Code

## Installation Procedures

1. Check the bundled items. (Figure 1)

Table 1

| No | Name | Qty |
| :--- | :--- | :--- |
| 1 | One Tray Module | 1 |
| 2 | Docking Bracket | 2 |
| 3 | Docking Screw | 4 |
| 4 | Size Label | 1 |
| 5 | Clamp | 1 |
| 6 | Installation Guide | 1 |

- There is no illustration for Item 6


Figure 1 jolj91132
2. Remove the packaging tapes and materials from the One Tray Module.
3. Turn OFF the power switch and make sure that the screen display turns OFF. CAUTION
When turning OFF the power switch, check that the "Data" lamp is OFF and that there is no Job in progress.
4. Unplug the power plug.

## WARNING

When maintaining the machine, turn OFF the power switch and unplug the power plug.
5. Disconnect all cables that are connected to the right of the IOT.

## WARNING

As the IOT is very heavy, make sure you have 3 or more persons ( 2 at the left and 1 at the right) to perform the mounting.
6. Hold onto the IOT at the indicated positions (A: $x 4$ ) and align it to the positioning pin (x2) of the One Tray Module to mount it
(Figure 2)


Figure 2 j01j91105
7. Pull out and remove Tray 1.
8. Secure the One Tray Module to the IOT by using the Docking Screw (x2). (Figure 3) a. Secure it by using the Docking Screw (x2)


Figure 3 jolj91106
9. Reinstall Tray 1.
10. Secure the Docking Bracket (x2) by using the Docking Screw (x2). (Figure 4)
a. Install the Docking Bracket ( x 2 ).
b. Secure them by using the Docking Screw (x2).

11. Connect the connector of the One Tray Module.
a. Remove the screw (x2).
b. Remove the STM Connector Cover.
c. Connect the connector.
d. Install the cable band.
e. Paste the clamp and secure the wire harness by using the clamp. (Figure 5)


Figure 5 jOmg91008
12. Reinstall the STM Connector Cover that was removed in Step 11.
13. Load paper into Tray 2.
14. Paste the Size Label that correspond to the paper that is loaded in Tray 2. (Figure 6)
a. Paste the Size Label.
b. Paste the Size Label that correspond to the paper that is loaded in Tray 1.

15. Reconnect all the cables that are supposed to be connected to the right of the IOT.
16. Plug the power cord into power outlet, and turn ON the power switch
17. Check the operation of the One Tray Module.
18. Explain to the customer how to operate the One Tray Module where necessary.

### 9.1.6 Stand

## Product Code

- One Tray Module:
- Stand:


## Installation Procedures

1. Before Installation

- When installing this Kit, prepare the One Tray Module too and perform the installation in sequence.

NOTE: The [Installation Guide] that comes bundled with the Stand is meant for a User and therefore, it only contains the instruction for securing the One Tray Module and the Stand to the [Front Side]. As the procedure here is meant for a CE, it also contains the instruction for installing to the [Rear Side].
2. Check the bundled items.

- One Tray Module (Figure 1)

| No | Table 1 |  |
| :--- | :--- | :--- |
| 1 | Name | Qty |
| 2 | Docking Bracket | 1 |
| 3 | Docking Screw | 2 |
| 4 | Size Label | 4 |
| 5 | Clamp | 1 |
| 6 | Installation Guide | 1 |

- There is no illustration for Item 6


Figure 1 j0lj91132

- Stand (Figure 2)

| No Table 2 |  |  |
| :--- | :--- | :--- |
| 1 | Name | Qty |
| 2 | Stand | 1 |
| 3 | Docking Screw | 2 |
| 4 | Screw | 1 |
| 5 | Joint | 1 |
| 6 | Bracket (Not used) | - |

- There is no illustration for Item 6


Figure 2 jolj91133
3. Remove the packaging tapes and materials from the One Tray Module and the Stand.
4. Turn OFF the power switch and make sure that the screen display turns OFF.

## CAUTION

When turning OFF the power switch, check that the "Data" lamp is OFF and that there is no Job in progress.
5. Unplug the power plug

## WARNING

When maintaining the machine, turn OFF the power switch and unplug the power plug.
6. Disconnect all cables that are connected to the right of the IOT.
7. Lower the lever of the caster (x2) at the front of the Stand to lock them. (Figure 3)
a. Lock the caster (x2).


Figure 3 j0xh91024
8. Align the One Tray Module to the positioning pin (x3) of th Stand and mount it. (Figure 4)


Figure 4 j0xh91022
9. Pull out and remove Tray 2 of the One Tray Module.
10. Secure the One Tray Module to the Stand by using the Docking Screw (x2). (Figure 5) a. Secure it by using the Docking Screw (x2).


Figure 5 j0xh91023
11. Push in Tray 2 of the One Tray Module.
12. Remove the Rear Cover of the Stand. (Figure 6)
a. Loosen the screw.
b. Slide the Foot Cover.
c. Remove the screw (x4).
d. Remove the Rear Cover.

13. Install the Joint. (Figure 7)
a. Hang the hook of the Joint to the One Tray Module.
b. Secure the Joint by using the screw.

14. Reinstall the parts removed in Procedure 12.

WARNING
As the IOT is very heavy, make sure you have 3 or more persons (2 at the left and 1 at the right) to perform the mounting.
15. Hold onto the IOT at the indicated positions (A: x4) and align it to the positioning pin (x2) of the One Tray Module to mount it.
(Figure 8)


Figure 8 jolj91125
16. Pull out and remove Tray 1 .
17. Secure the One Tray Module to the IOT by using the Docking Screw (x2). (Figure 9)
a. Secure it by using the Docking Screw (x2).


Figure 9 jolj91126
18. Reinstall Tray 1.
19. Secure the Docking Bracket (x2) by using the Docking Screw (x2). (Figure 10)
a. Install the Docking Bracket ( x ) .
b. Secure them by using the Docking Screw (x2).

20. Connect the connector of the One Tray Module.
a. Remove the screw (x2).
b. Remove the STM Connector Cover.
c. Connect the connector.
d. Install the cable band.
e. Paste the clamp and secure the wire harness by using the clamp. (Figure 11)


Figure 11 jOmg91008
21. Reinstall the STM Connector Cover that was removed in Step 20.
22. Rotate the Feet ( $\times 2$ ) to lower them and lock the machine. (Figure 12)
a. Rotate the Feet ( x 2 ) to lower them.


Figure 12 j0xh91030
23. Load paper into Tray 2.
24. Paste the Size Label that correspond to the paper that is loaded in Tray 2. (Figure 13)
a. Paste the Size Label.
b. Paste the Size Label that correspond to the paper that is loaded in Tray 1.


Figure 13 jolj91129
25. Reconnect all the cables that are supposed to be connected to the right of the IOT.
26. Plug the power cord into power outlet, and turn ON the power switch.
27. Check the operation of the One Tray Module.
28. Explain to the customer how to operate the One Tray Module where necessary.

### 9.1.7 Two Tray Module

## Product Code

- One Tray Module:
- Two Tray Module:


## Installation Procedures

1. Before Installation

- When installing this Kit, the One Tray Module (Product Code: ) is required. Prepare the Kits and perform the installation in sequence.

2. Check the bundled items.

- One Tray Module (Figure 1)

Table 1

| No | Name | Qty |
| :--- | :--- | :--- |
| 1 | One Tray Module | 1 |
| 2 | Docking Bracket | 2 |
| 3 | Docking Screw | 4 |
| 4 | Size Label | 1 |
| 5 | Clamp | 1 |
| 6 | Installation Guide | 1 |

- There is no illustration for Item 6.


Figure 1 jolj91132

- Two Tray Module (Figure 2)
Table 2

| No | Name | Qty |
| :--- | :--- | :--- |
| 1 | Two Tray Module | 1 |

Table 2

| No | Name | Qty |
| :--- | :--- | :--- |
| 2 | Docking Screw | 2 |
| 3 | Screw (Unused) | 1 |
| 4 | Joint (Unused) | 1 |
| 5 | Tray Size Label | 1 |
| 6 | Installation Guide | 1 |

- There is no illustration for Item 6.



## Figure 2 j0xh91008

3. Remove the packaging materials from the One/Two Tray Modules.
4. Turn OFF the power switch and make sure that the screen display turns OFF.

## CAUTION

When turning OFF the power switch, check that the "Data" lamp is OFF and that there is no Job in progress.
5. Unplug the power plug.

## WARNING

When maintaining the machine, turn OFF the power switch and unplug the power plug.
6. Disconnect all cables that are connected to the Control part at the right of the IOT.
7. Lower the Levers to lock the Caster (x2) at the Front of the Two Tray Module. (Figure 3) a. Lock the Caster (x2).


Figure 3 j0xh91013
8. Align the One Tray Module to the Positioning Pin ( $\times 3$ ) of the Two Tray Module and mount it. (Figure 4)


## Figure 4 j0xh91009

9. Pull out and remove the Tray of the One Tray Module.
10. Secure the One Tray Module to the Two Tray Module by using the Docking Screw (x2). (Figure 5)
a. Secure it by using the Docking Screw (x2).


Figure 5 j0xh91010
11. Reinsert the Tray.
12. Remove the Connector Cover of the One Tray Module. (Figure 6)
a. Remove the Connector Cover.


## Figure 6 j0xh91011

13. Connect the connector of the Two Tray Module. (Figure 7)
a. Connect the connector.
b. Install the clamp of the wire harness.

j0xh91012
Figure 7 j0xh91012
14. Reinstall the Connector Cover.

## WARNING

As the IOT is very heavy, make sure you have 3 or more persons ( 2 at the left and 1 at the right) to perform the mounting
15. Hold onto the IOT at the indicated positions (A: x 4 ) and align it to the positioning pin ( x 2 ) of the One Tray Module to mount it.
(Figure 8)


Figure 8 jOmg91005
16. Pull out and remove Tray 1.
17. Secure the IOT to the One Tray Module by using the Docking Screw (x2). (Figure 9) a. Secure it by using the Docking Screw (x2).


Figure 9 j0mg91006
18. Secure the Docking Bracket (x2) by using the Docking Screw (x2). (Figure 10)
a. Install the Docking Bracket.
b. Secure it by using the Docking Screw.
c. Install the Docking Bracket.
d. Secure it by using the Docking Screw.


Figure 10 jOmg91007
19. Connect the connector of the One Tray Module. (Figure 11)
a. Remove the screw (x2).
b. Remove the STM Connector Cover.
c. Connect the connector.
d. Install the cable band
e. Paste the clamp and secure the wire harness by using the clamp.


Figure 11 jOmg91008
20. Reinstall the Connector Cover.
21. Unlock the Caster (x2) at the Front, move the machine to the installation location, and lock the Caster (x2) again
22. Rotate the Foot $(x 3)$ to lower them and lock the machine in place. (Figure 12)
a. Rotate the Foot ( x 3 ) to lower them.


Figure 12 j0xh91019
23. Set the Side/End Guides in Tray 2/3/4 according to the Paper Size to be used and load the paper.
24. Paste the Tray Size Labels on Tray $2 / 3 / 4$ according to the size of loaded paper. (Figure 13)
a. Paste on the Tray Size Label.


Figure 13 j0xh91020
25. Reconnect all the cables that are supposed to be connected to the right of the IOT.
26. Plug in the Power Plug and turn ON the power.
27. Check the operation of the One/Two Tray Module.
28. Explain to the customer how to operate the One/Two Tray Module as necessary.

### 9.1.8 Fax Kit

## Product Code

- : ENG


## Installation Procedures

1. Check the bundled items. (Figure 1)

Table 1

| No | Name | Qty |
| :--- | :--- | :--- |
| 1 | Fax Box | 1 |
| 2 | Wire Harness | 1 |
| 3 | Fax Box Cover | 1 |
| 4 | One Touch Panel | 1 |
| 5 | Label (Unused) | 1 |
| 6 | Error Label-1 | 1 |
| 7 | Error Label-2 | 1 |
| 8 | Instruction | 1 |
| 9 | Screw | 2 |

- There is no illustration for Item 8,9 .


Figure 1 jOmg91009
2. Turn OFF the power switch and make sure that the screen display turns OFF.

## CAUTION

When turning OFF the power switch, check that the "Data" lamp is OFF and that there is no Job in progress.
3. Unplug the power plug.

## WARNING

When maintaining the machine, turn OFF the power switch and unplug the power plug.
4. Open the Front Toner Cover.
5. Remove the Fusing Unit Cover. (Figure 2)
a. Remove the screw.
b. Remove the Fusing Unit Cover.


## Figure 2 jomg40101

6. Remove the Clip Cover. (Figure 3)
a. Press the tab in the direction of the arrow to release the hook at the rear of the tab and remove the Clip Cover.

j0mg40102
Figure 3 j0mg40102
7. Remove the Control Panel. (Figure 4)
a. Open the Control Panel in the direction of the arrow.


Figure 4 jOmg40104
8. Connect the wire harness of the One Touch Panel to the connector of the Control Panel. (Figure 5)
a. Connect the connector.


Figure 5 jomg91010
9. Pull out the wire harness of the One Touch Panel through the cutout of the IIT Front Cover. (Figure 6)

j0mg91011
Figure 6 j0mg91011
10. Reinstall the Control Panel. (Figure 7)
a. At the front, align the Control Panel to the surface IIT Front Cover


Figure 7 j0mg91012
11. Insert the tab (x4) of the Control Panel into the tab slot (x4). (Figure 8)


## Figure 8 jOmg91013

12. Insert the tab (x2) of the One Touch Panel into the tab slot ( $x 2$ ) and push in the lower side of the One Touch Panel in the direction of the arrow. (Figure 9)
a. Install the Fax Box.
b. Secure it by using the screw (x2).

j0mg91014
Figure 9 jomg91014
13. Reinstall the Fusing Unit Cover.
14. Close the Front Toner Cover.
15. Remove the STM Connector Cover. (Figure 10)
a. Remove the screw (x2).
b. Remove the STM Connector Cover.

j0mg41902
Figure 10 jOmg91902


Figure 11 j0mg91015
17. Attach the wire harness. (Figure 12)
a. Connect the wire harness to the connector of the Fax Box.
b. Secure the wire harness by using the clamp (x2) of the Fax Box.

j0mg91016

## Figure 12 jOmg91016

18. Pass the USB Cable and wire harness of the Fax Box through the hole of the Fax Box Cover. (Figure 13)
a. Pass the USB Cable and wire harness through the hole.
19. Install the Fax Box. (Figure 11)

j0mg91017


Figure 15 j0mg91019
21. Connect the connector ( x 2 ) of the USB Cable and wire harness. (Figure 16)
a. Connect the connector.
b. Connect the connector.
c. Install the cable band


Figure 14 jOmg91018
20. Secure the Fax Box Cover. (Figure 15
a. Secure the Fax Box Cover by using the screw (x2).


## Figure 16 jOmg91020

22. Reinstall the STM Connector Cover. (Figure 17)
a. Pull out the USB Cable and wire harness through the cutout of the STM Connector Cover.

j0mg91021
Figure 17 jOmg91021
. Connect the Data Cable to 'LINE'. (Figure 18)

j0mg91022
Figure 18 jOmg91022
23. Paste on the Error Label. (Figure 19)
a. Paste on the Error Label.

jOmg91023

## Figure 19 jOmg91023

25. Plug in the Power Plug and turn ON the power.
26. Check the Fax transmission.
27. Request for the customer to set the 'Country' and 'Clock' using the System Administrator Mode.

### 9.1.9 Network Print Kit

- Enables printing via a network.

Unable to scan via s network.

## Product Code

- : ENG


## Installation Procedures

1. Before Installation

- This Kit can be installed on CPS Local Models.

2. Check the bundled items. (Figure 1)

| No | Table 1 |  |
| :--- | :--- | :--- |
| 1 | Name | Qty |
| 2 | Net I/F PWB | 1 |
| 3 | Instruction | 1 |
| 4 | Screw | 1 |

- There is no illustration for Item 3,4


Figure 1 jOmg91024
3. Turn OFF the power switch and make sure that the screen display turns OFF.

## CAUTION

When turning OFF the power switch, check that the "Data" lamp is OFF and that there is no Job in progress.
4. Unplug the power plug.

## WARNING

When maintaining the machine, turn OFF the power switch and unplug the power plug.
5. Remove the Blind Cover at the Right Cover. (Figure 2)
a. Remove the Blind Cover.


Figure 2 jolj91122
6. Remove the STM Connector Cover. (Figure 3)
a. Remove the screw (x2).
b. Remove the STM Connector Cover.


## Figure 3 jOmg41902

7. [Machines with One Tray Module]: Disconnect the connector. (Figure 4)
a. Release the wire harness from the clamp.
b. Remove the cable band.
c. Disconnect the connector.

j0mg41903

j0mg41852
Figure 6 j0mg41852
8. Install the Bracket. (Figure 7)
a. Install the Bracket.
b. Secure it by using the screw (x2)

9. Reinstall the parts that were removed in Steps 6 to 9 .
10. Plug the power cord into power outlet, and turn ON the power switch.
11. Check the operation of the Network Print Kit.
12. Explain to the customer how to operate the Network Print Kit where necessary.

### 9.1.10 Tray Lock Kit

## Product Code

## Installation Procedures

1. Check the bundled items. (Figure 1)

Table 1

| No | Name | Qty |
| :--- | :--- | :--- |
| 1 | Lock Tray Support | 1 |
| 2 | Tray Lock | 1 |
| 3 | Screw | 1 |



Figure 1 jOmg91026
2. Turn OFF the power switch and make sure that the screen display turns OFF.

CAUTION
When turning OFF the power switch, check that the "Data" lamp is OFF and that there is no Job in progress.
3. Unplug the power plug

## WARNING

When maintaining the machine, turn OFF the power switch and unplug the power plug.
4. Remove the Right Cover. (Figure 2)
a. Remove the screw (x4).
b. Remove the Right Cover.

5. Remove the Blind Cover at the Right Cover. (Figure 3)
a. Remove the Blind Cover.


Figure 3 jomg91028
6. Install the Lock Tray Support. (Figure 4)
a. Install the Lock Tray Support.
b. Secure it by using the screw.


Figure 4 j0mg91029
7. Reinstall the Right Cover.

- Insert the hook ( x 2 ) of the Right Cover into the hole ( x 2 ) of the Frame. (Figure 5)


Figure 5 jolj41909
Install the Right Cover as shown in the figure. (Figure 6)


Figure 6 jolij1910
8. Install the Tray Lock. (Figure 7)


Figure 7 jOmg91030
9. Attach a lock. (Figure 8)


Figure 8 jOmg91031
10. Plug the power cord into power outlet, and turn ON the power switch.

### 9.2 Removal

1. If any input option (One Tray Module/Stand) is installed, detach them from the Main Unit.
2. Tape up the machine where necessary.

[^0]:    0.1 Getting to know this Service Manual
    0.3 Description for Terminology And Symbols ..... 0-4

[^1]:    1. To install, carry out the removal steps in reverse order.
[^2]:    Figure 1 jOmg725602

[^3]:    Inrush Current Protection Element (RT1) is installed to prevent a problem from occurring in a surrounding circuit due to a great irrush current that generates at the opening/closing of Interiock Switch.
    When Interlock Switch is closed, causing an inrush current to flow in RT1, the internal resistance of RT1 proteots the circuit. When 50 ms has passed since Interlock was closed, FET (Q1) turns ON, leading to a stable power supply to the motors.

    Actual voltage level is opposite to $\mathrm{H} / \mathrm{L}$ displayed on Ul for this diag code. Actual voltage level is opposite to $\mathrm{H} / \mathrm{L}$
    On BSD the actual voit level is shown.

